# NUMBERS AND NARRATIVE: MODELING, STORY TELLING AND INVESTING

Aswath Damodaran

# Let's start with an experiment

A valuation of Amazon in September 2018

# A DCF valuation of Amazon

			Amazon in 3	Septe	mber 2018						
			The As	sump	tions						
\$	Bas	e year	Years 1-5	Years	6-10			After year	r 10		
Revenues (a)	\$	208,125	15.00%		3.00%			3.00%			
Operating margin (b)	1	7.71%	7.71%		12.50%			12.50%	i e		
Tax rate		20.20%	20.20%		24.00%		5	24.00%			
Reinvestment (c)			Sales to capital ratio		5.95	RIR =		30.00%			
Return on capital		15.24%	Marginal ROIC =		89.16%			10.00%			
Cost of capital (d)			7.97%		7.50%			7.50%			
	550		The C	ash F	lows	20:					
	F	Revenues	Operating Margin	- 3	EBIT (1-t)	Rein	vestment		FCFF		
1	\$	239,344	8.67%	\$	16,560	\$	5,249	s	11,311		
2	\$	275,245	9.63%	\$	21,147	\$	6,037	\$	15,110		
3	\$	316,532	10.59%	\$	26,736	\$	6,942	\$	19,794		
4	\$	364,012	11.54%	\$	33,527	\$	7,983	\$	25,544		
5	\$	418,614	12.50%	\$	41,754	\$	9,181	\$	32,573		
6	\$	471,359	12.50%	\$	46,568	\$	8,869	s	37,699		
7	\$	519,438	12.50%	\$	50,825	\$	8,084	\$	42,741		
8	\$	559,954	12.50%	\$	54,258	\$	6,813	\$	47,446		
9	\$	590,191	12.50%	\$	56,628	\$	5,084	\$	51,544		
10	\$	607,897	12.50%	\$	57,750	\$	2,977	\$	54,773		
Terminal year	\$	626,134	12.50%	\$	59,483	\$	17,845	\$	41,638		
8	93		Th	e Valu	ie						
Terminal value			\$ 925,287								
PV(Terminal value)	1		\$ 435,438								
PV (CF over next 10 year	ars)		\$ 206,707								
Value of operating asse	ets =		\$ 642,144								
Adjustment for distres	s		\$ -								
- Debt & Mnority Inter	rests	3	\$ 45,435								
+ Cash & Other Non-or	perat	ing assets	\$ 27,050								
Value of equity			\$ 623,759								
- Value of equity optio	ns		\$ -								
Number of shares			497.00								
Value per share			\$ 1,255.05	Stoc	k was trading a	at =		1	\$1,970.19		

# A 'narrative' about Amazon: A Disruption Platform!

- Continue high revenue growth: In valuing Amazon, I am going to assume that the company is going to continue on its path of growing revenues rapidly (high revenues), acting as a disruption machine, entering any business where is senses weakness in status quo
- By selling products at or below cost: In pursuit of this growth, Amazon will continue to give away its products and services at or below cost, leading to a continuation of low operating margins for the next few years.
- Aspirations of using market power: Once Amazon reaches a dominant position, it will raise prices on products/ services but the ease with which new entrants can come into the business will act as a restraint on prices (keeping operating margins constrained in long term).
- Low/different reinvestment: Amazon will have to invest in a mix of assets, including infrastructure, computing services, acquisitions and product development, but will be able to deliver more revenues/dollar investment than the typical retail firm.
- <u>Shifting risk profile</u>: Amazon's <u>risk profile will be a mix of retail, entertainment and business services</u> as well as its geographic ambitions, and the technology twist to its business will keep debt ratios low (lower than brick and mortar retailers).

# A quick test

- Now that you have been exposed to two different valuations of Amazon, one driven entirely by numbers and one set as a story, which one do you find more credible?
  - a. The DCF valuation
  - b. The Amazon story
- □ Which one are you more likely to remember tomorrow?
  - a. The DCF valuation
  - b. The Amazon story
- What would your biggest concern be with each one?

#### The Greatest (and most Feared) Disruptive Platform in History

Amazon will complete its metaphorsis from being a retail company to one that can take its competitive advantages - access to capital & willingness to lose money for long periods, while disrupting and changing the status quo - to any business that it targets, giving it the potential for high revenue growth on top of already-large revenues. It will be able to use the pricing power it accumulates in each business it is in, to increase profit margins, partly through economies of scale and partly through higher prices. Its low debt ratio and divergent business mix give it a low cost of capital.

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	E	Base year	Years 1-5	Ye	ars 6-10		2527702-19		After year 10	Link to story
Revenues (a)	\$	208,125	15.00%	$\rightarrow$	3.00%	Š.			3.00%	Expanding into new businessses
Operating margin (b)		7.71%	7.71%	$\rightarrow$	12.50%			8	12.50%	Economies of scale and pricing power increase margins
Tax rate		20.20%	20.20%	-	24.00%	Ŭ.		24.00%		Converging on a global tax rate of 25%
Reinvestment (c )			Sales to capital ratio	5.95			RIR=		30.00%	Big payoffs from investing in technolog and content
Return on capital		15.24%	Marginal ROIC =	89.16	%			-	10.00%	The last man standing
Cost of capital (d)			7.97%	$\rightarrow$	7.50%				7.50%	Low debt & diverse business mix
				100	The	Cash	Flows	161		N
200	Re	venues	Operating Margin	EBIT		EBIT	(1-t)	Rein	vestment	FCFF
1	\$	239,344	8.67%	\$	20,753	\$	16,560	\$	5,249	\$ 11,31:
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Terminal year	\$	626,134	12.50%	\$	78,267	\$	59,483	\$	17,845	\$ 41,638
					1	he Vo	ilue			
Terminal value				\$	925,287					
PV(Terminal value)				\$	435,438					
PV (CF over next 10 year	ars)			\$	206,707	1				
Value of operating asse	ets=			\$	642,144					
Adjustment for distres	s			\$	-				Probability of failure =	0.00%
- Debt & Mnority Inter	rests	7		\$	45,435	J.C.			55	
+ Cash & Other Non-or	perat	ting assets		\$	27,050	1				
Value of equity				\$	623,759					
- Value of equity optio	ns			\$	-	1				
Number of shares				61040	497.00	1.0				
Value per share		W-10-1161-		\$	1,255.05	i	J-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1		Stock was trading at =	\$1.970.19

# Numbers person or Story teller?

Vive le difference!

# What are you?

- If you were asked to categorize yourself, would you more naturally think of yourself as a
  - a) Numbers Person
  - b) Story Person
  - c) Not sure
- When did you make this decision and how has it affected your educational and career choices?
- As you get older, do you find yourself becoming more of whatever you chose?

# **Dueling Perspectives**

- Numbers people believe that
  - valuation should be about numbers
  - narratives/stories are distractions that bring in irrationalities into investing.
- Narratives people believe that
  - valuation and investing is really about great stories
  - it is the height of hubris to try to estimate numbers, when you face uncertainty.
- They speak different languages and often past each other.

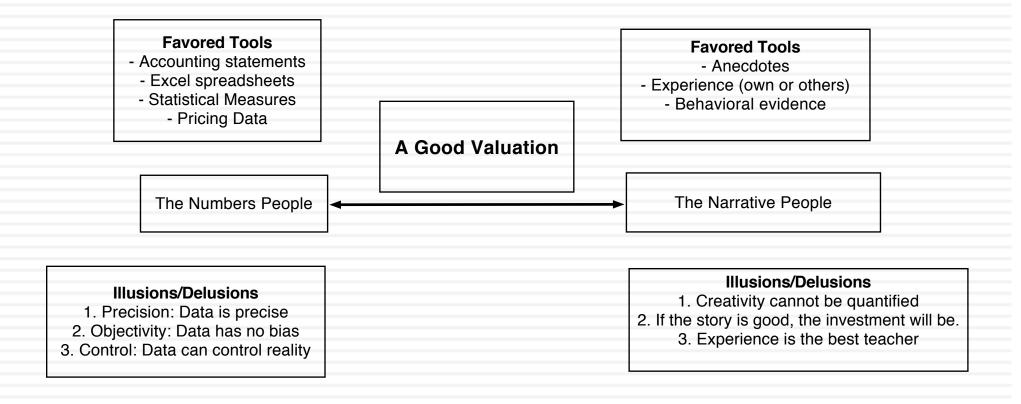
## The delusions of the number crunchers

- The illusion of precision: If you use numbers, you are being more precise than when you don't, and the more numbers you use, the more precise you become.
- The illusion of "no bias": Numbers don't lie and data does not have an agenda. Thus, analysts who use numbers are more likely to be unbiased.
- The illusion of control: If you put a number on something (your cash flows, expected growth rate, risk etc.), you can control it better.

# The delusions of the story tellers

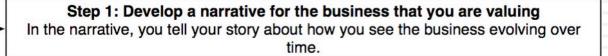
- Number crunchers don't dream in technicolour: Creativity and Numbers are mutually exclusive. If you talk about numbers, you cannot be creative, and if you are being creative, talk about numbers only crimps your creative instincts.
- <u>Creativity is deserving of reward</u>: If your story is good, your business will success and your investment will pay off.
- Experience is the best teacher: If you have pulled this off before (started and succeeded at running a business), your story is more believable.

# Bridging the Gap



# FROM NARRATIVE TO NUMBERS: THE MECHANICS

# The Steps



Step 2: Test the narrative to see if it is possible, plausible and probable

There are lots of possible narratives, not all of them are plausible and only a few of them are probable.

#### Step 3: Convert the narrative into drivers of value

Take the narrative apart and look at how you will bring it into valuaton inputs starting with potential market size down to cash flows and risk. By the time you are done, each part of the narrative should have a place in your numbers and each number should be backed up a portion of your story.

#### Step 4: Connect the drivers of value to a valuation

Create an intrinsic valuation model that connects the inputs to an end-value the business.

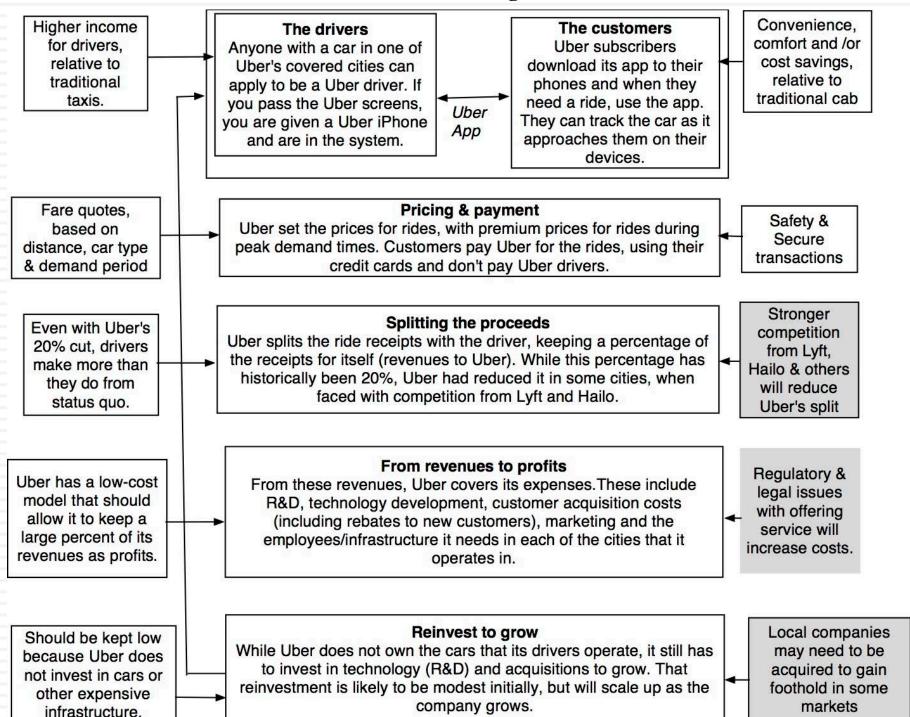
#### Step 5: Keep the feedback loop open

Listen to people who know the business better than you do and use their suggestions to fine tune your narrative and perhaps even alter it. Work out the effects on value of alternative narratives for the company.

# Step 1a: Survey the landscape

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of
  - Your company (its products, its management and its history.
  - The market or markets that you see it growing in.
  - The competition it faces and will face.
  - The macro environment in which it operates.

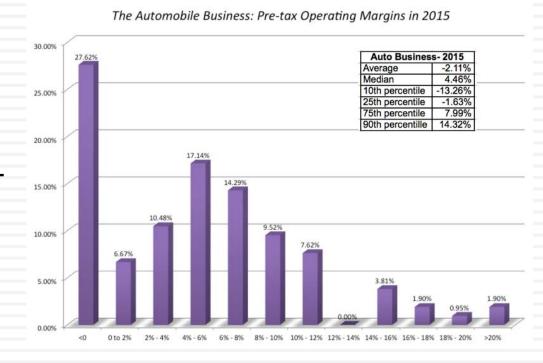
#### Understanding Uber in 2014



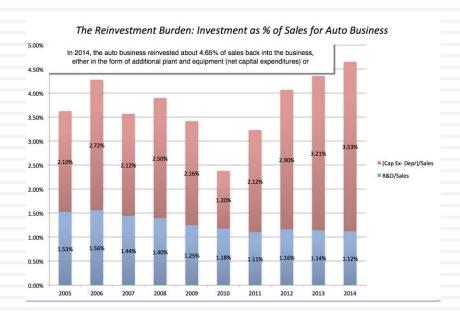
#### Low Growth

# Understanding Ferrari in 2015 It is in the Auto Business Low Margins

Year 🔻	Revenues (\$) ▼	% Growth Rate
2005	1,274,716.60	
2006	1,421,804.20	11.54%
2007	1,854,576.40	30.44%
2008	1,818,533.00	-1.94%
2009	1,572,890.10	-13.51%
2010	1,816,269.40	15.47%
2011	1,962,630.40	8.06%
2012	2,110,572.20	7.54%
2013	2,158,603.00	2.28%
2014	2,086,124.80	-3.36%
ounded Aver	age =	5.63%



#### High & Increasing Reinvestment



#### **Bad Business**

	ROIC	Cost of capital	ROiC - Cost of capital
2004	6.82%	7.93%	-1.11%
2005	10.47%	7.02%	3.45%
2006	4.60%	7.97%	-3.37%
2007	7.62%	8.50%	-0.88%
2008	3.48%	8.03%	-4.55%
2009	-4.97%	8.58%	-13.55%
2010	5.16%	8.03%	-2.87%
2011	7.55%	8.15%	-0.60%
2012	7.80%	8.55%	-0.75%
2013	7.83%	8.47%	-0.64%
2014	6.47%	7.53%	-1.06%

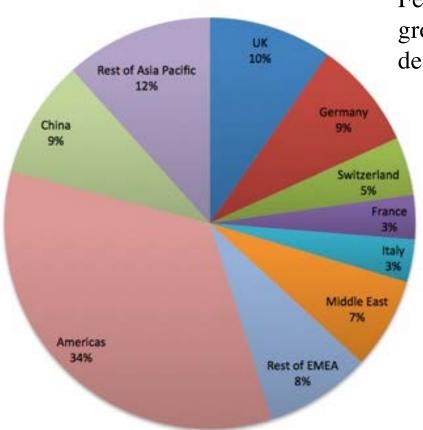
Only once in the last 10 years have auto companies collectively earned more than their cost of capital

# But it is not just another auto company...

Ferrari sold only 7,255 cars in all of 2014

Ferrari had a profit margin of 18.2%, in the 95<sup>th</sup> percentile, partly because of its high prices and partly because it spends little on advertising.

#### Ferrari: Geographical Sales (2014)



Ferrari sales (in units) have grown very little in the last decade & have been stable

Ferrari has not invested in new plants.

# Step 1b: Create a narrative for the future

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of your company (its products, its management), the market or markets that you see it growing in, the competition it faces and will face and the macro environment in which it operates.
  - Rule 1: Keep it simple.
  - Rule 2: Keep it focused.

# The Uber Narrative: An Urban, Car Service disruptor

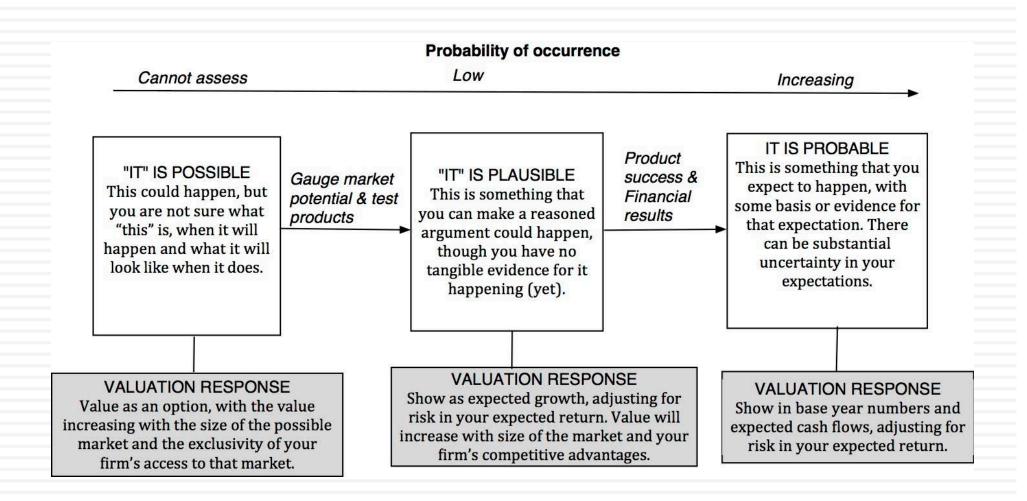
In June 2014, my initial narrative for Uber was that it would be

- 1. <u>An urban car service business</u>: I saw Uber primarily as a force in urban areas and only in the car service business.
- 2. Which would expand the business moderately (about 40% over ten years) by bringing in new users.
- With local networking benefits: If Uber becomes large enough in any city, it will quickly become larger, but that will be of little help when it enters a new city.
- Maintain its revenue sharing (20%) system due to strong competitive advantages (from being a first mover).
- 5. And its existing low-capital business model, with drivers as contractors and very little investment in infrastructure.

## The Ferrari Narrative: An Exclusive Club

- Ferrari will stay an exclusive auto club, deriving its allure from its scarcity and the fact that only a few own Ferraris.
- By staying exclusive, the company gets three benefits:
  - It can continue to charge nose bleed prices for its cars and sell them with little or no advertising.
  - It does not need to invest in new assembly plants, since it does not plan to ramp up production.
  - It sells only to the super rich, who are unaffected by overall economic conditions or market crises.

# Step 2: Check the narrative against history, economic first principles & common sense



# The Impossible, The Implausible and the Improbable

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#### The Impossible

#### Bigger than the economy

Assuming Growth rate for company in perpetuity> Growth rate for economy

#### Bigger than the total market

Allowing a company's revenues to grow so much that it has more than a 100% market share of whatever business it is in.

#### Profit margin > 100%

Assuming earnings growth will exceeds revenue growth for a long enough period, and pushing margins above 100%

#### Depreciation without cap ex

Assuming that depreciation will exceed cap ex in perpetuity.

#### The Implausible

#### **Growth without reinvestment**

Assuming growth forever without reinvestment.

#### **Profits without competition**

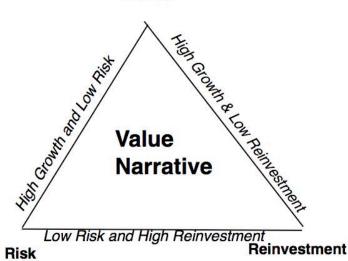
Assuming that your company will grow and earn higher profits, with no competition.

#### Returns without risk

Assuming that you can generate high returns in a business with no risk.

#### The Improbable

#### Growth



Aswath Damodaran

## The Improbable: Willy Wonkitis

#### Tesla: Summary 15-year DCF Analysis (DCF valuation as of mid-year 2013)

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
Unit Volume	24,298	36,883	64,684	86,713	149,869	214,841	291,861	384,747	466,559	550,398	643,850	726,655	820,645	922,481	1,034,215	1,137,780
% Growth		52%	75%	34%	73%	43%	36%	32%	21%	18%	17%	13%	13%	12%	12%	10%
Automotive Revenue Per Unit (\$)	93,403	85,342	83,432	78,932	65,465	58,258	56,407	55,553	55,991	56,586	56,969	57,540	58,138	58,603	59,002	59,554
% Growth	200400	-9%	-2%	-5%	-17%	-11%	-3%	-2%	1%	1%	1%	1%	1%	1%	1%	1%
Automotive Sales	2,462	3,321	5,613	7,051	10,025	12,720	16,685	21,595	26,347	31,357	36,897	42,022	47,949	54,283	61,221	67,980
Development Service Sales	16	40	42	44	46	49	51	54	56	59	62	65	68	72	75	79
Total Sales	2,478	3,361	5,655	7,095	10,072	12,768	16,736	21,648	26,403	31,416	36,959	42,087	48,017	54,355	61,296	68,059
% Growth	0.0000000	36%	68%	25%	42%	27%	31%	29%	22%	19%	18%	14%	14%	13%	13%	11%
EBITDA	148	417	920	1,042	1,586	2,150	3,138	4,066	4,857	5,723	6,328	7,182	8,144	9,688	10,874	12,099
% Margin	6.0%	12.4%	16.3%	14.7%	15.7%	16.8%	18.7%	18.8%	18.4%	18.2%	17.1%	17.1%	17.0%	17.8%	17.7%	17.8%
D&A	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
% of Capex	41%	79%	55%	65%	62%	69%	78%	86%	79%	77%	75%	76%	76%	76%	76%	77%
EBIT	45	259	748	839	1,285	1,796	2,749	3,529	4,252	5,027	5,517	6,244	7,056	8,429	9,423	10,439
% Margin	1.8%	7.7%	13.2%	11.8%	12.8%	14,1%	16.4%	16.3%	16.1%	15.0%	14.9%	14.8%	14.7%	15.5%	15.4%	15.3%
Net Interest Income (Expense)	(27)	(1)	9	33	47	90	108	155	199	278	358	445	542	651	784	934
Other Income	28	0	. 0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pretax Income	46	258	758	872	1,332	1,886	2,857	3,684	4,451	5,305	5,875	6,688	7,598	9,080	10,207	11,373
Income Taxes	3	2	14	34	86	262	462	641	807	1,003	1,134	1,317	1,470	1,761	2,028	2,323
% Effective Rate	6%	1%	2%	4%	6%	14%	16%	17%	18%	19%	19%	20%	1996	19%	20%	20%
Net Income	44	256	744	839	1,246	1,624	2,395	3,043	3,644	4,303	4,741	5,372	6,128	7,319	8,179	9,050
Plus																
After-tax Interest Expense (Income)	27	1	(9)	(33)	(47)	(90)	(108)	(154)	(199)	(278)	(357)	(444)	(541)	(650)	(782)	(932)
Depreciation of PP&E	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Less																
Change in Working Capital	(155)	(14)	(157)	(167)	(172)	(325)	(163)	(81)	(28)	(299)	(356)	(328)	(219)	(329)	(365)	(376)
% of Change in Sales		-2%	-7%	-12%	-6%	-12%	-4%	-2%	-1%	-6%	-6%	-6%	-4%	-5%	-5%	-6%
Capital Expenditures	250	200	312	312	486	510	497	623	765	906	1,078	1,236	1,437	1,660	1,898	2,149
% of Sales	10%	6%	6%	4%	5%	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unlevered Free Cash Flow	78	229	750	863	1,186	1,702	2,343	2,884	3,314	4,113	4,472	4,959	5.456	6,597	7,315	8,005

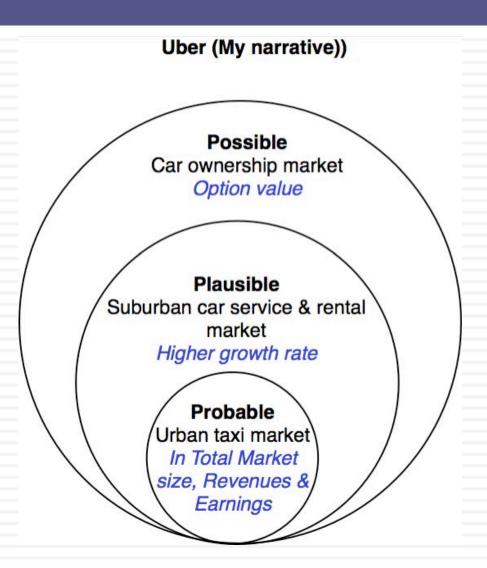
EBITDA	12,099
Sales	68,059
Net Debt (Cash)	(260)
Tesla Diluted Shares	142

Exit EBITDA High	12.0 x	Exit PPG High	5.0%	Exit P/Sales High	180%
Exit EBITDA Low	8.0 x	Exit PPG Low	3.0%	Exit P/Sales Low	180% 130%

Discount Rate High 13.0% FY Month of Valuation 1.0 (Beginning of this Month)
Discount Rage Low 9.0% Month of FY End 12.0 (End of this Month)

# Uber: Possible, Plausible and Probable

The larger & more ambitious your story, the more onus there is on you to show that it is possible, plausible & probable.



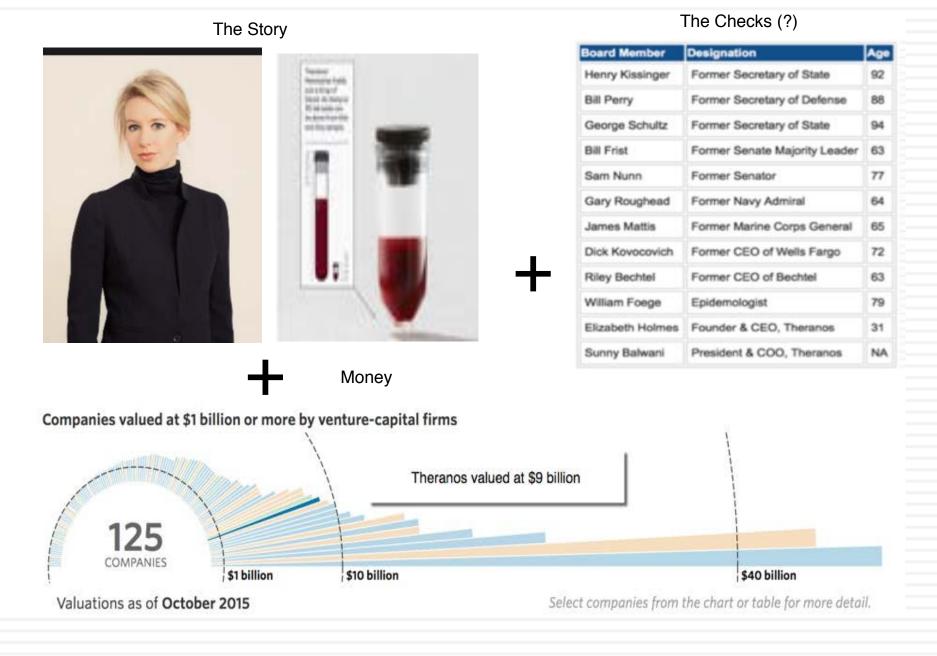
# Big Story or Small One?

- The upside of a big story is that it will generally deliver a higher value for your company, if you can get others to believe it is plausible and probable.
- The downside is two fold:
  - Your sales job becomes a lot more difficult, as your story gets bigger. In fact, there is a danger that you could be categorized as a fairy tale teller, if your story is too big.
  - Even if you succeed in convincing others that the story is plausible and probable, you will now have to act and deliver on that big story. That can stretch resources to breaking point and distract you from building your primary business.

# The Runaway Story: When you want a story to be true...

- With a runaway business story, you usually have three ingredients:
  - Charismatic, likeable Narrator: The narrator of the business story is someone that you want to see succeed, either because you like the narrator or because he/she will be a good role model.
  - Telling a story about disrupting a much business, where you dislike the status quo: The status quo in the business that the story is disrupting is dissatisfying (to everyone involved)>
  - 3. With a societal benefit as bonus: And if the story holds, society and humanity will benefit.
- Since you want this story to work out, you stop asking questions, because the answers may put the story at risk.

#### The Impossible: The Runaway Story



# The root of implausible and improbable stories: Over confidence!

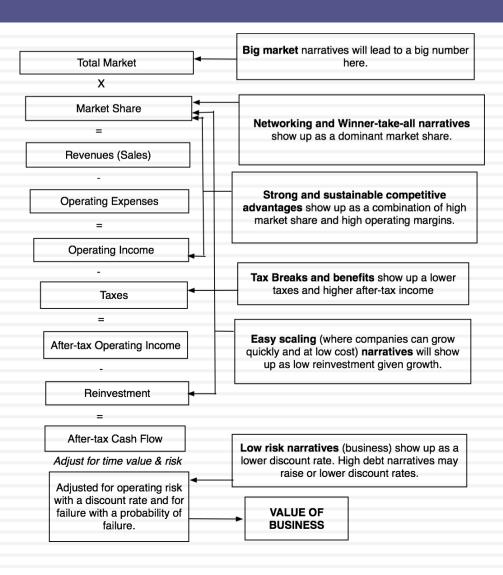
- In the last three decades of research on behavioral finance, researchers have uncovered the not so surprising truth that as human beings, we are not only capable of thinking irrationally, but hard wired to do so.
- Of all of the character attributes that human beings have, the one that seems to create the most consequential errors is over confidence.
- Over confident founders, with over confident investors providing them capital, shoot for big markets, often fail but change the way we live in significant ways.

#### VC 1.1 Market Supply Capital Product VC 1.2 Big Value business based on big market potential VC 1.3 Supply Capital Product Entrepreneur 1 VCs 1 Value business based on big market potential Supply Capital Product Entrepreneur 2 VCs 2 Value business based on big market potential Supply Capital Entrepreneur 3 Product VCs 3 Value business based on big market potential Entrepreneur 4 Product VCs 4 Big Market Value business based on big market potential Supply Capital Entrepreneur 5 Product VCs 5 Value business based on big market potential Entrepreneur 6 Product VCs 6 Value business based on big market potential Supply Capital Entrepreneur 7 Product VCs 7 Value business based on big market potential

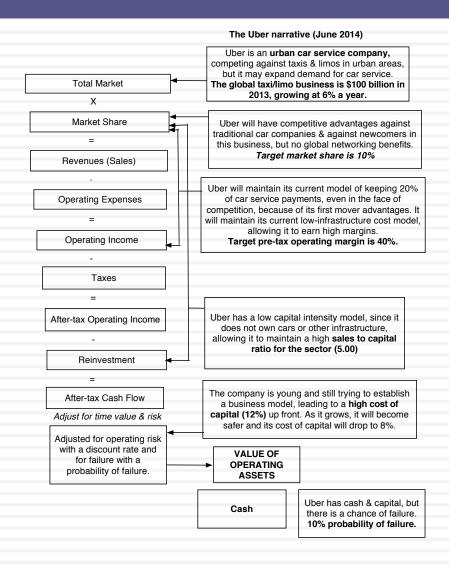
### The Implausible: The Big Market Delusion

			Ý	Breakeven	% from Online	Imputed Online Ad
Company	Market Cap	Enterprise Value	Current Revenues	Revenues (2025)	Advertising	Revenue (2025)
Google	\$441,572.00	\$386,954.00	\$69,611.00	\$224,923.20	89.50%	\$201,306.26
Facebook	\$245,662.00	\$234,696.00	\$14,640.00	\$129,375.54	92.20%	\$119,284.25
Yahoo!	\$30,614.00	\$23,836.10	\$4,871.00	\$25,413.13	100.00%	\$25,413.13
LinkedIn	\$23,265.00	\$20,904.00	\$2,561.00	\$22,371.44	80.30%	\$17,964.26
Twitter	\$16,927.90	\$14,912.90	\$1,779.00	\$23,128.68	89.50%	\$20,700.17
Pandora	\$3,643.00	\$3,271.00	\$1,024.00	\$2,915.67	79.50%	\$2,317.96
Yelp	\$1,765.00	\$0.00	\$465.00	\$1,144.26	93.60%	\$1,071.02
Zillow	\$4,496.00	\$4,101.00	\$480.00	\$4,156.21	18.00%	\$748.12
Zynga	\$2,241.00	\$1,142.00	\$752.00	\$757.86	22.10%	\$167.49
Total US	\$770,185.90	\$689,817.00	\$96,183.00	\$434,185.98		\$388,972.66
Alibaba	\$184,362.00	\$173,871.00	\$12,598.00	\$111,414.06	60.00%	\$66,848.43
Tencent	\$154,366.00	\$151,554.00	\$13,969.00	\$63,730.36	10.50%	\$6,691.69
Baidu	\$49,991.00	\$44,864.00	\$9,172.00	\$30,999.49	98.90%	\$30,658.50
Sohu.com	\$18,240.00	\$17,411.00	\$1,857.00	\$16,973.01	53.70%	\$9,114.51
Naver	\$13,699.00	\$12,686.00	\$2,755.00	\$12,139.34	76.60%	\$9,298.74
Yandex	\$3,454.00	\$3,449.00	\$972.00	\$2,082.52	98.80%	\$2,057.52
Yahoo! Japan	\$23,188.00	\$18,988.00	\$3,591.00	\$5,707.61	69.40%	\$3,961.08
Sina	\$2,113.00	\$746.00	\$808.00	\$505.09	48.90%	\$246.99
Netease	\$14,566.00	\$11,257.00	\$2,388.00	\$840.00	11.90%	\$3,013.71
Mail.ru	\$3,492.00	\$3,768.00	\$636.00	\$1,676.47	35.00%	\$586.76
Mixi	\$3,095.00	\$2,661.00	\$1,229.00	\$777.02	96.00%	\$745.94
Kakaku	\$3,565.00	\$3,358.00	\$404.00	\$1,650.49	11.60%	\$191.46
Total non-US	\$474,131.00	\$444,613.00	\$50,379.00	\$248,495.46		\$133,415.32
Global Total	\$1,244,316.90	\$1,134,430.00	\$146,562.00	\$682,681.44		\$522,387.98

# Step 4a: Connect your narrative to key drivers of value



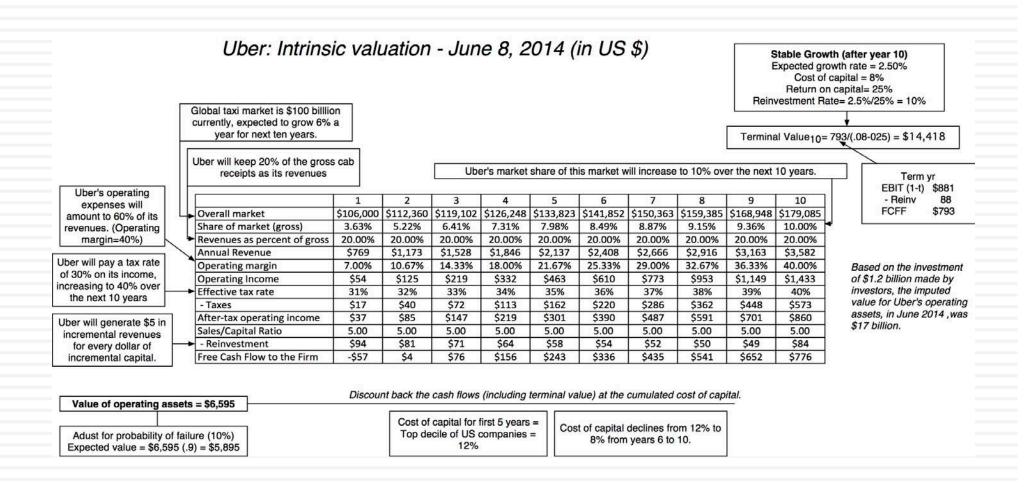
## The Uber Link



# Ferrari: From story to numbers

Valuation Input	The Story	Valuation Inputs
Revenues	Keep it scarce	Revenue growth of 4% (in Euro terms) a year for next 5 years, scaling down to
Operating Margin & Taxes		0.7% in year 10. Translates into an increase in production of about 25% in next 10 years
Operating Income	And pricey	Ferrari's pre-tax operating margin stays at 18.2%, in the 95th percentile of auto business.
Reinvestment	Little need for capacity expansion	Sales/Invested Capital stays at 1.42, i.e. every euro invested generates 1.42 euros in sales
Cash Flow		
Discount Rate (Risk)	Super-rich clients are recession-proof	Cost of capital of 6.96% in Euros and no chance of default.
	Revenues  Operating Margin & Taxes  Operating Income  Reinvestment  Cash Flow	Revenues  Coperating Margin & Taxes  Coperating Income  And pricey  And pricey  Little need for capacity expansion  Cash Flow  Super-rich clients are

# Step 4b: Value the company (Uber)



## Ferrari: The "Exclusive Club" Value

#### Stay Super Exclusive: Revenue growth is low

	Ba	se year		1		2		3		4		5		6		7		8		9		10	Ter	minal year
Revenue growth rate			4.	00%	4.	00%	4.0	00%	4.	00%	4.0	00%	3.	34%	2.	.68%	2.	02%	1.	36%	0.	70%		0.70%
Revenues	€	2,763	€:	2,874	€	2,988	€ 3,108		€	3,232	€ 3,362		€	3,474	€ 3,567		€ 3,639		€	3,689	€ :	3,714	€	3,740
EBIT (Operating) margin		18.20%	18	.20% 18		18.20% 1		18.20%		18.20%		18.20%		18.20%		.20%	18	.20%	18	.20%	18.20%			18.20%
EBIT (Operating income)	€	503	€	523	€	544	€	566	€	588	€	612	€	632	€	649	€	662	€	671	€	676	€	681
Tax rate		33.54%	33	.54%	33	.54%	33	.54%	33	.54%	33.	54%	33.54%		33	.54%	33	.54%	33.54%		33.54%			33.54%
EBIT(1-t)	€	334	€	348	€	361	€	376	€	391	€	407	€	420	€	431	€	440	€	446	€	449	€	452
- Reinvestment			€	78	€	81	€	84	€	87	€	91	€	79	€	66	€	51	€	35	€	18	€	22
FCFF			€	270	€	281	€	292	€	303	€	316	€	341	€	366	€	389	€	411	€	431	€	431
Cost of capital			6.	96%	6.	96%	6.96%		6.96%		6.96%		6.96%		6.97%		6.98%		6.99%		7.00%			7.00%
PV(FCFF)			€	252	€	245	€	238	€	232	€	225	€	228	€	228	€	227	€	224	€	220		
Terminal value	€	6,835																						
PV(Terminal value)	€	3,485																						
PV (CF over next 10 years)	€	2,321																						
Value of operating assets =	€	5,806																						
- Debt	€	623																						
- Minority interests	€	13																						
+ Cash	€	1,141																						
Value of equity	€	6,311																						

High Prices
+ No selling
cost =
Preserve
current
operating
margin

Minimal Reinvestment due to low growth

The super rich are not sensitive to economic downturns

# Step 5: Keep the feedback loop open

- When you tell a story about a company (either explicitly or implicitly), it is natural to feel attached to that story and to defend it against all attacks. Nothing can destroy an investor more than hubris.
- Being open to other views about a company is not easy,
   but here are some suggestions that may help:
  - Face up to the uncertainty in your own estimates of value.
  - Present the valuation to people who don't think like you do.
  - Create a process where people who disagree with you the most have a say.
  - Provide a structure where the criticisms can be specific and pointed, rather than general.

## The Uber Feedback Loop: Bill Gurley

- Not just car service company.: Uber is a car company, not just a car service company, and there may be a day when consumers will subscribe to a Uber service, rather than own their own cars. It could also expand into logistics, i.e., moving and transportation businesses.
- Not just urban: Uber can create new demands for car service in parts of the country where taxis are not used (suburbia, small towns).
- Global networking benefits: By linking with technology and credit card companies, Uber can have global networking benefits.

## Valuing Bill Gurley's Uber narrative

	Uber (Gurley)	Uber (Gurley Mod)	Uber (Damodaran)
Narrative	Uber will expand the car service	Uber will expand the car service	Uber will expand the car service
	market substantially, bringing in	market substantially, bringing in	market moderately, primarily in
	mass transit users & non-users	mass transit users & non-users from	urban environments, and use its
	from the suburbs into the market,	the suburbs into the market, and use	competitive advantages to get a
	and use its <u>networking</u> advantage	its <u>networking advantage</u> to gain a	significant but not dominant
	to gain a dominant market share,	dominant market share, while	market share and maintain its
	while maintaining its revenue slice	cutting prices and margins (to 10%).	revenue slice at 20%.
	at 20%.		
Total	\$300 billion, growing at 3% a year	\$300 billion, growing at 3% a year	\$100 billion, growing at 6% a year
Market			
Market	40%	40%	10%
Share			
Uber's	20%	10%	20%
revenue			
slice			
Value for	\$53.4 billion + Option value of	\$28.7 billion + Option value of	\$5.9 billion + Option value of
Uber	entering car ownership market	entering car ownership market (\$6	entering car ownership market (\$2-
	(\$10 billion+)	billion+)	3 billion)

## Different narratives, Different Numbers

Total Market	Growth Effect	Network Effect	Competitive Advantages	Value of Uber
A4. Mobility Services	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$90,457
A3. Logistics	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$65,158
A4. Mobility Services	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$52,346
A2. All car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$47,764
A1. Urban car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$31,952
A3. Logistics	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$14,321
A1. Urban car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$7,127
A2. All car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$4,764
A4. Mobility Services	B1. None	C1. No network effects	D1. None	\$1,888
A3. Logistics	B1. None	C1. No network effects	D1. None	\$1,417
A2. All car service	B1. None	C1. No network effects	D1. None	\$1,094
A1. Urban car service	B1. None	C1. No network effects	D1. None	\$799

## The Ferrari Counter Narrative

	Ferrari: The	Rev-it-up Option
Valuation Input	The Story	Valuation Inputs
Operating Margin & Taxes	Sales Push	Revenue growth of 12% (in Euro terms) a year for next 5 years, scaling down to 0.7% in year 10. Translates into an increase in production of about 100% in next 10 years
Operating Income	With lower priced models & selling costs	Ferrari's pre-tax operating margin drops to 14.32%, in the 90th percentile of auto business.
Reinvestment	With investments in additional capacity	Sales/Invested Capital stays at 1.42, but higher sales create more reinvestment
Cash Flow		<u></u>
Discount Rate (Risk)	Very rich are more sensitive to economic	Cost of capital of 8% in Euros and no chance of default
<b>▼</b> Value	conditions	

## Ferrari: The "Rev-it-up" Alternative

#### Get less exclusive: Double number of cars sold over next decade

	Ba	se year		1		2		3		4		5		6		7		8		9		10	Ter	minal year
Revenue growth rate			12	.00%	12	.00%	12	.00%	12	.00%	12	.00%	9.	74%	7.	48%	5.	22%	2.	96%	0.	70%		0.70%
Revenues	€	2,763	€ :	3,095	€	3,466	€	3,882	€	4,348	€.	4,869	€ :	5,344	€:	5,743	€	6,043	€	6,222	€	6,266	€	6,309
EBIT (Operating) margin		18.20%	17	.81%	17	.42%	17	.04%	16	.65%	16	.26%	15.	.87%	15	.48%	15	.10%	14	.71%	14	.32%		14.32%
EBIT (Operating income)	€	503	€	551	€	604	€	661	€	724	€	792	€	848	€	889	€	912	€	915	€	897	€	904
Tax rate		33.54%	33	.54%	33	.54%	33	.54%	33	.54%	33	.54%	33.	.54%	33	.54%	33	.54%	33	.54%	33	.54%	97.00	33.54%
EBIT(1-t)	€	334	€	366	€	401	€	439	€	481	€	526	€	564	€	<b>59</b> 1	€	606	€	608	€	596	€	600
- Reinvestment			€	233	€	261	€	293	€	328	€	367	€	334	€	281	€	211	€	126	€	31	€	35
FCFF			€	133	€	140	€	147	€	153	€	159	€	230	€	310	₩	395	₩	482	€	566	€	565
Cost of capital			8.	00%	8.	00%	8.	00%	8	.00%	8.	00%	7.9	90%	7.	80%	7.	70%	7.	60%	7.	50%		7.50%
PV(FCFF)			€	123	€	120	€	117	€	113	€	108	€	145	€	181	€	215	€	244	€	266		
Terminal value	€	8,315																						
PV(Terminal value)	€	3,906																						
PV (CF over next 10 years)	€	1,631																						
Value of operating assets =	€	5,537																						
- Debt	€	623																						
- Minority interests	€	13																						
+ Cash	€	1,141																						
Value of equity	€	6,042																						

Lower
Prices +
Some selling
cost = Lower
operating
margin

Reinvestment reflects higher sales

The very rich are more sensitive to economic conditions

# And the world is full of feedback.. My Ferrari afterthought!

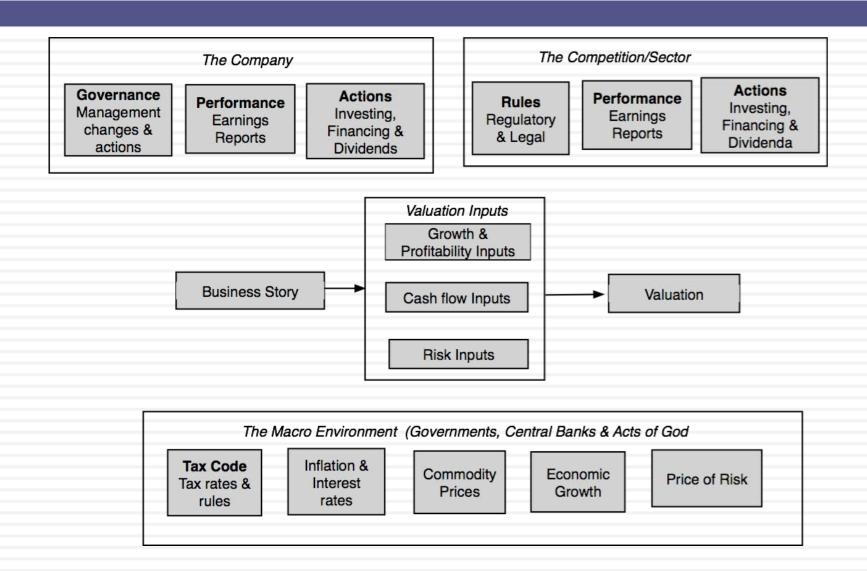


## Narrative breaks, shifts & changes

"When my information changes, I alter my conclusions. What do you do, sir?"

Lord Keynes

## Why narratives change



## How narratives change

Narrative Break/End	Narrative Shift	Narrative Change (Expansion or Contraction)
Events, external (legal, political or economic) or internal (management, competitive, default), that can cause the narrative to break or end.	Improvement or deterioration in initial business model, changing market size, market share and/or profitability.	Unexpected entry/success in a new market or unexpected exit/failure in an existing market.
Your valuation estimates (cash flows, risk, growth & value) are no longer operative	Your valuation estimates will have to be modified to reflect the new data about the company.	Valuation estimates have to be redone with new overall market potential and characteristics.
Estimate a probability that it will occur & consequences	Monte Carlo simulations or scenario analysis	Real Options

# Earnings Reports and Stories: Apple's earnings report in October 2013

The computer business is shrinking, with revenues dropping 9.4% over last year

The News in Apple's Second Quarter Earnings Report

The smartphone & tablet business continues to grow, albeit at lower rate, but margins are dropping faster than expected.

The retail business is growing but feeds off Apple's products

No mention of new products, suggesting that all will be quiet for near term.

#### Assets

- 1. Operating Businesses: Existing
  - a. Computers & Peripherals
  - b. Smartphones & Tablets
  - c. Retail & Services
- 2. Value of growth potential
- 3. Cash

Guidance for future quarters is conservative, at lower end of expectations.

Apple continues to be a cash machine but will be returning \$100 billion to its stockholders in the next two years

#### Liabilities

Debt

Door opened for the issue of bonds (\$50 billion?) to fund buybacks & dividends

Equity

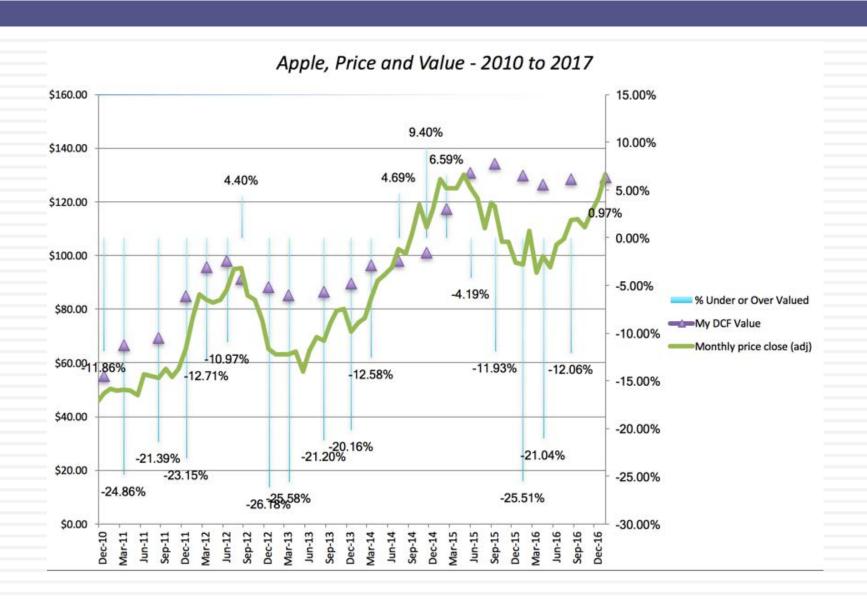
The cash returned to stockholders will be predominantly in the form of buybacks, with a small dividend increase accompanying it.

Bad news

Neutral or no news

Good news

## Sometimes your story does not change...



## And sometimes it does.. Facebook's Evolution

Report Date	Active Users	Mobile Active Users	Net Inc		Capital	T12m Sales/Capital
7/26/12	955	543	NR	(\$157)	\$3,515	1.23
10/23/12	1010	604	NR	(\$59)	\$4,252	1.09
1/30/13	1060	680	23.00%	\$64	\$4,120	1.24
5/1/13	1100	751	30.00%	\$219	\$4,272	1.28
7/24/13	1150	819	41.00%	(\$152)	\$3,948	1.55
10/30/13	1190	874	49.00%	\$425	\$4,007	1.71
1/29/14	1230	945	53.00%	\$523	\$4,258	1.85
4/23/14	1280	1010	59.00%	\$642	\$4,299	2.07
7/23/14	1320	1070	62.00%	\$791	\$4,543	2.20

## The Prospectus

- It's big and dense: To get a sense of where Uber stands now, just ahead of its IPO, I started with the prospectus, which weighing in at 285 pages, not counting appendices, and filled with pages of details, can be daunting.
- <u>Disclosure's dark side</u>: It is a testimonial to how information disclosure requirements have had the perverse consequence of making the disclosures useless, by drowning investors in data and meaningless legalese.
  - I know that there are many who have latched on to the statement that "we may not achieve profitability" that Uber makes in the prospectus (on page 27) as an indication of its worthlessness, but I view it more as evidence that lawyers should never be allowed to write about investing risk.

## The Business Spin! Personal Mobility? Really?

All Passenger Vehicle and Public Transport Trips
11.9Tn Miles | \$5.7Tn

Passenger Vehicle Trips: 7.5Tn Miles | \$4.7Tn Public Transport: 4.4Tn Miles | \$1.0Tn

Near-Term SAM: 63 Countries Passenger Vehicle Trips < 30 Miles 4.7Tn Miles | \$3.0Tn

Current SAM: 57 Countries Passenger Vehicle Trips < 30 Miles 3.9Tn Miles | \$2.5Tn

Uber

Personal Mobility Near-Term SAM Miles Penetration: less than 1%

#### Uber

#### Uber: Personal Mobility Player?

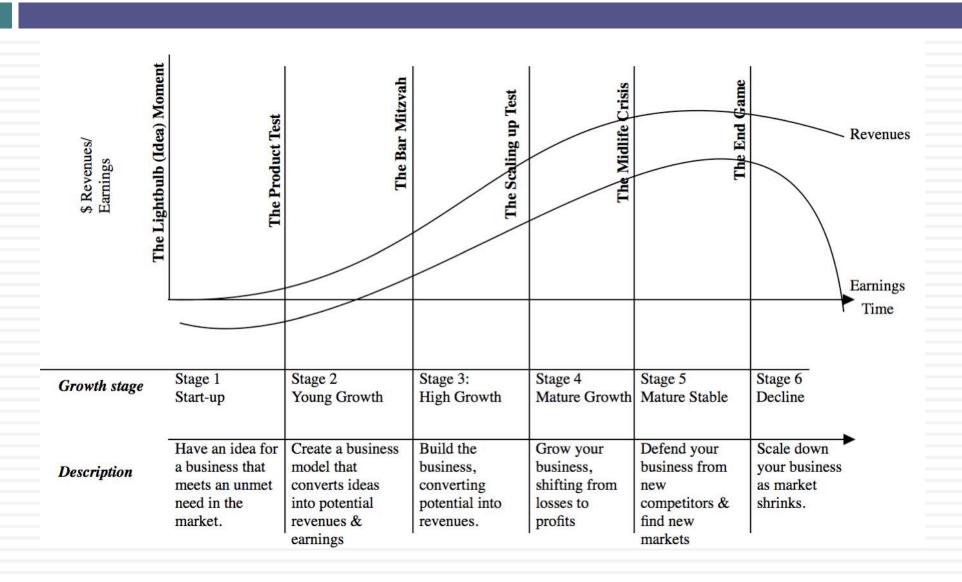
Uber is primarily a ride sharing company, with ambtions of being a global logistics player. Its revenue growth has been astonishing, though it is starting to slow, but it remains a big money loser, as it searches for a business model that delivers more stickiness. In this story, Uber uses a combination of economies of scale and a more capital intensive business model to create a pathway to profitability. Along the way, it will become a less risky company, though its losses leave it exposed to a 5% chance of failure.

a less risky company,	though its losses	reave it expos	eu to								
	-	3	-	The Assumption	s		_				
	Base year	Years 1-5	V	Years 6-10		After year 10		St	ory li	nk	
Total Market	\$400,000	Gro		39% a year	2	Grows 2.75% a year		al logistic			
Gross Market Share	12.45%		6.719	%>30%	8	30%	Global Network benefits				
Revenue Share	20.13%		Unch	nanged		20.13%	Market dominance keeps billing share high.				
Operating Margin	-24.39%	. 8.		% ->20%		15.00%	Full	employee	& mc	re regulations	
Reinvestment	NA	Sales to	capit	al ratio of 4.00	Re	einvestment rate = 7.5%				ent model	
Cost of capital	NA	9.97%		9,97%->8.24%		8.24%	At 7	5th percen	tile o	f US firms	
Risk of failure	5% ch	ance of failure	, if pri	cing meltdown leads	to ca	pital being cut off	Cash	on hand +	Capi	tal access	
	555		Vici.	The Cash Flows							
	Total Market	Market Share		Revenues		EBIT (1-t)	Rein	vestment		FCFF	
1	\$ 441,560	14.20%	\$	12,627	\$	(2,369)	\$	650	\$	(3,019	
2	\$ 487,438	15.96%	\$	15,661	\$	(2,057)	\$	759	\$	(2,816	
3	\$ 538,083	17.71%	\$	19,189	\$	(1,441)	\$	882	\$	(2,323	
4	\$ 593,990	19.47%	\$	23,281	\$	(438)	\$	1,023	\$	(1,461	
5	\$ 655,705	21.22%	\$	28,017	\$	1,050	\$	1,184	\$	(134	
6	\$ 723,833	22.98%	\$	33,485	\$	3,139	\$	1,367	\$	1,771	
7	\$ 799,039	24.73%	\$	39,787	\$	5,292	\$	1,576	\$	3,716	
8	\$ 882,059	26.49%	\$	47,037	\$	5,292	\$	1,813	\$	3,479	
9	\$ 973,705	28.24%	\$	55,365	\$	6,229	\$	2,082	\$	4,147	
10	\$1,074,873	30.00%	\$	64,915	\$	7,303	\$	2,387	\$	4,915	
Terminal year	\$1,101,745	30.00%	\$	66,537	\$	7,485	\$	936	\$	6,550	
				The Value							
Terminal value			\$	114,108							
PV(Terminal value)			S	46,258							
PV (CF over next 10 y	ears)		\$	501							
Value of operating asse	ets =		\$	46,759							
Probability of failure			8	5%							
Value in case of failure			\$	-							
Adjusted Value for ope	erating assets		\$	44,421							
+ Cash on hand			\$	6,406	Ĭ.						
+ Cross holdings			\$	8,700	3						
+ IPO Proceeds			\$	9,000	3						
- Debt			\$	6,869	1						
Value of equity			\$	61,658	Ŷ						
Value per share			\$	32.91				1			

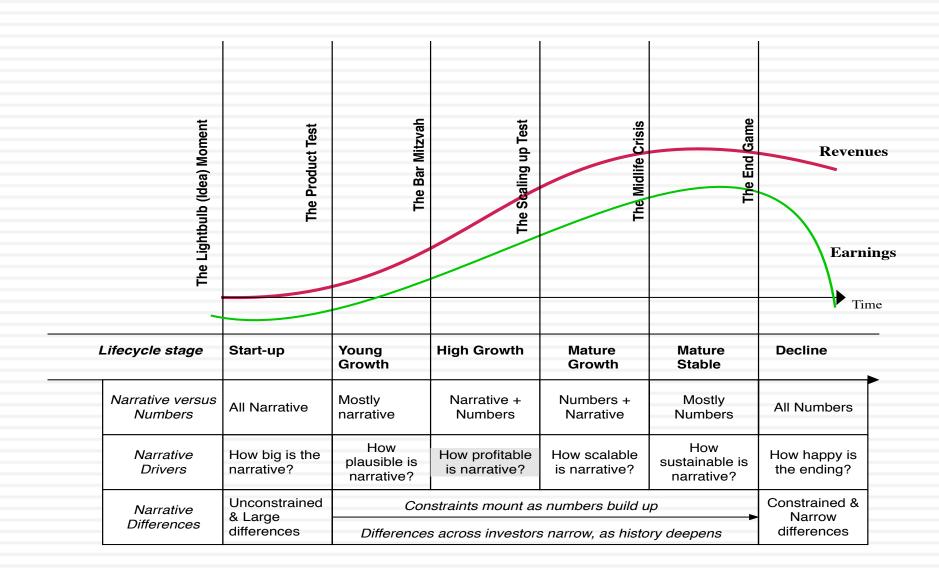
## Managers: Narrative or Numbers?

"Management is, above all, a practice where art, science, and craft meet"

## Introducing the corporate life cycle



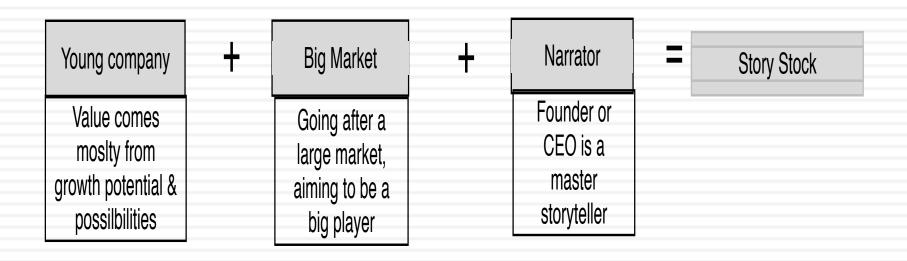
## Connecting to narratives...



## As companies age, the managerial imperative shifts..

- With young companies, you need dreamers & visionaries: Early in a company's life, when all you have are ideas and no clear business plan, it is all about the narrative. Not surprisingly, the most successful managers/investors at this stage are people who are stronger on narrative.
- As companies age, you need pragmatists and builders: As companies age, the emphasis shifts to numbers, partly because more of the value is determined by the narrative that has actually unfolded and partly because there are more numbers to focus on. The most successful managers/investors become people who can work with and around those numbers.

# Some companies (usually young ones) are story stocks..



#### Tesla (July 2016)

#### The Story

Tesla is an auto/tech company looking towards the mass market. Its primary competitive advantages lies in superior technology & secondary advantage in styling. In terms of investment needs and risk, it is as much tech as auto company.

brand loyalty with a

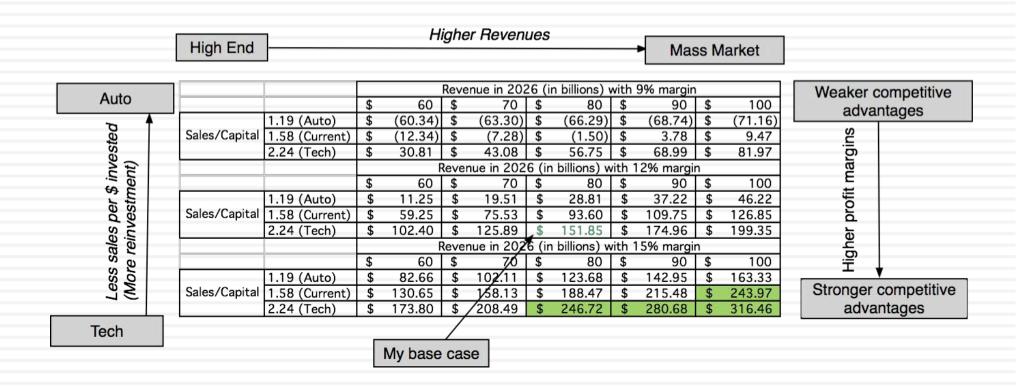
	secondary a	dvantage in styling. In	terms of	investment	needs and ris	sk, it i	s as much tech as auto cor	npany.
				The	e Assumption	ns		
	Base year	Years 1-5	Yea	rs 6-10			After year 10	Link to story
Revenues (a)	\$ 4,253	50.00%	25%	->2.2%		1.47%		Mass market focus = \$80 billion in revenue
Operating margin (b)	-14.15%	-14.15%	1:	2.00%			12.00%	Tech superiority & brand = High margins
Tax rate	30.00%	30.00%	30	0.00%			30.00%	Global marginal tax rate average
Reinvestment (c)	į	Sales to capital ratio	o : 2.24		RIF	₹ =	16.33%	Invest like an auto/tech company
Return on capital	-13.25%	Marginal ROIC =	30.14%	ó			9.00%	In maturity,, has tech features
Cost of capital (d)		8.13%	7	.50%			7.50%	50% auto, 50% technology
	72			Th	e Cash Flow	s		
	Revenues	Operating Margin	EBIT		EBIT (1-t)		Reinvestment	FCFF
1	\$ 6,380	-11.54%	\$	(736)	\$ (7	36)	\$ 94	9 \$ (1,685)
2	\$ 9,570	-8.92%	\$	(854)	\$ (8	54)	\$ 1,42	4 \$ (2,278)
3	\$ 14,355	-6.31%	\$	(905)	\$ (9	05)	\$ 2,13	6 \$ (3,041)
4	\$ 21,532	-3.69%	\$	(795)	\$ (7	95)	\$ 3,20	4 \$ (3,999)
5	\$ 32,298	-1.08%	\$	(347)	\$ (3	47)	\$ 4,80	06 \$ (5,154)
6	\$ 45,312	1.54%	\$	698	\$ 6	98	\$ 5,83	0 \$ (5,112)
7	\$ 59,172	4.15%	\$	2,458	\$ 2,4	58	\$ 6,18	7 \$ (3,729)
8	\$ 71,528	6.77%	\$	4,842	\$ 3,6	36	\$ 5,51	6 \$ (1,880)
9	\$ 79,522	9.38%	\$	7,463	\$ 5,2	24	\$ 3,56	
10	\$ 80,691	12.00%	\$	9,683	\$ 6,7	78	\$ 52	2 \$ 6,256
Terminal year	\$ 81,877	12.00%	\$	9,825	\$ 6,8	78	\$ 1,12	3 \$ 5,754
					The Value			
Terminal value			\$	95,428				
PV(Terminal value)			\$	44,454				
PV (CF over next 10 ye	ars)		\$	(14,963)				
Value of operating ass	ets =		\$	29,491				
Adjustment for distres	s		\$	1,475			Probability of failure =	10.00%
- Debt & Mnority Inte	rests		\$	3,648				
+ Cash & Other Non-c	perating assets		\$	1,442	ú			
Value of equity			\$	25,810	4			
- Value of equity option	ons		\$	3,446				
Number of shares				147.28				
Value per share			\$	151.85			Stock was trading at =	\$221.00

## Tesla is an example... Plausible story choices in 2016

#### The Tesla Story Choices Competitive **Business** Focus Investment intensity Risk Edge 1. Auto 1. Auto 1. First Mover 1. Manufacturing 1. High-End 2. Tech/Electronics 2. Style/Brand 2. Tech 2. Mass Market 2. Tech/Electronics 3. Clean Energy 2. Technology 1. Operating Risk Operating Reinvestment Market Share Χ **Total Market** 2. Survival Risk Margin Cost of Capital & **Operating Profits** Reinvestment & free cash flow Revenues Failure Adjustment Value of Tesla's Operating Assets Add cash, net out debt and equity options

Value of Tesla's Equity

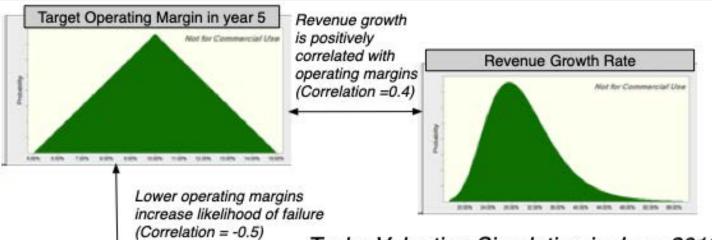
## And differing valuations...



#### A Teenage Phenom faces growing (up) pains!

Tesla will grow as a high-end auto company, deilivering \$100 billion in revenues in year 10. In the face of stronger competition, Tesla's brand name and batter technology will allow it to deliver on profitability (with margins in the 75th percentile of auto firms) and raise enough capital to cover its large reinvestment needs for much of the next decade. While Tesla's operating risk will move towards average over time, its debt burden puts it at risk of default, and that risk has risen to 20%. There is a floor to operating value at \$35-\$40 billion, at which the firm will be attractive as an acquisition target to an auto or (more likely) a large tech firm. Overlying all of this is the danger that Elon Musk will put the company's potential at risk, by either over reaching on product offerings or committing financial malpractice.

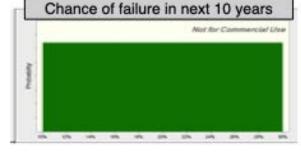
	21	100	The	Assump	tions		1167
	Base year	Years 1-5	Years 6-10	T		After year 10	Link to story
Revenues (a)	\$ 22,594	30.00%	→ 2.26%			2.26%	
Operating margin (b)	1.98%	1.98%	10.00%	1	- 3	10.00%	18
Tax rate	25.00%	25.00%	→25.00%			25.00%	
Reinvestment (c )		Sales to capital ratio	2.00		RIR =	22.60%	T.
Return on capital	1.67%	Marginal ROIC =	24.53%			10.00%	(8)
Cost of capital (d)		7.87%	8.00%			8.00%	3
			Th	e Cash Fl	ows	1	4-1
	Revenues	Operating Margin	EBIT	EBIT (1	-t)	Reinvestment	FCFF
1	\$ 29,372	3.58%	\$ 1,053	\$	1,053	\$ 3,389	\$ (2,33
2	\$ 38,184	5.19%	\$ 1,981	\$	1,981	\$ 4,406	\$ (2,42
3	\$ 45,821	6.79%	\$ 3,112	\$	3,112	\$ 3,818	\$ \$ (70
4	\$ 54,985	8.40%	\$ 4,616	\$	3,751	\$ 4,582	\$ (83
5	\$ 65,982	10.00%	\$ 6,598	\$	4,949	\$ 5,498	\$ (55
6	\$ 76,837	10.00%	\$ 7,684	\$	5,763	\$ 5,428	\$ 33
7	\$ 86,752	10.00%	\$ 8,675	\$	6,506	\$ 4,958	\$ 1,54
8	\$ 94,869	10.00%	\$ 9,487	\$	7,115	\$ 4,058	\$ \$ 3,05
9	\$ 100,379	10.00%	\$ 10,038	\$	7,528	\$ 2,755	\$ 4,77
10	\$ 102,647	10.00%	\$ 10,265	\$	7,699	\$ 1,134	\$ 6,56
Terminal year	\$ 104,967	10.00%	\$ 10,497	\$	7,873	\$ 1,779	\$ 6,09
				The Valu	ie		
Terminal value			\$ 106,156				
PV(Terminal value)			\$ 49,594				
PV (CF over next 10 year	ars)		\$ 2,461				
Value of operating asse	ts=		\$ 52,055				
Adjustment for distres	s	,	\$ 5,206	C	efault pr	obability (based on rating) :	20.00%
- Debt & Mnority Inter	ests		\$ 14,658				
+ Cash & Other Non-or	perating assets		\$ 2,198				
Value of equity			\$ 34,389				
- Value of equity optio	ns		\$ 805	32 mi	llion opt	ions (CEO package & conver	ibles), deep out of the money right now.
Number of shares			176.42				
Value per share			\$ 190.36			Stock was trading at	= \$185.50

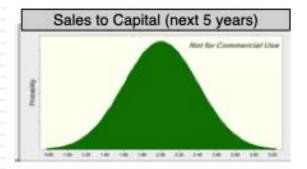


Percentile Value per share 0% -\$278.50 10% \$51.78 20% \$89.79 30% \$120.85 \$150.50 40% \$180.07 50% 60% \$211.59 70% \$248.74 80% \$299.94 90% \$380.94 100% \$2,398.33

Tesla: Valuation Simulation in June 2019 Stock Price on June 1, 2019 = \$188

Base Case = \$190.36 Base Case with \$60 floor = \$199







## As companies mature, their stories become bounded..

						Straus: The Stor					
					name to m	oderate	egrowth		lid operating margins. In the rest of the appare	It's brand name will persist, whi I business.	le the
					The	Assump	otions				
	Bas	se year	Years 1-5	Yeo	rs 6-10			1	After year 10	Link to story	
Revenues (a)	\$	5,575	8.00%	-> 2	.45%			2	2.45%	Global growth opportunities	
Operating margin (b)	11	1.60%	11.60%		1.60%				11.60%	Brand name allows margin pre	servation
Tax rate	18	8.41%	18.41%	<b>→</b> 2	5.00%				25.00%	Tax rate converges on global av	rerage
Reinvestment (c )			Sales to capital ratio	3.11			RIR =	i i	24.50%	Hold to current investment eff	iciency
Return on capital	29	9.46%	Marginal ROIC =	36.119	6				10.00%	Earn excess returns in long terr	n
Cost of capital (d) 6.78%				- e	.95%			Ţ.	6.95%	Low cost of capital	
					The	Cash F	lows		10,000		
	Rever	nues	Operating Margin	EBIT		EBIT (1	1-t)	Reinv	estment	FCFF	
1	\$	6,021	11.60%	\$	698	\$	570	\$	143	\$	427
2	\$	6,503	11.60%	\$	754	\$	615	\$	155	\$	463
3	\$	7,023	11.60%	\$	815	\$	665	\$	167	s	498
4	\$	7,585	11.60%	\$	880	\$	718	\$	180	\$	537
5	\$	8,192	11.60%	\$	950	\$	775	\$	195	\$	580
6	\$	8,757	11.60%	\$	1,016	\$	815	\$	181	\$	634
7	\$	9,263	11.60%	\$	1,074	\$	848	\$	163	\$	686
8	\$	9,695	11.60%	\$	1,124	\$	873	\$	139	\$	73
9	\$	10,040	11.60%	\$	1,164	\$	889	\$	111	\$	778
10	\$	10,286	11.60%	\$	1,193	\$	895	\$	79	\$	816
Terminal year	\$	10,538	11.60%	\$	1,222	\$	917	\$	225	\$	692
			20 0000000000		1	he Val	ue				
Terminal value				\$	15,380	7 (5° 4° 741655)					
PV(Terminal value)				\$	7,944						
PV (CF over next 10 ye	ars)			\$	4,189						
Value of operating ass	ets=			\$	12,132						
Adjustment for distres	is			\$	-			F	Probability of failure =	0.00%	
- Debt & Mnority Inte	rests			\$	2,324						
+ Cash & Other Non-o	peratin	g assets		\$	713						
Value of equity				\$	10,522						
- Value of equity optic	ns			\$	284						
Number of shares					376.03						
Value per share				\$	27.23			- 8	Stock was trading at =	\$22.00	

## And in decline, they can be depressing..

#### JC Penney in 2016: Road to Nowhere?

Declining business: Revenues expected to drop by 3% a year fo next 5 years

	Be	ase year		1		2		3		4		5		6		7		8		9		10
Revenue growth rate		,	-3	.00%	-3	.00%	-3	3.00%	-3	.00%	-3	.00%	-2	.00%	-1	.00%	0.	.00%	1.	00%	2.	.00%
Revenues	\$	12,522	\$1	2,146	\$1	1,782	\$1	1,428	\$1	1,086	\$1	0,753	\$1	0,538	\$1	0,433	\$1	0,433	\$10	0,537	\$10	0,748
EBIT (Operating) margin		1.32%	1.	.82%	2.	31%	2	.80%	3.	29%	3.	.79%	4.	.28%	4.	.77%	5.	.26%	5.	76%	6.	25%
EBIT (Operating income)	\$	166	\$	221	\$	272	\$	320	\$	365	\$	407	\$	451	\$	498	\$	549	\$	607	\$	672
Tax rate		35.00%	-35	.00%	-35	.00%	35	5.00%	-35	.00%	-35	5.00%	-36	.00%	37	.00%	-38	.00%	-39	.00%	40	.00%
EBIT(1-t)	\$	108	\$	143	\$	177	\$	208	\$	237	\$	265	\$	289	\$	314	\$	341	\$	370	\$	403
- Reinvestment			\$	(188)	\$	(182)	\$	(177)	\$	(171)	\$	(166)	\$	(108)	\$	(53)	\$	-	\$	52	\$	105
FCFF			\$	331	\$	359	\$	385	\$	409	\$	431	\$	396	\$	366	\$	341	\$	318	\$	298
Cost of capital			9.	.00%	9.	00%	9	.00%	9.	00%	9	.00%	8.	.80%	8	.60%	8.	.40%	8.	20%	8.	.00%
PV(FCFF)			\$	304	\$	302	\$	297	\$	290	\$	280	\$	237	\$	201	\$	173	\$	149	\$	129
Terminal value	\$	5,710																				
PV(Terminal value)	\$	2,479																				
PV (CF over next 10 years)	\$	2,362																				
Sum of PV	\$	4,841																				
Probability of failure =		20.00%		High	del	nt load	lar	nd poc	r e	arnino	ıs r	out										
Proceeds if firm fails =		\$2,421		_				ased o		_												
Value of operating assets =		\$4,357						ure an				٠ ،										
								6 of bo		_												

Margins improve gradually to median for US retail sector (6.25%)

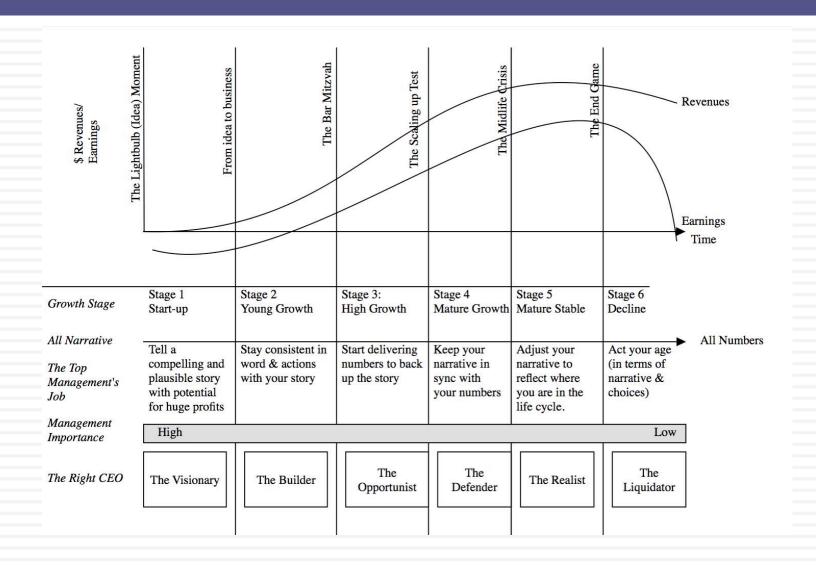
As stores shut down, cash released from real estate.

The cost of capital is at 9%, higher because of high cost of debt.

### The Bottom Line for Investors

- To be a successful investor in early-stage businesses, you need to be a good judge of narrative.
  - Not only do you need to be able to find good stories to invest in, but you also have to be able to separate impossible stories (fairy tales) from plausible stories, and then providing support (financial or management) to make the plausible into the probable.
  - You will also get much bigger disagreements about value and story, across investors.
- To be a successful in mature businesses, you need to be able to <u>use the numbers</u> that the business has already produced to decide on a narrative that is right for it, and then invest in companies where (you believe) the market has a mistaken narrative.

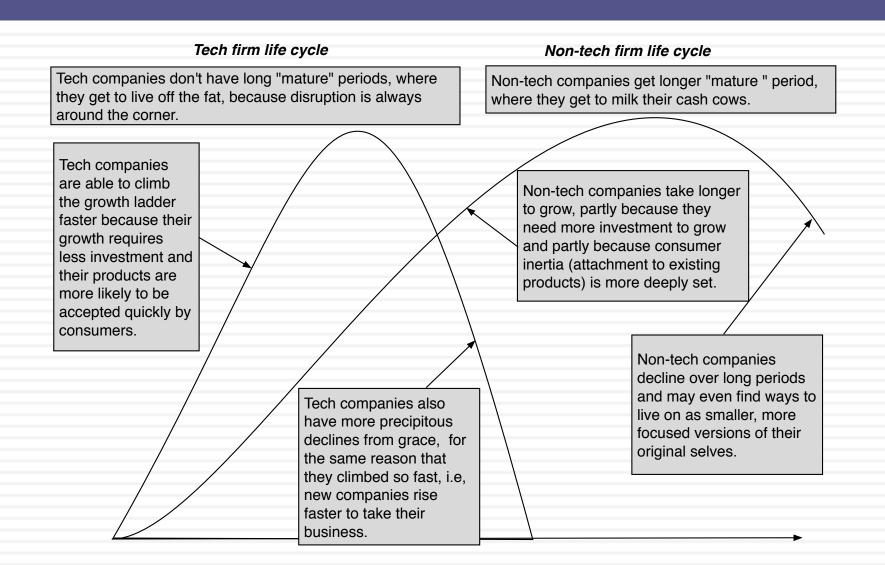
## The Managerial Challenge



## As emphasis shifts, managers and investors can resist, adapt or move on

- As young start-ups succeed and start moving into the growth, the managers who were instrumental in their success have three choices:
  - Adapt and adjust their focus to include numbers, without giving up their narrative.
  - Stay completely focused on narrative and ignore numbers.
  - Hand over control of the operating details of the company to a numbers person while handling the narrative part.
- If managers don't adapt to where their companies are in the life cycle, they can ruin these companies, if left in charge, or be pushed out of the companies, if investors have the power.

## The Compressed Life Cycle?



### The Consequences

- When life cycles were long, stretching over decades, time and aging allowed for smoother transitions, since CEOs aged with their companies, and moved on.
- As life cycles shorten, managers are far more likely to find their companies changing under them so quickly that they can no longer adapt.
  - To be a long tenured CEO, you will either need to be versatile and/or be able to delegate the work that you cannot do to people you empower and trust.
  - If these transitions are not well managed, there will be far more turnover in top management and activist investing will flourish.

### Investors: Narrative or Numbers?

"Show me the money"

### Investment Philosophy: Contrasts

- There is a sharp disagreement among investors as to what makes an investor successful.
  - At the one end are those from the old time value investing school, who believe that investing should always be about the numbers, often reflecting assets that a company already owns. Everything else (growth, business stories) are viewed as speculation.
  - At the other are those that believe that investment success comes from getting stories (both macro and micro) right, not from grinding through the numbers for every company.
- Neither side sees much merit in the other side's argument.

## The Investor Challenge

Growth stage	Stage 1 Start-up	Stage 2 Young Growth	Stage 3: High Growth	Stage 4 & 5 Mature Stable	Stage 6 Decline
Key Questions	Is there a market for the product or service? How big is that market? Will you survive?	Do people use your product or service? How much do they like it?	Will people pay for the product or service? Can you scale up, i.e., grow as you get bigger?	Can you make money of the product and service and sustain profitability in the face of competition?	What will you get if you sell your assets? How do you plan to return cash flows to your investors?
Pricing Metrics & Measures	Market size, Cash on hand, Access to capital	Number of users, User intensity (EV/User)	User engagement with model, Revenues (EV/Sales)	Earnings levels and growth (PE, EV/EBIT)	Cash flows, Payout & Debt servicing (PBV, EV/EBITDA)
Narrative vs Numbers	Mostly or all narrative	More narrative than numbers	Mix of narrative & numbers	More numbers than narrative	Mostly or all numbers
Value Drivers	Total market size, Market Share & Target Margin	Revenue Growth (and its drivers)	Revenue Growth & Reinvestment	Operating margins and Return on capital	Dividends/Cash Returns & Debt ratios
Dangers	Macro delusions, where companies are collectively overpriced, given market size.	Value distractions, with focus on wrong revenue drivers.	Growth illusions, with failure to factor in the cost of growth.	Disruption Denial, with failure to see threats to sustainable profits.	Liquidation leakage, with unrealistic assumptions about what others will pa for liquidated assets.

## Investment Philosophies & Narratives



## There is no one pathway to investing nirvana..

- Successful Value investors
  - Work primarily with numbers (financial ratios, pricing metrics)
  - Will tend to invest in mature companies with stable and clear stories
- Successful Growth investors
  - Make their investments primarily based upon stories
  - Will tend to invest in companies with big and expansive stories that pass the plausibility test.
- Both sides will view the other side as deluded, but they will both be better at what they do, if they can work on their weak sides.

## The End

"There is no real ending. It's just the place where you stop the story."