# THE DISRUPTION DILEMMA: VALUING THE DISRUPTORS & DISRUPTED

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#### The Disruptive Economy

- We live in disruptive times: It is true that we live in an age where the status quo is being challenged and upended by upstarts and disruptors.
- Leading to change at every level: The resulting change at both the macro and micro level has made investors nervous, but not nervous enough to stop investing.
- And questioning of current practices: It has however put existing investing metrics and valuation practices under stress, leading some to question whether they are useful.
- Conviction that this is unique: Much as we would like to believe that we are facing more change and disruption than people in other generations, it depends on your frame of reference.

# And we deal with uncertainty as humans always have...

- Divine Intervention: Praying for intervention from a higher power is the oldest and most practiced risk management system of all.
- Paralysis & Denial: When faced with uncertainty, some of us get paralyzed. Accompanying the paralysis is the hope that if you close your eyes to it, the uncertainty will go away
- Mental short cuts (rules of thumb): Behavioral economists note that investors faced with uncertainty adopt mental short cuts that have no basis in reality. And here is the clincher. More intelligent people are more likely to be prone to this.
- □ <u>Herding</u>: When in doubt, it is safest to go with the crowd.. The herding instinct is deeply engrained and very difficult to fight.
- Outsourcing: Assuming that there are experts out there who have the answers does take a weight off your shoulders, even if those experts have no idea of what they are talking about.

# Categorizing and Responding to uncertainty

#### I. Estimation versus Economic Uncertainty

- Estimation versus Economic uncertainty
  - Estimation uncertainty reflects the possibility that you could have the "wrong model" or estimated inputs incorrectly within this model.
  - Economic uncertainty comes from real sources: that markets and economies can change over time and that even the best medals will fail to capture these unexpected changes.
- Estimation uncertainty can be mitigated by doing your homework, collecting more data or building better models, but economic uncertainty is here to stay.

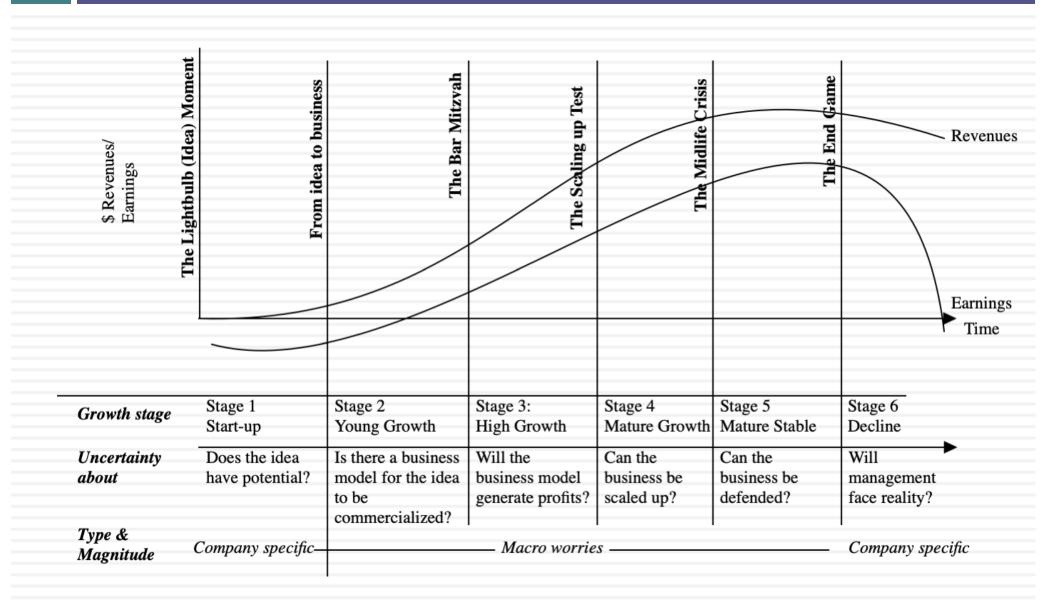
#### II. Micro versus Macro Uncertainty

- Micro uncertainty versus Macro uncertainty
  - Micro uncertainty refers to uncertainty about the firm you are valuing and its business model - the potential market or markets for its products, the competition it will face and the quality of its management team.
  - Macro uncertainty reflects the reality that your firm's fortunes can be affected by changes in the macro economic environment –the strength of the economy, the level of interest rates and the price of risk (equity and debt).
- Micro uncertainty can be mitigated or even eliminated by diversifying across companies but macro uncertainty will remain even in the most diversified portfolios.

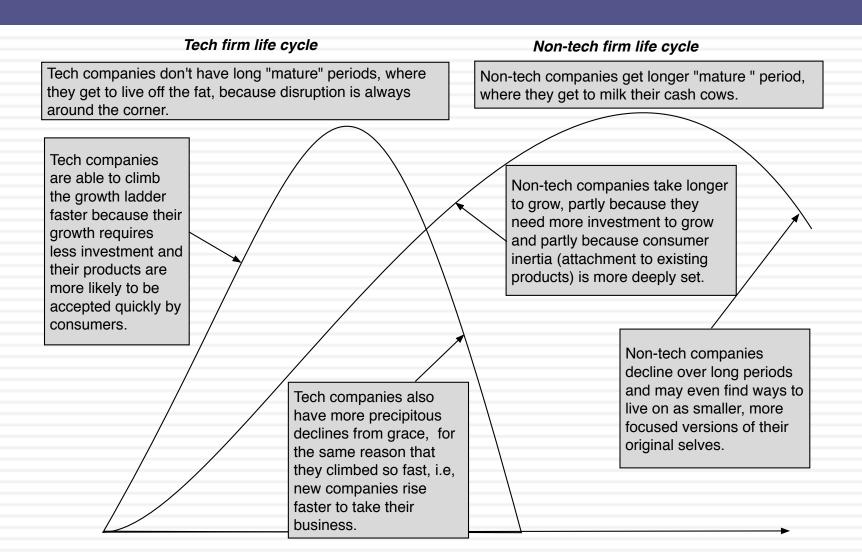
#### III. Discrete versus Continuous Uncertainty

- Discrete versus continuous uncertainty
  - Some events that you are uncertain about are discrete. Thus, a biotechnology firm with a new drug working its way through the FDA pipeline may see the drug fail at some stage of the approval process. In the same vein, a company in Venezuela or Argentina may worry about nationalization risk.
  - Most uncertainties, though, are continuous. Thus, changes in interest rates or economic growth occur continuously and affect value as they happen.
- In valuation, we are better at dealing with continuous risks than with discrete risks. In fact, discount rate risk adjustment models are designed for continuous risk.

#### The Evolution of Uncertainty



#### With an added complication...



In which of these two cities would you find it easier to forecast the weather?

#### Weather changeability for Honolulu, Hawaii

Temperature	Last Month	Last Year
Average change in high temperature day-to-day	1.7°	1.2°
Average change in low temperature day-to-day	1.5°	2.0°

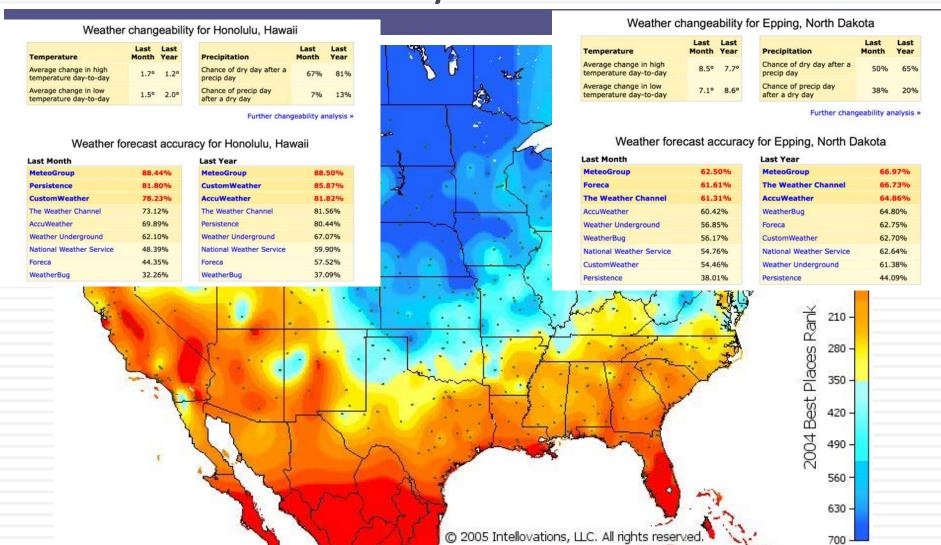
Precipitation	Last Month	Last Year
Chance of dry day after a precip day	67%	81%
Chance of precip day after a dry day	7%	13%

#### Weather changeability for Epping, North Dakota

Temperature	Last Month	
Average change in high temperature day-to-day	8.5°	7.7°
Average change in low temperature day-to-day	7.1°	8.6°

Precipitation	Last Month	Last Year
Chance of dry day after a precip day	50%	65%
Chance of precip day after a dry day	38%	20%

# But the payoff is greatest where there is the most uncertainty...



### The Two Sides of Disruption

When there are winners, there will also be losers...

#### The Disruptor and Disrupted

- <u>The Disruption Dance</u>: There are two sides to disruption, the disruptor (who challenges the status quo with a new way of doing things) and the disrupted (which is targeted by the disruptor).
- <u>Characteristics of Disruptors</u>: While anyone can be a disruptor, you generally are more likely to be the disruptor, if you have nothing to lose. Disruptors tend to be
  - Younger businesses, often with younger management & employees
  - With no or very little to gain from the status quo
- <u>Characteristics of Disrupted</u>: In general, businesses are more likely to be disrupted if they are
  - Large, with established practices
  - Inefficient, either because of inertia, design or regulations.
  - Tied to the status quo, but unhappy with it at the same time.

### The Five Stages of being Disrupted: Taxi Cabs and Uber

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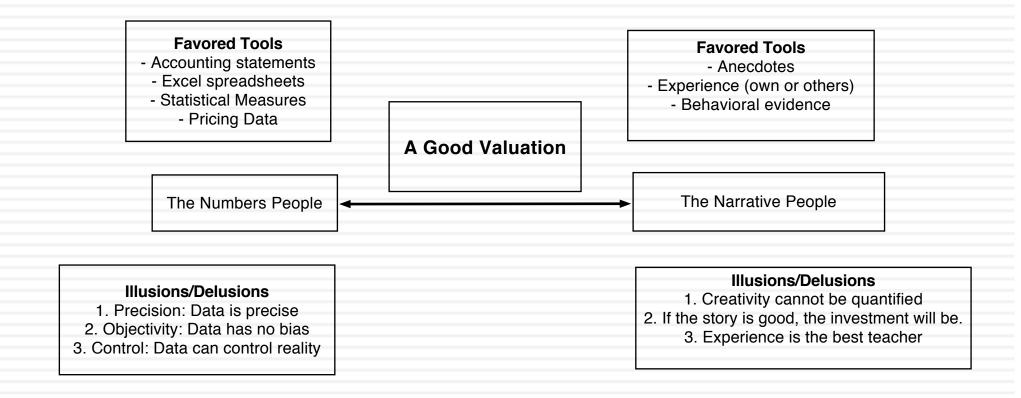
Stage of disruption	The Disrupted									
1. Denial and Delusion	In the first year or two of Uber's existence, there were many in the conventional car service and taxi cab businesses, who were convinced that not only was this a passing phase, but that no customer in his right mind would want to miss the comfort, convenience and safety of a yellow cab experience. (Irony alert!)									
2. Failure and False Hope	With each misstep by a ride sharing company, whether it be an employee with a loose tongue or a assault by an Uber driver, the hope that this misstep will put an end to the ride sharing business rises among taxi operators and regulators.									
3. Imitation and Institutional Inertia	In the mistaken belief that all that separated the ride sharing companies from conventional car service is an app, taxi operators turned to putting apps in the hands of drivers and customers. At the same time, any attempts to introduce flexibility into the existing car service business are fought by politicians, regulators and some of the operators who benefit from the current structure.									
4. Regulation, Rule Rigging and Legal Challenges	This seems to be the place where car service companies madetheir stand, aided and abetted by regulators, courts and politics. By restricting or even banning ride sharing, they are slowing it's growth but it is the customers who ultimately will determine the winner in this game, and they are voting with their dollars.									
5. Acceptance and Adjustment	A portion of the conventional car service business adjusted to the new reality, sometimes because they realize that it is a fight that is unwinnable and sometimes because the financial hill is getting steeper to climb.									

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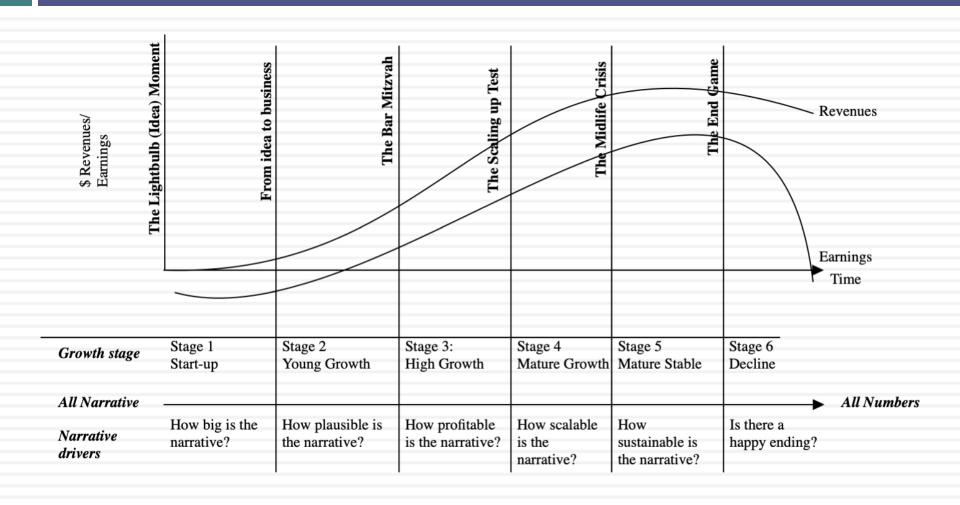
#### Valuing a Disruptor

- No history, large losses, small or no revenues: In general, valuing disruptors is difficult because they tend to be small, money losing and with little or no history.
- Business model in flux: With many disruptors, there is no workable business model in place (yet).
- No models: There are no grown up examples that you can use as your basis for valuation.
- Disruption is easy, making money on disruption is hard:
  There is always the risk that while disruption may succeed, many disruptors (especially early ones) do not benefit from the disruption.

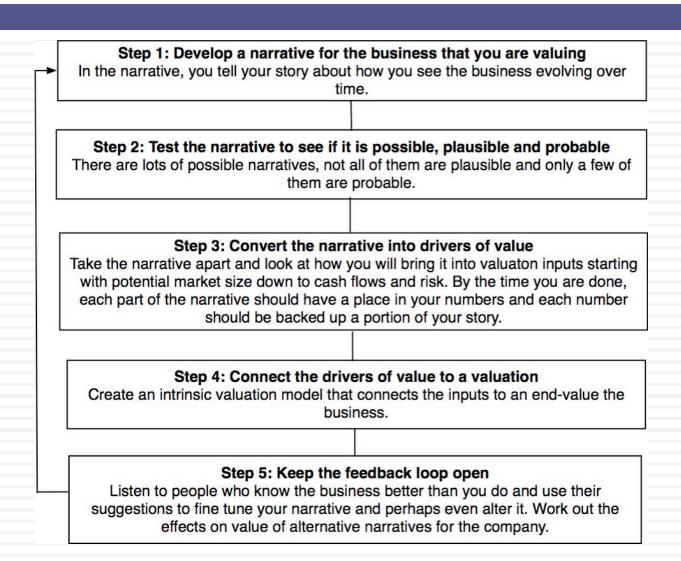
### A Key Tool: Story Telling



### Story versus Numbers: The Life Cycle



#### The Steps

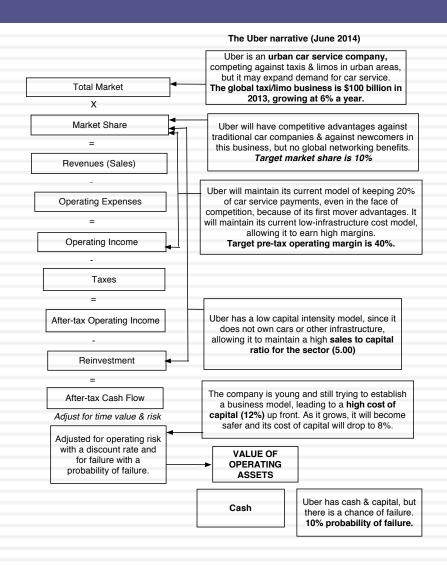


#### My Story for Uber in June 2014

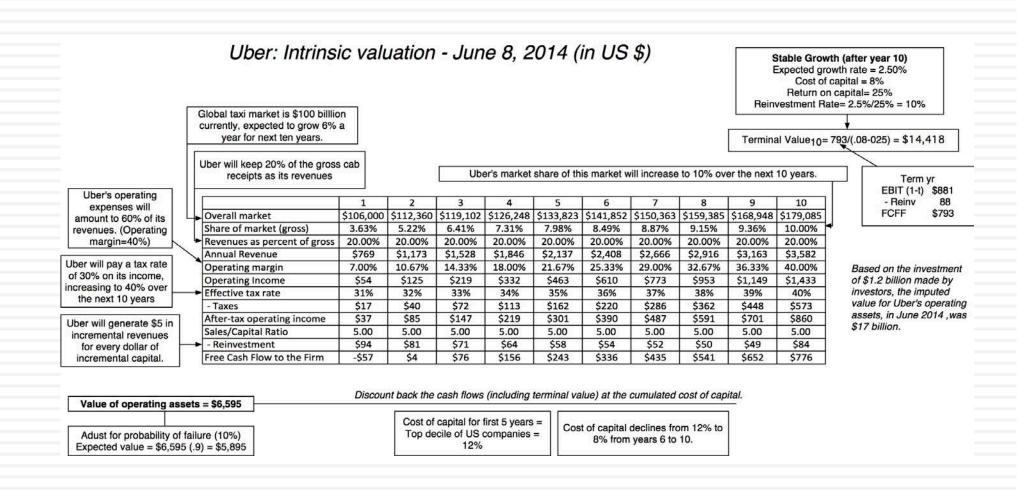
In June 2014, my initial narrative for Uber was that it would be

- An urban car service business: I saw Uber primarily as a force in urban areas and only in the car service business.
- 2. Which would expand the business moderately (about 40% over ten years) by bringing in new users.
- With local networking benefits: If Uber becomes large enough in any city, it will quickly become larger, but that will be of little help when it enters a new city.
- Maintain its revenue sharing (20%) system due to strong competitive advantages (from being a first mover).
- 5. And its existing low-capital business model, with drivers as contractors and very little investment in infrastructure.

#### **Connecting Stories to Inputs**



#### And inputs to value



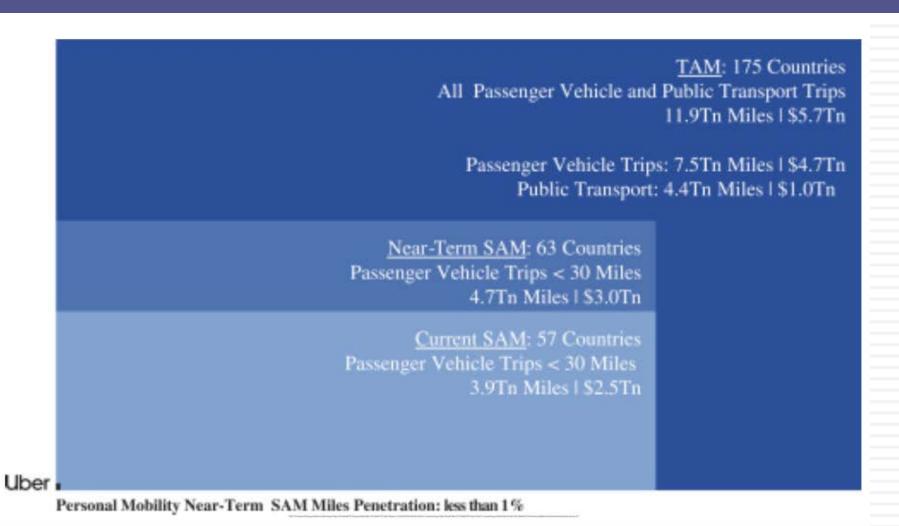
### And your story will change over time...

Narrative Break/End	Narrative Shift	Narrative Change (Expansion or Contraction)
Events, external (legal, political or economic) or internal (management, competitive, default), that can cause the narrative to break or end.	Improvement or deterioration in initial business model, changing market size, market share and/or profitability.	Unexpected entry/success in a new market or unexpected exit/failure in an existing market.
Your valuation estimates (cash flows, risk, growth & value) are no longer operative	Your valuation estimates will have to be modified to reflect the new data about the company.	Valuation estimates have to be redone with new overall market potential and characteristics.
Estimate a probability that it will occur & consequences	Monte Carlo simulations or scenario analysis	Real Options

## Uber in 2019: An IPO is announced, with a prospectus

- Big and dense: To get a sense of where Uber stands now, just ahead of its IPO, I started with the prospectus, which weighing in at 285 pages, not counting appendices, and filled with pages of details, can be daunting.
- Disclosure's dark side: It is a testimonial to how information disclosure requirements have had the perverse consequence of making the disclosures useless, by drowning investors in data and meaningless legalese.
  - There are many who have latched on to the statement that "we may not achieve profitability" that Uber makes in the prospectus (on page 27) as an indication of its worthlessness, but I view it more as evidence that lawyers should never be allowed to write about investing risk.

#### The Bigger the market...



#### Uber

#### Uber: Personal Mobility Player?

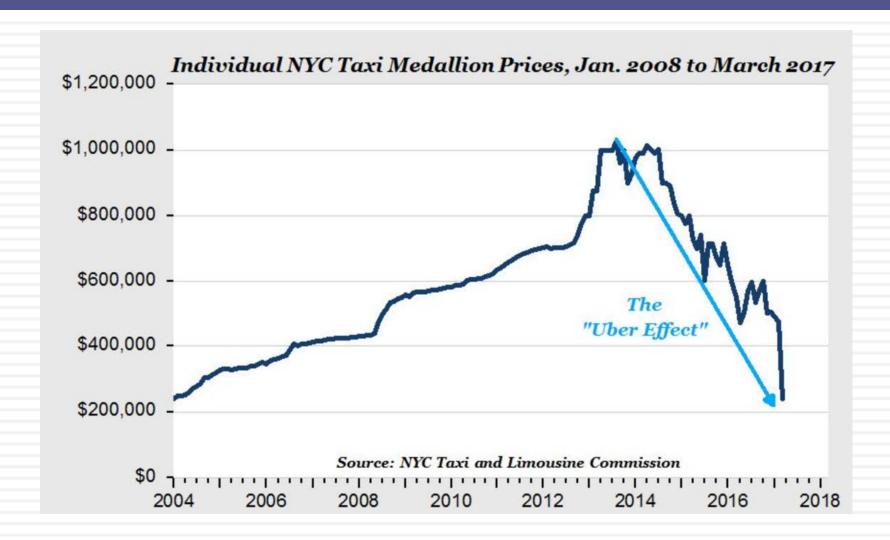
Uber is primarily a ride sharing company, with ambtions of being a global logistics player. Its revenue growth has been astonishing, though it is starting to slow, but it remains a big money loser, as it searches for a business model that delivers more stickiness. In this story, Uber uses a combination of economies of scale and a more capital intensive business model to create a pathway to profitability. Along the way, it will become a less risky company, though its losses leave it exposed to a 5% chance of failure.

a rest risity company,			ed to a 5% chance of failure									
	Base year	Years 1-5	The Assumption Years 6-10	After y	ear 10		St	ory li	nk			
Total Market	\$400,000		w 10.39% a year	Grows 2.7	Global logistics							
Gross Market Share	12.45%	0.0	6.71%>30%	30%			Global Network benefits					
O1033 Walker Share	12.4370		0.72,0-30,0	50	Market dominance keeps billing							
Revenue Share	20.13%		Unchanged	20.1	.3%	share high.						
Operating Margin	-24.39%	-	24.39% ->20%	15.0	00%	Full employee & more regulat						
Reinvestment	NA	Sales to	capital ratio of 4.00	Reinvestmen	t rate = 7.5%				ent model			
Cost of capital	NA	9.97%	9,97%->8.24%	8.2	4%	At 75	oth percen	tile o	f US firms			
Risk of failure	5% ch	nance of failure	, if pricing meltdown leads	to capital being	cut off	Cash	on hand +	Capi	tal access			
	•		The Cash Flows			•						
	Total Market	Market Share	Revenues	EBIT	(1-t)	Rein	vestment		FCFF			
1	\$ 441,560	14.20%	\$ 12,627	\$	(2,369)	\$	650	\$	(3,019			
2	\$ 487,438	15.96%	\$ 15,661	\$	(2,057)	\$	759	\$	(2,816			
3	\$ 538,083	17.71%	\$ 19,189	\$	(1,441)	\$	882	\$	(2,323			
4	\$ 593,990	19.47%	\$ 23,281	\$	(438)	\$	1,023	\$	(1,461			
5	\$ 655,705	21.22%	\$ 28,017	\$	1,050	\$	1,184	\$	(134			
6	\$ 723,833	22.98%	\$ 33,485	\$	3,139	\$	1,367	\$	1,771			
7	\$ 799,039	24.73%	\$ 39,787	\$	5,292	\$	1,576	\$	3,716			
8	\$ 882,059	26.49%	\$ 47,037	\$	5,292	\$	1,813	\$	3,479			
9	\$ 973,705	28.24%	\$ 55,365	\$	6,229	\$	2,082	\$	4,147			
10	\$1,074,873	30.00%	\$ 64,915	\$	\$ 7,303			\$	4,915			
Terminal year	\$1,101,745	30.00%	\$ 66,537	\$	7,485	\$	936	\$ 6,55				
			The Value									
Terminal value			\$ 114,108									
PV(Terminal value)			\$ 46,258									
PV (CF over next 10 y	ears)		\$ 501									
Value of operating asse	ets =		\$ 46,759									
Probability of failure			5%									
Value in case of failure			s -									
Adjusted Value for operating assets			\$ 44,421									
+ Cash on hand			\$ 6,406									
+ Cross holdings			\$ 8,700									
+ IPO Proceeds			\$ 9,000									
- Debt			\$ 6,869									
Value of equity			\$ 61,658									
Value per share			\$ 27.67									

#### Dealing with the Disrupted

- When valuing companies that are being disrupted, you have to use both intrinsic value and pricing tools more flexibly, often changing established practices.
- □ In discounted cash flow valuation, this will require
  - Telling stories that are dark and with no good ending
  - Allowing revenues to decline over time and margins to shrink
  - Ending your valuation with a liquidation rather than a terminal value, or having a terminal value with a negative growth rate.
- In pricing, you will need to adjust your pricing metric for the characteristics of your company. You have to be able to estimate what the PE or EV/EBITDA should be for a risky, negative growth firm. You can use either:
  - Intrinsic multiple models (where you link the multiple to company characteristics)
  - Statistical tools, where you compare PE ratios for companies in a sector, controlling for differences in growth and risk.

### Winners and Losers: Uber's Rise = Taxi Cab's Fall



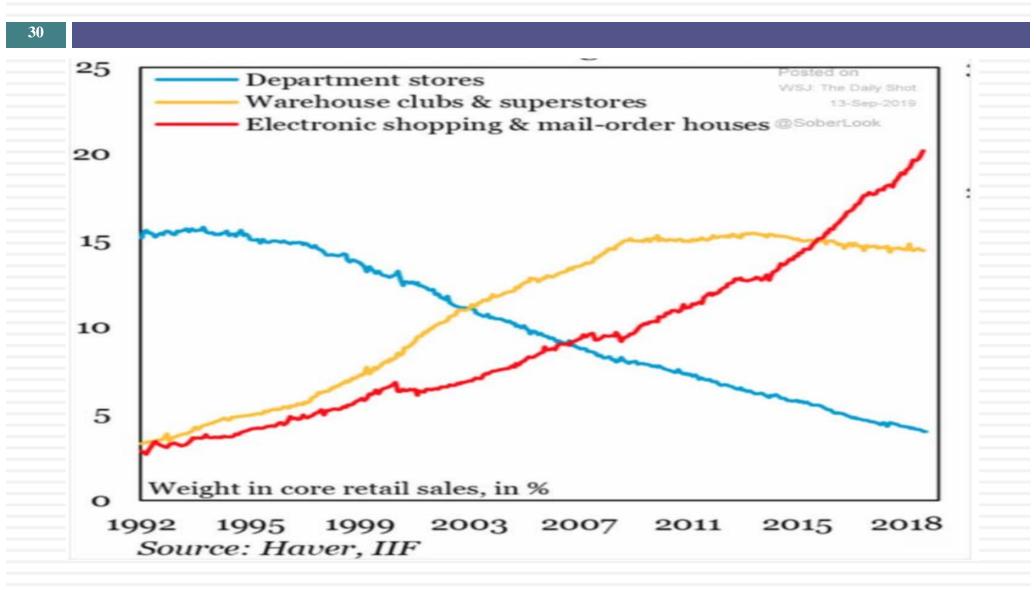
### Valuing the Disrupted: A More Depressing Exercise

- Long history, but not relevant: Disrupted companies
   often have long and profitable histories. Those histories,
   though, may not be useful in valuing these companies.
- Mean reversion will fail you: Any valuation built on extrapolation of the past will find these companies to be:
  - Under valued, if you use intrinsic value models
  - Under priced, based upon pricing metrics (PE, EV/EBITDA)
- Value Traps: Investing in them on the basis of extrapolating the past will give you value traps that will continue to look cheap and get even cheaper, the longer you hold them.

# To value the disrupted, be ready to break the rules, but not first principles...

- Revenues may, and often will, shrink: While we almost automatically assume that revenues and earnings will grow, at least in the near term, that assumption can be a dangerous one.
- Margins will continue to come under pressure: By the same token, there will be no quick bounceback in margins to historical levels.
- And how management reacts to disruption can have a significant effect on value: Management can go into denial and continue to do what they have always done, which will accelerate value destruction, or learn to live with disruption, which may lead to a much smaller company.

#### The Disruption of Retail...



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#### And a valuation of JC Penney in 2016...

#### JC Penney in 2016: Road to Nowhere?

Declining business: Revenues expected to drop by 3% a year fo next 5 years, and then contine to drop in perpetuity..

	Ва	se year		1		2 3			4		5		6		7		8	9			10	Tern	ninal year	
Revenue growth rate			-3	.00%	0% -3.00%		-3.00%		-3.00%			-3.00%		-3.40%		.04%	-4.62%		-4.92%		-5.00%		-5.00%	
Revenues	\$	12,522	\$	12,146	\$	\$ 11,782 \$		\$ 11,428		\$ 11,086		10,753	\$ 10,387		\$ 9,968		\$ 9,508		\$ 9,040		\$	8,588	\$	8,158
EBIT (Operating) margin		1.32%	1.	.82%	- 2	2.31%		2.80%		3.29%		3.79%	4.28%		4.77%			5.26%	5.76%		6.25%		6.25%	
EBIT (Operating income)	\$	166	\$	221	\$	272	\$	320	\$	365	\$	407	\$	444	\$	476	\$	501	\$	520	\$	537	\$	510
Tax rate		35.00%	35	.00%	3	5.00%	35.00%		35.00%		35.00%		36.00%		37.00%			38.00%	39.00%		40.00%		40.00%	
EBIT(1-t)	\$	108	\$	143	\$	177	\$	208	\$	237	\$	265	\$	284	\$	300	\$	310	\$	317	\$	322	\$	306
- Reinvestment			\$	(188)	\$	(182)	\$	(177)	\$	(171)	\$	(166)	\$	(183)	\$	(210)	\$	(230)	\$	(234)	\$	(226)	\$	(127)
FCFF			\$	331	\$	359	\$	385	\$	409	\$	431	\$	467	\$	509	\$	540	\$	552	\$	548	\$	433
NOL	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-	\$	-
Cost of capital			9.	.00%	9	9.00%	9	.00%	9.00% 9.00		9.00%	8.80%		8.60%		8.40%		8.20%		8.00%		8.00%		
Cumulated discount factor			0.	9174	0	.8417	0.	.7722	0.7084			0.6499		0.5974		0.5501 0.5		0.5074	0.4690		0.4342			
PV(FCFF)			\$	304	\$	302	\$	297	\$	290	\$	280	\$	279	\$	280	\$	274	\$	259	\$	238		
PV(Terminal value)	\$ 3	,136.70																						
PV (CF over next 10 years)	\$ 2	,802.95		Lliab	dok	* loo	Lon	d noo		ornina	_	nut I												
Sum of PV	\$ 5	,939.65		_		ot load at risk				_	•													
Probability of failure =		20.00%										_ ·												
Proceeds if firm fails =	\$	2,969.82				ance of failure and ring in 50% of boo																		
Value of operating assets =	\$ 5	,345.68																						

Margins improve gradually to median for US retail sector (6.25%)

As stores shut down, cash released from real estate.

The cost of capital is at 9%, higher because of high cost of debt.

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Start with a basic intrinsic value model Divide both sides of the equation by the denominator of the multiple that you are trying to deconstruct,. You should end up with an intrinsic version of your multiple, which should relate it to fundamentals.

If Equity Multiple Start with a dividend or FCFE model, preferably simple.

Price= EPS \* Payout / (r -g)

Divide your dividend or FCFE model by denominator of equity multiple.

Prtce/Book = ROE \* Payout / (r -g)

Intrinsic version of equity multiple, with drivers of value

Price/Book = f(ROE, r, g, Payout)

If EV Multiple Start with a operating asset value model, preferably simple.

> EV= EBIT (1-t) (1- RIR)/ (WACC -g)

Divide your operating asset model by denominator of EV multiple.

EV/Sales = After-tax Operating Margin (1- RIR)/ (WACC -g) Intrinsic version of EV multiple, with drivers of value

EV/Sales = f(After-tax Operating Margin, RIR, WACC, g)

□ If you write g = (1- Payout ratio) \* ROE, and substituting back into the P/BV equation,

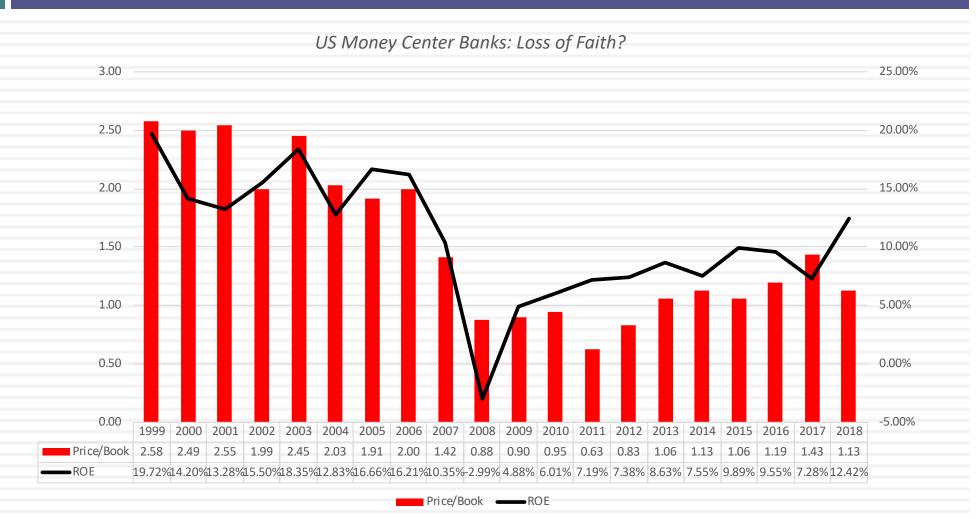
$$\frac{P_0}{BV_0} = PBV = \frac{ROE - g_n}{r - g_n}$$

A company that is expected to earn less than the ROE should trade at less than book value.

#### **Pricing Disrupted Companies**

- Look cheap: Companies in disrupted businesses often look cheap, on pricing multiples (PE, Price to book, EV to EBITDA).
- Relative to the market or their own past: The comparison is either to the rest of the market or their own past history on this pricing multiple.
- But are not cheap, if you bring in fundamental changes: The pricing may just reflect the effect that disruptors are having on fundamentals.

### Money Center Banks: Disruption from within..



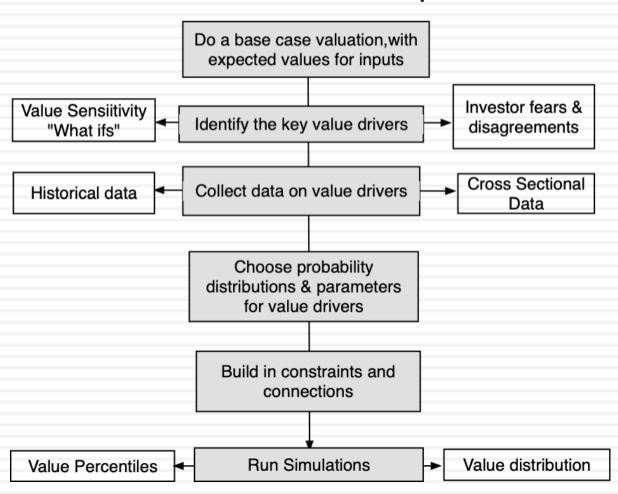
### Facing up to Uncertainty

#### Facing up to uncertainty

- Uncertainty abounds: When valuing disruptors or the disrupted, there will be considerable uncertainty about the future. That uncertainty will be immune to more data collection or bigger models.
- From Denial to Acceptance: Rather than hide from that reality, it is healthiest to face up to the uncertainty in both your inputs and your output.
- Learn to live with it: Doing so will not make uncertainty go away but will make you recognize how much of your company's value is not in your hands and depends on the market's fickle nature.

# The not-so-revolutionary way to deal with uncertainty: Monte Carlo Simulations

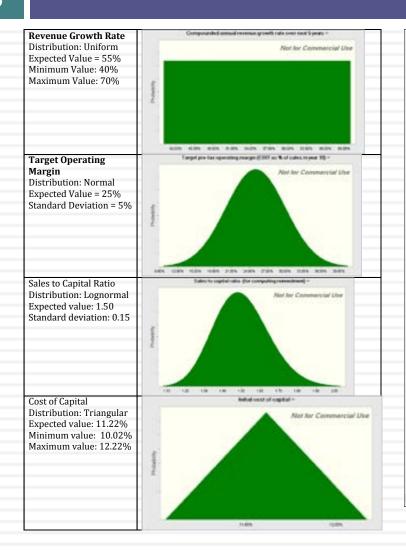
#### Value Simulation: The Steps

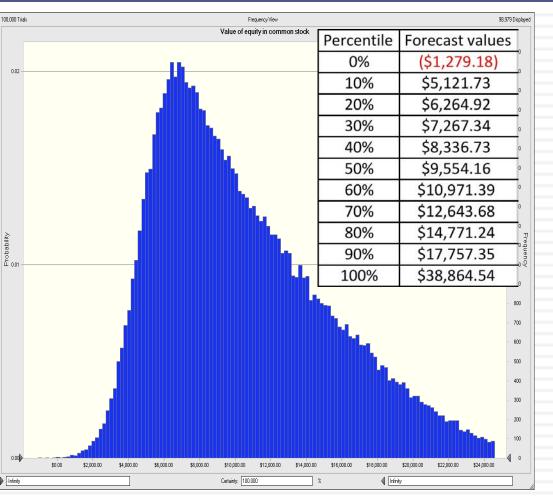


#### Starting numbers Twitter Pre-IPO Valuation: October 27, 2013 Trailing 12 Last 10K month Stable Growth Revenue Pre-tax Sales to Revenues \$316.93 \$534.46 g = 2.5%; Beta = 1.00; growth of 51.5% operating capital ratio of -\$134.91 Operating income -\$77.06 Cost of capital = 8% a year for 5 margin **1.50** for \$7.67 Adjusted Operating Income ROC= 12%: years, tapering increases to incremental Invested Capital \$955.00 Reinvestment Rate=2.5%/12% = 20.83% down to 2.5% in 25% over the sales Adjusted Operating Margin 1.44% next 10 years year 10 Sales/ Invested Capital 0.56 Terminal Value $_{10}$ = 1466/(.08-.025) = \$26,657 \$5.30 \$2.49 Interest expenses 3 4 8 10 5 \$ 810 \$1,227 \$1,858 \$2,816 \$4,266 \$6,044 \$7,973 \$9,734 \$10,932 \$11,205 \$9,705 Revenues Operating assets Terminal year (11) Operating Income \$ 31 \$ 75 \$ 158 \$ 306 \$ 564 \$ 941 \$1,430 \$1.975 \$ 2,475 \$ 2.801 + Cash 321 EBIT (1-t) \$ 1,852 \$ 294 \$ 395 + IPO Proceeds 1295 Operating Income after tax \$ 31 \$ 75 \$ 158 \$ 649 \$ 969 \$1,317 \$ 1,624 \$ 1,807 - Reinvestment \$ 386 \$ 638 - Debt \$ 278 \$ 421 \$ 967 \$1,186 \$1,285 \$1,175 798 \$ 182 214 Reinvestment \$ 183 **FCFF** \$ 1,466 Value of equity 11,106 FCFF \$(153) \$ (203) \$ (263) \$ (344) \$ (572) \$ (537) \$ (316) \$ 143 826 \$ 1,625 - Options 713 10,394 Value in stock /# of shares 582.46 Cost of capital = 11.12% (.981) + 5.16% (.019) = 11.01%Cost of capital decreases to Value/share \$17.84 8% from years 6-10 Cost of Equity **Cost of Debt** Weights 11.12% (2.5%+5.5%)(1-.40)E = 98.1% D = 1.9%= 5.16%**Risk Premium** Riskfree Rate: 6.15% Beta Riskfree rate = 2.5% X + 1.40 75% from US(5.75%) + 25% from rest of world (7.23%) 90% advertising D/E=1.71% (1.44) + 10% info svcs (1.05)

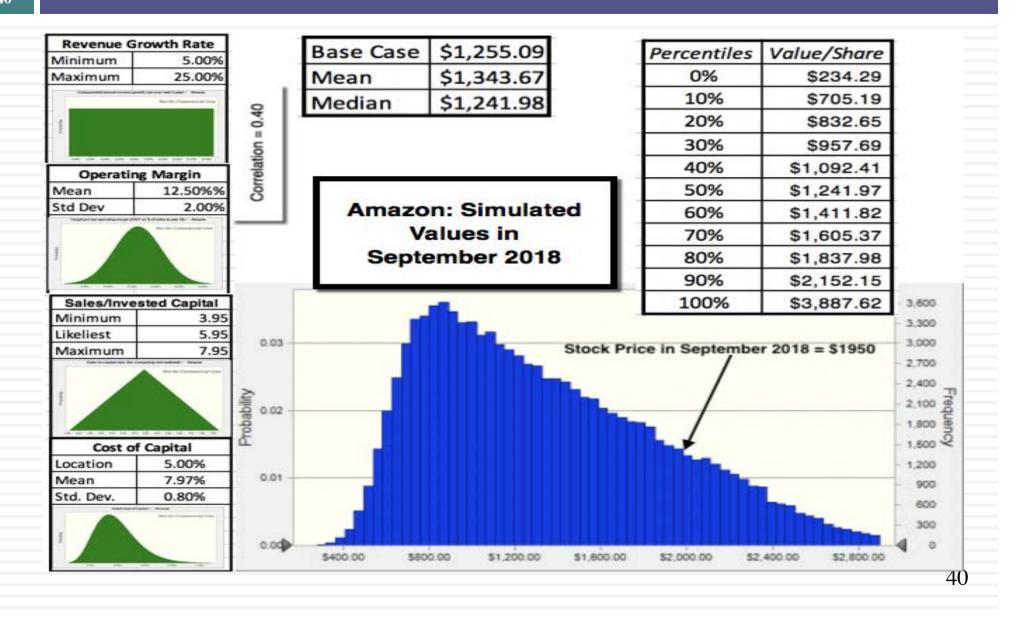
### Twitter in October 2013: A Simulation

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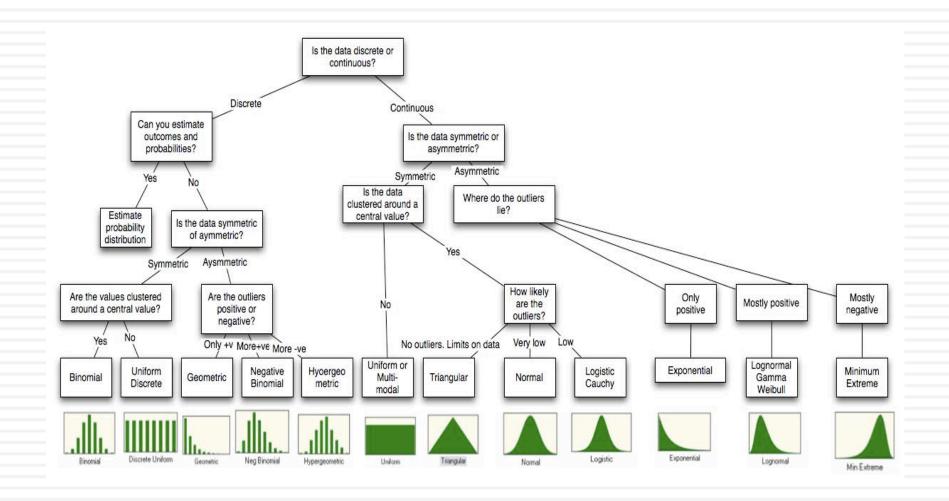




# Investing Payoff? Amazon in October 2018



## Distributional Awareness...



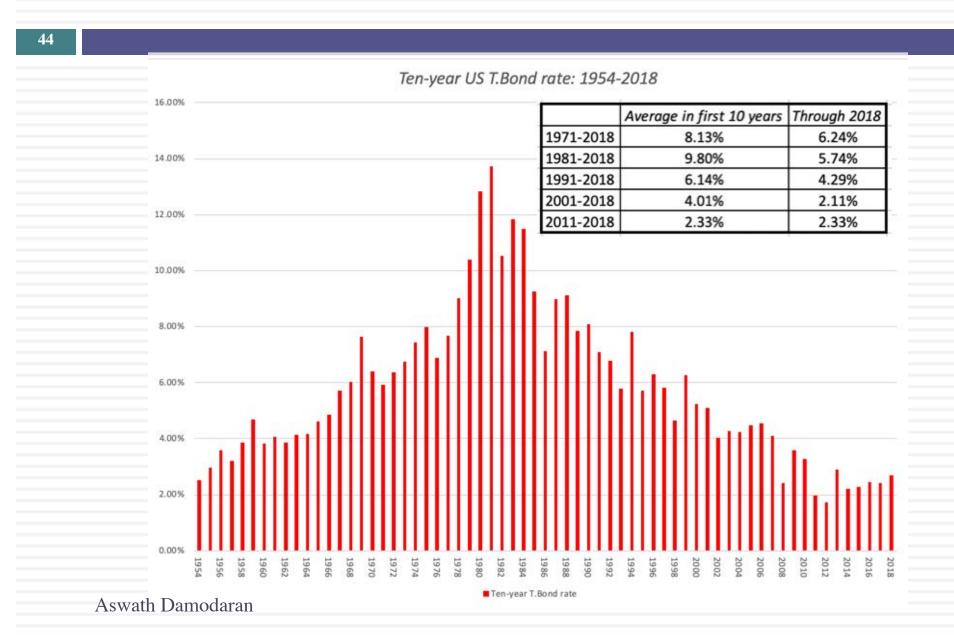
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# Macro Change and Disruption

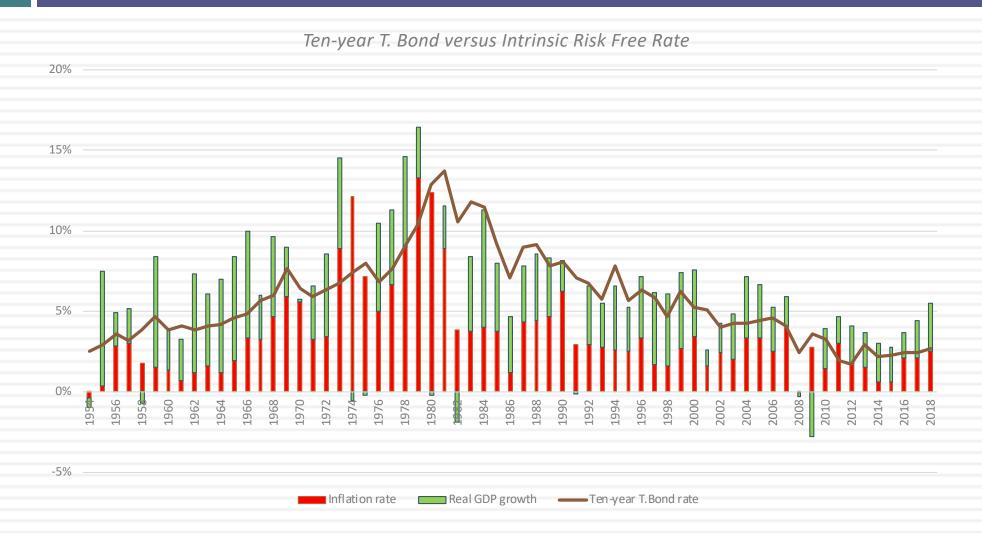
## I. Macro Input Shifts

- When valuing companies or assets, there are macro inputs that have an effect on value (risk free rates, risk premiums and exchange rates, to name just three) that we use.
- When the current values of these inputs deviate from what we "expect them to be", we become uncomfortable and then take actions to make the discomfort go away by normalizing them, with normal often reflecting either a blind trust in mean reversion or personal experience.

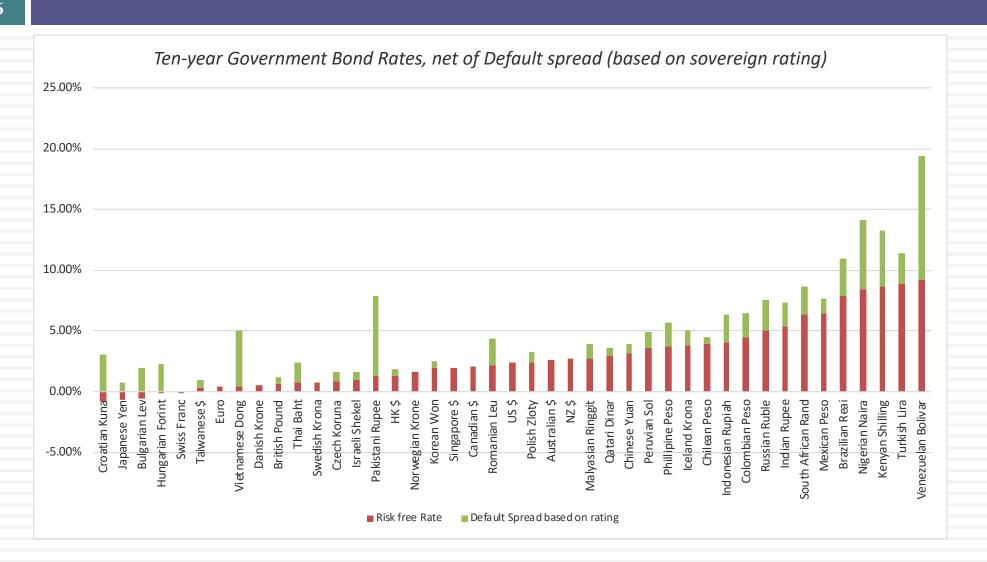
## 1a. Risk free Rates



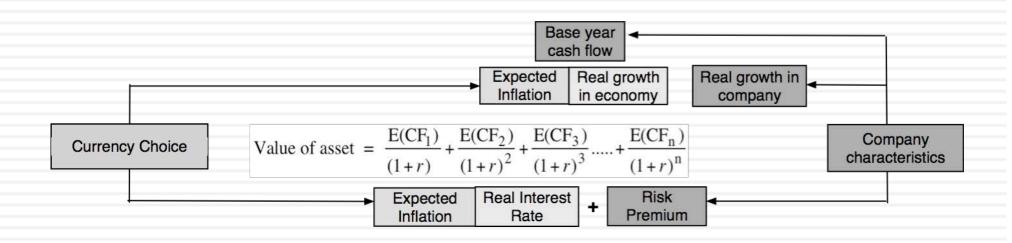
## An intrinsic risk free rate...

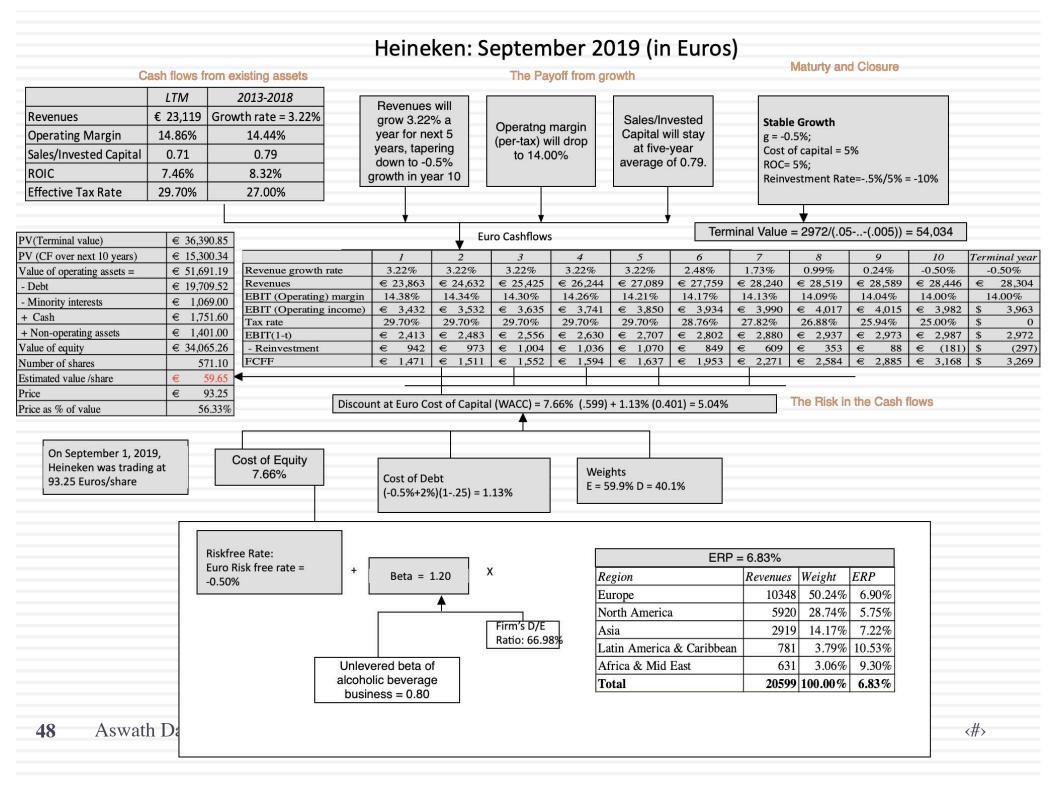


# Negative Risk free Rates: A New Age?



# The Currency Effect





### 1b. Risk Premiums

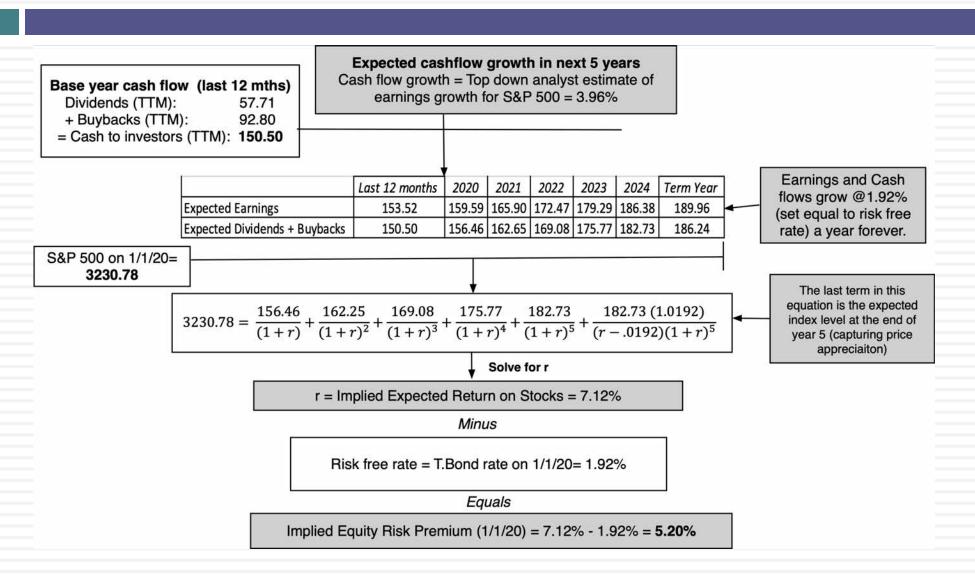
- If investors are risk averse, they need inducement to invest in risky assets. That inducement takes the form of a risk premium, a premium you would demand over and above the riskfree asset to invest in a risky asset.
- Every risky asset market has a "risk" premium that determines how individual assets in that market are priced.
  - In an equity market, that risk premium for dealing with the volatility of equities and bearing the residual risk is the equity risk premium.
  - In the bond market, the risk premium for being exposed to default risk is the default spread.
  - In real asset markets, there are equivalent (though less widely publicized markets).

## There is a lot of history... But can it be trusted?

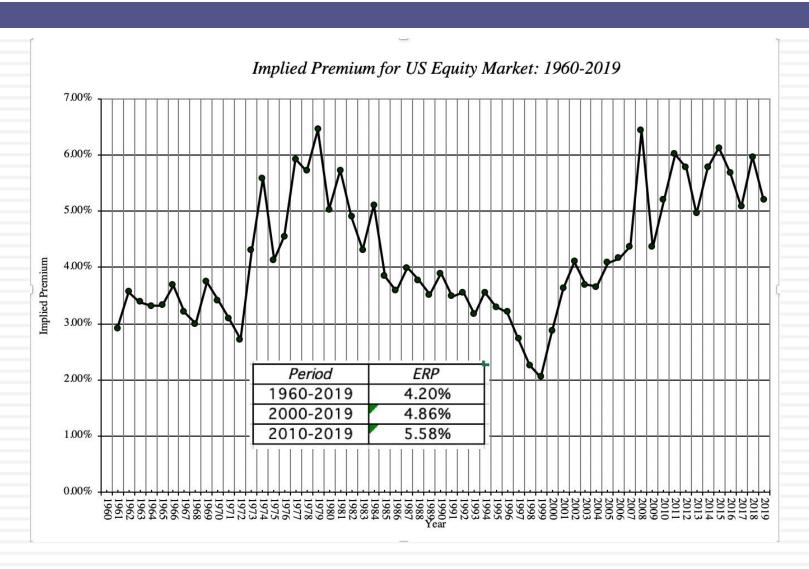
	Arithme	tic Average	Geometric Average			
	Stocks - T. Bills	Stocks - T. Bonds	Stocks - T. Bills	Stocks - T. Bonds		
1928-2018	7.93%	6.26%	6.11%	4.66%		
Std Error	2.09%	2.22%				
1969-2018	6.34%	4.00%	5.01%	3.04%		
Std Error	2.38%	2.71%				
2009-2018	13.00%	11.21%	12.48%	11.00%		
Std Error	3.71%	5.50%				

- □ If you are going to use a historical risk premium, make it
  - Long term (because of the standard error)
  - Consistent with your risk free rate
  - A "compounded" average
- No matter which estimate you use, recognize that it is backward looking, is noisy and may reflect selection bias

# A forward looking, dynamic alternative?



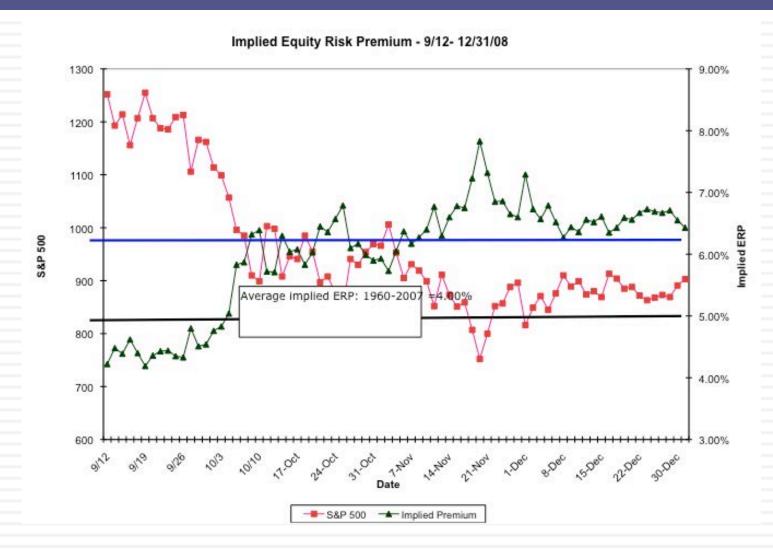
## Implied Premiums in the US: 1960-2019



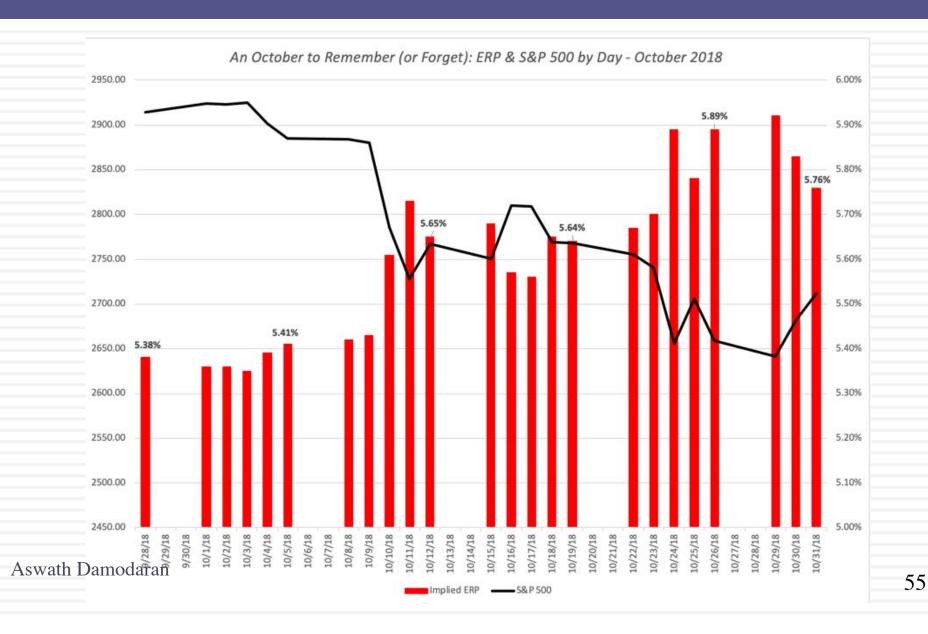
# II. Market/Macro Crises

- Aswath Damodaran
- If investors are risk averse, they need inducement to invest in risky assets. That inducement takes the form of a risk premium, a premium you would demand over and above the riskfree asset to invest in a risky asset.
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  - In the bond market, the risk premium for being exposed to default risk is the default spread.
  - In real asset markets, there are equivalent (though less widely publicized markets).
- During a crises, the price of risk will rise and tracking it can provide a measure of how much the market is being affected by the crisis.

# The Anatomy of a Crisis: Implied ERP from September 12, 2008 to January 1, 2009



## And in October 2018



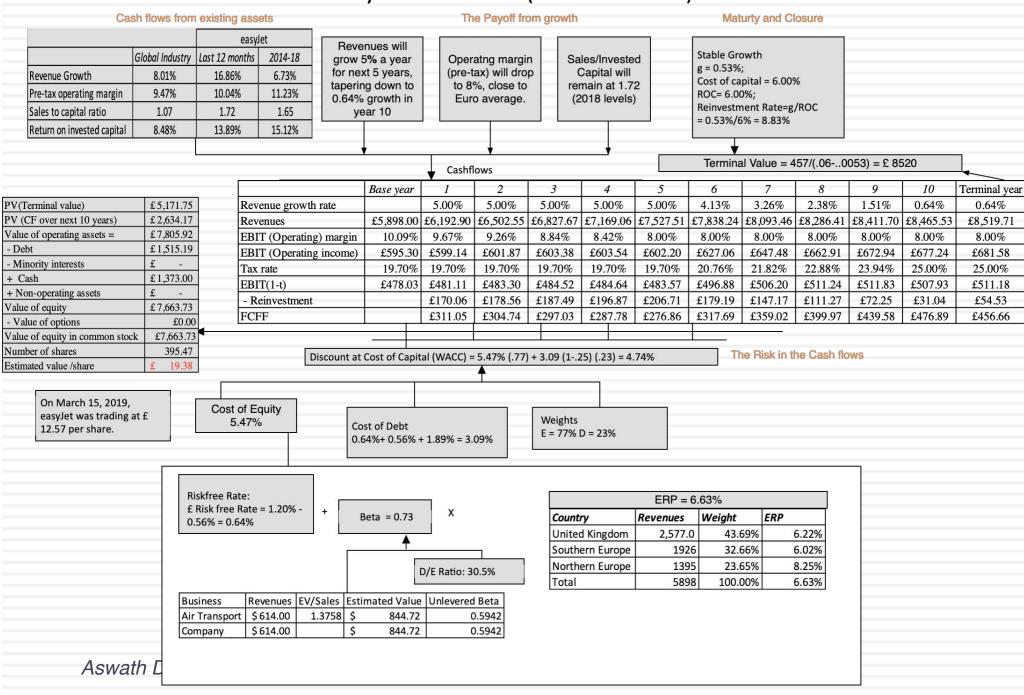
#### III. Macro Events

- In some cases, the macro uncertainty is about a specific event (trade war, Brexit, election) and how it will play out on individual company valuations.
- When that type of uncertainty exists, investors and analysts have to find better ways of dealing for that in valuation than just adjusting the discount rate, since the effects will not only be in the cash flows but vary across companies.
- You can try to incorporate all of this risk into an expected cash flow and value the company, but since the value will depend on how the event will unfold, it is better to value the company under different scenarios.

# Scenario Analysis

- Scenario analysis is best employed when the outcomes of a project are a function of the macro economic environment and/or competitive responses.
- There are a couple of ways in which you can structure scenario analysis
  - Best-case, Worst-case analyses: In its lease useful form, you value a company under best and worst case scenarios, where you set all the inputs at their most optimistic and most pessimistic levels. You then use the resulting wide range (which will almost certainly be wide enough to cover almost any price) as protective cover.
  - Plausible scenarios: Here, you define what you feel are the most plausible scenarios (allowing for the interaction across variables) and value the company under these scenarios. To complete the analysis, you then attach probabilities to the scenarios and value the company.

#### easyJet: March 2019 (in British Pounds)



# Brexit's Consequences

	No Deal Brexit	Bad Deal Brexit	Soft or No Brexit
Restructuring cost (up front)	£500 million	£300 million	\$0
Revenue growth	3.00%	5.00%	5.00%
Operating Margin	6.00%	7.00%	8.00%
Sales to Capital Ratio	1.73	1.73	1.73

		Delayed & Messy Brexit	Soft or No Brexit
Probability	25%	50%	25%
Value Per Share	£12.02	£15.70	£19.38

Expected Value per share = .25 (£12.02) + .50 (£15.70) + .25 (£19.38) = £15.70

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# New Business Models

### New Business Models

- With disruption and change comes the possibility that companies build their stories and value around different business models than in the past.
- To the extent that the way we think about running businesses and valuing businesses is built around existing business models, this can lead to a disconnect between the models and data we use from the ones we should be using.
- Luckily, both intrinsic value and pricing can be adapted easily to meet the challenge.

#### Uber

#### Uber: Personal Mobility Player?

Uber is primarily a ride sharing company, with ambtions of being a global logistics player. Its revenue growth has been astonishing, though it is starting to slow, but it remains a big money loser, as it searches for a business model that delivers more stickiness. In this story, Uber uses a combination of economies of scale and a more capital intensive business model to create a pathway to profitability. Along the way, it will become a less risky company, though its losses leave it exposed to a 5% chance of failure.

a rest risity company,			ed to a 5% chance of failure								
	Base year	Years 1-5	The Assumption Years 6-10	After y	ear 10		St	ory li	nk		
Total Market	\$400,000		w 10.39% a year	Grows 2.7		Glob	al logistics				
Gross Market Share	12.45%	0.0	6.71%>30%	30		Global Network benefits					
O1033 Walker Share	12.4370		0.72,0-30,0	50	,,,	Market dominance keeps billing					
Revenue Share	20.13%		Unchanged				share high.				
Operating Margin	-24.39%	-	24.39% ->20%	15.0	00%		Full employee & more regulation				
Reinvestment	NA	Sales to	capital ratio of 4.00	Reinvestmen	t rate = 7.5%				ent model		
Cost of capital	NA	9.97%	9,97%->8.24%	8.2	4%	At 75	oth percen	tile o	f US firms		
Risk of failure	5% ch	nance of failure	, if pricing meltdown leads	to capital being	cut off	Cash	on hand +	Capi	tal access		
	•		The Cash Flows			•					
	Total Market	Market Share	Revenues	EBIT	(1-t)	Rein	vestment		FCFF		
1	\$ 441,560	14.20%	\$ 12,627	\$	(2,369)	\$	650	\$	(3,019		
2	\$ 487,438	15.96%	\$ 15,661	\$	(2,057)	\$	759	\$	(2,816		
3	\$ 538,083	17.71%	\$ 19,189	\$	(1,441)	\$	882	\$	(2,323		
4	\$ 593,990	19.47%	\$ 23,281	\$	(438)	\$	1,023	\$	(1,461		
5	\$ 655,705	21.22%	\$ 28,017	\$	1,050	\$	1,184	\$	(134		
6	\$ 723,833	22.98%	\$ 33,485	\$	3,139	\$	1,367	\$	1,771		
7	\$ 799,039	24.73%	\$ 39,787	\$	5,292	\$	1,576	\$	3,716		
8	\$ 882,059	26.49%	\$ 47,037	\$	5,292	\$	1,813	\$	3,479		
9	\$ 973,705	28.24%	\$ 55,365	\$	6,229	\$	2,082	\$	4,147		
10	\$1,074,873	30.00%	\$ 64,915	\$	7,303	\$	2,387	\$	4,915		
Terminal year	\$1,101,745	30.00%	\$ 66,537	\$	7,485	\$	936	\$	6,550		
			The Value								
Terminal value			\$ 114,108								
PV(Terminal value)			\$ 46,258								
PV (CF over next 10 y	ears)		\$ 501								
Value of operating asse	ets =		\$ 46,759								
Probability of failure			5%								
Value in case of failure			s -								
Adjusted Value for ope	erating assets		\$ 44,421								
+ Cash on hand			\$ 6,406								
+ Cross holdings			\$ 8,700								
+ IPO Proceeds			\$ 9,000								
- Debt			\$ 6,869								
Value of equity			\$ 61,658								
Value per share			\$ 27.67								

## Push back on Uber Valuation

- Input disagreement: Lots of inputs and assumptions and I could be wrong on any or all of them..
- Model debate: DCF was designed for old economy companies and not suited to new economy firms that are more focused on accumulating users & subscribers, making them stick with the firm and sell them products & services over long periods.
- DCF is flexible: DCF models are much more flexible than most people give them credit for, and that they can be modified to reflect other frameworks. If you have a problem with a DCF value, it should not be with the model but with the person using that model.

# User/ Subscriber/Member Based Valuation

- A user, subscriber or member has value only because he/she generates revenues for the company. The key to valuing a unit then becomes identifying the link to cash flows and value.
- To value users, you have to value an individual user first and then estimate the cost of acquiring new users.
  - The value of an existing user is the present value of the expected cash flows that you will generate from that user, over the lifetime that he or she remains a user.
  - The value of a new user will be the value of a user, net of the cost of acquiring a user.
  - The aggregate value of users will be the sum of the values of existing and new users.
- To get to the value of a company, you have to net out the other centralized/non-user specific costs that it will face.

## **Uber User Economics**

User uses Uber app to get services (ride sharing, moving, delivery etc) Uber charges user for service In 2018, Uber's gross billings amounted to \$50 billion, translating to \$547/user. Acquire a User Uber renewal rate As of April 2019, Uber had 91 In 2019, only 5% of million users, up from 68 million users deleted the app. in prior year **Promotional** Advertising **User Service Cost** Service Provider gets share of gross billing Costs Costs From it's share of the fare, Uber covers other costs In June 2017, Uber paid 80% of the gross billing to associated with providing ride sharing service. Uber spends money on marketing the service provider. and promotion to attract new users.

Figure 4: The Mechanics of Uber's Business

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# Uber's Income Statement (from Prospectus)

		Yea	r Ende	d December	31,	
		2016		2017		2018
Revenue	\$	3,845	\$	7,932	\$	11,270
Costs and expenses						
Cost of revenue, exclusive of depreciation and amortization shown separately below		2,228		4,160		5,623
Operations and support		881		1,354		1,516
Sales and marketing		1,594		2,524		3,151
Research and development		864		1,201		1,505
General and administrative		981		2,263		2,082
Depreciation and amortization	( <u>)</u>	320	2	510	3	426
Total costs and expenses		6,868	8	12,012		14,303

# Uber: Deconstructing the Financials

#### Costs of Servicing Existing Users

				0	perating	Net Revenue/Gross	Operating Expense/Net
Year	Gross Billings	Net Revenue		Ε	xpenses	Billings	Revenue
2016	\$ 19,236.00	\$	\$ 3,219.00		3,109.00	16.73%	96.58%
2017	\$ 34,409.00	\$	7,191.00		5,514.00	20.90%	76.68%
2018	\$ 49,799.00	\$	10,025.00	\$	7,139.00	20.13%	71.21%

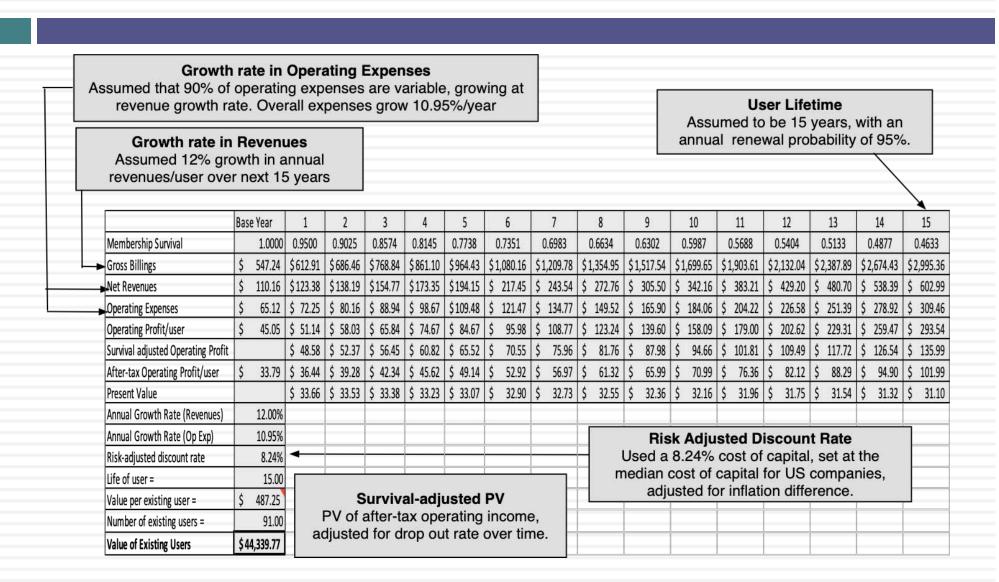
#### Costs of Adding New Users

Year	# Users added	Selling Expenses	Cost	/New user
2016	21	1594	\$	75.90
2017	23	2524	\$	109.74
2018	23	3151	\$	137.00

#### Corporate Expenses

Year	R&D	G&A		Depreciation		Total		As % of Net Revenue
2016	\$ 864.00	\$	981.00	\$	320.00	\$	2,165.00	67.26%
2017	\$ 1,201.00	\$	2,263.00	\$	510.00	\$	3,974.00	55.26%
2018	\$ 1,505.00	\$	2,082.00	\$	426.00	\$	4,013.00	40.03%

# Uber's Existing User Value



## Uber's New User Value

#### Value Added by New Users at Uber

#### Base year Value/ New User

Value of User = \$487.25

Cost of adding New User = \$113.71

Value added by new user = \$373.54

#### **User Growth rates**

Years 1-5: 12% Years 6-10: 6%

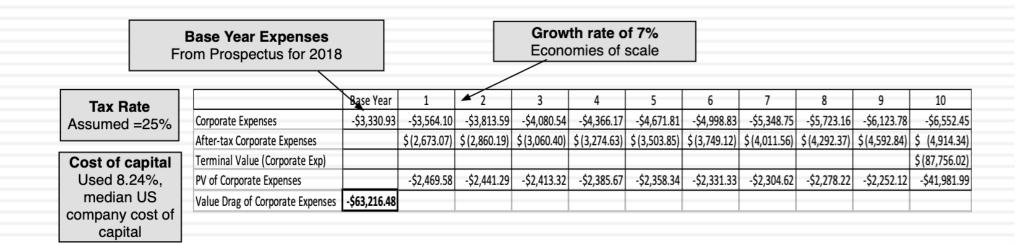
#### Cost of capital

Used 9.97%, the 75th percentile of US companies

		Base Year	1	2	3	4	5	6	7	8	9	10
	Total Users	91.00	101.92	114.15	127.85	143.19	160.37	170.00	180.20	191.01	202.47	214.62
•	New Users	8.00	15.47	17.33	19.41	21.73	24.34	17.64	18.70	19.82	21.01	22.27
	Value per new user	\$373.54	\$379.14	\$384.83	\$390.60	\$396.46	\$402.40	\$408.44	\$414.57	\$420.78	\$427.10	\$433.50
	Value added by new users		\$5,865.27	\$6,667.64	\$7,579.77	\$8,616.68	\$9,795.45	\$7,205.30	\$7,752.18	\$8,340.57	\$8,973.62	\$9,654.72
	Terminal Value (new users)											\$31,603.73
•	Present Value		\$ 5,333.52	\$ 5,513.45	\$ 5,699.46	\$ 5,891.74	\$ 6,090.50	\$ 4,073.87	\$ 3,985.70	\$ 3,899.44	\$ 3,815.05	\$ 15,950.37
	Value Added by New Users	\$ 60.253.08									$\neg$	

Beyond year 10 User growth continues at 2.5% a year

# **Uber Corporate Expense Value (Drag)**



# **Uber Valuation**

Existing User	s		New Users			Corporate Exper	ises				
Inputs			Inputs	DE 111		Inputs					
Net Revenue/User =	\$ 110.16		Cost of acquiring user =	\$ 113.71		Corporate Expenses	\$ 2,812.72				
Operating Expense/User=	\$ 65.12		Value of new user =	\$ 373.54		CAGR - Next 10 years	7.00%				
Operating Profit/User =	\$ 45.05		Growth rate in net users (1-5)	12.009	ó	Discount Rate =	8.24%				
CAGR in Revenue/User	12.00%		Growth rate in net users (6-10)	6.00%	ó		76				
Annual Renewal Rate =	95.00%		Discount Rate	9.979	ó						
User Life =	15										
Discount Rate =	8.24%										
Output	37 38		Output	X		Output	¥)				
Value/User =	\$ 487.25		# Users in year 10 =	214.62							
# Existing Users =	91.00		# Net New Users (10 years)	123.62			V				
Value of Existing Users =	\$44,339.77	+	Value of New Users =	\$60,253.08	-	PV of Corporate Expenses	\$ (63,216.48)	=	Value of Operating	\$	41,376.37
n.	0								+ Cash	\$	15,407.00
Existing users will stick wit	h Uber and		Uber will continue to add new us	ers, but at a		Uber's corporate expenses wil	l continue to		+ Cross Holdings	\$	8,700.00
increase how much they sp	end on its		decreasing pace, with a cost of a	cquiring a		grow, notwithstanding econon	nies of scale, as		- Debt	\$	6,869.00
services, the longer they st	ay.		new user staying stable (with the	current cost		the company increases spendi	ng moderately		Value of equity	\$	58,614.37
Operating expenses are me	ostly		incrteasing at the inflation rate).	The new user		on autonomous cars.	CAN AN A		# Shares	340	2235.26
variable, but there will be econmies of scale.	mild		spending profile will mirror existi	ng users.					Value/Share	\$	26.22

### The Bottom Line

- Much as we would like to believe otherwise, disruption is neither new nor novel. It is part of how economies evolve and change.
- Disruption does create uncertainty but more importantly, it changes the underlying structure of businesses and entire economies.
- Those structural changes imply that investing,
  valuing or managing companies assuming that mean reversion always works and that mechanical models/metrics are the answer is dangerous.