



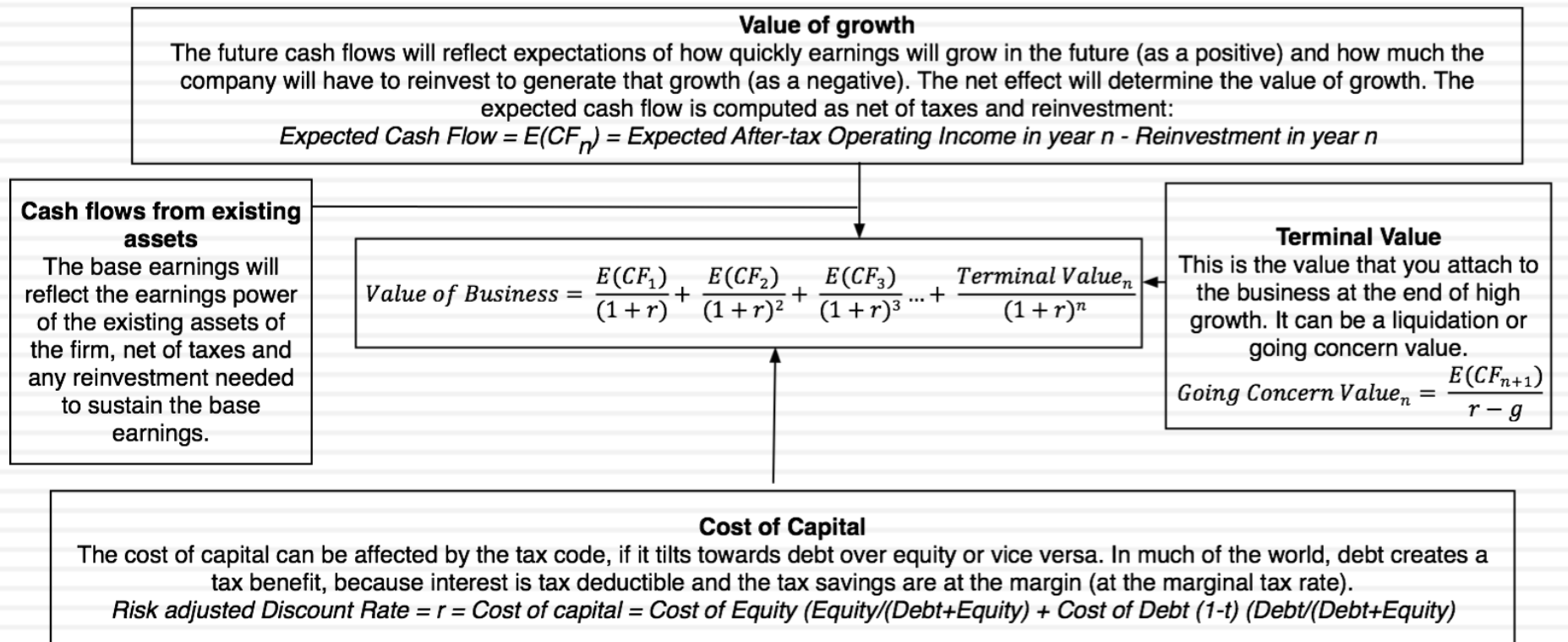
# LIVING WITH NOISE: VALUING YOUNG COMPANIES

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<http://www.damodaran.com>

# Valuation is simple. We choose to make it complex!

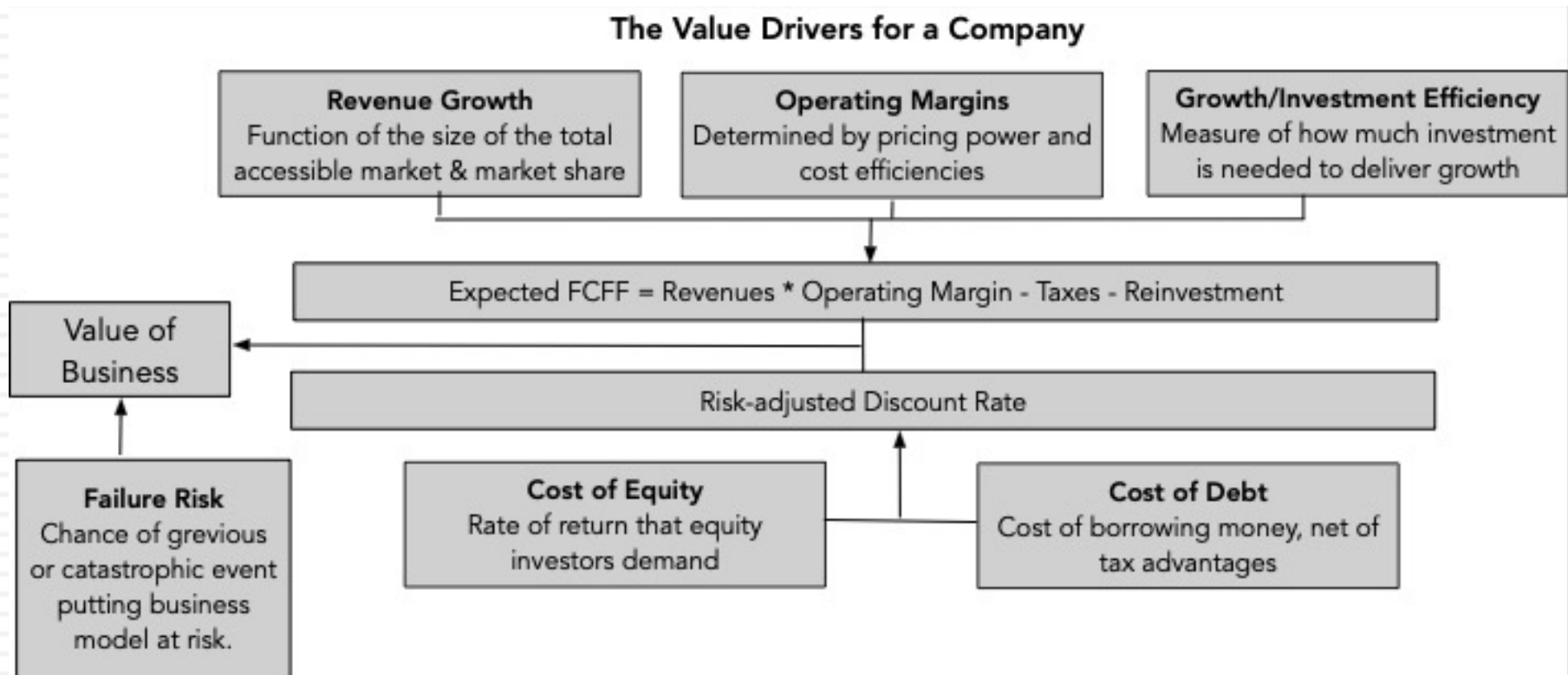
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Going Concern Value

# And Business Drivers that determine value... for all businesses

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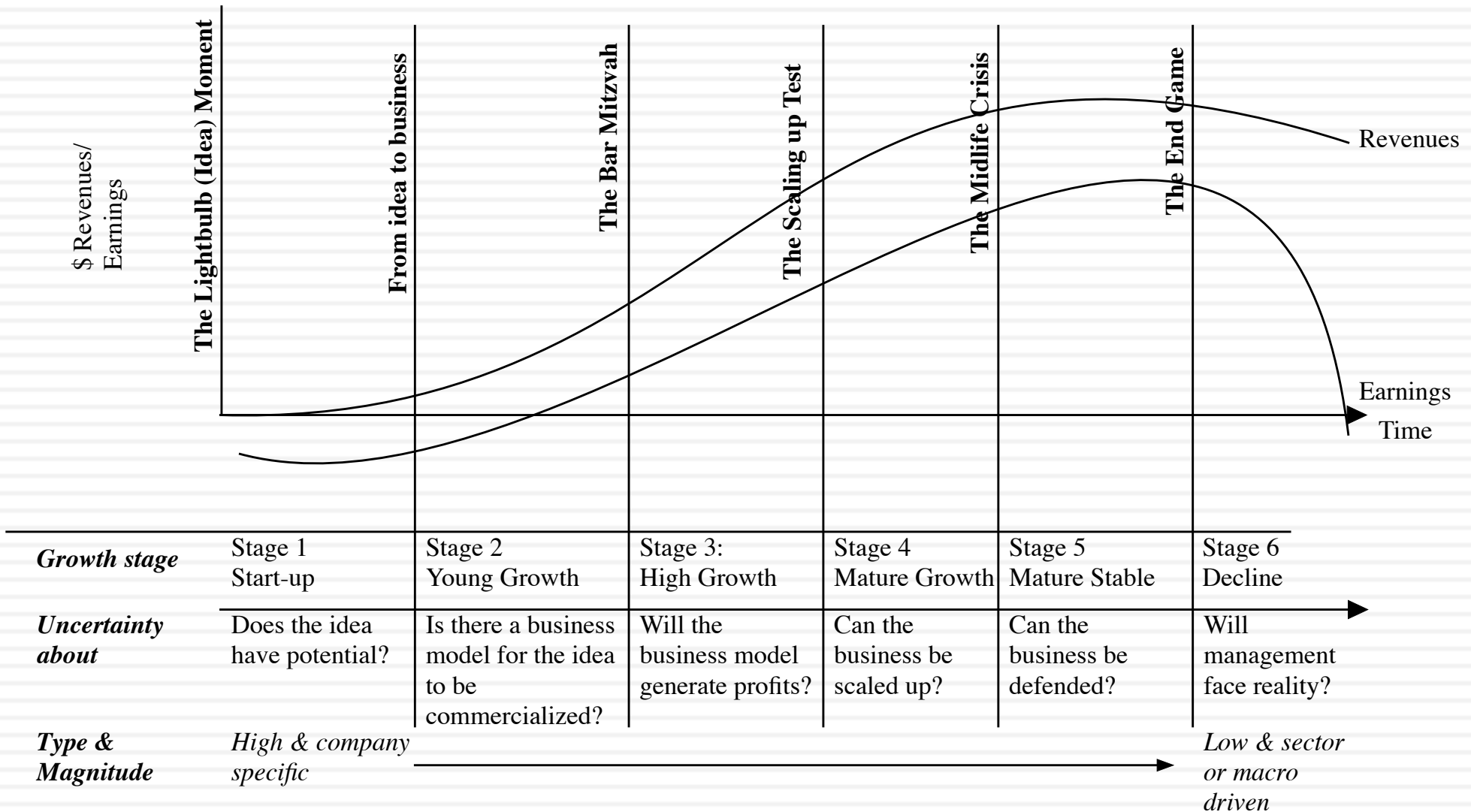


# Uncertainty comes in many forms...

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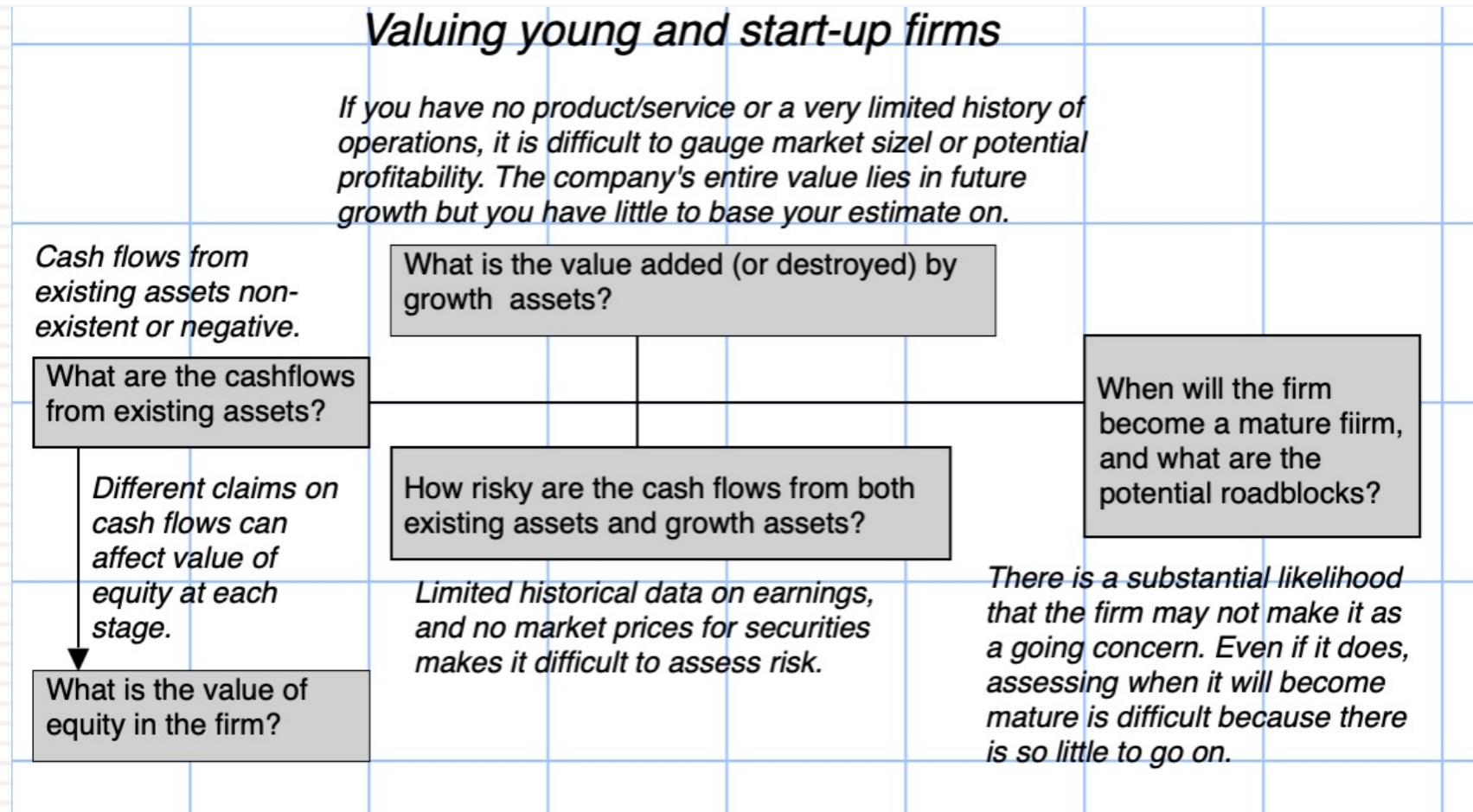
- Estimation versus Economic uncertainty
  - ▣ Estimation uncertainty reflects the possibility that you could have the “wrong model” or estimated inputs incorrectly within this model.
  - ▣ Economic uncertainty comes the fact that markets and economies can change over time and that even the best models will fail to capture these unexpected changes.
- Micro uncertainty versus Macro uncertainty
  - ▣ Micro uncertainty refers to uncertainty about the potential market for a firm’s products, the competition it will face and the quality of its management team.
  - ▣ Macro uncertainty reflects the reality that your firm’s fortunes can be affected by changes in the macro economic environment.
- Discrete versus continuous uncertainty
  - ▣ Discrete risk: Risks that lie dormant for periods but show up at points in time. (Examples: A drug working its way through the FDA pipeline may fail at some stage of the approval process or a company in Venezuela may be nationalized)
  - ▣ Continuous risk: Risks changes in interest rates or economic growth occur continuously and affect value as they happen.

# And shifts over the corporate life cycle...



# The Young Company Valuation Challenges..

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# Why many (analysts, VCs, founders) find young companies difficult to value...

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1. No or very little past data: Young companies often have short financial histories, and those histories tend to contain less “information” about the base business model (growth, profitability, reinvestment).
2. No clear market or business model: With an unformed business model, it is more difficult to forecast markets/revenues, and there is a greater chance of failure.
3. Don't know much about founder/managers: You do not know whether the founder/managers have the capacity to build businesses.
4. Unclear on how larger and more established competitors will react: If the young business is going up against established players, whether it succeeds or not will be a function of how the status quo reacts.
5. Macro and Regulatory Risks: Young businesses face legal and regulatory challenges that can put their existence at risk and are particularly exposed to changes in the macro environment (access to risk capital, economic slowdowns, country risk etc.)

*What is your primary concern?*



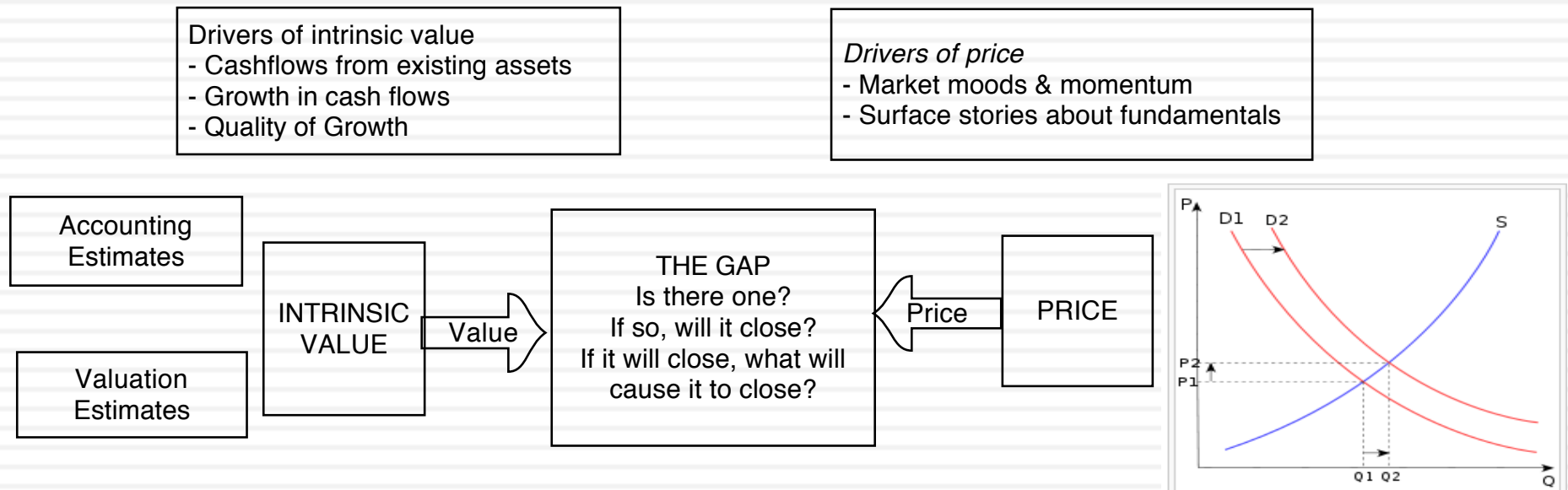
# Pushing them towards pricing...

- As investors/analysts face more uncertainty about the future, they become less willing to grapple with it and make estimates for the future, a requirement for valuation.
- Instead, they choose to price companies/assets, thus anchoring what they are willing to pay to what others are paying for similar assets.
- Note that while this reaction is understandable, the uncertainty remains.
  - You are in denial. Hiding from uncertainty does not make it go away.
  - You are letting the crowd, just as uncertain as you are, determine what you should pay.



# Value versus Price

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## Zomato

### A Bet on India (and Indian eating habits)

Zomato is at its core a food delivery company, but with its Blinkit acquisition, it is clearly signaling that it is ambitious about growing its grocery delivery business, representing a large total market but with a much slimmer revenue share than the restaurant food deliver market. The company will continue with its acquisition-driven growth strategy and while economies of scale have been slow to show up, they will over the next few years. The restaurant-supplies business (Hyperpure) and overseas growth (Australia & Middle East) will remain marginal businesses.

#### The Assumptions

	Base year	Years 1-5	Years 6-10	After year 10	Story link
Total Market	\$500,000	B3. Strongly higher growth rate in first 5 years		₹ 4,000,000	Food delivery market + Grocery delivery market, in India
Gross Market Share	42.60%	->		30%	Duopoly in restaurant delivery, but more competition in grocery delivery
Revenue Share	16.95%	->		15.00%	Expansion in grocery delivery comes with lower revenue slice
Operating Margin	-42.04%	->		35.00%	Economies of scale kick in on operating expenses, as company scales up.
Reinvestment	5.00	Sales to capital ratio stays stable		39.83%	Mostly in acquisitions of small technology businesses
Cost of capital	12.50%	->		11.00%	Median Indian company cost of capital, in INR.
Risk of failure	10.00%				Improved liquidity reduces failure risk, but still a cash-burning firm.

#### The Cash Flows

	Total Market	Market Share	Revenues	EBIT (1-t)	Reinvestment	FCFF
1	\$ 708,089	41.34%	\$ 49,054	\$ (13,062)	\$ 2,589	\$ (15,651)
2	\$ 1,002,781	40.08%	\$ 66,567	\$ (7,470)	\$ 4,378	\$ (11,848)
3	\$ 1,420,118	38.82%	\$ 90,230	\$ 8,466	\$ 5,916	\$ 2,550
4	\$ 2,011,141	37.56%	\$ 122,159	\$ 22,640	\$ 7,982	\$ 14,657
5	\$ 2,848,135	36.30%	\$ 165,177	\$ 43,359	\$ 10,754	\$ 32,605
6	\$ 3,014,004	35.04%	\$ 166,667	\$ 43,750	\$ 372	\$ 43,378
7	\$ 3,189,533	33.78%	\$ 167,926	\$ 44,081	\$ 315	\$ 43,766
8	\$ 3,375,284	32.52%	\$ 168,934	\$ 44,345	\$ 252	\$ 44,093
9	\$ 3,571,853	31.26%	\$ 169,665	\$ 44,537	\$ 183	\$ 44,354
10	\$ 3,779,869	30.00%	\$ 170,094	\$ 44,650	\$ 107	\$ 44,542
Terminal year	\$ 4,000,000	30.00%	\$ 180,000	\$ 47,250	\$ 18,821	\$ 28,429

#### The Value

Terminal value	₹ 457,053.86
PV(Terminal value)	₹ 146,520.87
PV (CF over next 10 years)	₹ 94,084.86
Value of operating assets =	₹ 240,605.73
Probability of failure	10%
Value in case of failure	₹ 0.00
Adjusted Value for operating assets	₹ 216,545.15
+ Cash on hand	₹ 68,786.00
+ IPO Proceeds	₹ 35,356.00
- Debt	₹ 704.00
Value of equity	₹ 319,983.15
- Value of options	₹ 16,246.58
/ Number of shares	8502.08
Value per share	₹ 35.32

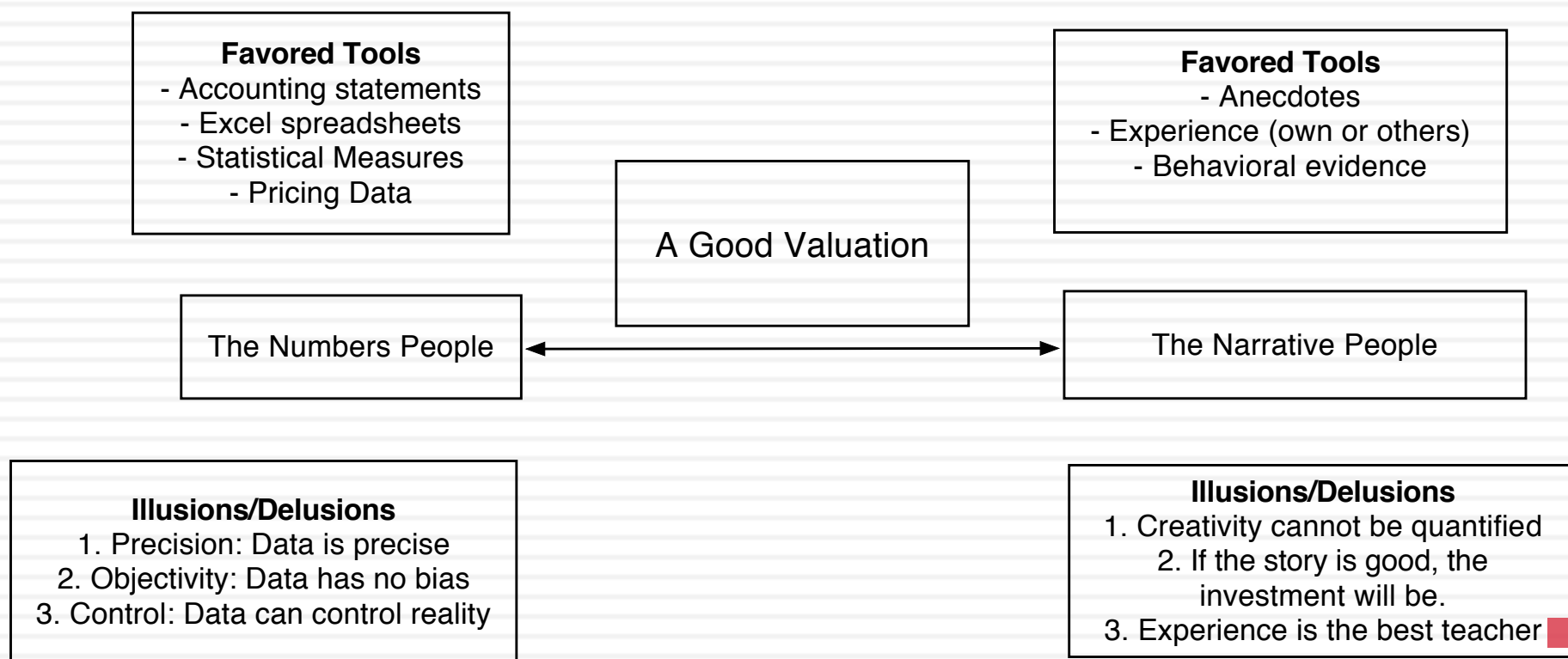
# Valuing Young Companies: Ten Rules for the Road

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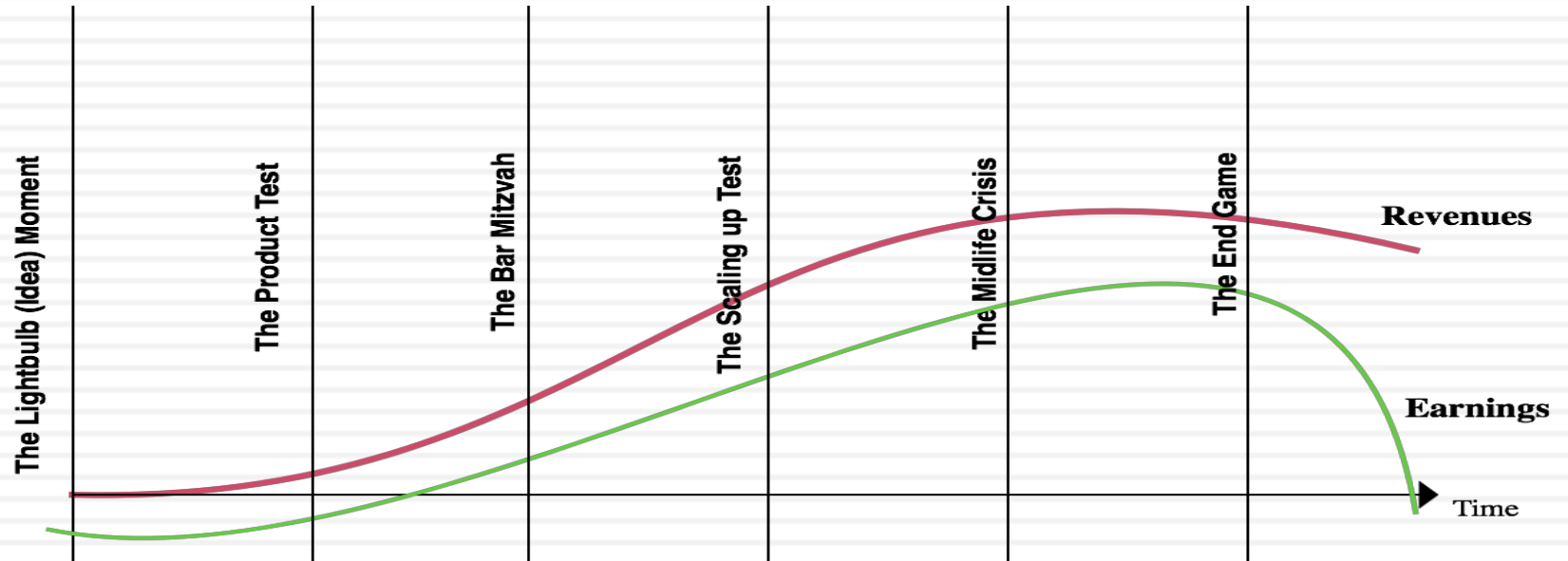
1. Start with a story that you tie to numbers
2. Less is more (the rule on detail....) (Revenue & margin forecasts) and build in internal checks on reasonableness... (reinvestment and ROC)
3. Use the offsetting principle (risk free rates & inflation at Tata Motors)
4. Draw on economic first principles (Terminal value at all the companies )
5. Use the “market” as a crutch (equity risk premiums, country risk premiums)
6. Use the law of large numbers (Beta for all companies)
7. Don't let the discount rate become the receptacle for all uncertainties.
8. Confront uncertainty, if you can
9. Don't look for precision
10. You can live with mistakes, but bias will kill you...

# 1. Tell a story

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# And particularly so for young companies..

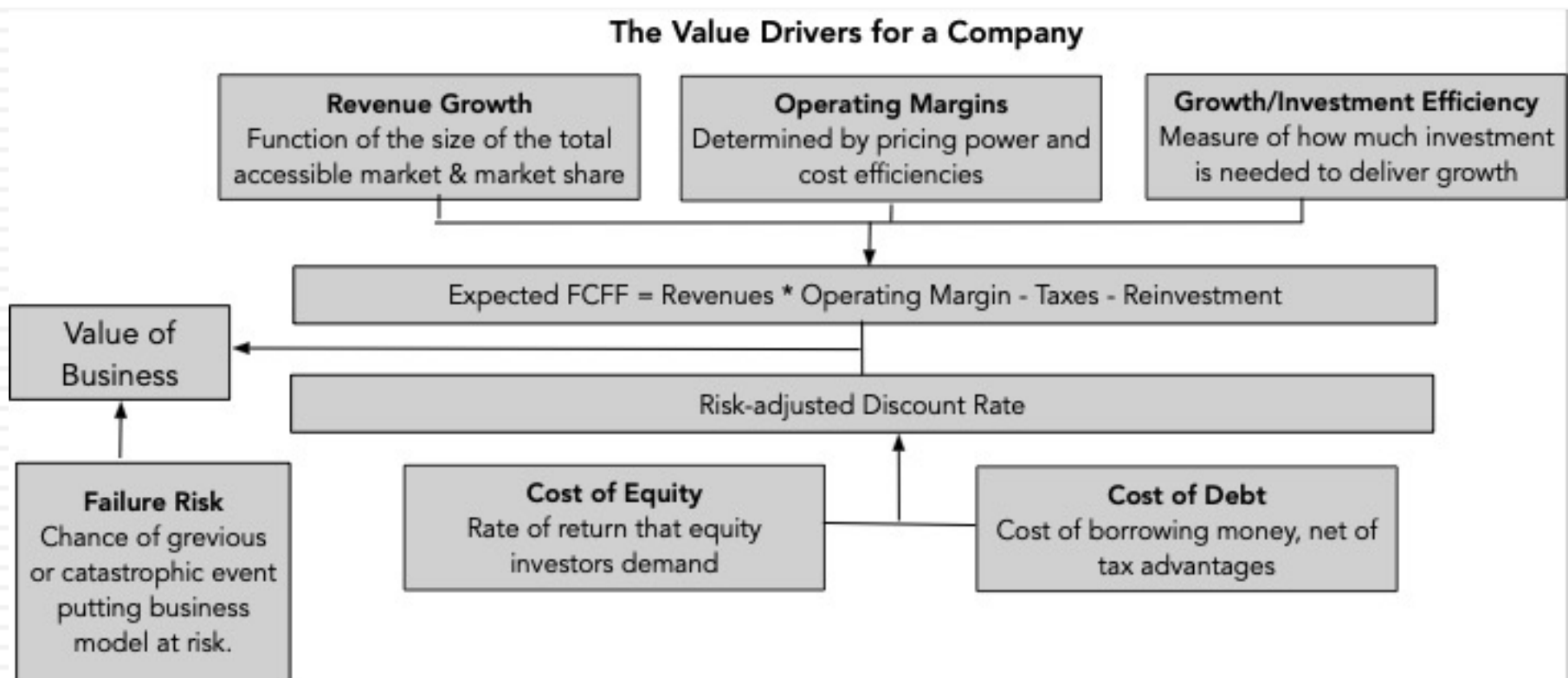


<i>Lifecycle stage</i>	<b>Start-up</b>	<b>Young Growth</b>	<b>High Growth</b>	<b>Mature Growth</b>	<b>Mature Stable</b>	<b>Decline</b>	
<i>Narrative versus Numbers</i>	All Narrative	Mostly narrative	Narrative + Numbers	Numbers + Narrative	Mostly Numbers	All Numbers	
<i>Narrative Drivers</i>	How big is the narrative?	How plausible is narrative?	How profitable is narrative?	How scalable is narrative?	How sustainable is narrative?	How happy is the ending?	
<i>Narrative Differences</i>	Unconstrained & Large differences	<i>Constraints mount as numbers build up</i>				→	Constrained & Narrow differences
		<i>Differences across investors narrow, as history deepens</i>					

# Zomato: Story Pieces

- Total Market: I find it hard to see the *total market exceeding \$40 billion, with US \$20-\$30 billion, in ten years*, being a more likely outcome. (In rupee terms, this will translate into a market that is roughly 1800-2000 billion INR.)
- Market Share: Expecting any company to have a *market share that exceeds 40%* of this market is a reach, and I will assume that Zomato will be one of the winners/survivors
- Revenue Share: That number was 23.13% in FY 2020, but dropped to 21.03% in FY 2021, as shut downs put a crimp on business. I will assume a *partial bounce back to 22% of GOV*, starting in 2022, but the presence of Amazon Food will prevent a return to higher values in the future.
- Profitability: I will assume that *pre-tax operating margins will trend towards 30%*, largely because I believe that the market will be dominated by a few big players, but with the very real possibility that one rogue player that is unwilling to play the game can upend profitability.
- Reinvestment: One of the advantages of being an intermediary business is that you can grow with relatively little capital investment, defined in conventional form (as plant, equipment or manufacturing facilities). That said, reinvestment takes a different form for online intermediaries, like Zomato, with investments in technology and in acquisitions, driving future growth.
- Risk: In terms of operating risk, the company, in spite of its global ambitions, is still primarily an Indian company, dependent on Indian macroeconomic growth to succeed, and my rupee cost of capital will incorporate the country risk. Zomato is a money losing company, but it is no start-up, facing imminent failure. On the plus side, its size and access to capital, as well as its post-IPO augmented cash balance, push down the risk of failure. Overall, I will attach a likelihood of failure of 10%, reflecting this balance.

## 2. Less is more





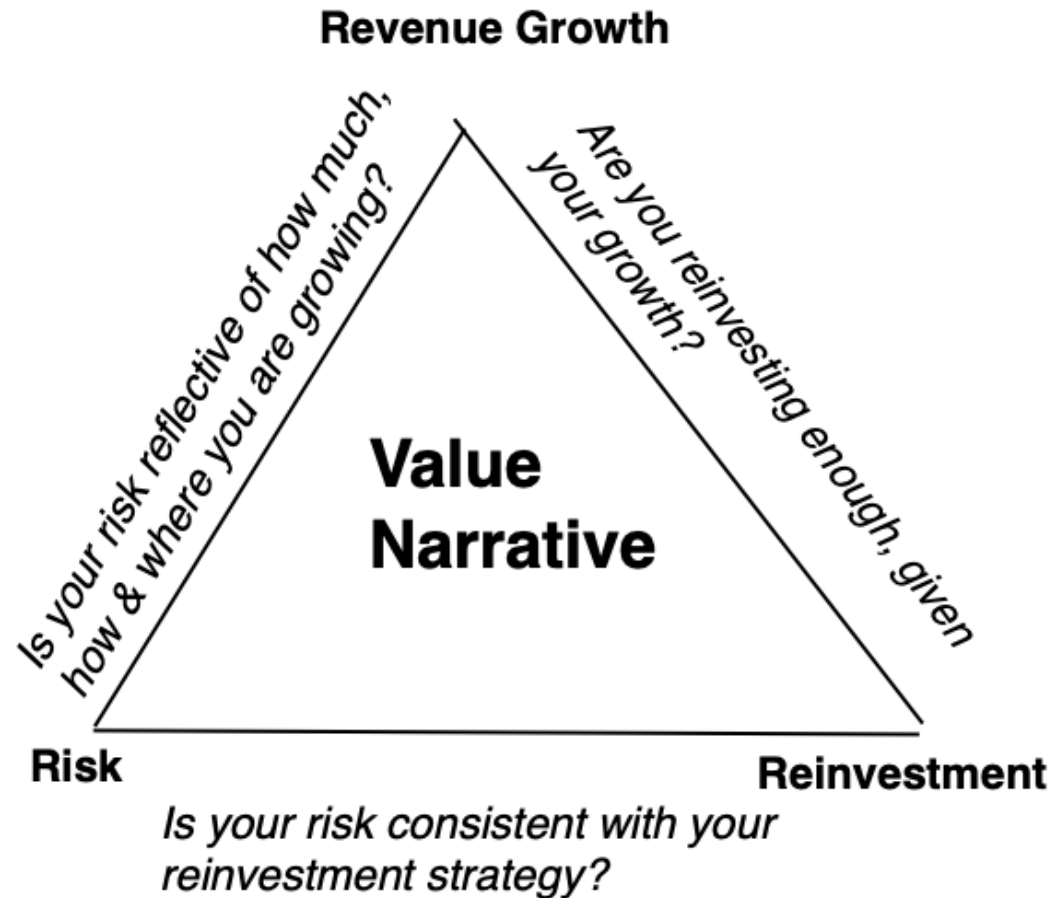
# From story to numbers

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The Assumptions						
	Base year	Next year	Years 2-5	Years 6-10	After year 10	Link to story
Indian Food Delivery	₹ 500,000	₹ 700,000	30.00%	15.72%	₹ 4,149,008	Indian food market rebounds in 2021 and grows to about \$25 billion in year 10
Market Share	42.60%	40.08%	→	30.00%	30.00%	Zomato is one of two or three lead players in Indian food delivery market
Revenues as % of GOV	16.95%	16.76%			15.68%	
Revenues (a)	₹ 36,110.00	₹ 47,016	Total Market * Market Share* Revenue as % of GOV		₹ 195,182	COVID rebound in 2021 + Growth in food delivery market in India long term
Operating margin (b)	-42.04%	-10.0%	-10.00%	→ 35.00%	35.00%	Margins improve as growth wanes
Tax rate	25.00%		25.00%	→ 25.00%	25.00%	Indian corporate tax rate over time
Reinvestment (c)		5.00	2.50	3.00	39.83%	Acquisitions & technology investments needed to sustain growth
Return on capital	-15.65%	Marginal ROIC =	157.92%		12.00%	Newworking benefits allow for high ROIC, near and long term.
Cost of capital (d)			13.56%	→ 11.00%	11.00%	Cost of capital reflects Indian country risk

# 3. Consistency is key in the numbers...

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# 4. Draw on economic first principles and mathematical limits...

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Myth 5.1: The only way to estimate terminal value is to use the perpetual growth model.

Myth 5.2: The perpetual growth model can give you an infinite value.

Myth 5.3: The growth rate is your biggest driver of terminal value.

Myth 5.4: Your growth rate cannot be negative in a perpetual growth model.

Myth 5.5: If your terminal value is a high proportion of your DCF value, it is flawed.

$$\text{Value of an asset with life } > n \text{ years} = \frac{E(CF_1)}{(1+r)^1} + \frac{E(CF_2)}{(1+r)^2} + \dots + \frac{E(CF_n)}{(1+r)^n} + \frac{\text{Terminal Value}_n}{(1+r)^n}$$

Truth 5.1: The terminal value can be based on annuities or a liquidation value.

Truth 5.2: Not if growth forever is capped at the growth rate of the economy.

Truth 5.3: Growth is not free & increasing growth can add or destroy value.

Truth 5.4: Growth can be negative forever & is often more reflective of reality.

Truth 5.5: The terminal value should be a high percent of value today.





Andorra	Baa2	2.89%	7.89%	Italy	Baa3	3.33%	8.33%
Austria	Aa1	0.61%	5.61%	Jersey (States of)	Aa3	0.91%	5.91%
Belgium	Aa3	0.91%	5.91%	Liechtenstein	Aaa	0.00%	5.00%
Cyprus	Ba1	3.80%	8.80%	Luxembourg	Aaa	0.00%	5.00%
Denmark	Aaa	0.00%	5.00%	Malta	A2	1.28%	6.28%
Finland	Aa1	0.61%	5.61%	Netherlands	Aaa	0.00%	5.00%
France	Aa2	0.75%	5.75%	Norway	Aaa	0.00%	5.00%
Germany	Aaa	0.00%	5.00%	Portugal	Baa2	2.89%	7.89%
Greece	Ba3	5.46%	10.46%	Spain	Baa1	2.43%	7.43%
Guernsey (States of)	Aa2	0.75%	5.75%	Sweden	Aaa	0.00%	5.00%
Iceland	A2	1.28%	6.28%	Switzerland	Aaa	0.00%	5.00%
Ireland	Aa3	0.91%	5.91%	Turkey	B3	9.86%	14.86%
Isle of Man	Aa3	0.91%	5.91%	United Kingdom	Aa3	0.91%	5.91%
				<b>W. Europe</b>		<b>1.37%</b>	<b>6.37%</b>

Canada	Aaa	0.00%	5.00%
United States	Aaa	0.00%	5.00%
<b>US &amp; Canada</b>		<b>0.00%</b>	<b>5.00%</b>

<b>Caribbean</b>		<b>14.38%</b>	<b>19.38%</b>
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Argentina	Ca	18.21%	23.21%
Belize	Caa2	13.66%	18.66%
Bolivia	Caa1	11.38%	16.38%
Brazil	Ba2	4.57%	9.57%
Chile	A2	1.28%	6.28%
Colombia	Baa2	2.89%	7.89%
Costa Rica	B2	8.35%	13.35%
Ecuador	Caa3	15.18%	20.18%
El Salvador	Caa3	15.18%	20.18%
Guatemala	Ba1	3.80%	8.80%
Honduras	B1	6.83%	11.83%
Mexico	Baa2	2.89%	7.89%
Nicaragua	B3	9.86%	14.86%
Panama	Baa2	2.89%	7.89%
Paraguay	Ba1	3.80%	8.80%
Peru	Baa1	2.43%	7.43%
Suriname	Caa3	15.18%	20.18%
Uruguay	Baa2	2.89%	7.89%
Venezuela	C	24.82%	29.82%
<b>Latin America</b>		<b>6.03%</b>	<b>11.03%</b>

Angola	B3	9.86%	14.86%
Benin	B1	6.83%	11.83%
Botswana	A3	1.82%	6.82%
Burkina Faso	Caa1	11.38%	16.38%
Cameroon	B2	8.35%	13.35%
Cape Verde	B3	9.86%	14.86%
Congo ((DR)	B3	9.86%	14.86%
Congo (Rep)	Caa2	13.66%	18.66%
Côte d'Ivoire	Ba3	5.46%	10.46%
Egypt	B3	9.86%	14.86%
Ethiopia	Caa2	13.66%	18.66%
Gabon	Caa1	11.38%	16.38%
Ghana	Ca	18.21%	23.21%
Kenya	B3	9.86%	14.86%
Mali	Caa2	13.66%	18.66%
Mauritius	Baa3	3.33%	8.33%
Morocco	Ba1	3.80%	8.80%
Mozambique	Caa2	13.66%	18.66%
Namibia	B1	6.83%	11.83%
Niger	B3	9.86%	14.86%
Nigeria	Caa1	11.38%	16.38%
Rwanda	B2	8.35%	13.35%
Senegal	Ba3	5.46%	10.46%
South Africa	Ba2	4.57%	9.57%
Swaziland	B3	9.86%	14.86%
Tanzania	B2	8.35%	13.35%
Togo	B3	9.86%	14.86%
Tunisia	Caa2	13.66%	18.66%
Uganda	B2	8.35%	13.35%
Zambia	Ca	18.21%	23.21%
<b>Africa</b>		<b>9.26%</b>	<b>14.26%</b>

Albania	B1	6.83%	11.83%
Armenia	Ba3	5.46%	10.46%
Azerbaijan	Ba1	3.80%	8.80%
Belarus	C	24.82%	29.82%
Bosnia and Herzegovina	B3	9.86%	14.86%
Bulgaria	Baa1	2.43%	7.43%
Croatia	Baa2	2.89%	7.89%
Czech Republic	Aa3	0.91%	5.91%
Estonia	A1	1.07%	6.07%
Georgia	Ba2	4.57%	9.57%
Hungary	Baa2	2.89%	7.89%
Kazakhstan	Baa2	2.89%	7.89%
Kyrgyzstan	B3	9.86%	14.86%
Latvia	A3	1.82%	6.82%
Lithuania	A2	1.28%	6.28%
Macedonia	Ba3	5.46%	10.46%
Moldova	B3	9.86%	14.86%
Montenegro	B1	6.83%	11.83%
Poland	A2	1.28%	6.28%
Romania	Baa3	3.33%	8.33%
Russia	Ca	18.21%	23.21%
Serbia	Ba2	4.57%	9.57%
Slovakia	A2	1.28%	6.28%
Slovenia	A3	1.82%	6.82%
Tajikistan	B3	9.86%	14.86%
Ukraine	Ca	18.21%	23.21%
Uzbekistan	Ba3	5.46%	10.46%
<b>E. Europe &amp; Russia</b>		<b>10.35%</b>	<b>15.35%</b>

Abu Dhabi	Aa2	0.75%	5.75%
Bahrain	B2	8.35%	13.35%
Iraq	Caa1	11.38%	16.38%
Israel	A1	1.07%	6.07%
Jordan	B1	6.83%	11.83%
Kuwait	A1	1.07%	6.07%
Lebanon	C	24.82%	29.82%
Oman	Ba2	4.57%	9.57%
Qatar	Aa3	0.91%	5.91%
Ras Al Khaimah (Emirate)	A3	1.82%	6.82%
Saudi Arabia	A1	1.07%	6.07%
Sharjah	Ba1	3.80%	8.80%
United Arab Emirates	Aa2	0.75%	5.75%
<b>Middle East</b>		<b>2.16%</b>	<b>7.16%</b>

<b>Frontier (unrated) Countries</b>				
Algeria		68.75	5.46%	10.46%
Brunei		81.75	0.91%	5.91%
Gambia		66	8.35%	13.35%
Guinea		57.5	13.66%	18.66%
Guinea-Bissau		64.5	8.35%	13.35%
Guyana		75	2.43%	7.43%
Haiti		54.5	18.21%	23.21%
Iran		62.75	9.86%	14.86%
Korea, D.P.R.		51	18.21%	23.21%
Liberia		56.25	15.18%	20.18%
Libya		73.75	2.89%	7.89%
Madagascar		62.75	9.86%	14.86%
Malawi		52.75	18.21%	23.21%
Myanmar		56	15.18%	20.18%
Sierra Leone		53	18.21%	23.21%
Somalia		51.5	18.21%	23.21%
Sudan		43	24.82%	29.82%
Syria		48.75	24.82%	29.82%
Yemen, Republic		55.75	15.18%	20.18%
Zimbabwe		61.25	11.38%	16.38%

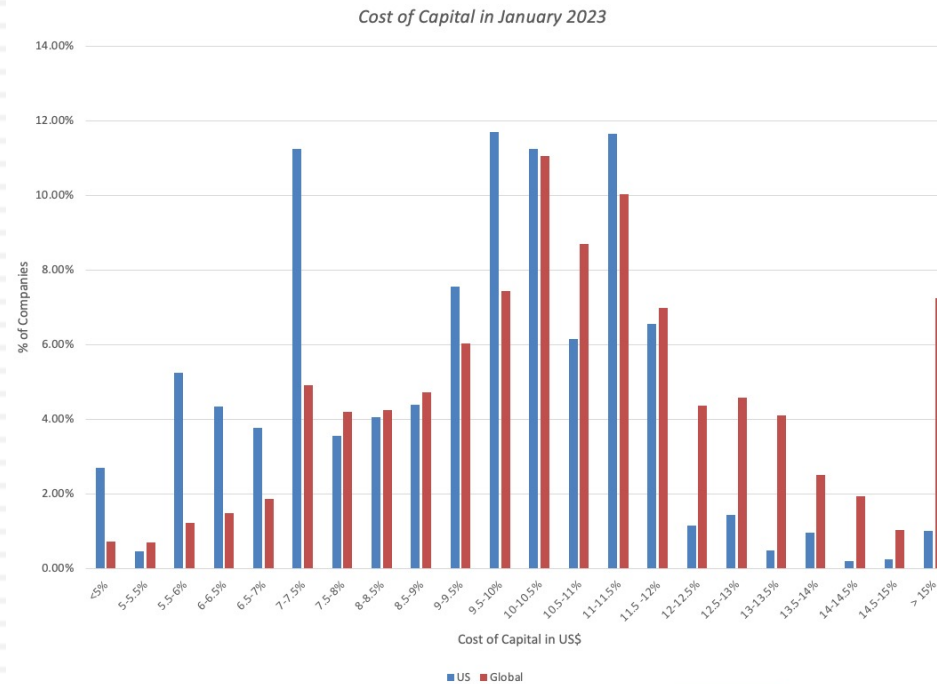
Bangladesh	B1	6.83%	11.83%
Cambodia	B2	8.35%	13.35%
China	A1	1.07%	6.07%
Fiji	B1	6.83%	11.83%
Hong Kong	Aa3	0.91%	5.91%
India	Baa3	3.33%	8.33%
Indonesia	Baa2	2.89%	7.89%
Japan	A1	1.07%	6.07%
Korea	Aa2	0.75%	5.75%
Laos	Caa3	15.18%	20.18%
Macao	Aa3	0.91%	5.91%
Malaysia	A3	1.82%	6.82%
Maldives	Caa1	11.38%	16.38%
Mongolia	B3	9.86%	14.86%
Pakistan	Caa3	15.18%	20.18%
Papua New Guinea	B2	8.35%	13.35%
Philippines	Baa2	2.89%	7.89%
Singapore	Aaa	0.00%	5.00%
Solomon Islands	Caa1	11.38%	16.38%
Sri Lanka	Ca	18.21%	23.21%
Taiwan	Aa3	0.91%	5.91%
Thailand	Baa1	2.43%	7.43%
Vietnam	Ba2	4.57%	9.57%
<b>Asia</b>		<b>1.74%</b>	<b>6.74%</b>

Australia	Aaa	0.00%	5.00%
Cook Islands	B2	8.35%	13.35%
New Zealand	Aaa	0.00%	5.00%
<b>Aus &amp; NZ</b>		<b>0.00%</b>	<b>5.00%</b>

Regional numbers are GDP-weighted

Blue: Moody's Rating  
Red: Added Country Risk  
Green #: Total ERP

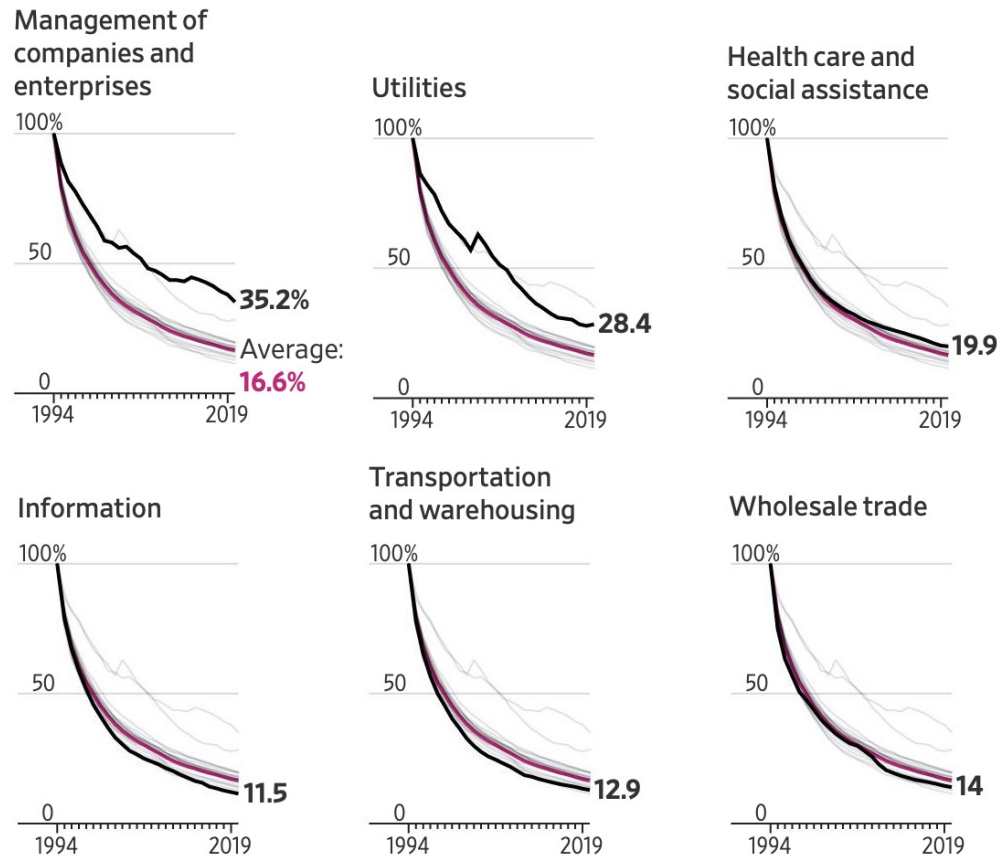
# 6. Draw on the law of large numbers...



Sub Group	# firms	Average	10th	25th	Median	75th	90th
Africa and Middle East	2,409	12.19%	7.77%	9.08%	11.35%	14.26%	18.22%
Australia & NZ	1,895	9.67%	7.09%	8.76%	10.39%	10.49%	11.44%
Canada	2,900	10.05%	7.35%	9.67%	10.44%	10.50%	11.58%
China	7,266	10.72%	7.86%	9.24%	10.97%	11.74%	13.09%
EU & Environs	5,952	10.90%	7.24%	8.71%	10.37%	12.06%	14.90%
Eastern Europe & Russia	357	11.39%	7.94%	8.97%	10.96%	13.29%	15.05%
India	4,149	11.80%	8.43%	9.80%	12.00%	13.74%	14.56%
Japan	3,974	10.48%	7.71%	9.07%	10.72%	11.50%	13.10%
Latin America & Caribbean	1,023	13.08%	8.00%	9.57%	11.96%	14.62%	20.08%
Small Asia	9,591	11.94%	8.25%	9.66%	11.23%	12.86%	15.83%
UK	1,232	10.31%	7.44%	8.41%	10.67%	11.67%	12.95%
United States	7,165	9.27%	6.03%	7.26%	9.63%	10.88%	11.63%
Global	47,913	10.88%	7.39%	9.08%	10.60%	12.07%	14.04%

# 7. Don't let the discount rate become the receptacle for all your uncertainty...

Sectors with highest and lowest annual survival rate, compared to all sectors

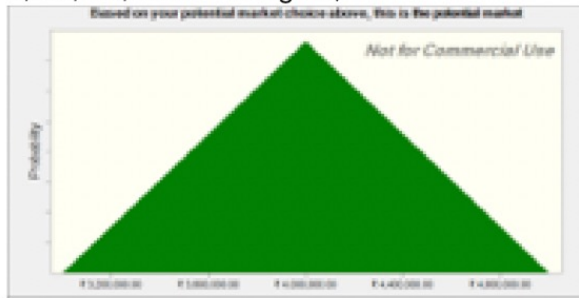


Source: Bureau of Labor Statistics, Business Employment Dynamics data

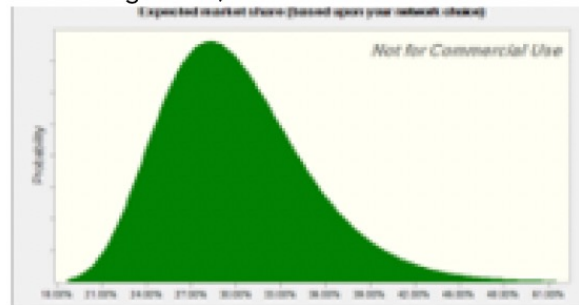


# 8. Confront uncertainty, if you can...

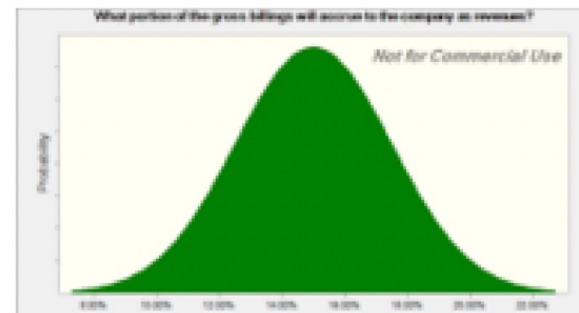
Total Market in 2032 (Range = 3,000,000 - 5,000,000, DISTR = Triangular)



Market Share in 2032 (Mean = 30%, Std Dev = 5%, DISTR = Lognormal)

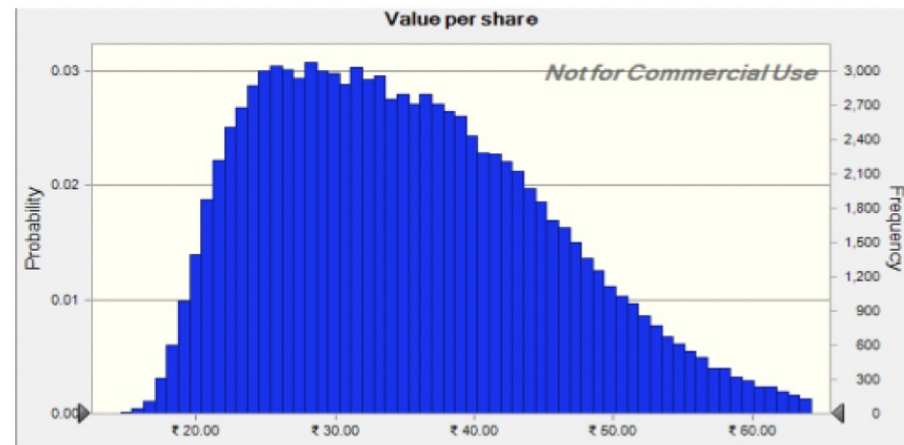


Operating Margin (Mean = 15%, Std Dev = 2.5%, DISTR = Normal)



Correlation = 0.50

Zomato: Valuation in July 2022



Percentile	Value per share
0.0%	₹ 13.78
10.0%	₹ 22.86
20.0%	₹ 25.75
30.0%	₹ 28.50
40.0%	₹ 31.29
50.0%	₹ 34.12
60.0%	₹ 37.11
70.0%	₹ 40.33
80.0%	₹ 44.12
90.0%	₹ 49.43
100.0%	₹ 89.43

## 9. Don't look for precision..

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- No matter how careful you are in getting your inputs and how well structured your model is, your estimate of value will change both as new information comes out about the company, the business and the economy.
- As information comes out, you will have to adjust and adapt your model to reflect the information. Rather than be defensive about the resulting changes in value, recognize that this is the essence of risk.

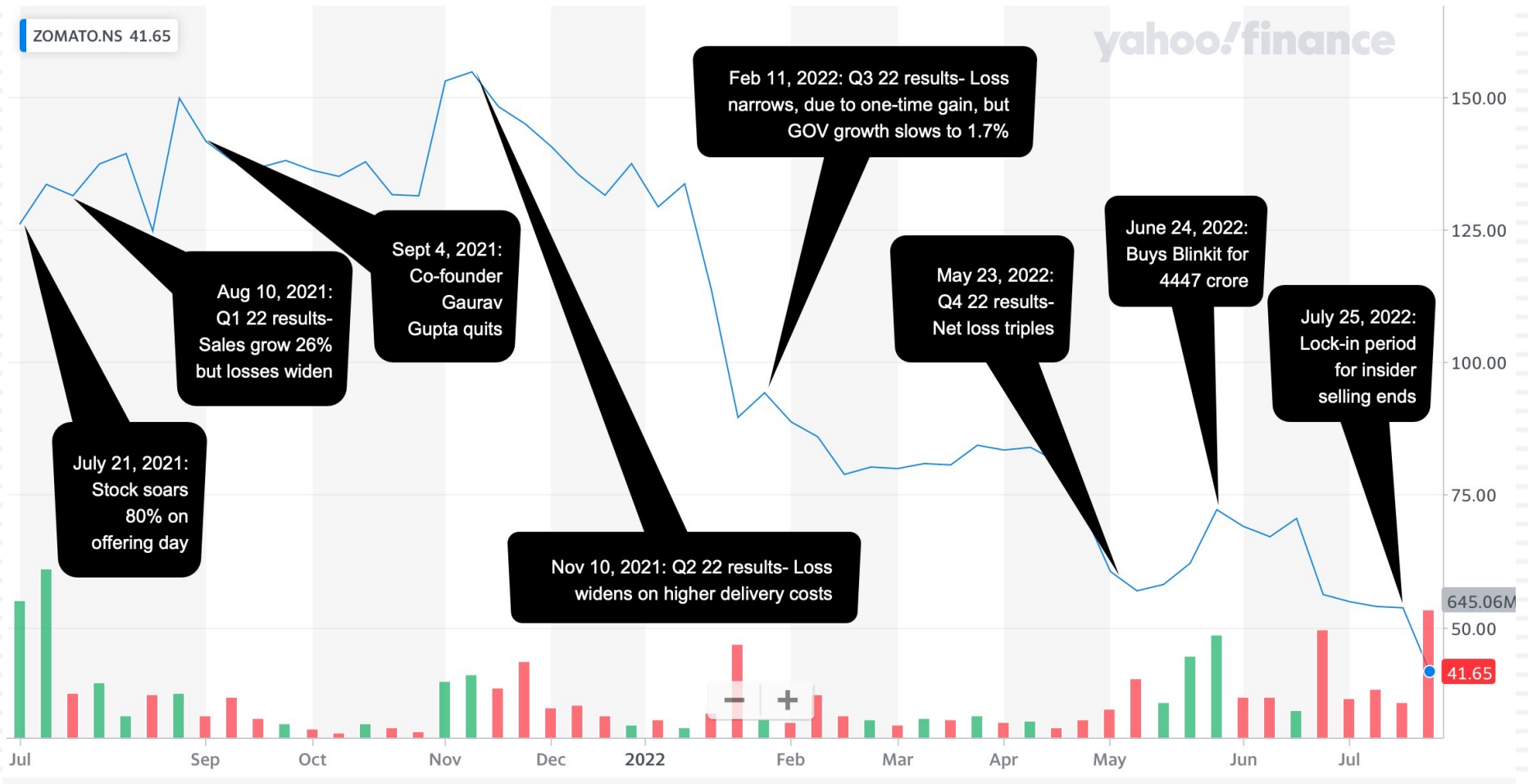
# Remember that you don't have a monopoly on the truth...

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Story	TAM (in ₹ millions)	Market Share	Revenue Slice	Target Margin	Cost of Capital	Value/share	
Delivery Juggernaut	₹ 5,000,000.00	40%	25%	45%	9.50%	₹ 150.02	Plausible
Delivery Star	₹ 5,000,000.00	40%	22%	35%	9.50%	₹ 93.00	
Delivery Leader + Competition	₹ 5,000,000.00	40%	15%	35%	10.99%	₹ 61.55	
Restaurant Delivery Juggernaut + High Growth India	₹ 3,000,000.00	40%	25%	45%	9.50%	₹ 94.31	Probable
Restaurant Delivery Star + High Growth India	₹ 3,000,000.00	40%	22%	35%	9.50%	₹ 59.02	
Restaurant Delivery + Competition + High Growth India	₹ 3,000,000.00	40%	20%	25%	10.99%	₹ 35.52	
Base Case, Positive	₹ 2,000,000.00	40%	25%	45%	10.25%	₹ 56.66	
Base Case	₹ 2,000,000.00	40%	22%	35%	10.25%	₹ 39.48	
Base Case, Negative	₹ 2,000,000.00	40%	20%	25%	10.25%	₹ 26.16	Plausible
Restaurant Delivery Juggernaut + Low Growth India	₹ 1,125,000.00	40%	25%	45%	9.50%	₹ 36.48	
Restaurant Delivery Star + Low Growth India	₹ 1,125,000.00	40%	22%	35%	9.50%	₹ 24.02	
Restaurant Delivery + Competition + low Growth India	₹ 1,125,000.00	40%	20%	25%	10.99%	₹ 16.58	

# And respect the market, even as you disagree with it..

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# 10. You can make mistakes but try to keep bias out..

