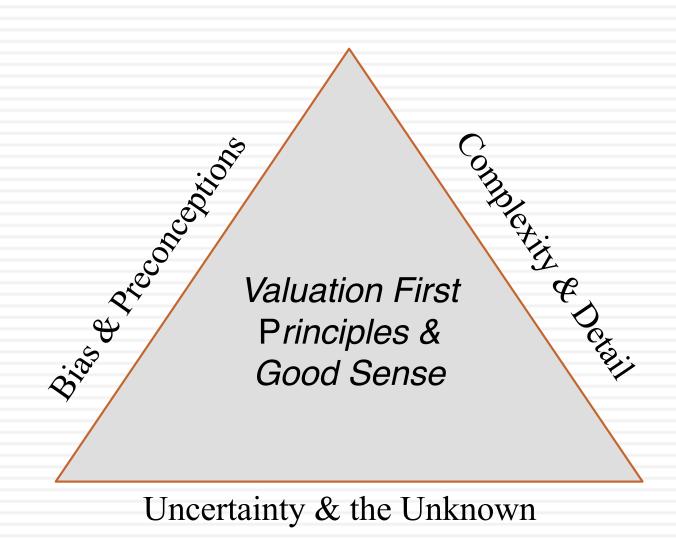
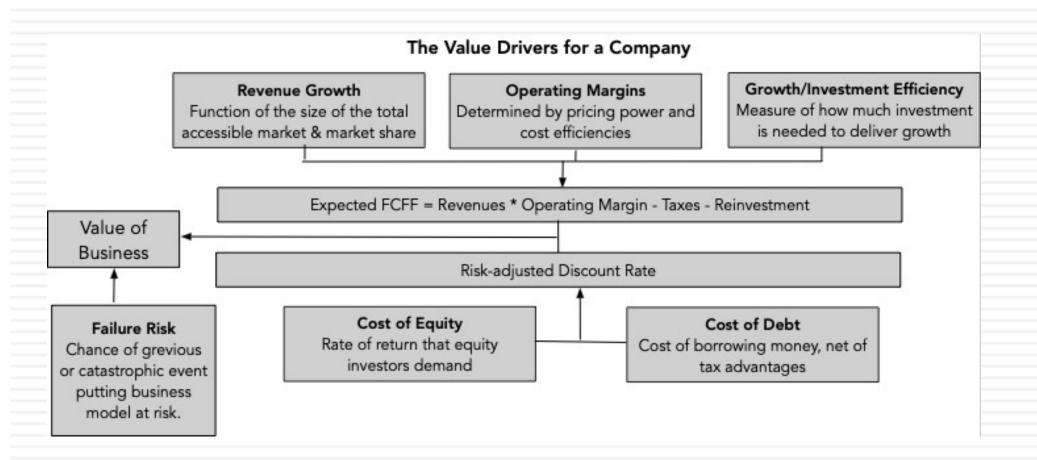
# NUMBERS AND NARRATIVE: MODELING, STORY TELLING AND INVESTING

Aswath Damodaran

## The Bermuda Triangle of Valuation



## Value: The Drivers



## What are you?

- If you were asked to categorize yourself, would you more naturally think of yourself as a
  - a) Numbers Person
  - b) Story Person
  - c) Not sure
- When did you make this decision and how has it affected your educational and career choices?
- At your current job or position, do you find yourself hanging out with people who are like you (in inclination and training)?

## **Dueling Perspectives**

- Numbers people believe that
  - valuation should be about numbers
  - narratives/stories are distractions that bring in irrationalities into investing.
- Narratives people believe that
  - valuation and investing is really about great stories
  - it is the height of hubris to try to estimate numbers, when you face uncertainty.
- They speak different languages and often past each other.

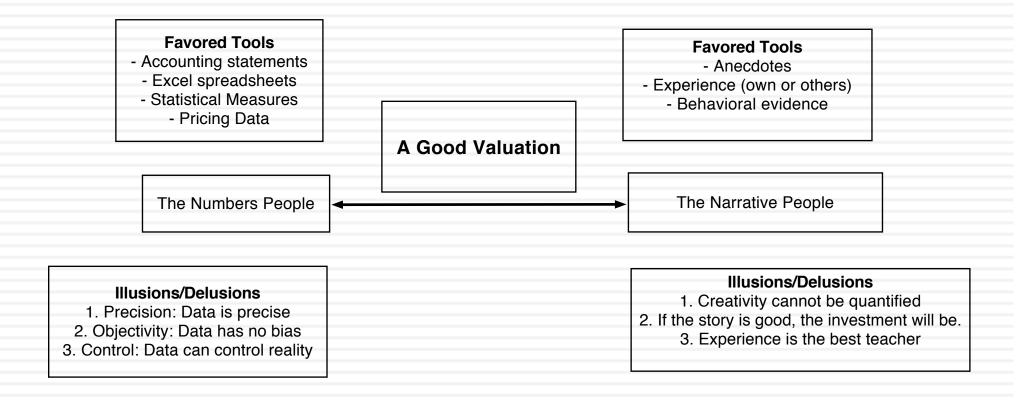
### The delusions of the number crunchers

- The illusion of precision: If you use numbers, you are being more precise than when you don't, and the more numbers you use, the more precise you become.
- The illusion of "no bias": Numbers don't lie and data does not have an agenda. Thus, analysts who use numbers are more likely to be unbiased.
- The illusion of control: If you put a number on something (your cash flows, expected growth rate, risk etc.), you can control it better.

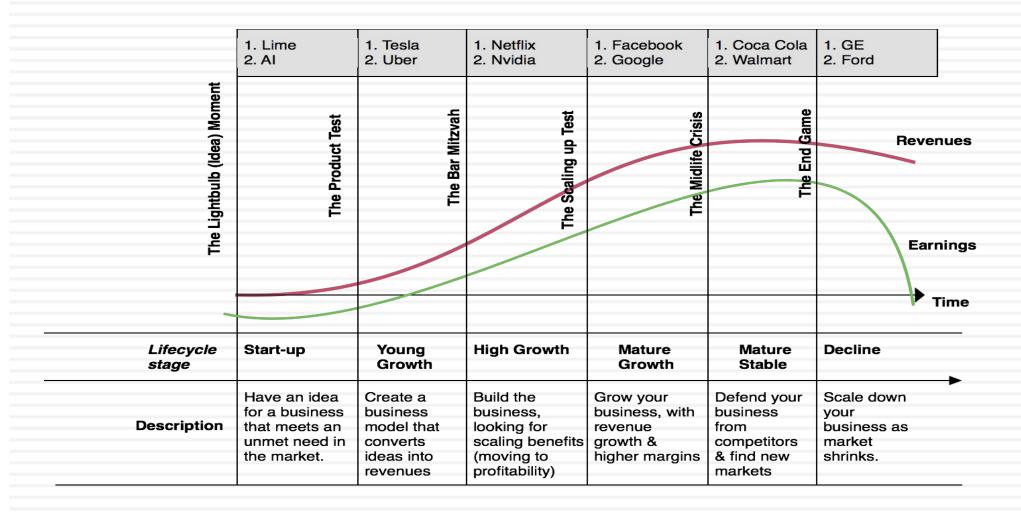
## The delusions of the story tellers

- Number crunchers don't dream in technicolour: Creativity and Numbers are mutually exclusive. If you talk about numbers, you cannot be creative, and if you are being creative, talk about numbers only crimps your creative instincts.
- <u>Creativity is deserving of reward</u>: If your story is good, your business will success and your investment will pay off.
- Experience is the best teacher: If you have pulled this off before (started and succeeded at running a business), your story is more believable.

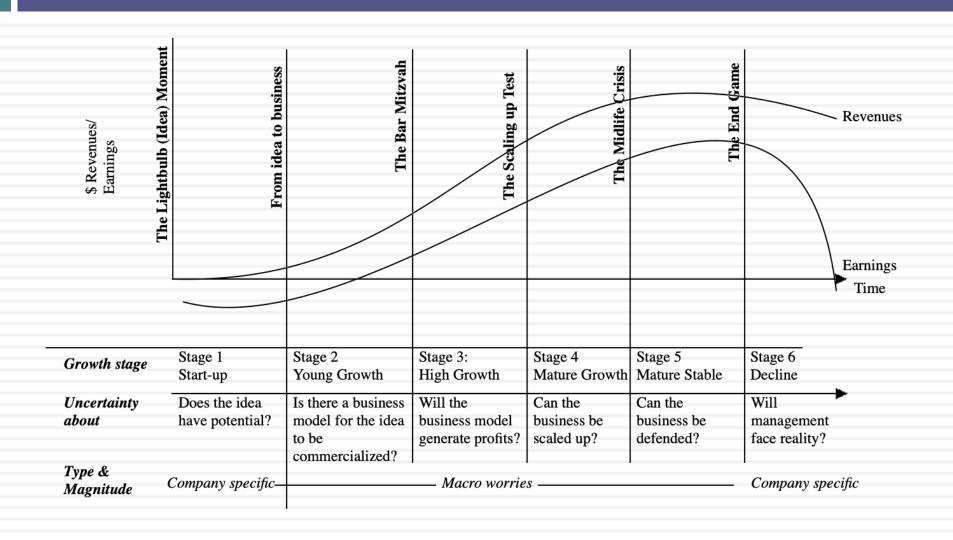
## Bridging the Gap



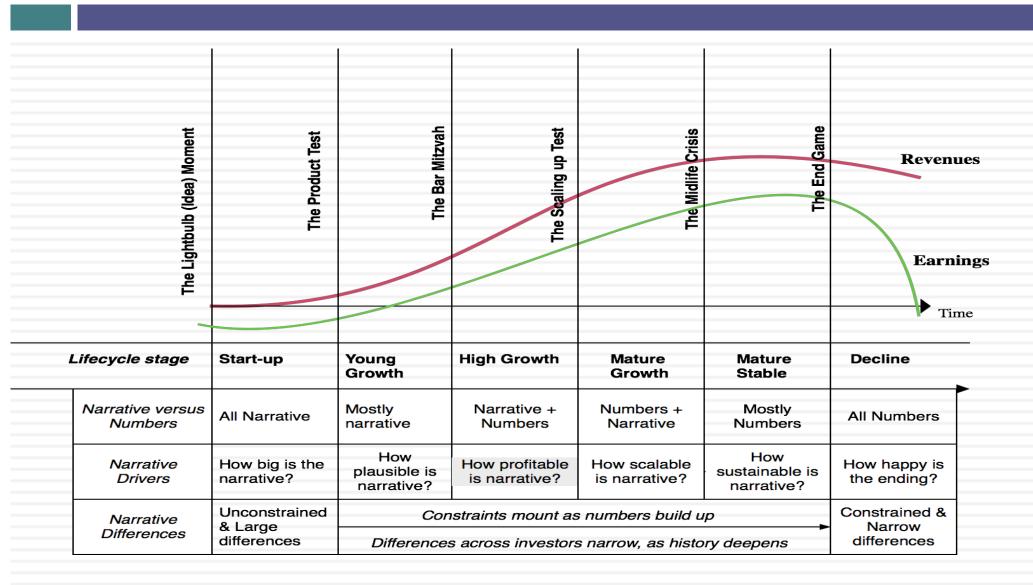
## The Corporate Life Cycle



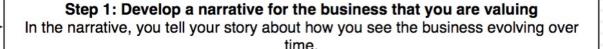
## A Life Cycle View of Uncertainty



# In value, the emphasis shifts as well, from narrative to numbers...



## The Steps



Step 2: Test the narrative to see if it is possible, plausible and probable

There are lots of possible narratives, not all of them are plausible and only a few of them are probable.

#### Step 3: Convert the narrative into drivers of value

Take the narrative apart and look at how you will bring it into valuaton inputs starting with potential market size down to cash flows and risk. By the time you are done, each part of the narrative should have a place in your numbers and each number should be backed up a portion of your story.

#### Step 4: Connect the drivers of value to a valuation

Create an intrinsic valuation model that connects the inputs to an end-value the business.

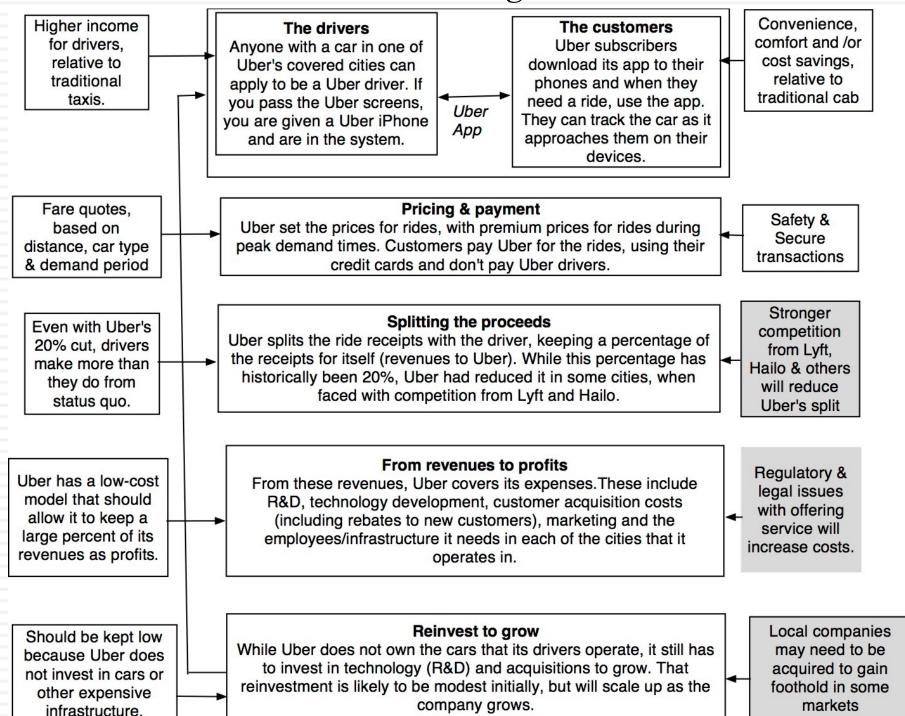
#### Step 5: Keep the feedback loop open

Listen to people who know the business better than you do and use their suggestions to fine tune your narrative and perhaps even alter it. Work out the effects on value of alternative narratives for the company.

## Step 1a: Survey the landscape

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of
  - Your company (its products, its management and its history.
  - The market or markets that you see it growing in.
  - The competition it faces and will face.
  - The macro environment in which it operates.

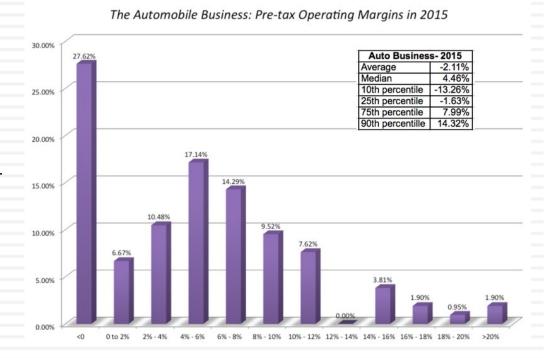
### Understanding Uber in 2014



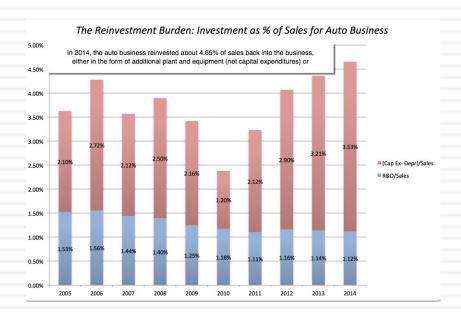
### Low Growth

# Understanding Ferrari in 2015 It is in the Auto Business Low Margins

Year ▼	Revenues (\$)	% Growth Rate ▼				
2005	1,274,716.60					
2006	1,421,804.20	11.54%				
2007	1,854,576.40	30.44%				
2008	1,818,533.00	-1.94%				
2009	1,572,890.10	-13.51%				
2010	1,816,269.40	15.47%				
2011	1,962,630.40	8.06%				
2012	2,110,572.20	7.54%				
2013	2,158,603.00	2.28%				
2014	2,086,124.80	-3.36%				
ounded Avera	age =	5.63%				



### High & Increasing Reinvestment



#### **Bad Business**

	ROIC	Cost of capital	ROiC - Cost of capital
2004	6.82%	7.93%	-1.11%
2005	10.47%	7.02%	3.45%
2006	4.60%	7.97%	-3.37%
2007	7.62%	8.50%	-0.88%
2008	3.48%	8.03%	-4.55%
2009	-4.97%	8.58%	-13.55%
2010	5.16%	8.03%	-2.87%
2011	7.55%	8.15%	-0.60%
2012	7.80%	8.55%	-0.75%
2013	7.83%	8.47%	-0.64%
2014	6.47%	7.53%	-1.06%

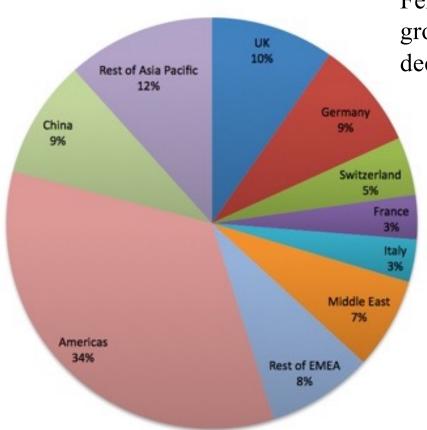
Only once in the last 10 years have auto companies collectively earned more than their cost of capital

## But it is not just another auto company...

Ferrari sold only 7,255 cars in all of 2014

Ferrari had a profit margin of 18.2%, in the 95<sup>th</sup> percentile, partly because of its high prices and partly because it spends little on advertising.

#### Ferrari: Geographical Sales (2014)



Ferrari sales (in units) have grown very little in the last decade & have been stable

Ferrari has not invested in new plants.

## Step 1b: Create a narrative for the future

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of your company (its products, its management), the market or markets that you see it growing in, the competition it faces and will face and the macro environment in which it operates.
  - Rule 1: Keep it simple.
  - Rule 2: Keep it focused.

# The Uber Narrative: An Urban, Car Service disruptor

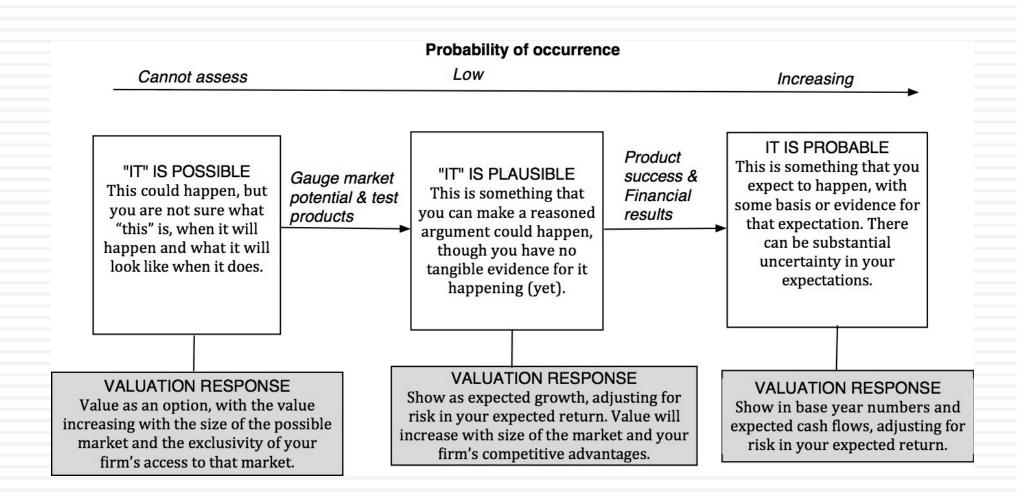
In June 2014, my initial narrative for Uber was that it would be

- 1. An urban car service business: I saw Uber primarily as a force in urban areas and only in the car service business.
- 2. Which would expand the business moderately (about 40% over ten years) by bringing in new users.
- With local networking benefits: If Uber becomes large enough in any city, it will quickly become larger, but that will be of little help when it enters a new city.
- Maintain its revenue sharing (20%) system due to strong competitive advantages (from being a first mover).
- 5. And its existing low-capital business model, with drivers as contractors and very little investment in infrastructure.

### The Ferrari Narrative: An Exclusive Club

- Ferrari will stay an exclusive auto club, deriving its allure from its scarcity and the fact that only a few own Ferraris.
- By staying exclusive, the company gets three benefits:
  - It can continue to charge nose bleed prices for its cars and sell them with little or no advertising.
  - It does not need to invest in new assembly plants, since it does not plan to ramp up production.
  - It sells only to the super rich, who are unaffected by overall economic conditions or market crises.

# Step 2: Check the narrative against history, economic first principles & common sense



# The Impossible, The Implausible and the Improbable

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#### The Impossible

#### Bigger than the economy

Assuming Growth rate for company in perpetuity> Growth rate for economy

#### Bigger than the total market

Allowing a company's revenues to grow so much that it has more than a 100% market share of whatever business it is in.

#### Profit margin > 100%

Assuming earnings growth will exceeds revenue growth for a long enough period, and pushing margins above 100%

#### Depreciation without cap ex

Assuming that depreciation will exceed cap ex in perpetuity.

#### The Implausible

#### **Growth without reinvestment**

Assuming growth forever without reinvestment.

#### **Profits without competition**

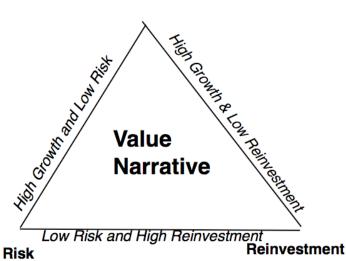
Assuming that your company will grow and earn higher profits, with no competition.

#### **Returns without risk**

Assuming that you can generate high returns in a business with no risk.

#### The Improbable

#### Growth



Aswath Damodaran

### The Improbable: Willy Wonkitis

#### Tesla: Summary 15-year DCF Analysis (DCF valuation as of mid-year 2013)

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
Unit Volume	24,298	36,883	64,684	86,713	149,869	214,841	291,861	384,747	466,559	550,398	643,850	726,655	820,645	922,481	1,034,215	1,137,780
% Growth		52%	75%	34%	73%	43%	36%	32%	21%	18%	17%	13%	13%	12%	12%	10%
Automotive Revenue Per Unit (\$)	93,403	85,342	83,432	78,932	65,465	58,258	56,407	55,553	55,991	56,586	56,969	57,540	58,138	58,603	59,002	59,554
% Growth		-9%	-2%	-5%	-17%	-11%	-3%	-2%	1%	1%	1%	1%	1%	1%	1%	1%
Automotive Sales	2,462	3,321	5,613	7,051	10,025	12,720	16,685	21,595	26,347	31,357	36,897	42,022	47,949	54,283	61,221	67,980
Development Service Sales	16	40	42	44	46	49	51	54	56	59	62	65	68	72	75	79
Total Sales	2,478	3,361	5,655	7,095	10,072	12,768	16,736	21,648	26,403	31,416	36,959	42,087	48,017	54,355	61,296	68,059
% Growth		36%	68%	25%	42%	27%	31%	29%	22%	19%	18%	14%	14%	13%	13%	11%
EBITDA	148	417	920	1,042	1,586	2,150	3,138	4,066	4,857	5,723	6,328	7,182	8,144	9,688	10,874	12,099
% Margin	6.0%	12.4%	16.3%	14.7%	15.7%	16.8%	18.7%	18.8%	18.4%	18.2%	17.1%	17.1%	17.0%	17.8%	17.7%	17.8%
D&A	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
% of Capex	41%	79%	55%	65%	62%	69%	78%	86%	79%	77%	75%	76%	76%	76%	76%	77%
EBIT	45	259	748	839	1,285	1,796	2,749	3,529	4,252	5,027	5,517	6,244	7,056	8,429	9,423	10,439
% Margin	1.8%	7.7%	13.2%	11.8%	12.8%	14.1%	16.4%	16.3%	16.1%	16.0%	14.9%	14.8%	14.7%	15.5%	15.4%	15.3%
Net Interest Income (Expense)	(27)	(1)	9	33	47	90	108	155	199	278	358	445	542	651	784	934
Other Income	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pretax Income	46	258	758	872	1,332	1,886	2,857	3,684	4,451	5,305	5,875	6,688	7,598	9,080	10,207	11,373
Income Taxes	3	2	14	34	86	262	462	641	807	1,003	1,134	1,317	1,470	1,761	2,028	2,323
% Effective Rate	6%	1%	2%	4%	656	14%	16%	17%	18%	19%	19%	20%	19%	1996	20%	20%
Net Income	44	256	744	839	1,246	1,624	2,395	3,043	3,644	4,303	4,741	5,372	6,128	7,319	8,179	9,050
Plus																
After-tax Interest Expense (Income)	27	1	(9)	(33)	(47)	(90)	(108)	(154)	(199)	(278)	(357)	(444)	(541)	(650)	(782)	(932)
Depreciation of PP&E	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Less																
Change in Working Capital	(155)	(14)	(157)	(167)	(172)	(325)	(163)	(81)	(28)	(299)	(356)	(328)	(219)	(329)	(365)	(376)
% of Change in Sales		-2%	-7%	-12%	-6%	-12%	-4%	-2%	-1%	-6%	-6%	-6%	-4%	-5%	-5%	-6%
Capital Expenditures	250	200	312	312	486	510	497	623	765	906	1,078	1,236	1,437	1,660	1,898	2,149
% of Sales	10%	6%	6%	4%	5%	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Unlevered Free Cash Flow	78	229	750	863	1,186	1,702	2,343	2,884	3,314	4,113	4,472	4,959	5.456	6,597	7,315	8,005

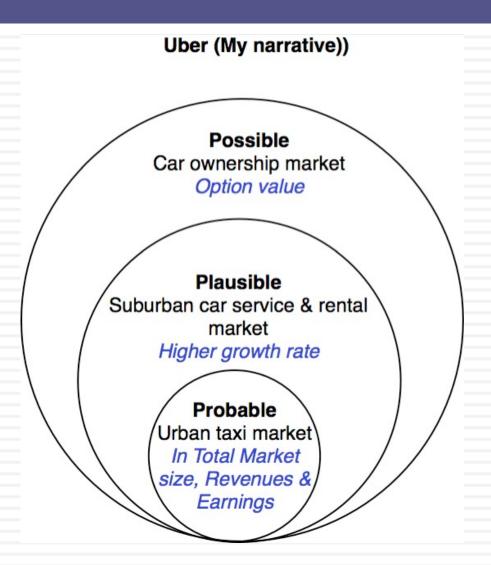
EBITDA	12,099
Sales	68,059
Net Debt (Cash)	(260)
Testa Diluted Shares	142

Exit EBITDA High	12.0 x	Exit PPG High	5.0%	Exit P/Sales High	180%
Exit EBITDA Low	8.0 x	Exit PPG Low	3.0%	Exit P/Sales Low	130%

Discount Rate High 13.0% FY Month of Valuation 1.0 (Beginning of this Month)
Discount Rage Low 9.0% Month of FY End 12.0 (End of this Month)

## Uber: Possible, Plausible and Probable

The larger & more ambitious your story, the more onus there is on you to show that it is possible, plausible & probable.



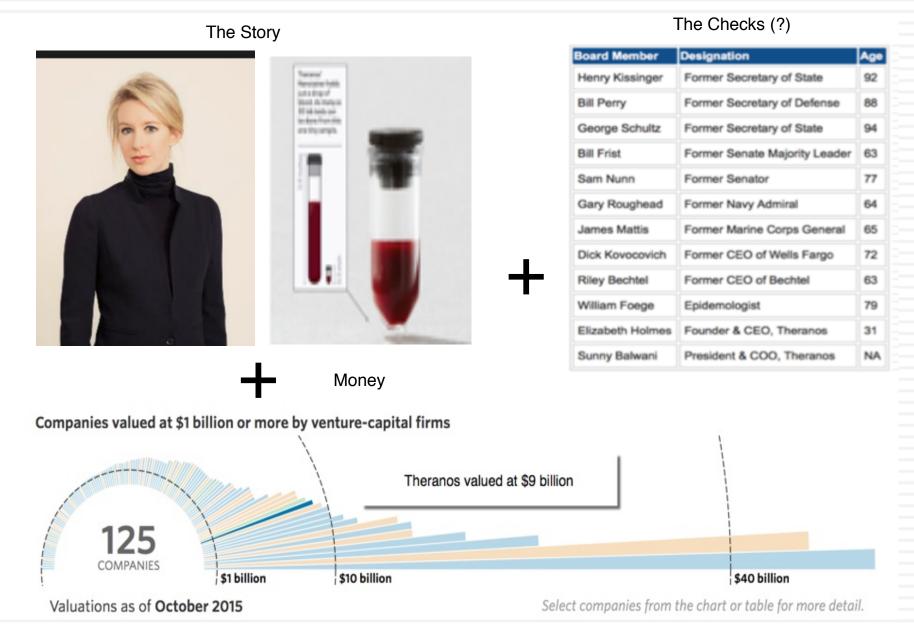
## Big Story or Small One?

- The upside of a big story is that it will generally deliver a higher value for your company, if you can get others to believe it is plausible and probable.
- The downside is two-fold:
  - Your sales job becomes a lot more difficult, as your story gets bigger. In fact, there is a danger that you could be categorized as a fairy tale teller, if your story is too big.
  - Even if you succeed in convincing others that the story is plausible and probable, you will now have to act and deliver on that big story. That can stretch resources to breaking point and distract you from building your primary business.

# The Runaway Story: When you want a story to be true...

- With a runaway business story, you usually have three ingredients:
  - Charismatic, likeable Narrator: The narrator of the business story is someone that you want to see succeed, either because you like the narrator or because he/she will be a good role model.
  - Telling a story about disrupting a much business, where you dislike the status quo: The status quo in the business that the story is disrupting is dissatisfying (to everyone involved)>
  - 3. With a societal benefit as bonus: And if the story holds, society and humanity will benefit.
- Since you want this story to work out, you stop asking questions, because the answers may put the story at risk.

### The Impossible: The Runaway Story



# The root of implausible and improbable stories: Over confidence!

- In the last three decades of research on behavioral finance, researchers have uncovered the not so surprising truth that as human beings, we are not only capable of thinking irrationally, but hard wired to do so.
- Of all of the character attributes that human beings have, the one that seems to create the most consequential errors is over confidence.
- Over confident founders, with over confident investors providing them capital, shoot for big markets, often fail but change the way we live in significant ways.

#### VC 1.1 Market Supply Capital Product VC 1.2 Big Value business based on big market potential VC 1.3 Supply Capital Entrepreneur 1 Product VCs 1 Value business based on big market potential Supply Capital Product Entrepreneur 2 VCs 2 Value business based on big market potential Supply Capital Entrepreneur 3 Product VCs 3 Value business based on big market potential Entrepreneur 4 Product VCs 4 Big Market Value business based on big market potential Supply Capital Entrepreneur 5 Product VCs 5 Value business based on big market potential Supply Capital Entrepreneur 6 Product VCs 6 Value business based on big market potential Supply Capital Entrepreneur 7 Product

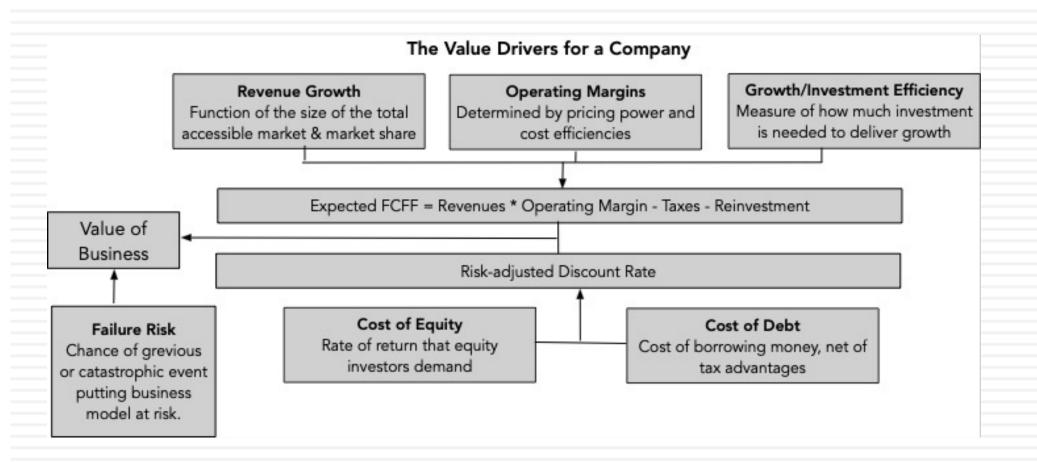
Value business based on big market potential

VCs 7

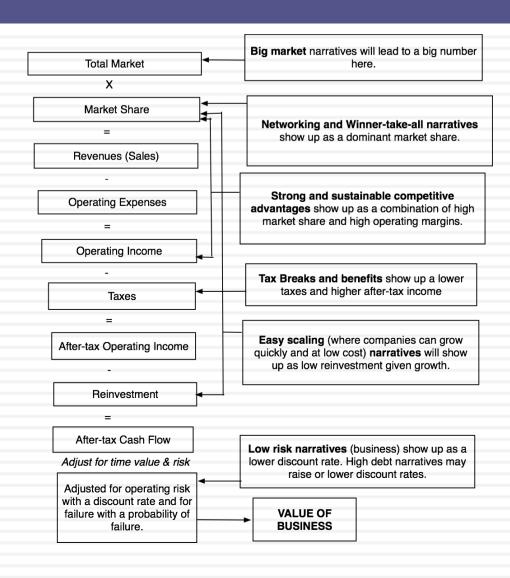
### The Implausible: The Big Market Delusion

				Breakeven	% from Online	Imputed Online Ad
Company	Market Cap	Enterprise Value	Current Revenues	Revenues (2025)	Advertising	Revenue (2025)
Google	\$441,572.00	\$386,954.00	\$69,611.00	\$224,923.20	89.50%	\$201,306.26
Facebook	\$245,662.00	\$234,696.00	\$14,640.00	\$129,375.54	92.20%	\$119,284.25
Yahoo!	\$30,614.00	\$23,836.10	\$4,871.00	\$25,413.13	100.00%	\$25,413.13
LinkedIn	\$23,265.00	\$20,904.00	\$2,561.00	\$22,371.44	80.30%	\$17,964.26
Twitter	\$16,927.90	\$14,912.90	\$1,779.00	\$23,128.68	89.50%	\$20,700.17
Pandora	\$3,643.00	\$3,271.00	\$1,024.00	\$2,915.67	79.50%	\$2,317.96
Yelp	\$1,765.00	\$0.00	\$465.00	\$1,144.26	93.60%	\$1,071.02
Zillow	\$4,496.00	\$4,101.00	\$480.00	\$4,156.21	18.00%	\$748.12
Zynga	\$2,241.00	\$1,142.00	\$752.00	\$757.86	22.10%	\$167.49
Total US	\$770,185.90	\$689,817.00	\$96,183.00	\$434,185.98		\$388,972.66
Alibaba	\$184,362.00	\$173,871.00	\$12,598.00	\$111,414.06	60.00%	\$66,848.43
Tencent	\$154,366.00	\$151,554.00	\$13,969.00	\$63,730.36	10.50%	\$6,691.69
Baidu	\$49,991.00	\$44,864.00	\$9,172.00	\$30,999.49	98.90%	\$30,658.50
Sohu.com	\$18,240.00	\$17,411.00	\$1,857.00	\$16,973.01	53.70%	\$9,114.51
Naver	\$13,699.00	\$12,686.00	\$2,755.00	\$12,139.34	76.60%	\$9,298.74
Yandex	\$3,454.00	\$3,449.00	\$972.00	\$2,082.52	98.80%	\$2,057.52
Yahoo! Japan	\$23,188.00	\$18,988.00	\$3,591.00	\$5,707.61	69.40%	\$3,961.08
Sina	\$2,113.00	\$746.00	\$808.00	\$505.09	48.90%	\$246.99
Netease	\$14,566.00	\$11,257.00	\$2,388.00	\$840.00	11.90%	\$3,013.71
Mail.ru	\$3,492.00	\$3,768.00	\$636.00	\$1,676.47	35.00%	\$586.76
Mixi	\$3,095.00	\$2,661.00	\$1,229.00	\$777.02	96.00%	\$745.94
Kakaku	\$3,565.00	\$3,358.00	\$404.00	\$1,650.49	11.60%	\$191.46
Total non-US	\$474,131.00	\$444,613.00	\$50,379.00	\$248,495.46		\$133,415.32
<b>Global Total</b>	\$1,244,316.90	\$1,134,430.00	\$146,562.00	\$682,681.44		\$522,387.98

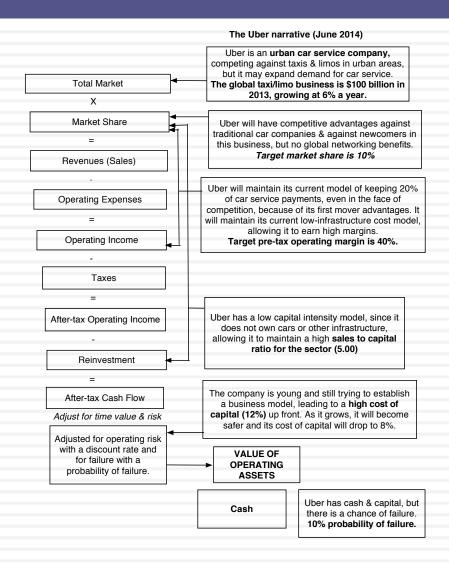
## Step 4a: The Drivers of Value



# Connect your narrative to key drivers of value



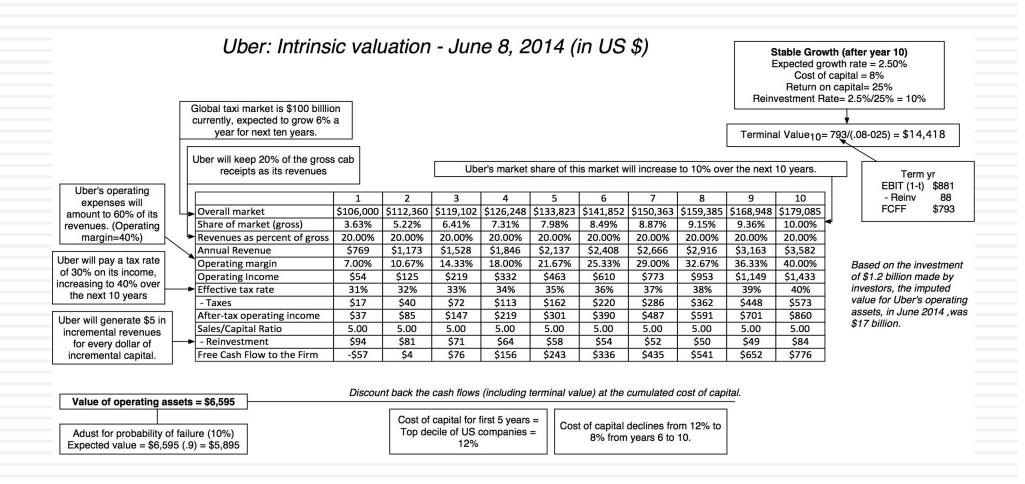
## The Uber Link



## Ferrari: From story to numbers

The Story	Valuation Inputs				
Keep it scarce	Revenue growth of 4% (in Euro terms) a				
	year for next 5 years, scaling down to 0.7% in year 10. Translates into an increase in production of about 25% in next 10 years				
And pricey	Ferrari's pre-tax operating margin stays at 18.2%, in the 95th percentile of auto business.				
Little need for capacity expansion	Sales/Invested Capital stays at 1.42, i.e. every euro invested generates 1.42 euros in sales				
Super-rich clients are recession-proof	Cost of capital of 6.96% in Euros and no chance of default.				
	Keep it scarce  And pricey  Little need for capacity expansion  Super-rich clients are				

## Step 4b: Value the company (Uber)



## Ferrari: The "Exclusive Club" Value

#### Stay Super Exclusive: Revenue growth is low

	Ba	se year		1		2		3		4		5	6		6			7		8		9		10	Ter	minal year		
Revenue growth rate			4.	00%	4.	00%	4.	00%	4.	00%	4.0	00%	3.	.34% 2.6		2.68%		2.68%		2.68%		02%	1.	36%	0.	70%		0.70%
Revenues	€	2,763	€ :	2,874	€	2,988	€	3,108	€	3,232	€ :	3,362	€ 3,474		€ 3,474		€ 3,474		€ 3,567		€	€ 3,639		3,689	€ 3,714		€	3,740
EBIT (Operating) margin		18.20%	18	.20%	18	.20%	18	.20%	18	.20%	18.	.20%	18	.20%	18	.20%	18	.20%	18	.20%	18.	.20%		18.20%				
EBIT (Operating income)	€	503	€	523	€	544	€	566	€	588	€	612	€	632	€	649	€	662	€	671	€	676	€	681				
Tax rate		33.54%	33	.54%	33	.54%	33	.54%	33	.54%	33.	54%	33	.54%	33	.54%	33	.54%	33	.54%	33.	.54%		33.54%				
EBIT(1-t)	€	334	€	348	€	361	€	376	€	391	€	407	€	420	€	431	€	440	€	446	€	449	€	452				
- Reinvestment			€	78	€	81	€	84	€	87	€	91	€	79	€	66	€	51	€	35	€	18	€	22				
FCFF			€	270	€	281	€	292	€	303	€	316	€	341	€	366	€	389	€	411	€	431	€	431				
Cost of capital			6.	96%	6.	96%	6.	96%	6.	96%	6.9	96%	6.	96%	6.97%		6.	6.98%		6.98%		6.98%		99%	7.00%			7.00%
PV(FCFF)			€	252	€	245	€	238	€	232	€	225	€	228	€	228	€	227	€	224	€	220						
Terminal value	€	6,835																										
PV(Terminal value)	€	3,485																										
PV (CF over next 10 years)	€	2,321																										
Value of operating assets =	€	5,806																										
- Debt	€	623																										
- Minority interests	€	13																										
+ Cash	€	1,141																										
Value of equity	€	6,311	,																									

High Prices
+ No selling
cost =
Preserve
current
operating
margin

Minimal Reinvestment due to low growth

The super rich are not sensitive to economic downturns

## The FANGAM stocks, in January 2010

- The Lagging Giant: At the start of 2010, Microsoft had a market capitalization in excess of \$270 billion, and was second only to Exxon Mobil, with a market cap of \$320 billion, but that represented a come down from its status as the largest market cap company at the start of 2000, with a market cap exceeding \$500 billion.
- The Rising Star: At the start of 2010, Apple's market cap was approaching \$200 billion, a quantum leap from its market cap of \$16 billion, ten years earlier.
- The Field of Dreams Company: By early 2010, Amazon had cemented its status as online retailer, capable of growing its revenues at the expense of its brick and mortar competitors, but without a clear pathway to profitability. The market seemed to be willing to overlook this limitation, giving the company a market cap of more than \$50 billion, a significant comeback from the dot-com bust days of 2001, when it was valued at less than \$4 billion.
- The New Tech Prototype: In January 2010, Google was already the prototype for the new tech model, reaching a hundred-billion dollar market cap threshold than any other company in history, with a market capitalization of more than \$160 billion in early 2010.
- On the cusp: In early 2010, it is unlikely that anyone would have put Netflix on the list of big-time winners, since its market capitalization was less than \$4 billion and its business model of renting content and signing up subscribers was already under strain.
- The glimmer in the market's eye: At the start of 2010, Facebook was still a private business, though venture capitalists were clearly excited about its prospects, pricing it at roughly \$14 billion in January 2010, based primarily on its user numbers.

# Valuing the FANGAM stocks: Reframing the story in 2020

Company	Sept 2020 Narrative	Information/News	Feb 2022 Narrative
	Will use its immense & engaged platform to continue to	Name change & recent drop in user number	User platform remains key asset, but growth will be
Facebook	grow its online advertising business, notwithstanding	suggest that backlash is having an effect on	constrained & costs will inctrease, as regulators and
	regulatory moves on privacy.	growth.	competitors push back on privacy.
	Disruption platform, targeting any large business where	In the face of pressure from polticians and	Disruption platform rolls on, alllowing for continued
Amazon	the status quo is inefficient. Biggest challenge it faces is	regulators, its business model was resilient,	growth and improviing margins. Regulators will try to
Amazon	regulatory/legal pushback.	delivering sustained revenue growth & improving	constrain the company, but given its reach across
		margins.	businesses & geographies, they will fall short in stopping
	The subscription machine will keep adding users, even	Disney+ represents the most significant	Netflix will continue to try grow its subscriber base, but it
N addia.	in the face of competition, and content costs will scale	competition in the streaming business yet, and	will find it more expensive to grow and more difficult to
Netflix	down over time.	the chase for users is becoming more difficult and	getcontent costs under control, as competitors also play
		costly.	the content game.
	The search engine will continue to be drive earnings and	Google continued to see growth in the online ad	The search engine and online advertising will remain the
Google	cash flows, but the company's other busienss bets will	business, perhaps at the expense of Facebook,	center of Google's business model, but its investments in
	start paying off, augmenting growth over time.	while increasing its profit margins.	other businesses will start delivering profits.
	The smartphone company, living (and dying) off the	More of the same, as the iPhone continued to	The company will stay the course, and bring more of its
Annia	success of the iPhone, but its services business will	deliver, and Apple services continued to grow.	supply chain under its own control. In keeping with its
Apple	continued to grow, adding to its revenues and delivering		history, the company will not over reach (no expensive
	high margins.		acquisitions or entering unfamilar businesses).
	The company will continue its transition from being a	The acquisition of Activision expands Microsoft's	The multiple platforms (Office 365, LinkedIn and
Microsoft	software company to a platform company, augmenting	platform business into gaming, and brings in	Activision) will give the company many sources of revenue
IVIICIOSOTT	its growth and profits with its cloud business.	young users who are lightly reporesented on the	and perhaps opportunities to cross sell, allowing for
		company's existing platforms.	continued growth and sustained high margins.

#### Step 5: Keep the feedback loop open

- When you tell a story about a company (either explicitly or implicitly), it is natural to feel attached to that story and to defend it against all attacks. Nothing can destroy an investor more than hubris.
- Being open to other views about a company is not easy,
   but here are some suggestions that may help:
  - Face up to the uncertainty in your own estimates of value.
  - Present the valuation to people who don't think like you do.
  - Create a process where people who disagree with you the most have a say.
  - Provide a structure where the criticisms can be specific and pointed, rather than general.

#### The Uber Feedback Loop: Bill Gurley

- Not just car service company.: Uber is a car company, not just a car service company, and there may be a day when consumers will subscribe to a Uber service, rather than own their own cars. It could also expand into logistics, i.e., moving and transportation businesses.
- Not just urban: Uber can create new demands for car service in parts of the country where taxis are not used (suburbia, small towns).
- Global networking benefits: By linking with technology and credit card companies, Uber can have global networking benefits.

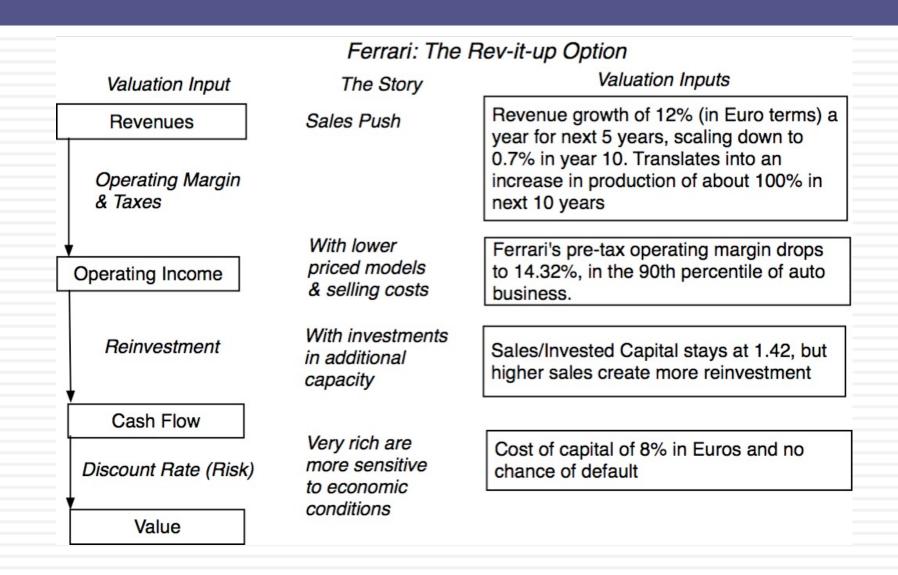
# Valuing Bill Gurley's Uber narrative

	Uber (Gurley)	Uber (Gurley Mod)	Uber (Damodaran)
Narrative	Uber will expand the car service	Uber will expand the car service	Uber will expand the car service
	market substantially, bringing in	market substantially, bringing in	market moderately, primarily in
	mass transit users & non-users	mass transit users & non-users from	urban environments, and use its
	from the suburbs into the market,	the suburbs into the market, and use	competitive advantages to get a
	and use its <u>networking</u> advantage	its <u>networking advantage</u> to gain a	significant but not dominant
	to gain a dominant market share,	dominant market share, while	market share and maintain its
	while maintaining its revenue slice	cutting prices and margins (to 10%).	revenue slice at 20%.
	at 20%.		
Total	\$300 billion, growing at 3% a year	\$300 billion, growing at 3% a year	\$100 billion, growing at 6% a year
Market			
Market	40%	40%	10%
Share			
Uber's	20%	10%	20%
revenue			
slice			
Value for	\$53.4 billion + Option value of	\$28.7 billion + Option value of	\$5.9 billion + Option value of
Uber	entering car ownership market	entering car ownership market (\$6	entering car ownership market (\$2-
	(\$10 billion+)	billion+)	3 billion)

## Different narratives, Different Numbers

Total Market	Growth Effect	Network Effect	Competitive Advantages	Value of Uber
A4. Mobility Services	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$90,457
A3. Logistics	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$65,158
A4. Mobility Services	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$52,346
A2. All car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$47,764
A1. Urban car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$31,952
A3. Logistics	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$14,321
A1. Urban car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$7,127
A2. All car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$4,764
A4. Mobility Services	B1. None	C1. No network effects	D1. None	\$1,888
A3. Logistics	B1. None	C1. No network effects	D1. None	\$1,417
A2. All car service	B1. None	C1. No network effects	D1. None	\$1,094
A1. Urban car service	B1. None	C1. No network effects	D1. None	\$799

#### The Ferrari Counter Narrative



## Ferrari: The "Rev-it-up" Alternative

#### Get less exclusive: Double number of cars sold over next decade

	Base year		1		2		3		4			5		6		7	8		9		10		Terminal year	
Revenue growth rate			12.00%		12.00%		12.00%		12.00%		12.	.00%	9.74%		7.	7.48% 5.2		5.22%		96%	0.70%			0.70%
Revenues	€	2,763	€	3,095	€	3,466	€ :	3,882	€	4,348	€ 4	4,869	€	5,344	€	5,743	€	6,043	€	6,222	€	6,266	€	6,309
EBIT (Operating) margin		18.20%	17	.81%	17	.42%	17	.04%	16	.65%	16.	.26%	15	.87%	15	.48%	15	.10%	14	.71%	14	.32%		14.32%
EBIT (Operating income)	€	503	€	551	€	604	€	661	€	724	€	792	€	848	€	889	€	912	€	915	€	897	€	904
Tax rate		33.54%	33.54%		33.54%		33.54%		33.54%		33.54%		33.54%		33.54%		33.54%		33.54%		33.54%		33.54%	
EBIT(1-t)	€	334	€	366	€	401	€	439	€	481	€	526	€	564	€	591	€	606	€	608	€	596	€	600
- Reinvestment			€	233	€	261	€	293	€	328	€	367	€	334	€	281	€	211	€	126	€	31	€	35
FCFF			€	133	€	140	€	147	€	153	€	159	€	230	€	310	€	395	€	482	€	566	€	565
Cost of capital			8.00%		8.00%		8.00%		8.00%		8.00%		7.90%		7.80%		7.70%		7.60%		7.50%			7.50%
PV(FCFF)			€	123	€	120	€	117	€	113	€	108	€	145	€	181	€	215	€	244	€	266		10.71
Terminal value	€	8,315																						
PV(Terminal value)	€	3,906																						
PV (CF over next 10 years)	€	1,631																						
Value of operating assets =		5,537																						
- Debt		623																						
- Minority interests		13																						
+ Cash		1,141																						
Value of equity	€	6,042																						

Lower
Prices +
Some selling
cost = Lower
operating
margin

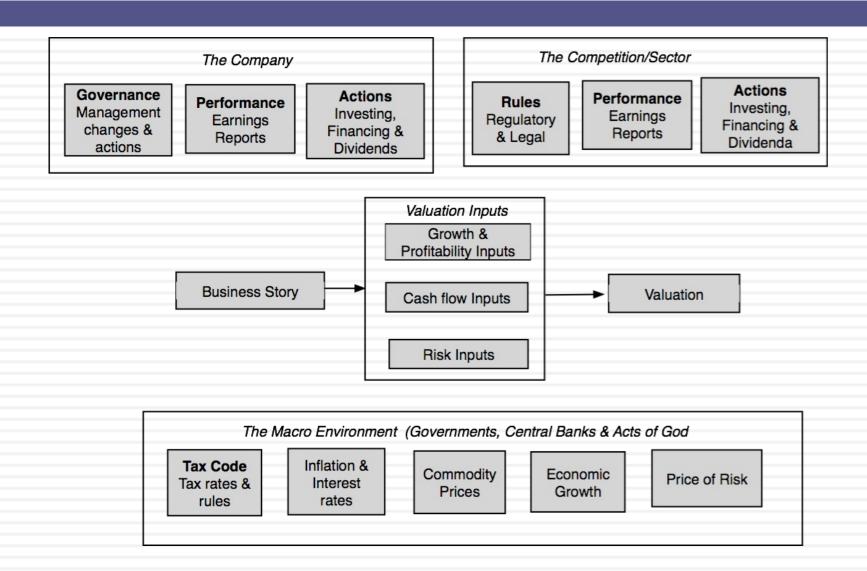
Reinvestment reflects higher sales

The very rich are more sensitive to economic conditions

# And the world is full of feedback.. My Ferrari afterthought!



# Why narratives change



# How narratives change

Narrative Break/End	Narrative Shift	Narrative Change (Expansion or Contraction)
Events, external (legal, political or economic) or internal (management, competitive, default), that can cause the narrative to break or end.	Improvement or deterioration in initial business model, changing market size, market share and/or profitability.	Unexpected entry/success in a new market or unexpected exit/failure in an existing market.
Your valuation estimates (cash flows, risk, growth & value) are no longer operative	Your valuation estimates will have to be modified to reflect the new data about the company.	Valuation estimates have to be redone with new overall market potential and characteristics.
Estimate a probability that it will occur & consequences	Monte Carlo simulations or scenario analysis	Real Options

#### The Uber IPO in 2019: The Prospectus

- It's big and dense: To get a sense of where Uber stands now, just ahead of its IPO, I started with the prospectus, which weighing in at 285 pages, not counting appendices, and filled with pages of details, can be daunting.
- <u>Disclosure's dark side</u>: It is a testimonial to how information disclosure requirements have had the perverse consequence of making the disclosures useless, by drowning investors in data and meaningless legalese.
  - I know that there are many who have latched on to the statement that "we may not achieve profitability" that Uber makes in the prospectus (on page 27) as an indication of its worthlessness, but I view it more as evidence that lawyers should never be allowed to write about investing risk.

# The Business Spin! Personal Mobility? Really?

All Passenger Vehicle and Public Transport Trips 11.9Tn Miles | \$5.7Tn

Passenger Vehicle Trips: 7.5Tn Miles | \$4.7Tn Public Transport: 4.4Tn Miles | \$1.0Tn

Near-Term SAM: 63 Countries Passenger Vehicle Trips < 30 Miles 4.7Tn Miles | \$3.0Tn

Current SAM: 57 Countries Passenger Vehicle Trips < 30 Miles 3.9Tn Miles | \$2.5Tn

Uber

Personal Mobility Near-Term SAM Miles Penetration: less than 1%

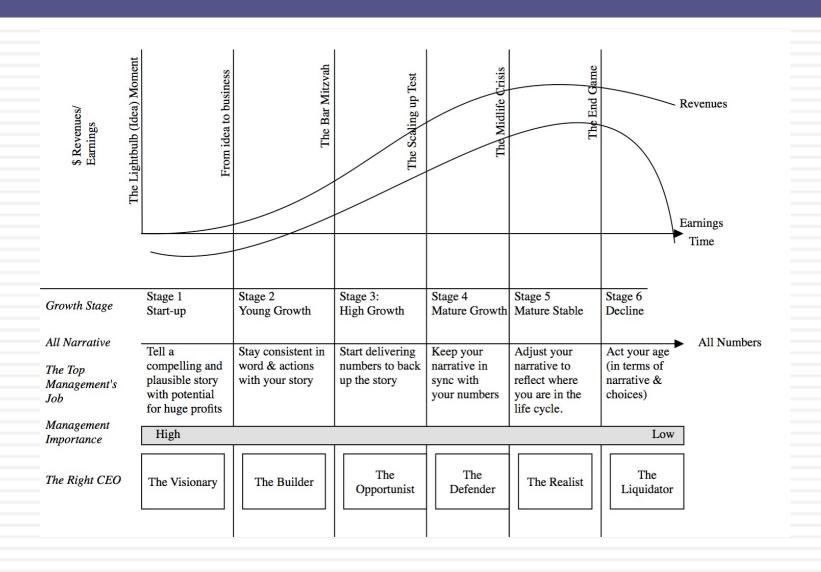
#### Uber

#### Uber: Personal Mobility Player?

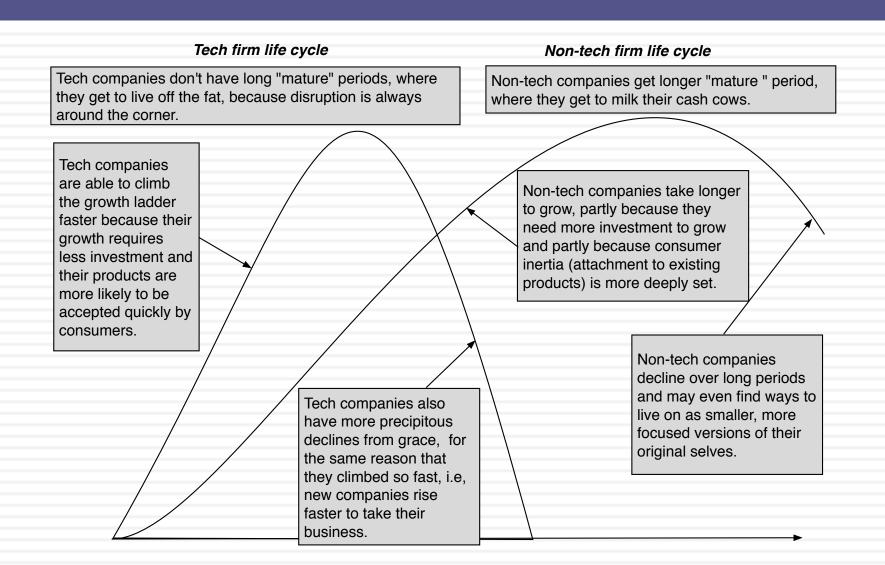
Uber is primarily a ride sharing company, with ambtions of being a global logistics player. Its revenue growth has been astonishing, though it is starting to slow, but it remains a big money loser, as it searches for a business model that delivers more stickiness. In this story, Uber uses a combination of economies of scale and a more capital intensive business model to create a pathway to profitability. Along the way, it will become a less risky company, though its losses leave it exposed to a 5% chance of failure.

a less risky company, t	though its losses	leave it expos	ed to a	5% chance of failure									
	13	108	7000	The Assumption	s								
	Base year	Base year Years 1-5 Years 6-10				After year 10	Story link						
Total Market	\$400,000	Gro	w 10.3	19% a year		Grows 2.75% a year	Global logistics						
Gross Market Share 12.45%		6.71%	>30%		30%	Global Network benefits							
								Market dominance keeps billing					
Revenue Share	20.13%		Unchanged			20.13%	share high.						
Operating Margin -24.39% -2				6 ->20%		15.00%	Full employee & more regulations						
Reinvestment	NA	Sales to	o capital ratio of 4.00			einvestment rate = 7.5%	Low capital investment model						
Cost of capital	NA	9.97%	_	9,97%->8.24%		8.24%	At 75th percentile of US firms						
Risk of failure	5% ch	nance of failure	, if pric	ing meltdown leads	to ca	apital being cut off	Cash	n on hand +	- Ca	pital access			
	720			The Cash Flows									
	Total Market	Market Share		Revenues		EBIT (1-t)	Rein	nvestment	FCFF				
1	\$ 441,560	14.20%	\$	12,627	\$	(2,369)	\$	650	\$	(3,019			
2	\$ 487,438	15.96%	\$	15,661	\$	(2,057)	\$	759	\$	(2,816			
3	\$ 538,083	17.71%	\$	19,189	\$	(1,441)	\$	882	\$	(2,323			
4	\$ 593,990	19.47%	\$	23,281	\$	(438)	\$	1,023	\$	(1,461			
5	\$ 655,705	21.22%	\$	28,017	\$	1,050	\$	1,184	\$	(134			
6	\$ 723,833	22.98%	\$	33,485	\$	3,139	\$	1,367	\$	1,771			
7	\$ 799,039	24.73%	\$	39,787	\$	5,292	\$	1,576	\$	3,716			
8	\$ 882,059	26.49%	\$	47,037	\$	5,292	\$	1,813	\$	3,479			
9	\$ 973,705	28.24%	\$	55,365	\$	6,229	\$	2,082	\$	4,147			
10	\$1,074,873	30.00%	\$	64,915	\$	7,303	\$	2,387	\$	4,915			
Terminal year	\$1,101,745	30.00%	\$	66,537	\$	7,485	\$	936	\$	6,550			
				The Value									
Terminal value			S	114,108									
PV(Terminal value)			S	46,258									
PV (CF over next 10 y	ears)		S	501									
Value of operating asso	ets =		S	46,759									
Probability of failure				5%									
Value in case of failure			S										
Adjusted Value for operating assets			S	44,421									
+ Cash on hand				6,406									
+ Cross holdings		\$	8,700										
+ IPO Proceeds				9,000									
- Debt		\$	6,869										
Value of equity				61,658	1								
Value per share			\$	32.91									

## The Managerial Challenge



## The Compressed Life Cycle?



#### The Consequences

- When life cycles were long, stretching over decades, time and aging allowed for smoother transitions, since CEOs aged with their companies, and moved on.
- As life cycles shorten, managers are far more likely to find their companies changing under them so quickly that they can no longer adapt.
  - To be a long tenured CEO, you will either need to be versatile and/or be able to delegate the work that you cannot do to people you empower and trust.
  - If these transitions are not well managed, there will be far more turnover in top management and activist investing will flourish.

# The End

"There is no real ending. It's just the place where you stop the story."