



**NUMBERS AND NARRATIVE:  
MODELING, STORY TELLING AND  
INVESTING**

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# Let's start with an experiment

A valuation of Amazon in September 2018

# A DCF valuation of Amazon

Amazon in September 2018					
The Assumptions					
	Base year	Years 1-5	Years 6-10		After year 10
Revenues (a)	\$ 208,125	15.00%	3.00%		3.00%
Operating margin (b)	7.71%	7.71%	12.50%		12.50%
Tax rate	20.20%	20.20%	24.00%		24.00%
Reinvestment (c)		Sales to capital ratio	5.95	RIR =	30.00%
Return on capital	15.24%	Marginal ROIC =	89.16%		10.00%
Cost of capital (d)		7.97%	7.50%		7.50%
The Cash Flows					
	Revenues	Operating Margin	EBIT (1-t)	Reinvestment	FCFF
1	\$ 239,344	8.67%	\$ 16,560	\$ 5,249	\$ 11,311
2	\$ 275,245	9.63%	\$ 21,147	\$ 6,037	\$ 15,110
3	\$ 316,532	10.59%	\$ 26,736	\$ 6,942	\$ 19,794
4	\$ 364,012	11.54%	\$ 33,527	\$ 7,983	\$ 25,544
5	\$ 418,614	12.50%	\$ 41,754	\$ 9,181	\$ 32,573
6	\$ 471,359	12.50%	\$ 46,568	\$ 8,869	\$ 37,699
7	\$ 519,438	12.50%	\$ 50,825	\$ 8,084	\$ 42,741
8	\$ 559,954	12.50%	\$ 54,258	\$ 6,813	\$ 47,446
9	\$ 590,191	12.50%	\$ 56,628	\$ 5,084	\$ 51,544
10	\$ 607,897	12.50%	\$ 57,750	\$ 2,977	\$ 54,773
Terminal year	\$ 626,134	12.50%	\$ 59,483	\$ 17,845	\$ 41,638
The Value					
Terminal value		\$ 925,287			
PV(Terminal value)		\$ 435,438			
PV (CF over next 10 years)		\$ 206,707			
Value of operating assets =		\$ 642,144			
Adjustment for distress		\$ -			
- Debt & Mnority Interests		\$ 45,435			
+ Cash & Other Non-operating assets		\$ 27,050			
Value of equity		\$ 623,759			
- Value of equity options		\$ -			
Number of shares		497.00			
Value per share		\$ 1,255.05	Stock was trading at =		\$1,970.19

# A 'narrative' about Amazon: A Disruption Platform!

1. Continue high revenue growth: In valuing Amazon, I am going to assume that the company is going to continue on its path of growing revenues rapidly (high revenues), acting as a **disruption machine**, entering any business where it senses weakness in status quo
2. By selling products at or below cost: In pursuit of this growth, Amazon will continue to give away its products and services at or below cost, leading to a continuation of low operating margins for the next few years.
3. Aspirations of using market power: Once Amazon reaches a dominant position, it will raise prices on products/ services but the ease with which new entrants can come into the business will act as a restraint on prices (keeping operating margins constrained in long term).
4. Low/different reinvestment: Amazon will have to invest in a mix of assets, including infrastructure, computing services, acquisitions and product development, but will be able to deliver more revenues/dollar investment than the typical retail firm.
5. Shifting risk profile: Amazon's risk profile will be a mix of retail, entertainment and business services as well as its geographic ambitions, and the technology twist to its business will keep debt ratios low (lower than brick and mortar retailers).



# A quick test

- Now that you have been exposed to two different valuations of Amazon, one driven entirely by numbers and one set as a story, which one do you find more credible?
  - a. The DCF valuation
  - b. The Amazon story
- Which one are you more likely to remember tomorrow?
  - a. The DCF valuation
  - b. The Amazon story
- What would your biggest concern be with each one?

**The Greatest (and most Feared) Disruptive Platform in History**

Amazon will complete its metaphorsis from being a retail company to one that can take its competitive advantages - access to capital & willingness to lose money for long periods, while disrupting and changing the status quo - to any business that it targets, giving it the potential for high revenue growth on top of already-large revenues. It will be able to use the pricing power it accumulates in each business it is in, to increase profit margins, partly through economies of scale and partly through higher prices. Its low debt ratio and divergent business mix give it a low cost of capital.

**The Assumptions**

	Base year	Years 1-5	Years 6-10		After year 10	Link to story
Revenues (a)	\$ 208,125	15.00%	→ 3.00%		3.00%	Expanding into new businesses
Operating margin (b)	7.71%	7.71%	→ 12.50%		12.50%	Economies of scale and pricing power increase margins
Tax rate	20.20%	20.20%	→ 24.00%		24.00%	Converging on a global tax rate of 25%
Reinvestment (c)		Sales to capital ratio	5.95	RIR =	30.00%	Big payoffs from investing in technology and content
Return on capital	15.24%	Marginal ROIC =	89.16%		10.00%	The last man standing...
Cost of capital (d)		7.97%	→ 7.50%		7.50%	Low debt & diverse business mix

**The Cash Flows**

	Revenues	Operating Margin	EBIT	EBIT (1-t)	Reinvestment	FCFF
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Terminal year	\$ 626,134	12.50%	\$ 78,267	\$ 59,483	\$ 17,845	\$ 41,638

**The Value**

Terminal value	\$ 925,287		
PV(Terminal value)	\$ 435,438		
PV (CF over next 10 years)	\$ 206,707		
Value of operating assets =	\$ 642,144		
Adjustment for distress	\$ -	Probability of failure =	0.00%
- Debt & Mnority Interests	\$ 45,435		
+ Cash & Other Non-operating assets	\$ 27,050		
Value of equity	\$ 623,759		
- Value of equity options	\$ -		
Number of shares	497.00		
Value per share	\$ 1,255.05	Stock was trading at =	\$1,970.19



# Numbers person or Story teller?

Vive le difference!

# What are you?

- If you were asked to categorize yourself, would you more naturally think of yourself as a
  - a) Numbers Person
  - b) Story Person
  - c) Not sure
- When did you make this decision and how has it affected your educational and career choices?
- As you get older, do you find yourself becoming more of whatever you chose?

# Dueling Perspectives

- **Numbers people** believe that
  - ▣ valuation should be about numbers
  - ▣ narratives/stories are distractions that bring in irrationalities into investing.
- **Narratives people** believe that
  - ▣ valuation and investing is really about great stories
  - ▣ it is the height of hubris to try to estimate numbers, when you face uncertainty.
- They speak different languages and often past each other.

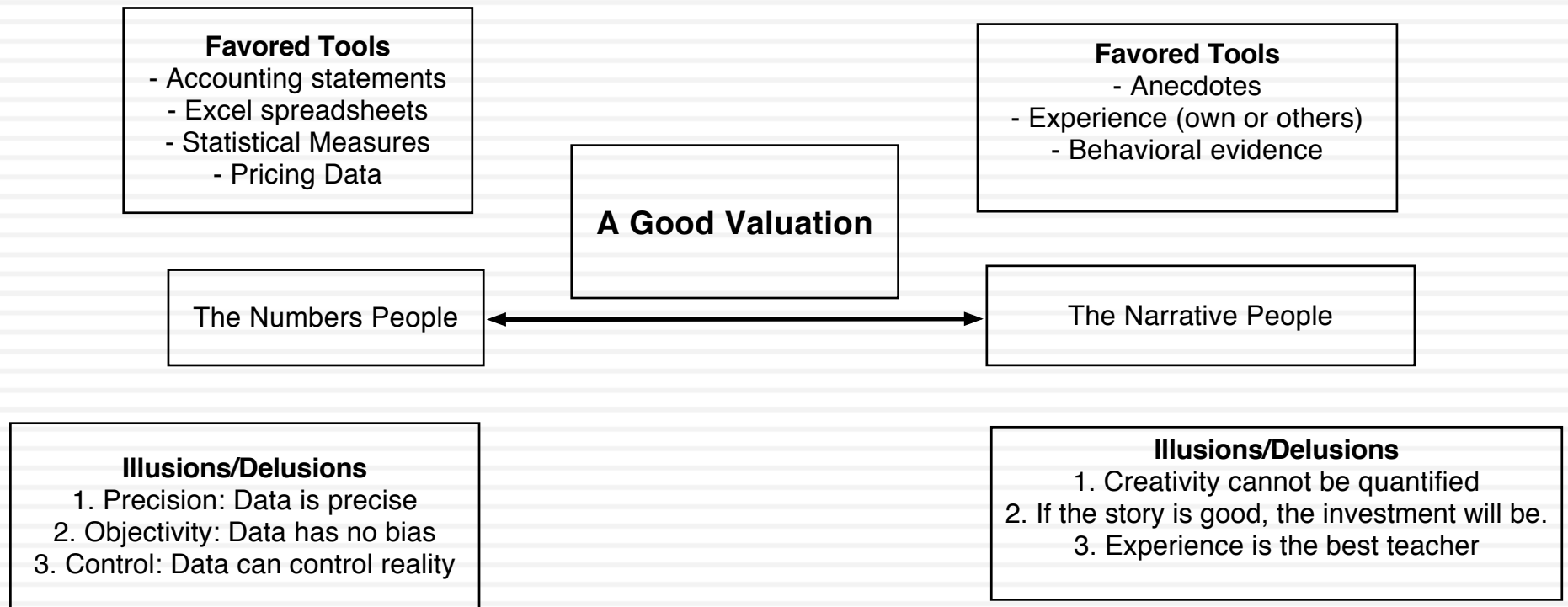
# The delusions of the number crunchers

- The illusion of precision: If you use numbers, you are being more precise than when you don't, and the more numbers you use, the more precise you become.
- The illusion of “no bias”: Numbers don't lie and data does not have an agenda. Thus, analysts who use numbers are more likely to be unbiased.
- The illusion of control: If you put a number on something (your cash flows, expected growth rate, risk etc.), you can control it better.

# The delusions of the story tellers

1. Number crunchers don't dream in technicolour: Creativity and Numbers are mutually exclusive. If you talk about numbers, you cannot be creative, and if you are being creative, talk about numbers only crimps your creative instincts.
2. Creativity is deserving of reward: If your story is good, your business will success and your investment will pay off.
3. Experience is the best teacher: If you have pulled this off before (started and succeeded at running a business), your story is more believable.

# Bridging the Gap



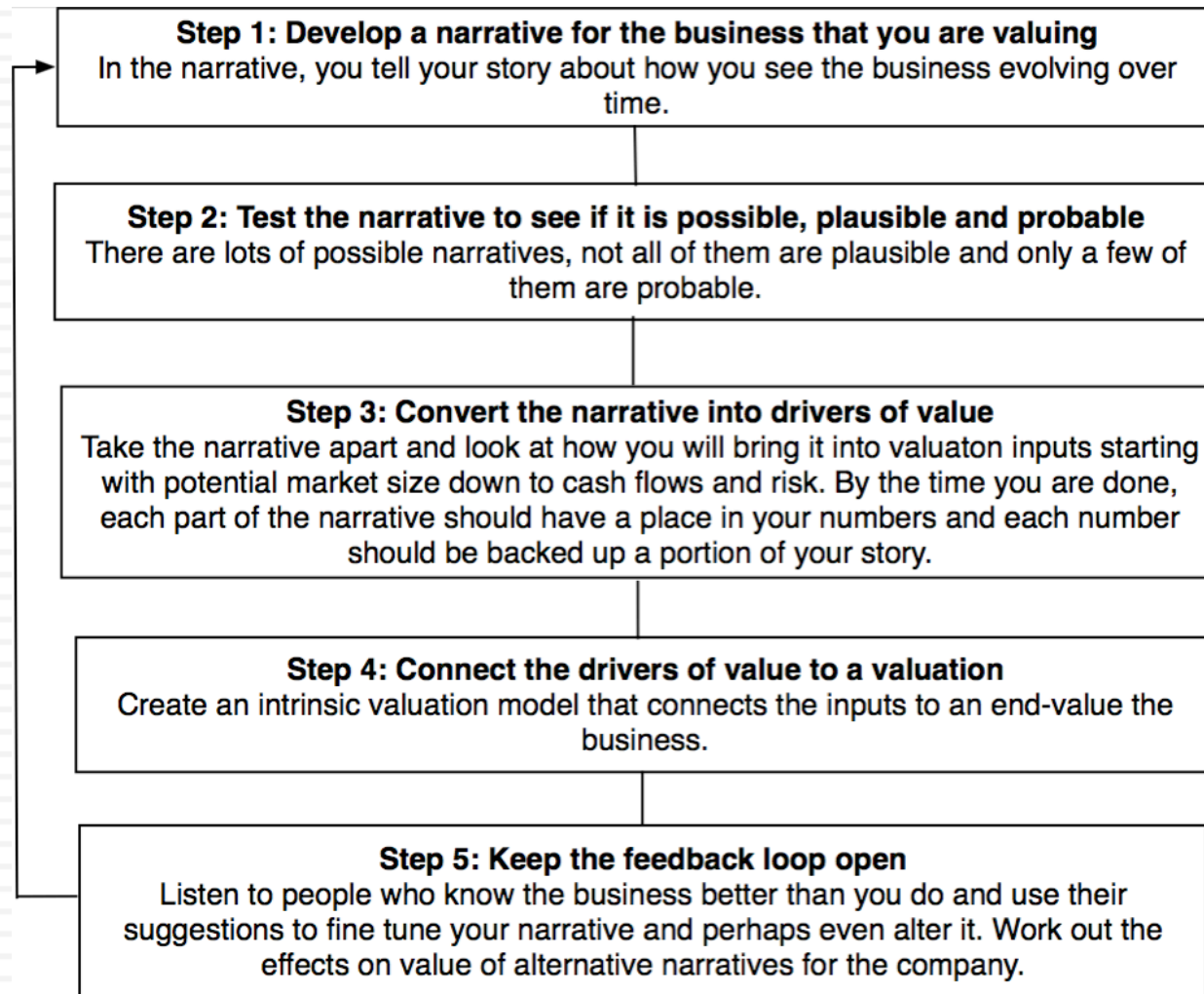




FROM NARRATIVE TO NUMBERS:  
THE MECHANICS



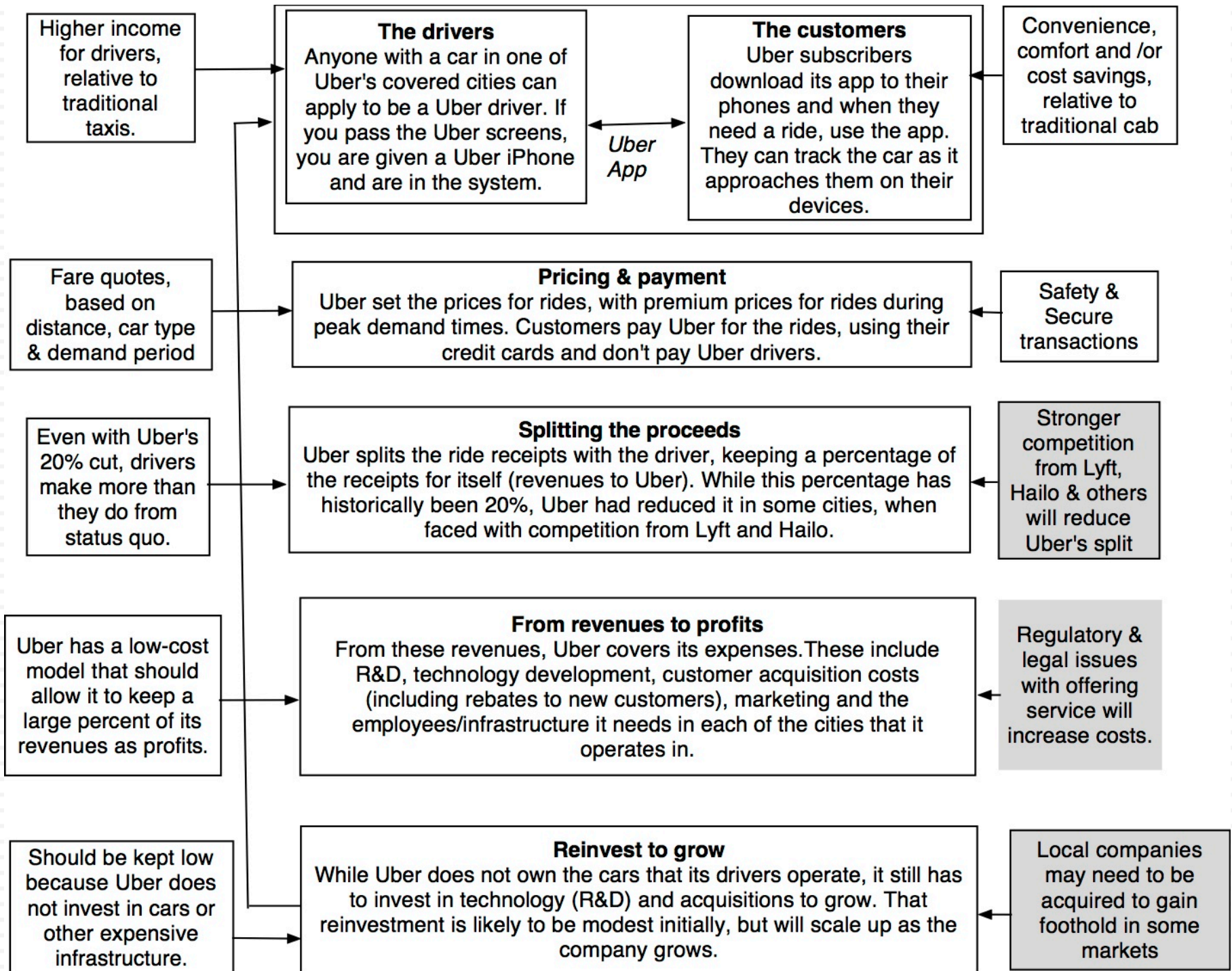
# The Steps



# Step 1a: Survey the landscape

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of
  - ▣ Your company (its products, its management and its history).
  - ▣ The market or markets that you see it growing in.
  - ▣ The competition it faces and will face.
  - ▣ The macro environment in which it operates.

# Understanding Uber in 2014





# Understanding Ferrari in 2015

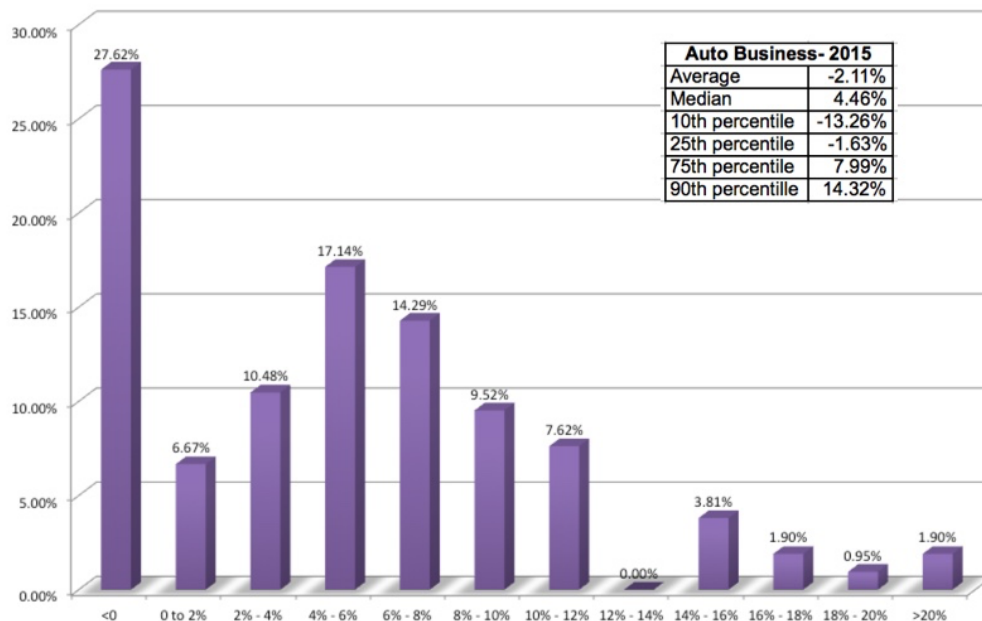
## It is in the Auto Business Low Margins

### Low Growth

Year ▼	Revenues (\$) ▼	% Growth Rate ▼
2005	1,274,716.60	
2006	1,421,804.20	11.54%
2007	1,854,576.40	30.44%
2008	1,818,533.00	-1.94%
2009	1,572,890.10	-13.51%
2010	1,816,269.40	15.47%
2011	1,962,630.40	8.06%
2012	2,110,572.20	7.54%
2013	2,158,603.00	2.28%
2014	2,086,124.80	-3.36%
ounded Average =		5.63%

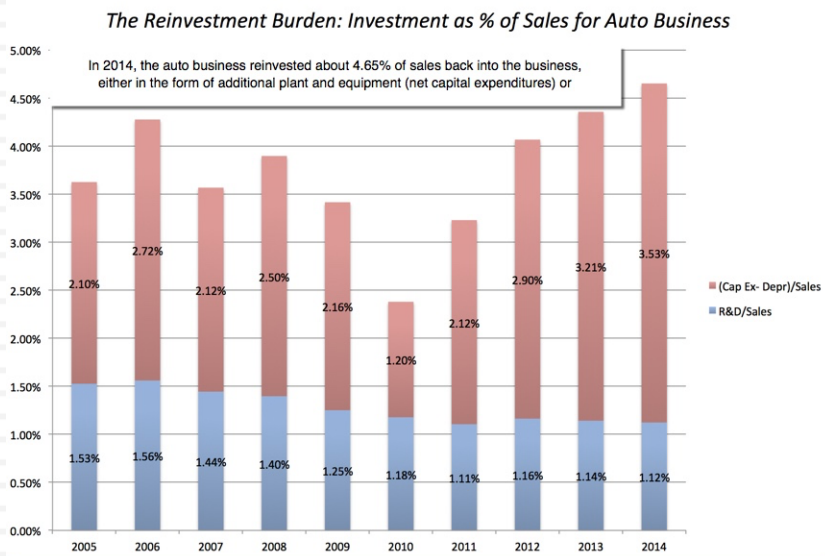
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The Automobile Business: Pre-tax Operating Margins in 2015



Auto Business- 2015	
Average	-2.11%
Median	4.46%
10th percentile	-13.26%
25th percentile	-1.63%
75th percentile	7.99%
90th percentile	14.32%

### High & Increasing Reinvestment



### Bad Business

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	ROIC	Cost of capital	ROIC - Cost of capital
2004	6.82%	7.93%	-1.11%
2005	10.47%	7.02%	3.45%
2006	4.60%	7.97%	-3.37%
2007	7.62%	8.50%	-0.88%
2008	3.48%	8.03%	-4.55%
2009	-4.97%	8.58%	-13.55%
2010	5.16%	8.03%	-2.87%
2011	7.55%	8.15%	-0.60%
2012	7.80%	8.55%	-0.75%
2013	7.83%	8.47%	-0.64%
2014	6.47%	7.53%	-1.06%

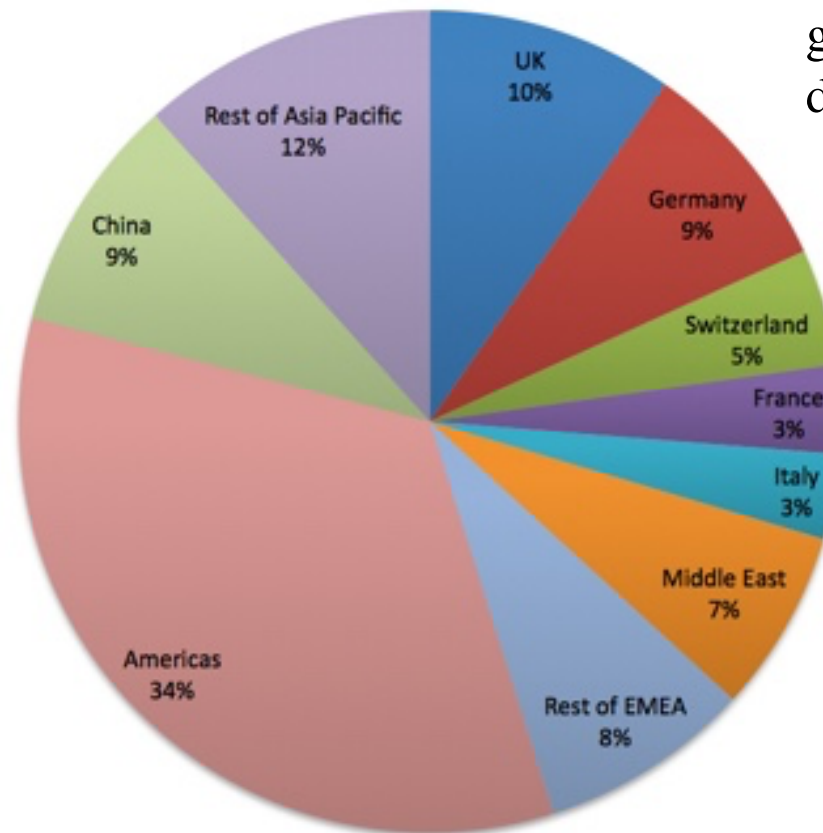
Only once in the last 10 years have auto companies collectively earned more than their cost of capital

# But it is not just another auto company..

Ferrari sold only 7,255 cars in all of 2014

Ferrari had a profit margin of 18.2%, in the 95<sup>th</sup> percentile, partly because of its high prices and partly because it spends little on advertising.

*Ferrari: Geographical Sales (2014)*



Ferrari sales (in units) have grown very little in the last decade & have been stable

Ferrari has not invested in new plants.

# Step 1b: Create a narrative for the future

- Every valuation starts with a narrative, a story that you see unfolding for your company in the future.
- In developing this narrative, you will be making assessments of your company (its products, its management), the market or markets that you see it growing in, the competition it faces and will face and the macro environment in which it operates.
  - ▣ Rule 1: Keep it simple.
  - ▣ Rule 2: Keep it focused.

# The Uber Narrative: An Urban, Car Service disruptor

In June 2014, my initial narrative for Uber was that it would be

1. An urban car service business: I saw Uber primarily as a force in urban areas and only in the car service business.
2. Which would expand the business moderately (about 40% over ten years) by bringing in new users.
3. With local networking benefits: If Uber becomes large enough in any city, it will quickly become larger, but that will be of little help when it enters a new city.
4. Maintain its revenue sharing (20%) system due to strong competitive advantages (from being a first mover).
5. And its existing low-capital business model, with drivers as contractors and very little investment in infrastructure.

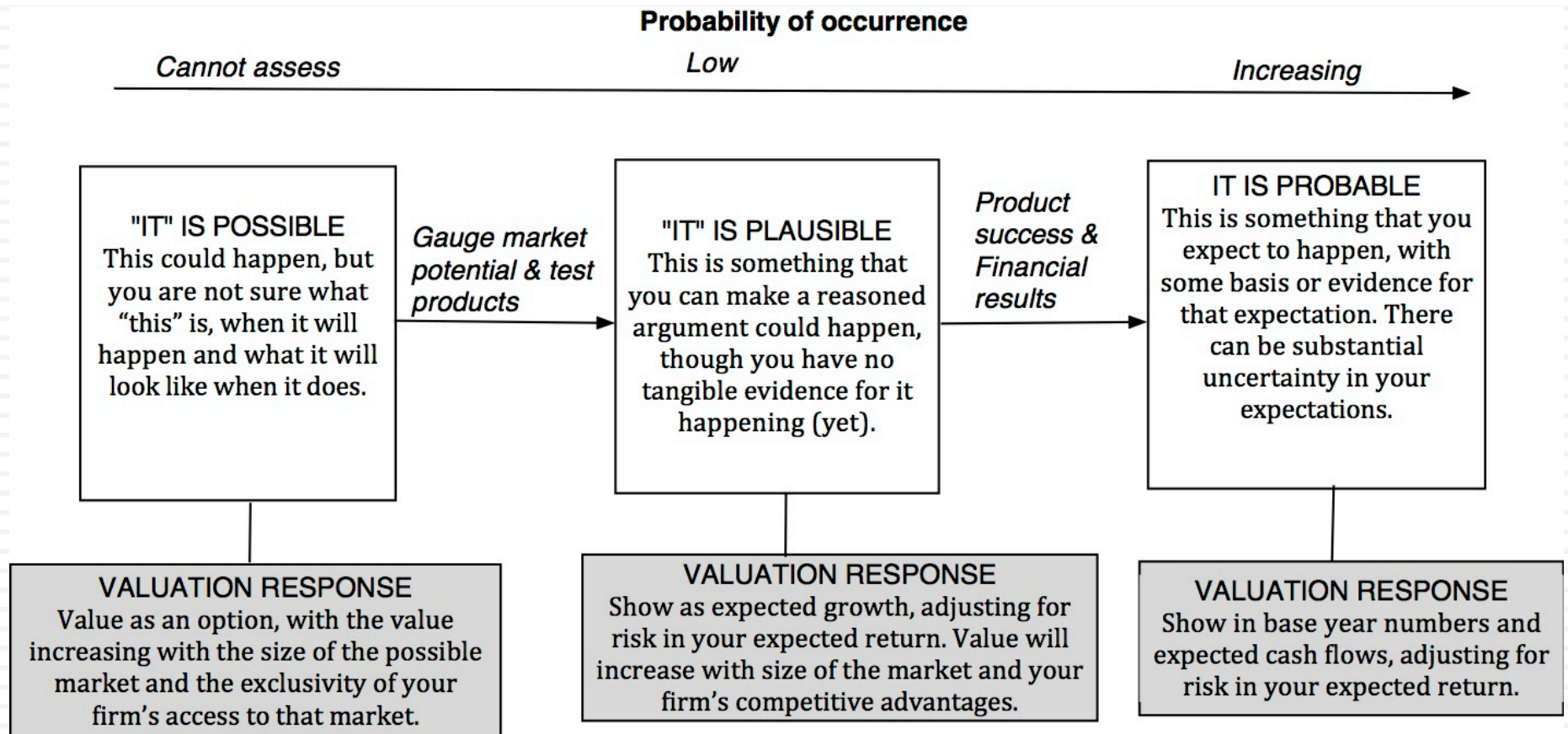


# The Ferrari Narrative: An Exclusive Club

- Ferrari will stay an exclusive auto club, deriving its allure from its scarcity and the fact that only a few own Ferraris.
- By staying exclusive, the company gets three benefits:
  - ▣ It can continue to charge nose bleed prices for its cars and sell them with little or no advertising.
  - ▣ It does not need to invest in new assembly plants, since it does not plan to ramp up production.
  - ▣ It sells only to the super rich, who are unaffected by overall economic conditions or market crises.

# Step 2: Check the narrative against history, economic first principles & common sense

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# The Impossible, The Implausible and the Improbable

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## The Impossible

### Bigger than the economy

Assuming Growth rate for company in perpetuity > Growth rate for economy

### Bigger than the total market

Allowing a company's revenues to grow so much that it has more than a 100% market share of whatever business it is in.

### Profit margin > 100%

Assuming earnings growth will exceed revenue growth for a long enough period, and pushing margins above 100%

### Depreciation without cap ex

Assuming that depreciation will exceed cap ex in perpetuity.

## The Implausible

### Growth without reinvestment

Assuming growth forever without reinvestment.

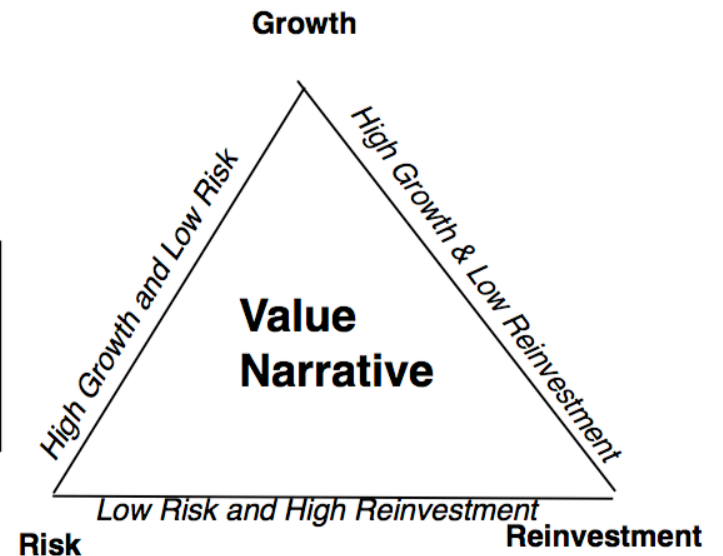
### Profits without competition

Assuming that your company will grow and earn higher profits, with no competition.

### Returns without risk

Assuming that you can generate high returns in a business with no risk.

## The Improbable



# The Improbable: Willy Wonkitis

## Tesla: Summary 15-year DCF Analysis (DCF valuation as of mid-year 2013)

	FY 2013	FY 2014	FY 2015	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022	FY 2023	FY 2024	FY 2025	FY 2026	FY 2027	FY 2028
Unit Volume	24,298	36,883	64,684	86,713	149,869	214,841	291,861	384,747	466,559	550,398	643,850	726,655	820,645	922,481	1,034,215	1,137,780
% Growth		52%	79%	34%	73%	43%	36%	32%	21%	18%	17%	13%	13%	12%	12%	10%
Automotive Revenue Per Unit (\$)	93,403	85,342	83,432	78,932	65,465	58,258	56,407	55,553	55,991	56,586	56,969	57,540	58,138	58,603	59,002	59,554
% Growth		-9%	-2%	-5%	-17%	-11%	-3%	-2%	1%	1%	1%	1%	1%	1%	1%	1%
Automotive Sales	2,462	3,321	5,613	7,051	10,025	12,720	16,685	21,595	26,347	31,357	36,897	42,022	47,949	54,283	61,221	67,980
Development Service Sales	16	40	42	44	46	49	51	54	56	59	62	65	68	72	75	79
<b>Total Sales</b>	<b>2,478</b>	<b>3,361</b>	<b>5,655</b>	<b>7,095</b>	<b>10,072</b>	<b>12,768</b>	<b>16,736</b>	<b>21,648</b>	<b>26,403</b>	<b>31,416</b>	<b>36,959</b>	<b>42,087</b>	<b>48,017</b>	<b>54,355</b>	<b>61,296</b>	<b>68,059</b>
% Growth		36%	60%	25%	42%	27%	31%	29%	22%	19%	18%	14%	14%	13%	13%	11%
<b>EBITDA</b>	<b>148</b>	<b>417</b>	<b>920</b>	<b>1,042</b>	<b>1,586</b>	<b>2,150</b>	<b>3,138</b>	<b>4,066</b>	<b>4,857</b>	<b>5,723</b>	<b>6,328</b>	<b>7,182</b>	<b>8,144</b>	<b>9,688</b>	<b>10,874</b>	<b>12,099</b>
% Margin	6.0%	12.4%	16.3%	14.7%	15.7%	16.8%	18.7%	18.8%	18.4%	18.2%	17.1%	17.1%	17.0%	17.8%	17.7%	17.8%
D&A	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
% of Capex	41%	79%	59%	65%	62%	69%	78%	86%	79%	77%	79%	76%	76%	76%	76%	77%
<b>EBIT</b>	<b>45</b>	<b>259</b>	<b>748</b>	<b>839</b>	<b>1,285</b>	<b>1,796</b>	<b>2,749</b>	<b>3,529</b>	<b>4,252</b>	<b>5,027</b>	<b>5,517</b>	<b>6,244</b>	<b>7,056</b>	<b>8,429</b>	<b>9,423</b>	<b>10,439</b>
% Margin	1.8%	7.7%	13.2%	11.8%	12.8%	14.1%	16.4%	16.3%	16.1%	16.0%	14.9%	14.8%	14.7%	15.9%	15.4%	15.3%
Net Interest Income (Expense)	(27)	(1)	9	33	47	90	108	155	199	278	358	445	542	651	784	934
Other Income	28	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Pretax Income</b>	<b>46</b>	<b>258</b>	<b>758</b>	<b>872</b>	<b>1,332</b>	<b>1,886</b>	<b>2,857</b>	<b>3,684</b>	<b>4,451</b>	<b>5,305</b>	<b>5,875</b>	<b>6,688</b>	<b>7,598</b>	<b>9,080</b>	<b>10,207</b>	<b>11,373</b>
Income Taxes	3	2	14	34	86	262	462	641	807	1,003	1,134	1,317	1,470	1,761	2,028	2,323
% Effective Rate	6%	1%	2%	4%	6%	14%	16%	17%	18%	19%	19%	20%	19%	19%	20%	20%
<b>Net Income</b>	<b>44</b>	<b>256</b>	<b>744</b>	<b>839</b>	<b>1,246</b>	<b>1,624</b>	<b>2,395</b>	<b>3,043</b>	<b>3,644</b>	<b>4,303</b>	<b>4,741</b>	<b>5,372</b>	<b>6,128</b>	<b>7,319</b>	<b>8,179</b>	<b>9,050</b>
<b>Plus</b>																
After-tax Interest Expense (Income)	27	1	(9)	(33)	(47)	(90)	(108)	(154)	(199)	(278)	(357)	(444)	(541)	(650)	(782)	(932)
Depreciation of PP&E	103	158	172	203	301	353	389	537	606	696	811	938	1,088	1,260	1,451	1,661
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Less</b>																
Change in Working Capital	(155)	(14)	(157)	(167)	(172)	(325)	(163)	(81)	(28)	(299)	(356)	(328)	(219)	(329)	(365)	(376)
% of Change in Sales		-2%	-7%	-12%	-6%	-12%	-4%	-2%	-1%	-6%	-6%	-6%	-4%	-5%	-5%	-6%
Capital Expenditures	250	200	312	312	486	510	497	623	765	906	1,078	1,236	1,437	1,660	1,898	2,149
% of Sales	10%	6%	6%	4%	5%	4%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%
Other	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>Unlevered Free Cash Flow</b>	<b>78</b>	<b>229</b>	<b>750</b>	<b>863</b>	<b>1,186</b>	<b>1,702</b>	<b>2,343</b>	<b>2,884</b>	<b>3,314</b>	<b>4,113</b>	<b>4,472</b>	<b>4,959</b>	<b>5,456</b>	<b>6,597</b>	<b>7,315</b>	<b>8,005</b>

EBITDA	12,099
Sales	68,059
Net Debt (Cash)	(260)
Tesla Diluted Shares	142

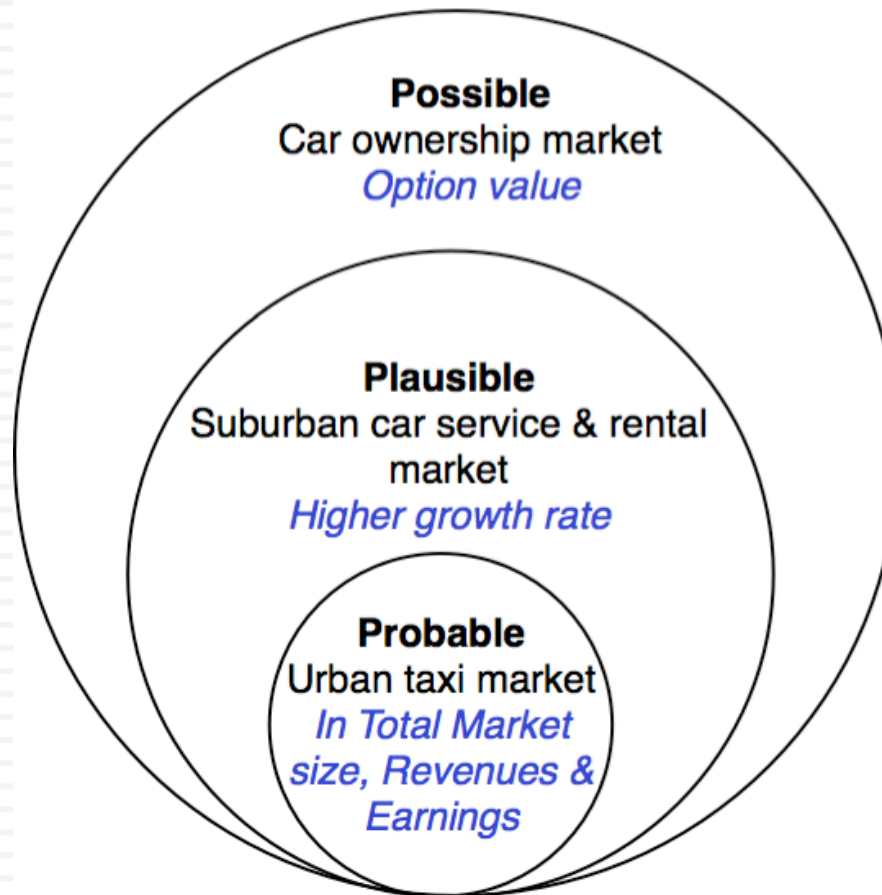
Exit EBITDA High	12.0 x	Exit PPG High	5.0%	Exit P/Sales High	180%
Exit EBITDA Low	8.0 x	Exit PPG Low	3.0%	Exit P/Sales Low	130%

Discount Rate High	13.0%	FY Month of Valuation	1.0 (Beginning of this Month)
Discount Rate Low	9.0%	Month of FY End	12.0 (End of this Month)

# Uber: Possible, Plausible and Probable

The larger & more ambitious your story, the more onus there is on you to show that it is possible, plausible & probable.

## Uber (My narrative))



# Big Story or Small One?

- The upside of a big story is that it will generally deliver a higher value for your company, if you can get others to believe it is plausible and probable.
- The downside is two fold:
  - Your sales job becomes a lot more difficult, as your story gets bigger. In fact, there is a danger that you could be categorized as a fairy tale teller, if your story is too big.
  - Even if you succeed in convincing others that the story is plausible and probable, you will now have to act and deliver on that big story. That can stretch resources to breaking point and distract you from building your primary business.

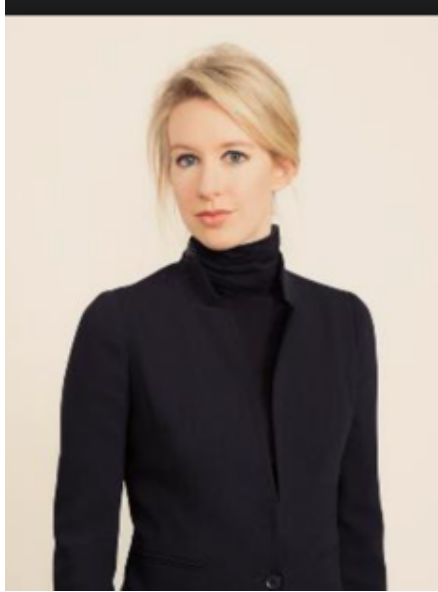


# The Runaway Story: When you want a story to be true...

- With a runaway business story, you usually have three ingredients:
  1. Charismatic, likeable Narrator: The narrator of the business story is someone that you want to see succeed, either because you like the narrator or because he/she will be a good role model.
  2. Telling a story about disrupting a much business, where you dislike the status quo: The status quo in the business that the story is disrupting is dissatisfying (to everyone involved)>
  3. With a societal benefit as bonus: And if the story holds, society and humanity will benefit.
- Since you want this story to work out, you stop asking questions, because the answers may put the story at risk.

# The Impossible: The Runaway Story

The Story



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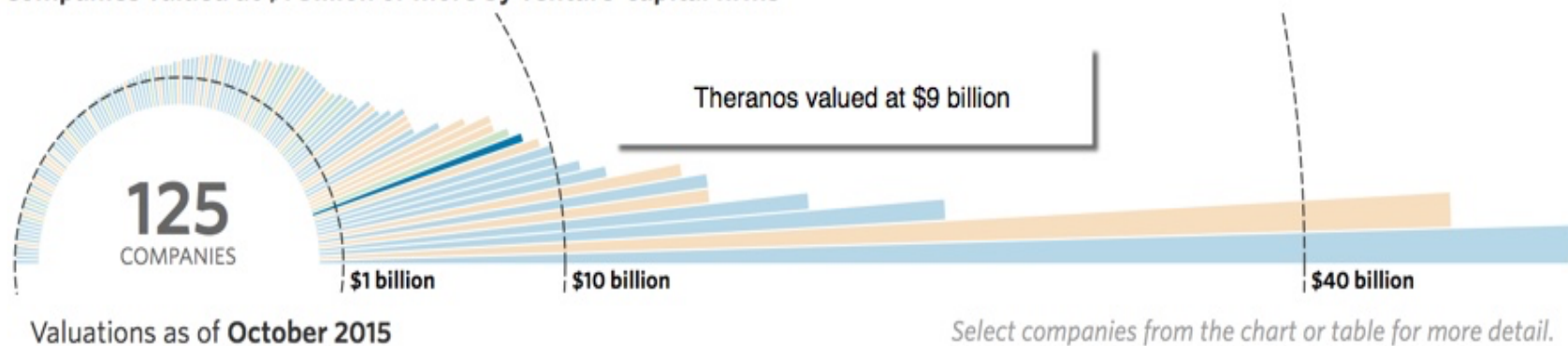
The Checks (?)

Board Member	Designation	Age
Henry Kissinger	Former Secretary of State	92
Bill Perry	Former Secretary of Defense	88
George Schultz	Former Secretary of State	94
Bill Frist	Former Senate Majority Leader	63
Sam Nunn	Former Senator	77
Gary Roughead	Former Navy Admiral	64
James Mattis	Former Marine Corps General	65
Dick Kovocovich	Former CEO of Wells Fargo	72
Riley Bechtel	Former CEO of Bechtel	63
William Foege	Epidemiologist	79
Elizabeth Holmes	Founder & CEO, Theranos	31
Sunny Balwani	President & COO, Theranos	NA

+

Money

Companies valued at \$1 billion or more by venture-capital firms

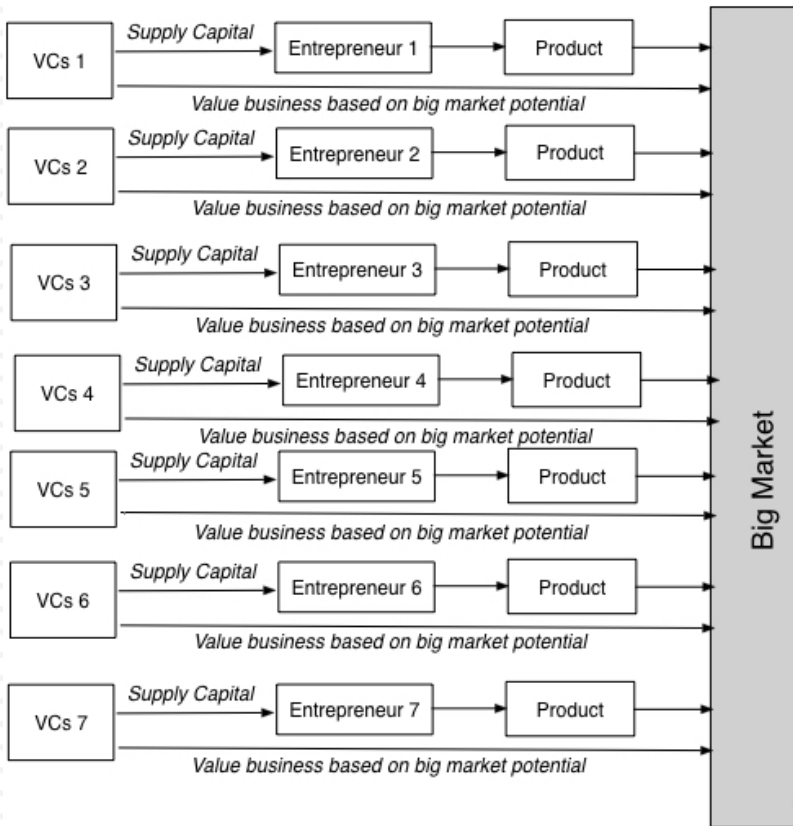
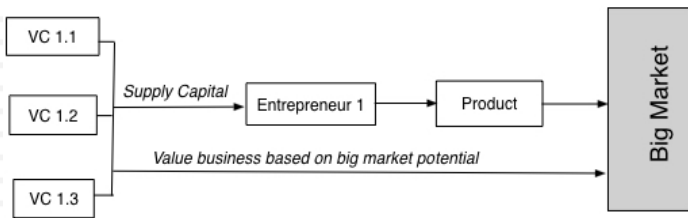




# The root of implausible and improbable stories: Over confidence!

- In the last three decades of research on behavioral finance, researchers have uncovered the not so surprising truth that as human beings, we are not only capable of thinking irrationally, but hard wired to do so.
- Of all of the character attributes that human beings have, the one that seems to create the most consequential errors is over confidence.
- Over confident founders, with over confident investors providing them capital, shoot for big markets, often fail but change the way we live in significant ways.

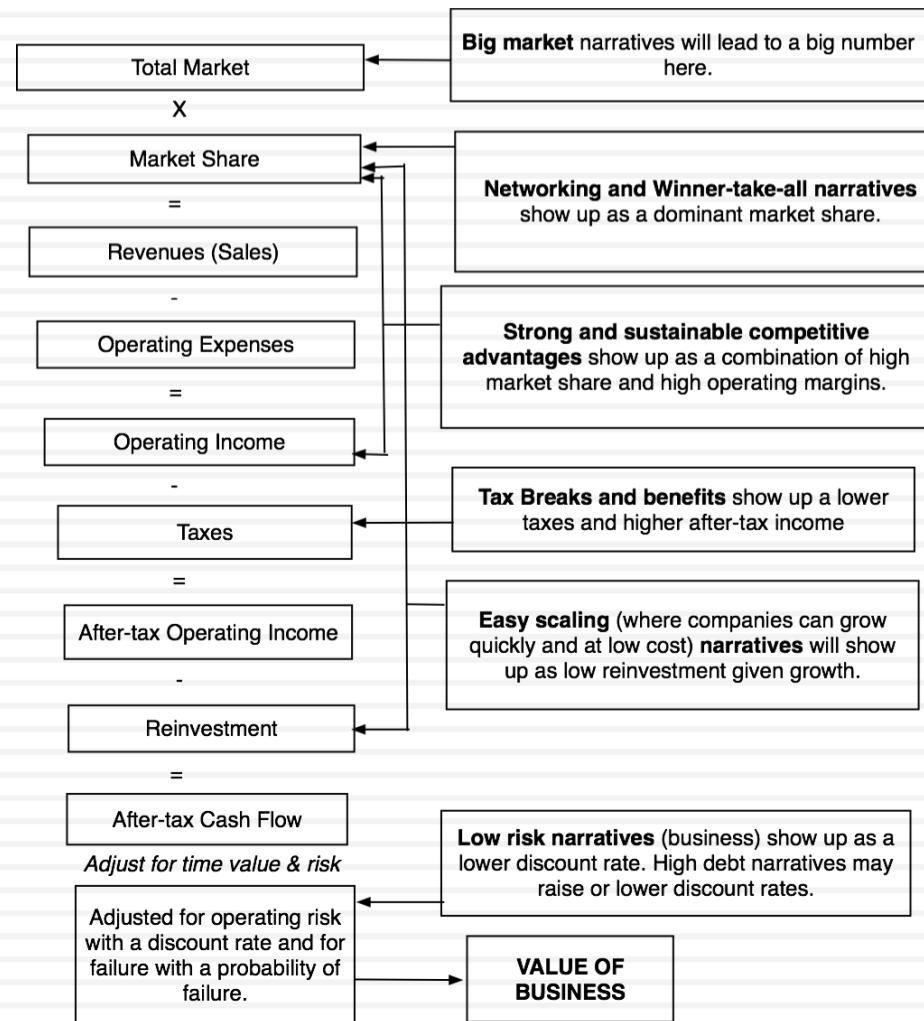
# The Implausible: The Big Market Delusion



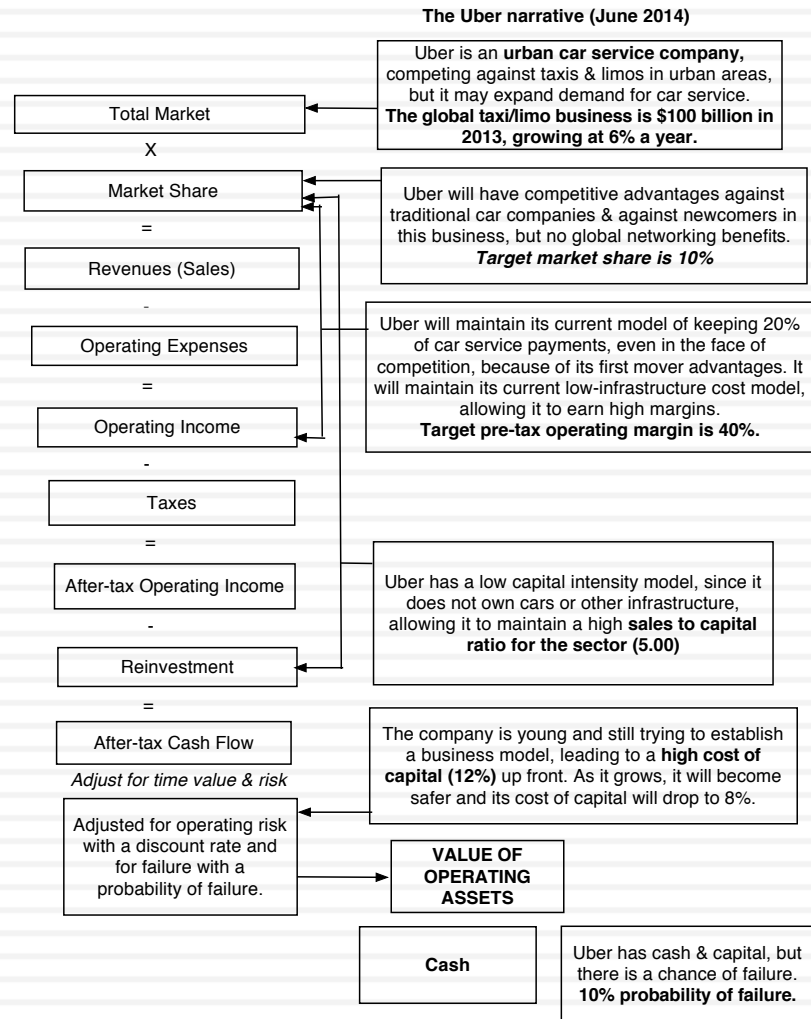
Company	Market Cap	Enterprise Value	Current Revenues	Breakeven Revenues (2025)	% from Online Advertising	Imputed Online Ad Revenue (2025)
Google	\$441,572.00	\$386,954.00	\$69,611.00	\$224,923.20	89.50%	\$201,306.26
Facebook	\$245,662.00	\$234,696.00	\$14,640.00	\$129,375.54	92.20%	\$119,284.25
Yahoo!	\$30,614.00	\$23,836.10	\$4,871.00	\$25,413.13	100.00%	\$25,413.13
LinkedIn	\$23,265.00	\$20,904.00	\$2,561.00	\$22,371.44	80.30%	\$17,964.26
Twitter	\$16,927.90	\$14,912.90	\$1,779.00	\$23,128.68	89.50%	\$20,700.17
Pandora	\$3,643.00	\$3,271.00	\$1,024.00	\$2,915.67	79.50%	\$2,317.96
Yelp	\$1,765.00	\$0.00	\$465.00	\$1,144.26	93.60%	\$1,071.02
Zillow	\$4,496.00	\$4,101.00	\$480.00	\$4,156.21	18.00%	\$748.12
Zynga	\$2,241.00	\$1,142.00	\$752.00	\$757.86	22.10%	\$167.49
<b>Total US</b>	<b>\$770,185.90</b>	<b>\$689,817.00</b>	<b>\$96,183.00</b>	<b>\$434,185.98</b>		<b>\$388,972.66</b>
Alibaba	\$184,362.00	\$173,871.00	\$12,598.00	\$111,414.06	60.00%	\$66,848.43
Tencent	\$154,366.00	\$151,554.00	\$13,969.00	\$63,730.36	10.50%	\$6,691.69
Baidu	\$49,991.00	\$44,864.00	\$9,172.00	\$30,999.49	98.90%	\$30,658.50
Sohu.com	\$18,240.00	\$17,411.00	\$1,857.00	\$16,973.01	53.70%	\$9,114.51
Naver	\$13,699.00	\$12,686.00	\$2,755.00	\$12,139.34	76.60%	\$9,298.74
Yandex	\$3,454.00	\$3,449.00	\$972.00	\$2,082.52	98.80%	\$2,057.52
Yahoo! Japan	\$23,188.00	\$18,988.00	\$3,591.00	\$5,707.61	69.40%	\$3,961.08
Sina	\$2,113.00	\$746.00	\$808.00	\$505.09	48.90%	\$246.99
Netease	\$14,566.00	\$11,257.00	\$2,388.00	\$840.00	11.90%	\$3,013.71
Mail.ru	\$3,492.00	\$3,768.00	\$636.00	\$1,676.47	35.00%	\$586.76
Mixi	\$3,095.00	\$2,661.00	\$1,229.00	\$777.02	96.00%	\$745.94
Kakaku	\$3,565.00	\$3,358.00	\$404.00	\$1,650.49	11.60%	\$191.46
<b>Total non-US</b>	<b>\$474,131.00</b>	<b>\$444,613.00</b>	<b>\$50,379.00</b>	<b>\$248,495.46</b>		<b>\$133,415.32</b>
<b>Global Total</b>	<b>\$1,244,316.90</b>	<b>\$1,134,430.00</b>	<b>\$146,562.00</b>	<b>\$682,681.44</b>		<b>\$522,387.98</b>



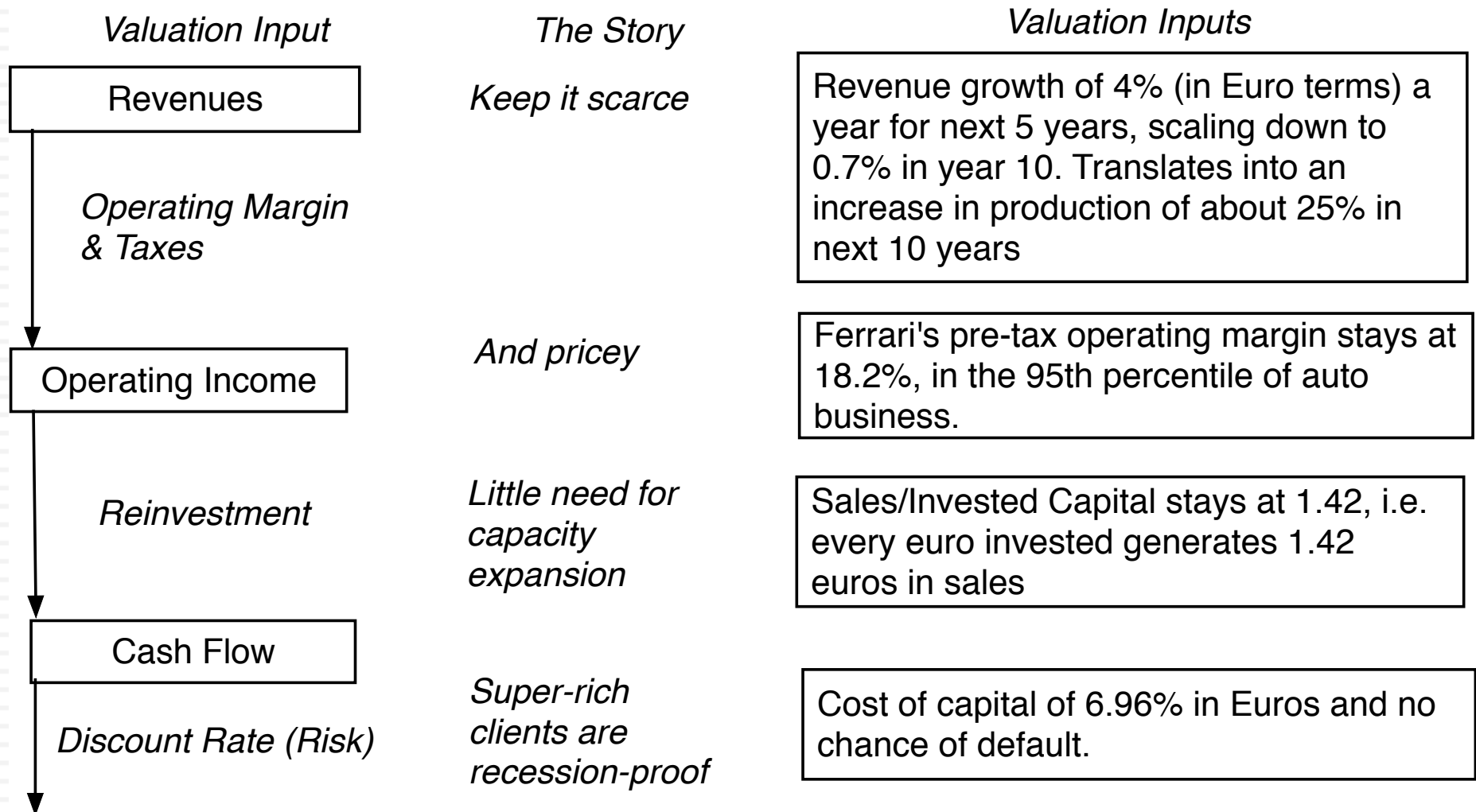
# Step 4a: Connect your narrative to key drivers of value



# The Uber Link



# Ferrari: From story to numbers

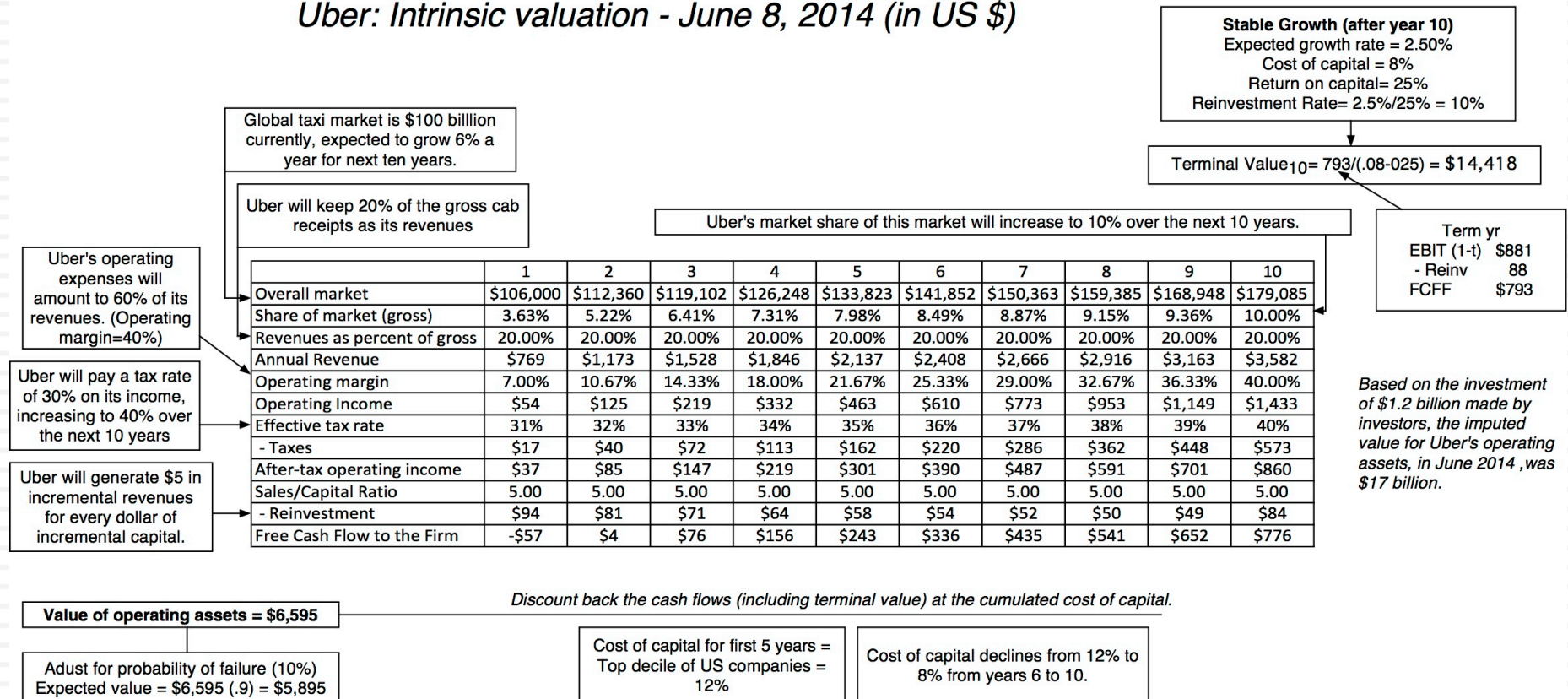




# Step 4b: Value the company (Uber)

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## Uber: Intrinsic valuation - June 8, 2014 (in US \$)



# Ferrari: The “Exclusive Club” Value

Stay Super Exclusive: Revenue growth is low

	Base year	1	2	3	4	5	6	7	8	9	10	Terminal year
Revenue growth rate		4.00%	4.00%	4.00%	4.00%	4.00%	3.34%	2.68%	2.02%	1.36%	0.70%	0.70%
Revenues	€ 2,763	€ 2,874	€ 2,988	€ 3,108	€ 3,232	€ 3,362	€ 3,474	€ 3,567	€ 3,639	€ 3,689	€ 3,714	€ 3,740
EBIT (Operating) margin	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%	18.20%
EBIT (Operating income)	€ 503	€ 523	€ 544	€ 566	€ 588	€ 612	€ 632	€ 649	€ 662	€ 671	€ 676	€ 681
Tax rate	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%
EBIT(1-t)	€ 334	€ 348	€ 361	€ 376	€ 391	€ 407	€ 420	€ 431	€ 440	€ 446	€ 449	€ 452
- Reinvestment		€ 78	€ 81	€ 84	€ 87	€ 91	€ 79	€ 66	€ 51	€ 35	€ 18	€ 22
FCFF		€ 270	€ 281	€ 292	€ 303	€ 316	€ 341	€ 366	€ 389	€ 411	€ 431	€ 431
Cost of capital		6.96%	6.96%	6.96%	6.96%	6.96%	6.96%	6.97%	6.98%	6.99%	7.00%	7.00%
PV(FCFF)		€ 252	€ 245	€ 238	€ 232	€ 225	€ 228	€ 228	€ 227	€ 224	€ 220	
Terminal value	€ 6,835											
PV(Terminal value)	€ 3,485											
PV (CF over next 10 years)	€ 2,321											
Value of operating assets =	€ 5,806											
- Debt	€ 623											
- Minority interests	€ 13											
+ Cash	€ 1,141											
Value of equity	€ 6,311											

High Prices  
+ No selling  
cost =  
Preserve  
current  
operating  
margin

Minimal  
Reinvestment  
due to low  
growth

The super  
rich are not  
sensitive to  
economic  
downturns

# Step 5: Keep the feedback loop open

- When you tell a story about a company (either explicitly or implicitly), it is natural to feel attached to that story and to defend it against all attacks. Nothing can destroy an investor more than hubris.
- Being open to other views about a company is not easy, but here are some suggestions that may help:
  - ▣ Face up to the uncertainty in your own estimates of value.
  - ▣ Present the valuation to people who don't think like you do.
  - ▣ Create a process where people who disagree with you the most have a say.
  - ▣ Provide a structure where the criticisms can be specific and pointed, rather than general.



# The Uber Feedback Loop: Bill Gurley

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1. Not just car service company.: Uber is a car company, not just a car service company, and there may be a day when consumers will subscribe to a Uber service, rather than own their own cars. It could also expand into logistics, i.e., moving and transportation businesses.
2. Not just urban: Uber can create new demands for car service in parts of the country where taxis are not used (suburbia, small towns).
3. Global networking benefits: By linking with technology and credit card companies, Uber can have global networking benefits.

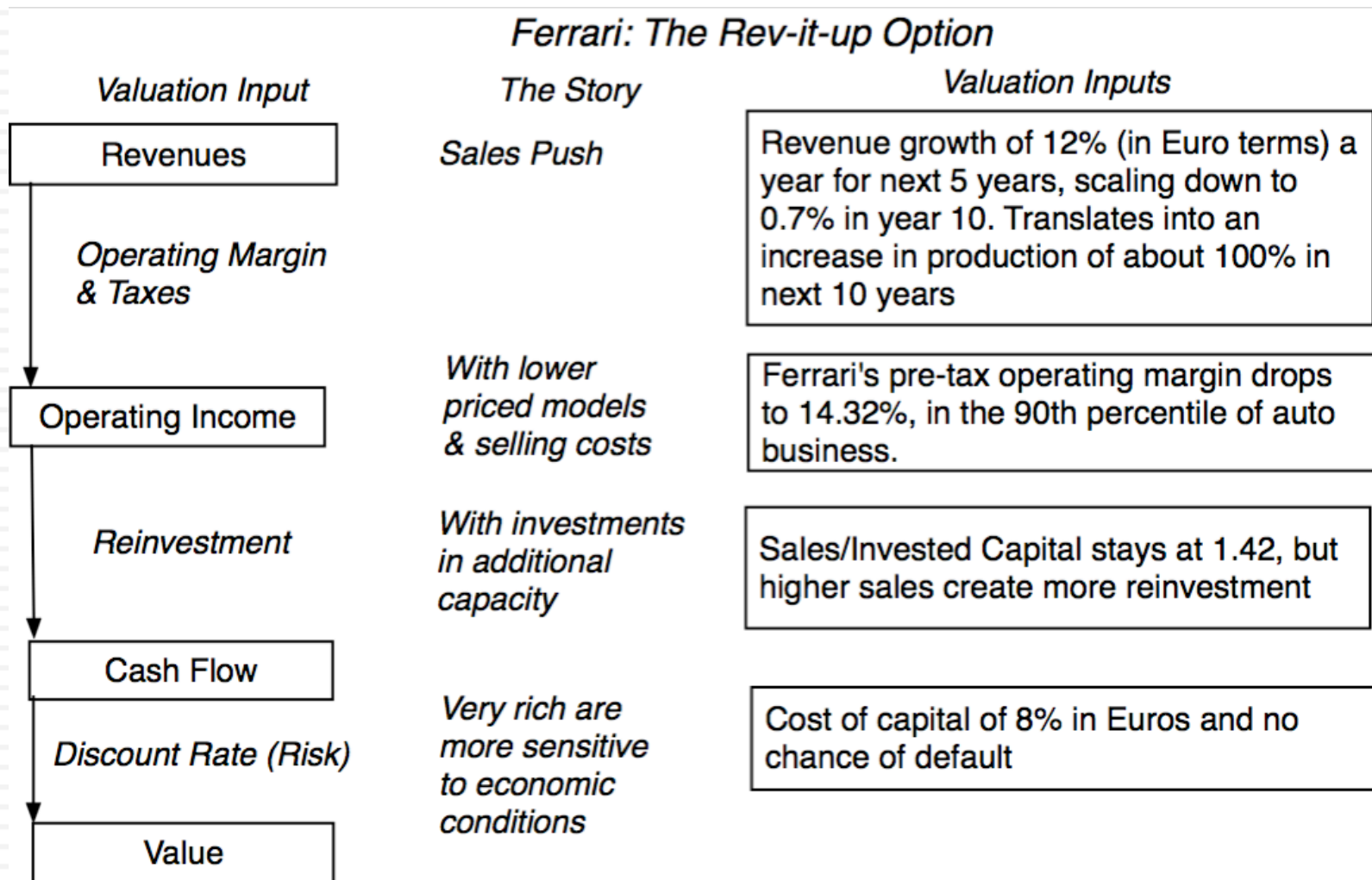
# Valuing Bill Gurley's Uber narrative

	<i>Uber (Gurley)</i>	<i>Uber (Gurley Mod)</i>	<i>Uber (Damodaran)</i>
Narrative	Uber will <u>expand the car service market substantially</u> , bringing in mass transit users & non-users from the suburbs into the market, and use its <u>networking advantage</u> to gain a <u>dominant market share</u> , while maintaining its revenue slice at 20%.	Uber will <u>expand the car service market substantially</u> , bringing in mass transit users & non-users from the suburbs into the market, and use its <u>networking advantage</u> to gain a <u>dominant market share</u> , while cutting prices and margins (to 10%).	Uber will expand the car service market moderately, primarily in urban environments, and use its <u>competitive advantages</u> to get a <u>significant but not dominant market share</u> and maintain its revenue slice at 20%.
Total Market	\$300 billion, growing at 3% a year	\$300 billion, growing at 3% a year	\$100 billion, growing at 6% a year
Market Share	40%	40%	10%
Uber's revenue slice	20%	10%	20%
Value for Uber	\$53.4 billion + Option value of entering car ownership market (\$10 billion+)	\$28.7 billion + Option value of entering car ownership market (\$6 billion+)	\$5.9 billion + Option value of entering car ownership market (\$2-3 billion)

# Different narratives, Different Numbers

<i>Total Market</i>	<i>Growth Effect</i>	<i>Network Effect</i>	<i>Competitive Advantages</i>	<i>Value of Uber</i>
A4. Mobility Services	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$90,457
A3. Logistics	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$65,158
A4. Mobility Services	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$52,346
A2. All car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$47,764
A1. Urban car service	B4. Double market size	C5. Strong global network effects	D4. Strong & Sustainable	\$31,952
A3. Logistics	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$14,321
A1. Urban car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$7,127
A2. All car service	B3. Increase market by 50%	C3. Strong local network effects	D3. Semi-strong	\$4,764
A4. Mobility Services	B1. None	C1. No network effects	D1. None	\$1,888
A3. Logistics	B1. None	C1. No network effects	D1. None	\$1,417
A2. All car service	B1. None	C1. No network effects	D1. None	\$1,094
A1. Urban car service	B1. None	C1. No network effects	D1. None	\$799

# The Ferrari Counter Narrative



# Ferrari: The “Rev-it-up” Alternative

Get less exclusive: Double number of cars sold over next decade

	Base year	1	2	3	4	5	6	7	8	9	10	Terminal year
Revenue growth rate		12.00%	12.00%	12.00%	12.00%	12.00%	9.74%	7.48%	5.22%	2.96%	0.70%	0.70%
Revenues	€ 2,763	€ 3,095	€ 3,466	€ 3,882	€ 4,348	€ 4,869	€ 5,344	€ 5,743	€ 6,043	€ 6,222	€ 6,266	€ 6,309
EBIT (Operating) margin	18.20%	17.81%	17.42%	17.04%	16.65%	16.26%	15.87%	15.48%	15.10%	14.71%	14.32%	14.32%
EBIT (Operating income)	€ 503	€ 551	€ 604	€ 661	€ 724	€ 792	€ 848	€ 889	€ 912	€ 915	€ 897	€ 904
Tax rate	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%	33.54%
EBIT(1-t)	€ 334	€ 366	€ 401	€ 439	€ 481	€ 526	€ 564	€ 591	€ 606	€ 608	€ 596	€ 600
- Reinvestment		€ 233	€ 261	€ 293	€ 328	€ 367	€ 334	€ 281	€ 211	€ 126	€ 31	€ 35
FCFF		€ 133	€ 140	€ 147	€ 153	€ 159	€ 230	€ 310	€ 395	€ 482	€ 566	€ 565
Cost of capital		8.00%	8.00%	8.00%	8.00%	8.00%	7.90%	7.80%	7.70%	7.60%	7.50%	7.50%
PV(FCFF)		€ 123	€ 120	€ 117	€ 113	€ 108	€ 145	€ 181	€ 215	€ 244	€ 266	
Terminal value	€ 8,315											
PV(Terminal value)	€ 3,906											
PV (CF over next 10 years)	€ 1,631											
Value of operating assets =	€ 5,537											
- Debt	€ 623											
- Minority interests	€ 13											
+ Cash	€ 1,141											
Value of equity	€ 6,042											

Lower Prices +  
Some selling  
cost = Lower  
operating  
margin

Reinvestment  
reflects  
higher sales

The very  
rich are  
more  
sensitive to  
economic  
conditions



# And the world is full of feedback.. My Ferrari afterthought!



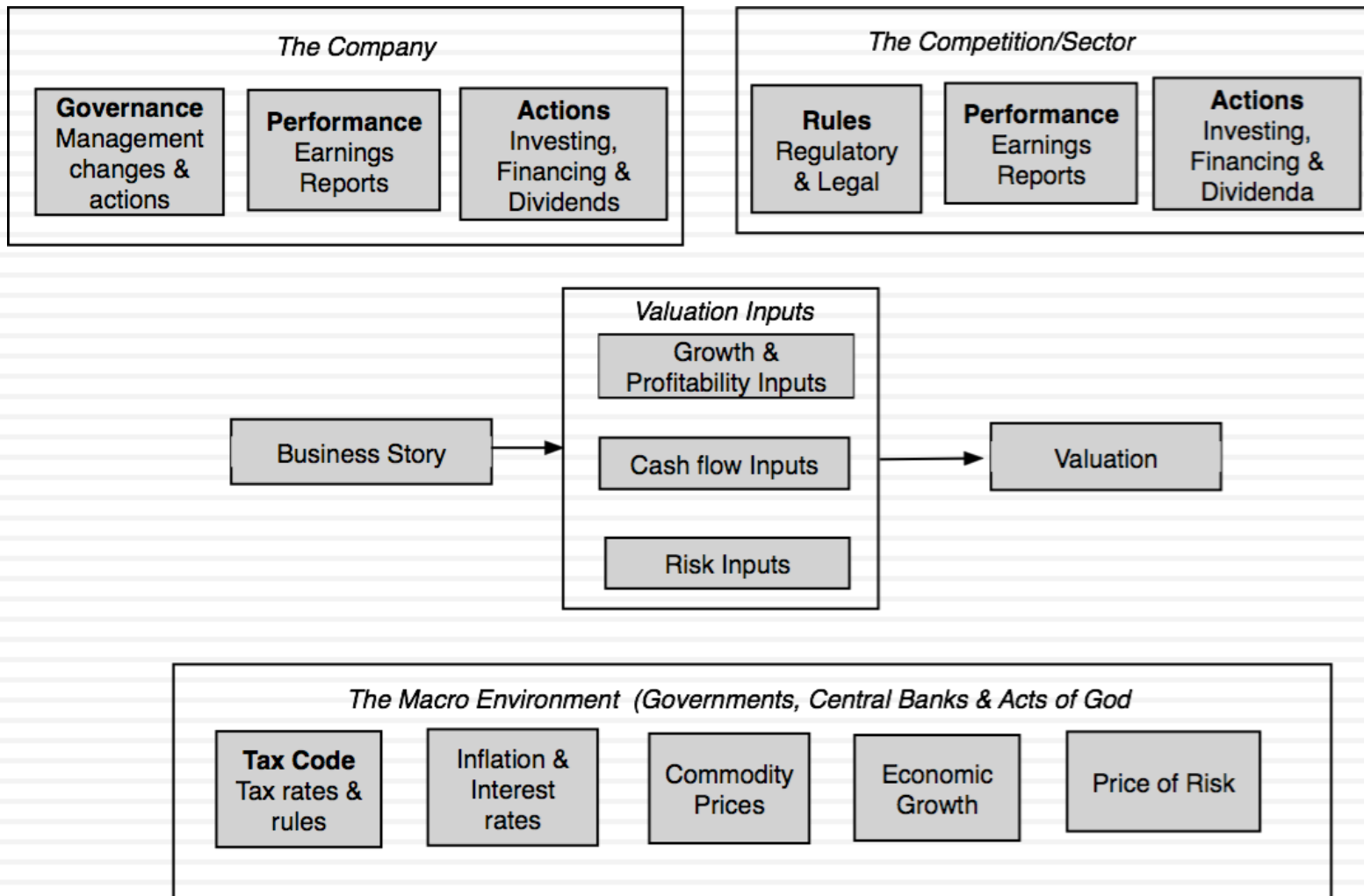


## Narrative breaks, shifts & changes

“When my information changes, I alter my conclusions. What do you do, sir?”

*Lord Keynes*

# Why narratives change



# How narratives change

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Narrative Break/End	Narrative Shift	Narrative Change (Expansion or Contraction)
Events, external (legal, political or economic) or internal (management, competitive, default), that can cause the narrative to break or end.	Improvement or deterioration in initial business model, changing market size, market share and/or profitability.	Unexpected entry/success in a new market or unexpected exit/failure in an existing market.
Your valuation estimates (cash flows, risk, growth & value) are no longer operative	Your valuation estimates will have to be modified to reflect the new data about the company.	Valuation estimates have to be redone with new overall market potential and characteristics.
Estimate a probability that it will occur & consequences	Monte Carlo simulations or scenario analysis	Real Options

# Earnings Reports and Stories: Apple's earnings report in October 2013

## The News in Apple's Second Quarter Earnings Report

The computer business is shrinking, with revenues dropping 9.4% over last year

The smartphone & tablet business continues to grow, albeit at lower rate, but margins are dropping faster than expected.

The retail business is growing but feeds off Apple's products

No mention of new products, suggesting that all will be quiet for near term.

Guidance for future quarters is conservative, at lower end of expectations.

### Assets

1. Operating Businesses: Existing
  - a. Computers & Peripherals
  - b. Smartphones & Tablets
  - c. Retail & Services
2. Value of growth potential
3. Cash

Apple continues to be a cash machine but will be returning \$100 billion to its stockholders in the next two years

### Liabilities

Debt

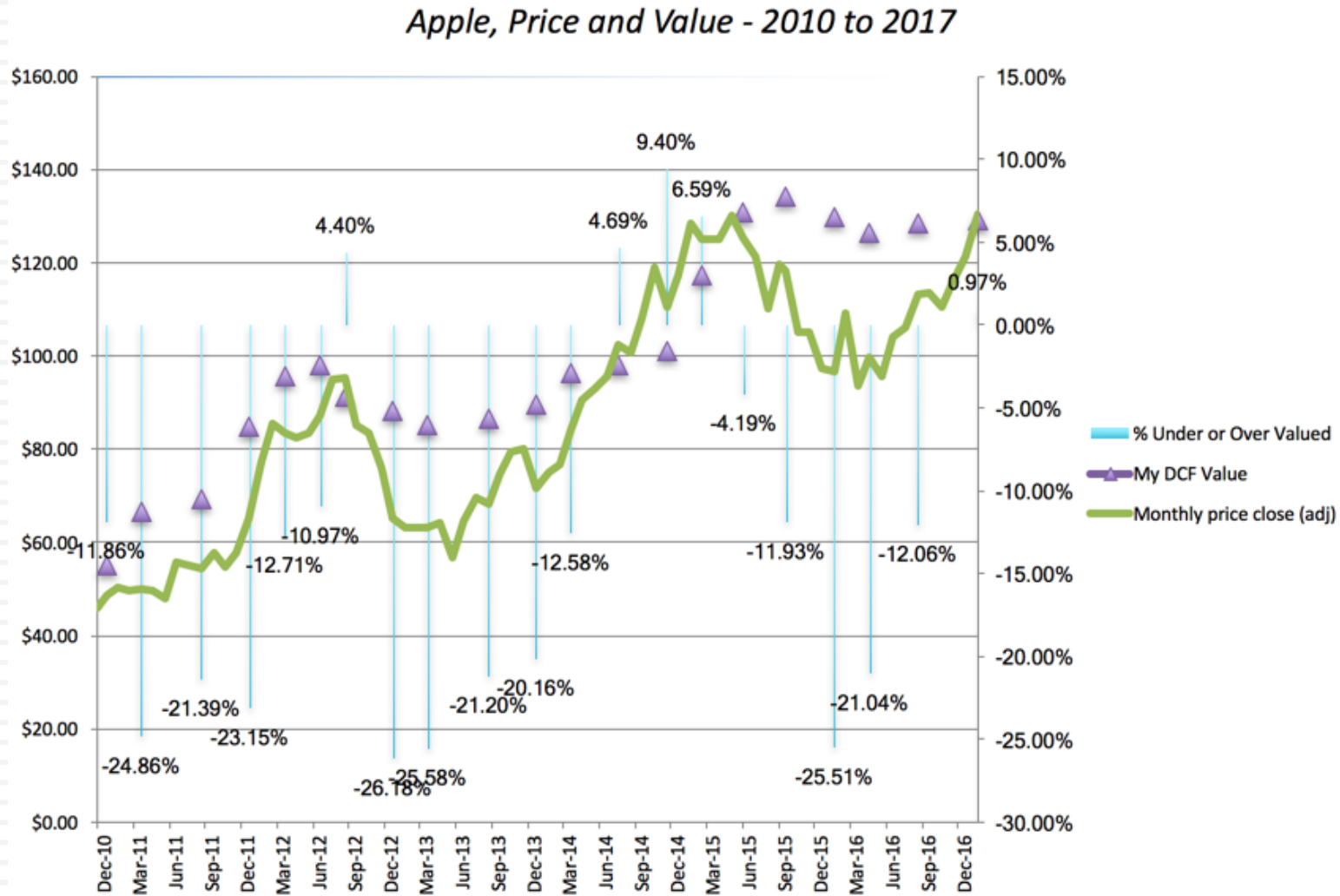
Door opened for the issue of bonds (\$50 billion?) to fund buybacks & dividends

Equity

The cash returned to stockholders will be predominantly in the form of buybacks, with a small dividend increase accompanying it.

- Bad news
- Neutral or no news
- Good news

# Sometimes your story does not change..



# And sometimes it does.. Facebook's Evolution

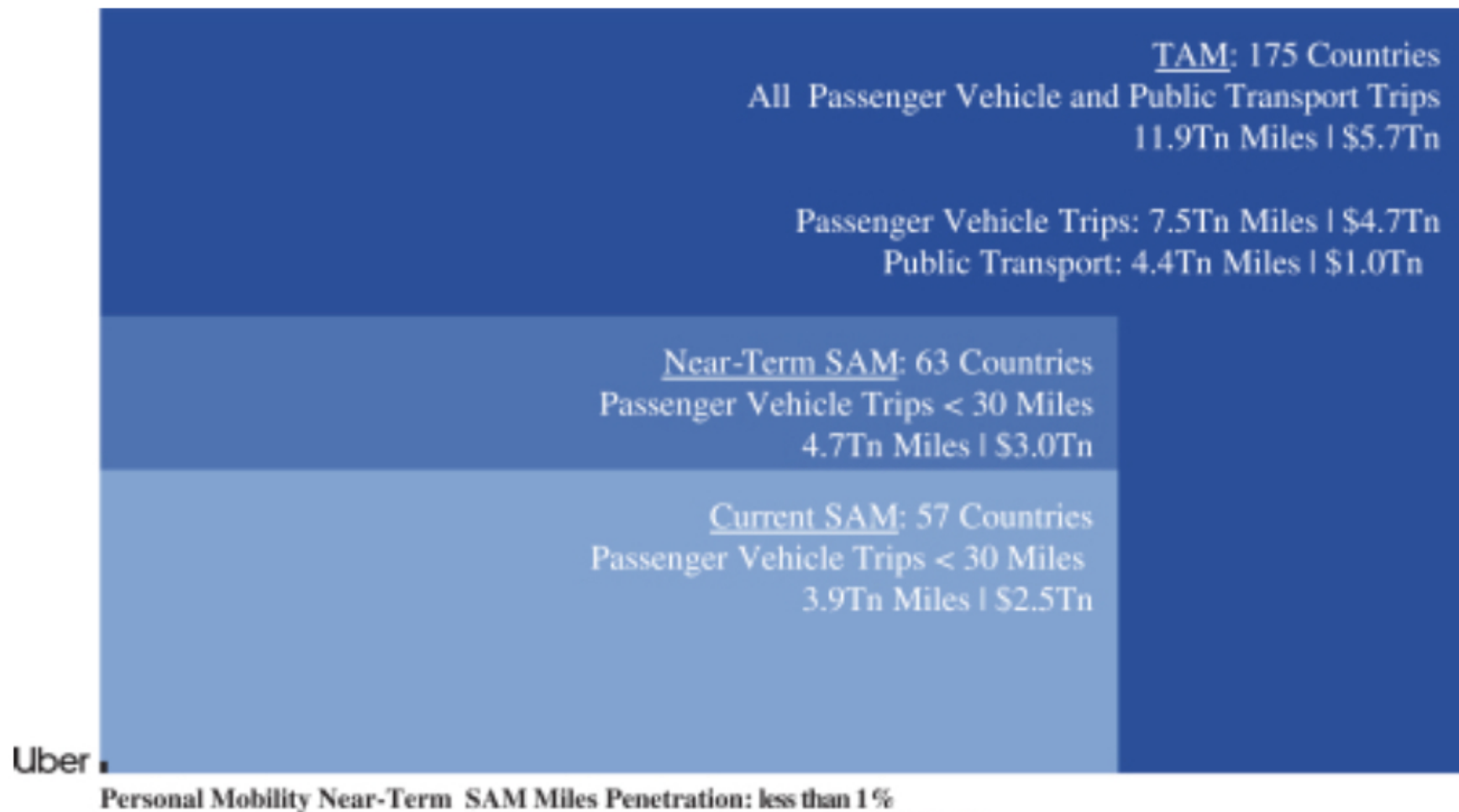
Report Date	Active Users	Mobile Active Users	% of revenue from Mobile	Net Income	Capital	T12m Sales/Capital
7/26/12	955	543	NR	(\$157)	\$3,515	1.23
10/23/12	1010	604	NR	(\$59)	\$4,252	1.09
1/30/13	1060	680	23.00%	\$64	\$4,120	1.24
5/1/13	1100	751	30.00%	\$219	\$4,272	1.28
7/24/13	1150	819	41.00%	(\$152)	\$3,948	1.55
10/30/13	1190	874	49.00%	\$425	\$4,007	1.71
1/29/14	1230	945	53.00%	\$523	\$4,258	1.85
4/23/14	1280	1010	59.00%	\$642	\$4,299	2.07
7/23/14	1320	1070	62.00%	\$791	\$4,543	2.20



# The Prospectus

- It's big and dense: To get a sense of where Uber stands now, just ahead of its IPO, I [started with the prospectus](#), which weighing in at 285 pages, not counting appendices, and filled with pages of details, can be daunting.
- Disclosure's dark side: It is a testimonial to how information disclosure requirements have had the perverse consequence of making the disclosures useless, by drowning investors in data and meaningless legalese.
  - I know that there are many who have latched on to the statement that "we may not achieve profitability" that Uber makes in the prospectus (on page 27) as an indication of its worthlessness, but I view it more as evidence that lawyers should never be allowed to write about investing risk.

# The Business Spin! Personal Mobility? Really?



## Uber

### Uber: Personal Mobility Player?

Uber is primarily a ride sharing company, with ambitions of being a global logistics player. Its revenue growth has been astonishing, though it is starting to slow, but it remains a big money loser, as it searches for a business model that delivers more stickiness. In this story, Uber uses a combination of economies of scale and a more capital intensive business model to create a pathway to profitability. Along the way, it will become a less risky company, though its losses leave it exposed to a 5% chance of failure.

### The Assumptions

	Base year	Years 1-5	Years 6-10	After year 10	Story link
Total Market	\$400,000	Grow 10.39% a year		Grows 2.75% a year	Global logistics
Gross Market Share	12.45%	6.71%>30%		30%	Global Network benefits
Revenue Share	20.13%	Unchanged		20.13%	Market dominance keeps billing share high.
Operating Margin	-24.39%	-24.39% ->20%		15.00%	Full employee & more regulations
Reinvestment	NA	Sales to capital ratio of 4.00		Reinvestment rate = 7.5%	Low capital investment model
Cost of capital	NA	9.97%	9.97%->8.24%	8.24%	At 75th percentile of US firms
Risk of failure	<b>5% chance of failure, if pricing meltdown leads to capital being cut off</b>				Cash on hand + Capital access

### The Cash Flows

	Total Market	Market Share	Revenues	EBIT (1-t)	Reinvestment	FCFF
1	\$ 441,560	14.20%	\$ 12,627	\$ (2,369)	\$ 650	\$ (3,019)
2	\$ 487,438	15.96%	\$ 15,661	\$ (2,057)	\$ 759	\$ (2,816)
3	\$ 538,083	17.71%	\$ 19,189	\$ (1,441)	\$ 882	\$ (2,323)
4	\$ 593,990	19.47%	\$ 23,281	\$ (438)	\$ 1,023	\$ (1,461)
5	\$ 655,705	21.22%	\$ 28,017	\$ 1,050	\$ 1,184	\$ (134)
6	\$ 723,833	22.98%	\$ 33,485	\$ 3,139	\$ 1,367	\$ 1,771
7	\$ 799,039	24.73%	\$ 39,787	\$ 5,292	\$ 1,576	\$ 3,716
8	\$ 882,059	26.49%	\$ 47,037	\$ 5,292	\$ 1,813	\$ 3,479
9	\$ 973,705	28.24%	\$ 55,365	\$ 6,229	\$ 2,082	\$ 4,147
10	\$1,074,873	30.00%	\$ 64,915	\$ 7,303	\$ 2,387	\$ 4,915
Terminal year	\$1,101,745	30.00%	\$ 66,537	\$ 7,485	\$ 936	\$ 6,550

### The Value

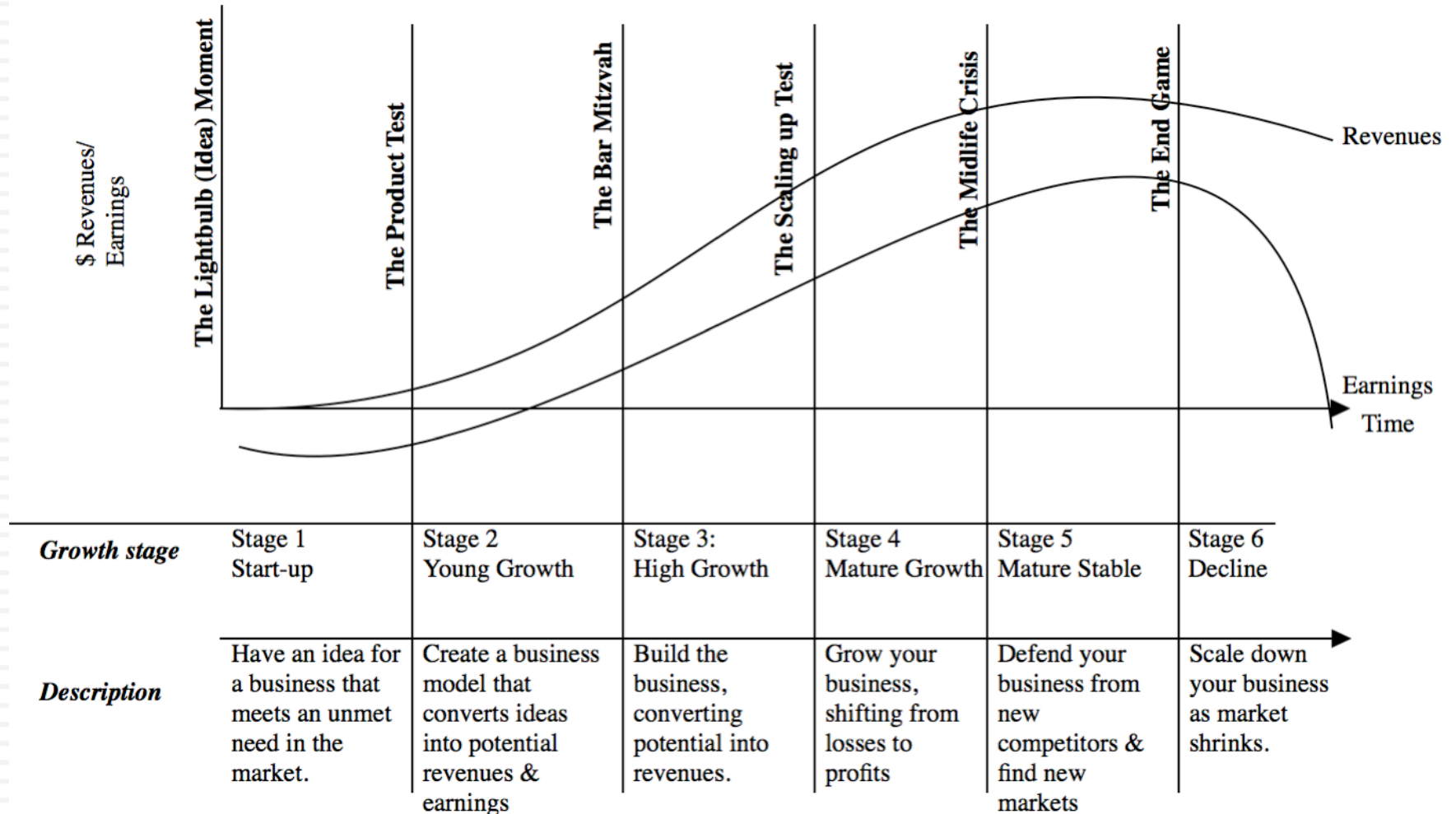
Terminal value	\$ 114,108		
PV(Terminal value)	\$ 46,258		
PV (CF over next 10 years)	\$ 501		
Value of operating assets =	\$ 46,759		
Probability of failure	5%		
Value in case of failure	\$ -		
Adjusted Value for operating assets	\$ 44,421		
+ Cash on hand	\$ 6,406		
+ Cross holdings	\$ 8,700		
+ IPO Proceeds	\$ 9,000		
- Debt	\$ 6,869		
Value of equity	\$ 61,658		
Value per share	\$ 32.91		



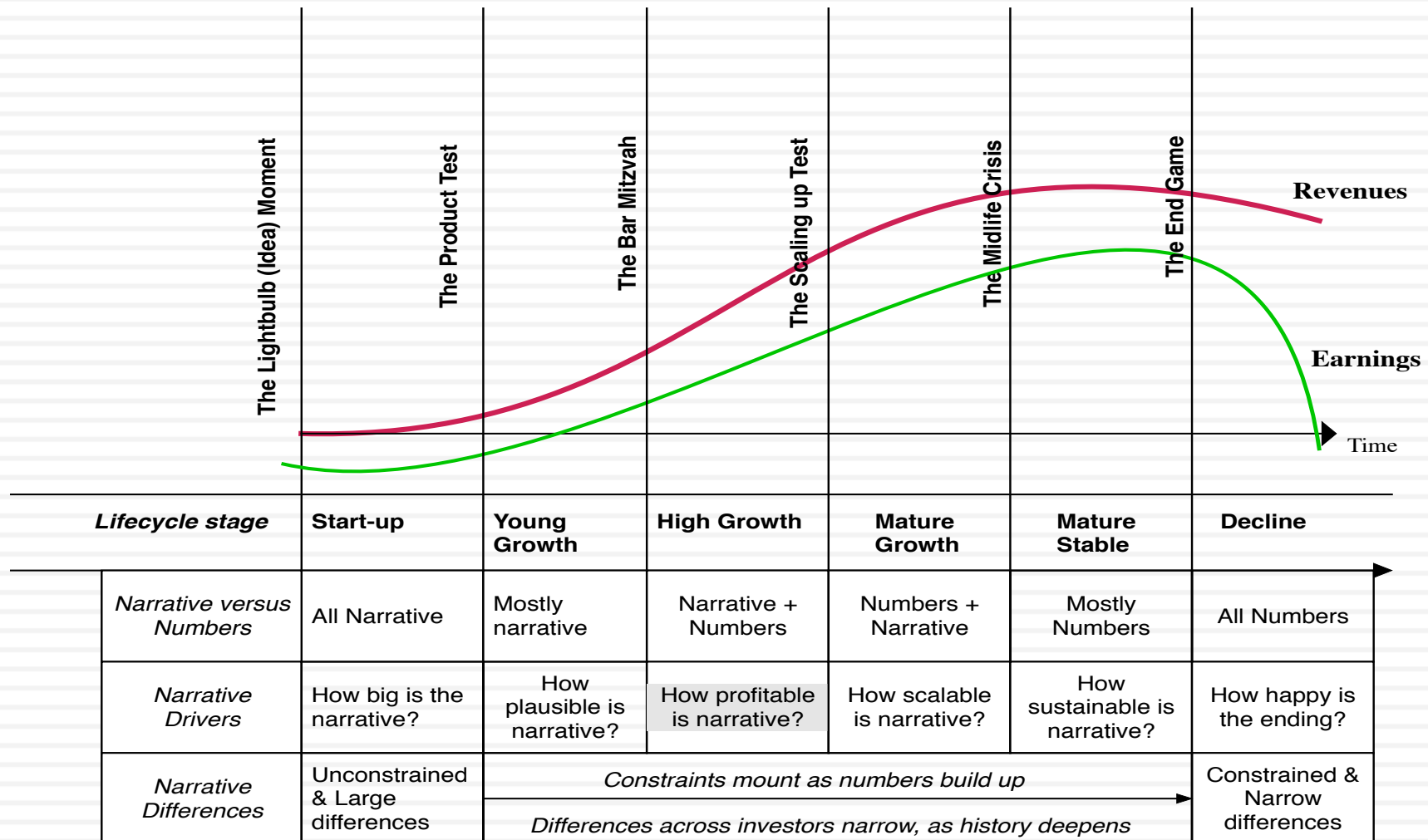
# Managers: Narrative or Numbers?

“Management is, above all, a practice where art, science, and craft meet”

# Introducing the corporate life cycle



# Connecting to narratives..

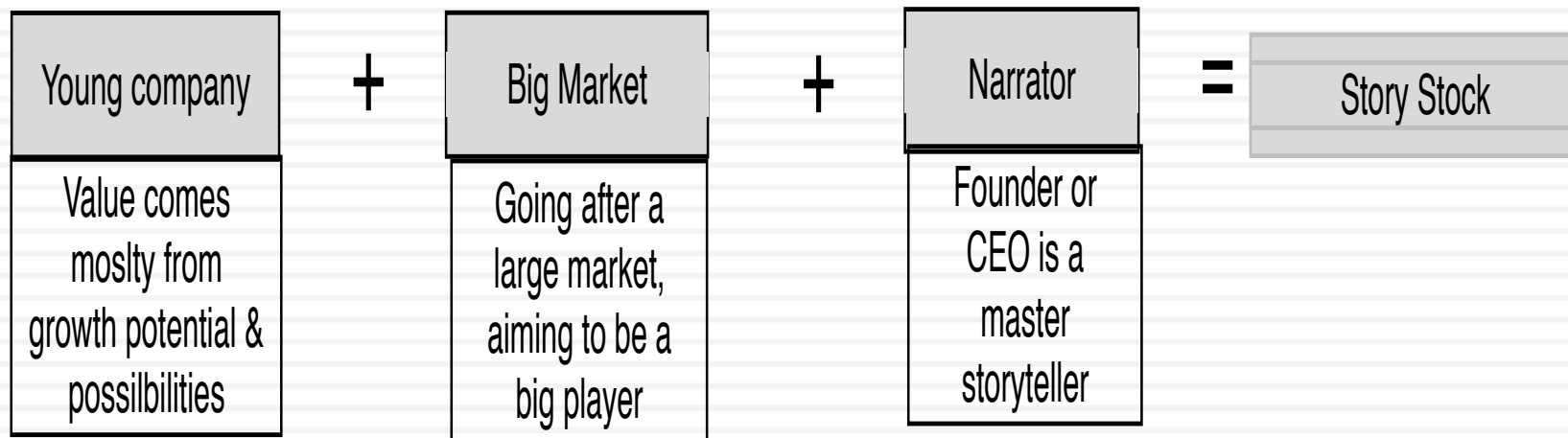




# As companies age, the managerial imperative shifts..

- With young companies, you need dreamers & visionaries: Early in a company's life, when all you have are ideas and no clear business plan, it is all about the narrative. Not surprisingly, the most successful managers/investors at this stage are people who are stronger on narrative.
- As companies age, you need pragmatists and builders: As companies age, the emphasis shifts to numbers, partly because more of the value is determined by the narrative that has actually unfolded and partly because there are more numbers to focus on. The most successful managers/investors become people who can work with and around those numbers.

# Some companies (usually young ones) are story stocks..



## Tesla (July 2016)

### The Story

Tesla is an auto/tech company looking towards the mass market. Its primary competitive advantages lies in superior technology & brand loyalty with a secondary advantage in styling. In terms of investment needs and risk, it is as much tech as auto company.

### The Assumptions

	Base year	Years 1-5	Years 6-10		After year 10	Link to story
Revenues (a)	\$ 4,253	50.00%	25%→2.2%		1.47%	Mass market focus = \$80 billion in revenue
Operating margin (b)	-14.15%	-14.15%	→ 12.00%		12.00%	Tech superiority & brand = High margins
Tax rate	30.00%	30.00%	→ 30.00%		30.00%	Global marginal tax rate average
Reinvestment (c)		Sales to capital ratio = 2.24		RIR =	16.33%	Invest like an auto/tech company
Return on capital	-13.25%	Marginal ROIC = 30.14%			9.00%	In maturity,, has tech features
Cost of capital (d)		8.13%	→ 7.50%		7.50%	50% auto, 50% technology

### The Cash Flows

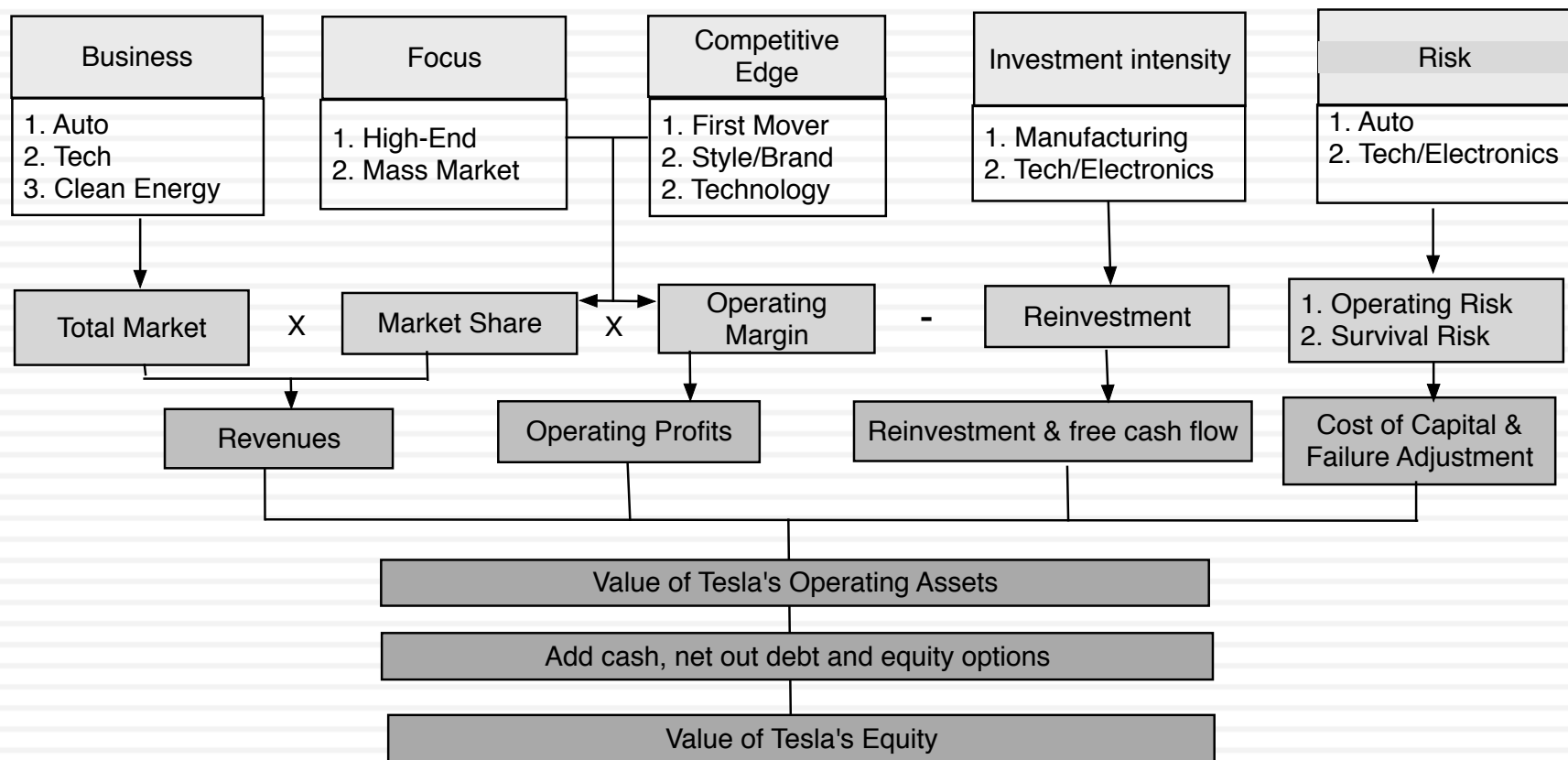
	Revenues	Operating Margin	EBIT	EBIT (1-t)	Reinvestment	FCFF
1	\$ 6,380	-11.54%	\$ (736)	\$ (736)	\$ 949	\$ (1,685)
2	\$ 9,570	-8.92%	\$ (854)	\$ (854)	\$ 1,424	\$ (2,278)
3	\$ 14,355	-6.31%	\$ (905)	\$ (905)	\$ 2,136	\$ (3,041)
4	\$ 21,532	-3.69%	\$ (795)	\$ (795)	\$ 3,204	\$ (3,999)
5	\$ 32,298	-1.08%	\$ (347)	\$ (347)	\$ 4,806	\$ (5,154)
6	\$ 45,312	1.54%	\$ 698	\$ 698	\$ 5,810	\$ (5,112)
7	\$ 59,172	4.15%	\$ 2,458	\$ 2,458	\$ 6,187	\$ (3,729)
8	\$ 71,528	6.77%	\$ 4,842	\$ 3,636	\$ 5,516	\$ (1,880)
9	\$ 79,522	9.38%	\$ 7,463	\$ 5,224	\$ 3,569	\$ 1,655
10	\$ 80,691	12.00%	\$ 9,683	\$ 6,778	\$ 522	\$ 6,256
Terminal year	\$ 81,877	12.00%	\$ 9,825	\$ 6,878	\$ 1,123	\$ 5,754

### The Value

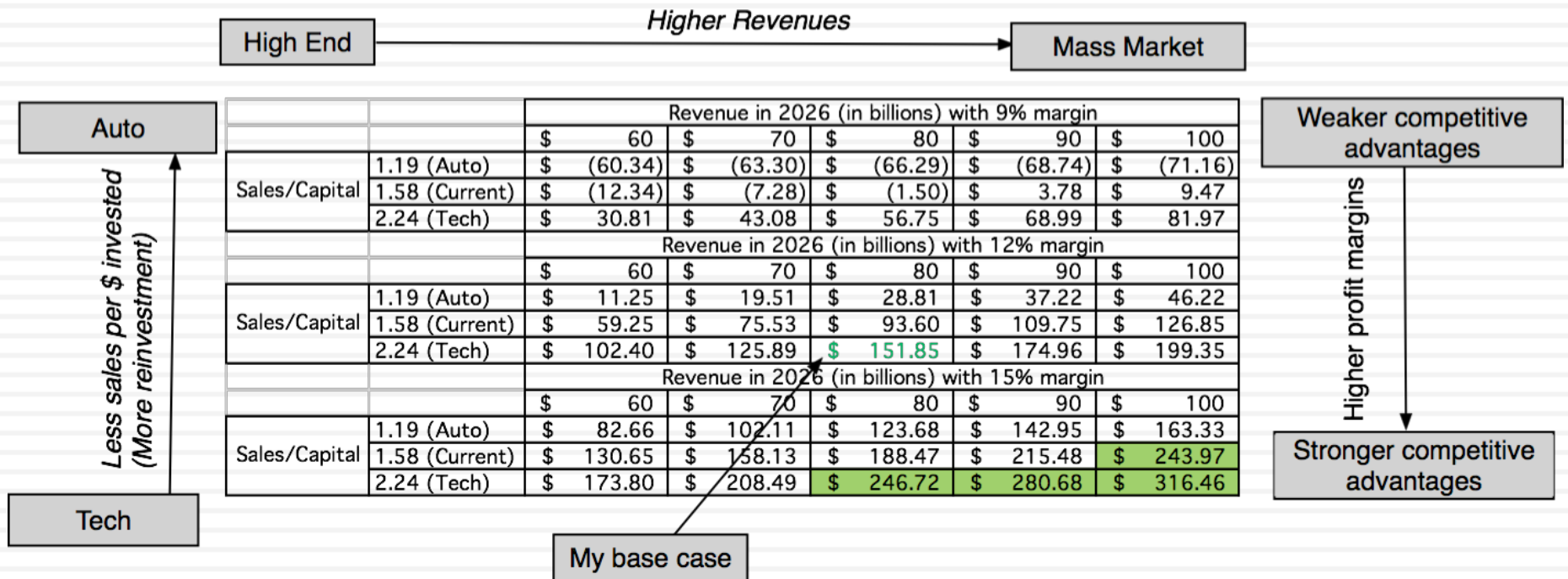
Terminal value	\$ 95,428		
PV(Terminal value)	\$ 44,454		
PV (CF over next 10 years)	\$ (14,963)		
Value of operating assets =	\$ 29,491		
Adjustment for distress	\$ 1,475	Probability of failure =	10.00%
- Debt & Mnority Interests	\$ 3,648		
+ Cash & Other Non-operating assets	\$ 1,442		
Value of equity	\$ 25,810		
- Value of equity options	\$ 3,446		
Number of shares	147.28		
Value per share	\$ 151.85	Stock was trading at =	\$221.00

# Tesla is an example... Plausible story choices in 2016

The Tesla Story Choices



# And differing valuations..



**A Teenage Phenom faces growing (up) pains!**

Tesla will grow as a high-end auto company, delivering \$100 billion in revenues in year 10. In the face of stronger competition, Tesla's brand name and better technology will allow it to deliver on profitability (with margins in the 75th percentile of auto firms) and raise enough capital to cover its large reinvestment needs for much of the next decade. While Tesla's operating risk will move towards average over time, its debt burden puts it at risk of default, and that risk has risen to 20%. There is a floor to operating value at \$35-\$40 billion, at which the firm will be attractive as an acquisition target to an auto or (more likely) a large tech firm. Overlying all of this is the danger that Elon Musk will put the company's potential at risk, by either over reaching on product offerings or committing financial malpractice.

**The Assumptions**

	Base year	Years 1-5	Years 6-10		After year 10	Link to story
Revenues (a)	\$ 22,594	30.00%	→ 2.26%		2.26%	
Operating margin (b)	1.98%	1.98%	→ 10.00%		10.00%	
Tax rate	25.00%	25.00%	→ 25.00%		25.00%	
Reinvestment (c)		Sales to capital ratio 2.00		RIR =	22.60%	
Return on capital	1.67%	Marginal ROIC =	24.53%		10.00%	
Cost of capital (d)		7.87%	→ 8.00%		8.00%	

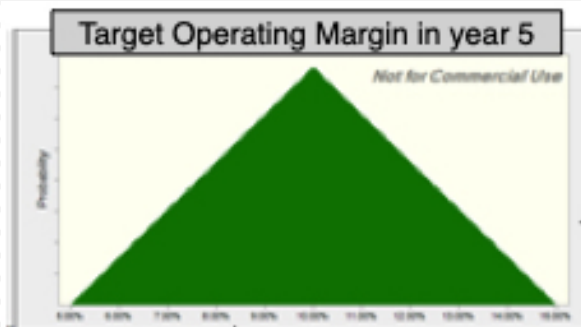
**The Cash Flows**

	Revenues	Operating Margin	EBIT	EBIT (1-t)	Reinvestment	FCFF
1	\$ 29,372	3.58%	\$ 1,053	\$ 1,053	\$ 3,389	\$ (2,337)
2	\$ 38,184	5.19%	\$ 1,981	\$ 1,981	\$ 4,406	\$ (2,425)
3	\$ 45,821	6.79%	\$ 3,112	\$ 3,112	\$ 3,818	\$ (706)
4	\$ 54,985	8.40%	\$ 4,616	\$ 3,751	\$ 4,582	\$ (831)
5	\$ 65,982	10.00%	\$ 6,598	\$ 4,949	\$ 5,498	\$ (550)
6	\$ 76,837	10.00%	\$ 7,684	\$ 5,763	\$ 5,428	\$ 335
7	\$ 86,752	10.00%	\$ 8,675	\$ 6,506	\$ 4,958	\$ 1,549
8	\$ 94,869	10.00%	\$ 9,487	\$ 7,115	\$ 4,058	\$ 3,057
9	\$ 100,379	10.00%	\$ 10,038	\$ 7,528	\$ 2,755	\$ 4,773
10	\$ 102,647	10.00%	\$ 10,265	\$ 7,699	\$ 1,134	\$ 6,564
Terminal year	\$ 104,967	10.00%	\$ 10,497	\$ 7,873	\$ 1,779	\$ 6,093

**The Value**

Terminal value	\$ 106,156		
PV(Terminal value)	\$ 49,594		
PV (CF over next 10 years)	\$ 2,461		
Value of operating assets =	\$ 52,055		
Adjustment for distress	\$ 5,206	Default probability (based on rating) =	20.00%
- Debt & Mnority Interests	\$ 14,658		
+ Cash & Other Non-operating assets	\$ 2,198		
Value of equity	\$ 34,389		
- Value of equity options	\$ 805	32 million options (CEO package & convertibles), deep out of the money right now.	
Number of shares	176.42		
Value per share	\$ 190.36	Stock was trading at =	\$185.50





Revenue growth is positively correlated with operating margins (Correlation = 0.4)

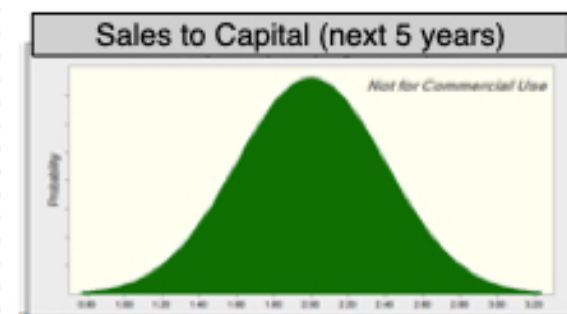
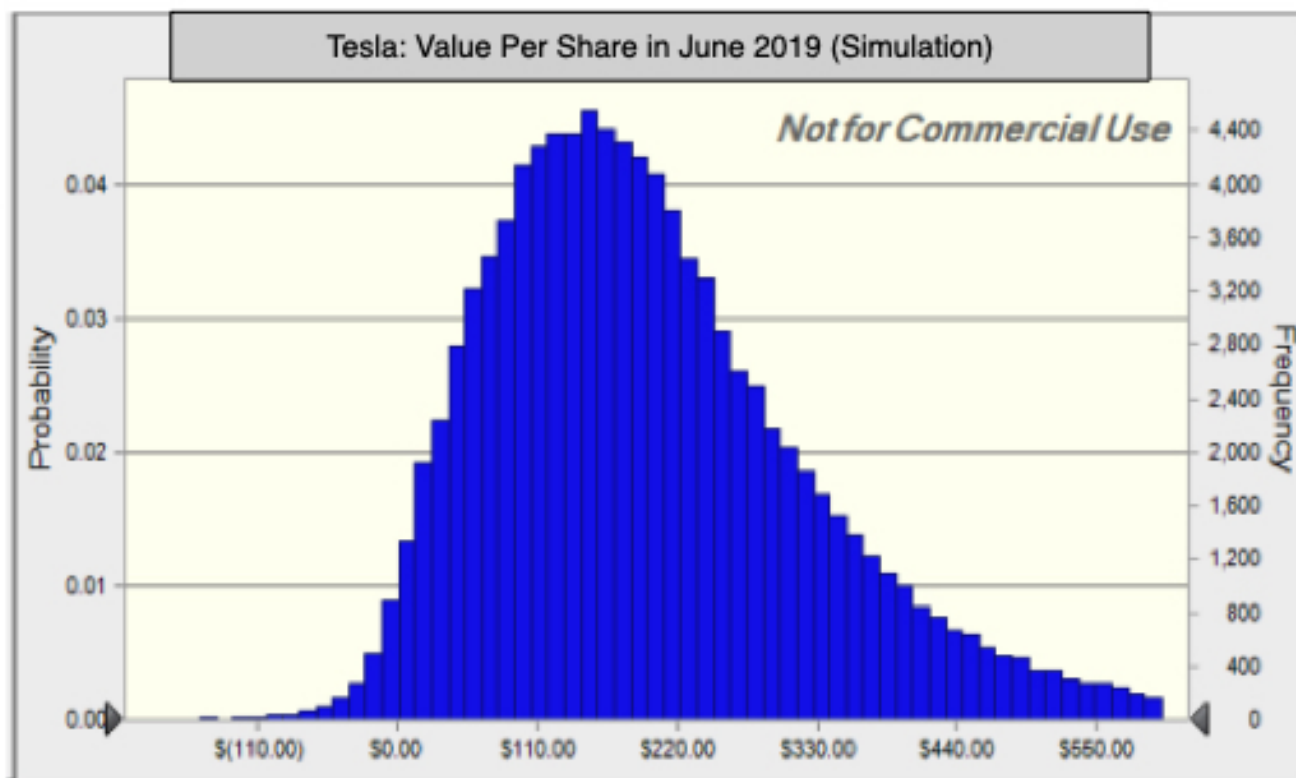


Percentile	Value per share
0%	-\$278.50
10%	\$51.78
20%	\$89.79
30%	\$120.85
40%	\$150.50
50%	\$180.07
60%	\$211.59
70%	\$248.74
80%	\$299.94
90%	\$380.94
100%	\$2,398.33

Lower operating margins increase likelihood of failure (Correlation = -0.5)

**Tesla: Valuation Simulation in June 2019**  
**Stock Price on June 1, 2019 = \$188**

Base Case = \$190.36  
Base Case with \$60 floor = \$199



# As companies mature, their stories become bounded..

Levi Strauss (IPO)						
The Story						
In its return to public markets, Levi Strauss is riding its iconic brand name to moderate growth and solid operating margins. It's brand name will persist, while the company pursues global growth while holding on to current operating margins, which are higher than the rest of the apparel business.						
The Assumptions						
	Base year	Years 1-5	Years 6-10		After year 10	Link to story
Revenues (a)	\$ 5,575	8.00%	→ 2.45%		2.45%	Global growth opportunities
Operating margin (b)	11.60%	11.60%	→ 11.60%		11.60%	Brand name allows margin preservation
Tax rate	18.41%	18.41%	→ 25.00%		25.00%	Tax rate converges on global average
Reinvestment (c)		Sales to capital ratio 3.11		RIR =	24.50%	Hold to current investment efficiency
Return on capital	29.46%	Marginal ROIC = 36.11%			10.00%	Earn excess returns in long term
Cost of capital (d)		6.78%	→ 6.95%		6.95%	Low cost of capital
The Cash Flows						
	Revenues	Operating Margin	EBIT	EBIT (1-t)	Reinvestment	FCFF
1	\$ 6,021	11.60%	\$ 698	\$ 570	\$ 143	\$ 427
2	\$ 6,503	11.60%	\$ 754	\$ 615	\$ 155	\$ 461
3	\$ 7,023	11.60%	\$ 815	\$ 665	\$ 167	\$ 498
4	\$ 7,585	11.60%	\$ 880	\$ 718	\$ 180	\$ 537
5	\$ 8,192	11.60%	\$ 950	\$ 775	\$ 195	\$ 580
6	\$ 8,757	11.60%	\$ 1,016	\$ 815	\$ 181	\$ 634
7	\$ 9,263	11.60%	\$ 1,074	\$ 848	\$ 163	\$ 686
8	\$ 9,695	11.60%	\$ 1,124	\$ 873	\$ 139	\$ 734
9	\$ 10,040	11.60%	\$ 1,164	\$ 889	\$ 111	\$ 778
10	\$ 10,286	11.60%	\$ 1,193	\$ 895	\$ 79	\$ 816
Terminal year	\$ 10,538	11.60%	\$ 1,222	\$ 917	\$ 225	\$ 692
The Value						
Terminal value			\$ 15,380			
PV(Terminal value)			\$ 7,944			
PV(CF over next 10 years)			\$ 4,189			
Value of operating assets =			\$ 12,132			
Adjustment for distress			\$ -		Probability of failure = 0.00%	
- Debt & Mnority Interests			\$ 2,324			
+ Cash & Other Non-operating assets			\$ 713			
Value of equity			\$ 10,522			
- Value of equity options			\$ 284			
Number of shares			376.03			
Value per share			\$ 27.23		Stock was trading at = \$22.00	

# And in decline, they can be depressing..

## JC Penney in 2016: Road to Nowhere?

Declining business: Revenues expected to drop by 3% a year for next 5 years

	Base year	1	2	3	4	5	6	7	8	9	10
Revenue growth rate		-3.00%	-3.00%	-3.00%	-3.00%	-3.00%	-2.00%	-1.00%	0.00%	1.00%	2.00%
Revenues	\$ 12,522	\$12,146	\$11,782	\$11,428	\$11,086	\$10,753	\$10,538	\$10,433	\$10,433	\$10,537	\$10,748
EBIT (Operating) margin	1.32%	1.82%	2.31%	2.80%	3.29%	3.79%	4.28%	4.77%	5.26%	5.76%	6.25%
EBIT (Operating income)	\$ 166	\$ 221	\$ 272	\$ 320	\$ 365	\$ 407	\$ 451	\$ 498	\$ 549	\$ 607	\$ 672
Tax rate	35.00%	35.00%	35.00%	35.00%	35.00%	35.00%	36.00%	37.00%	38.00%	39.00%	40.00%
EBIT(1-t)	\$ 108	\$ 143	\$ 177	\$ 208	\$ 237	\$ 265	\$ 289	\$ 314	\$ 341	\$ 370	\$ 403
- Reinvestment		\$ (188)	\$ (182)	\$ (177)	\$ (171)	\$ (166)	\$ (108)	\$ (53)	\$ -	\$ 52	\$ 105
FCFF		\$ 331	\$ 359	\$ 385	\$ 409	\$ 431	\$ 396	\$ 366	\$ 341	\$ 318	\$ 298
Cost of capital		9.00%	9.00%	9.00%	9.00%	9.00%	8.80%	8.60%	8.40%	8.20%	8.00%
PV(FCFF)		\$ 304	\$ 302	\$ 297	\$ 290	\$ 280	\$ 237	\$ 201	\$ 173	\$ 149	\$ 129
Terminal value	\$ 5,710										
PV(Terminal value)	\$ 2,479										
PV (CF over next 10 years)	\$ 2,362										
Sum of PV	\$ 4,841										
Probability of failure =	20.00%										
Proceeds if firm fails =	\$2,421										
Value of operating assets =	\$4,357										

High debt load and poor earnings put survival at risk. Based on bond rating, 20% chance of failure and liquidation will bring in 50% of book value

Margins improve gradually to median for US retail sector (6.25%)

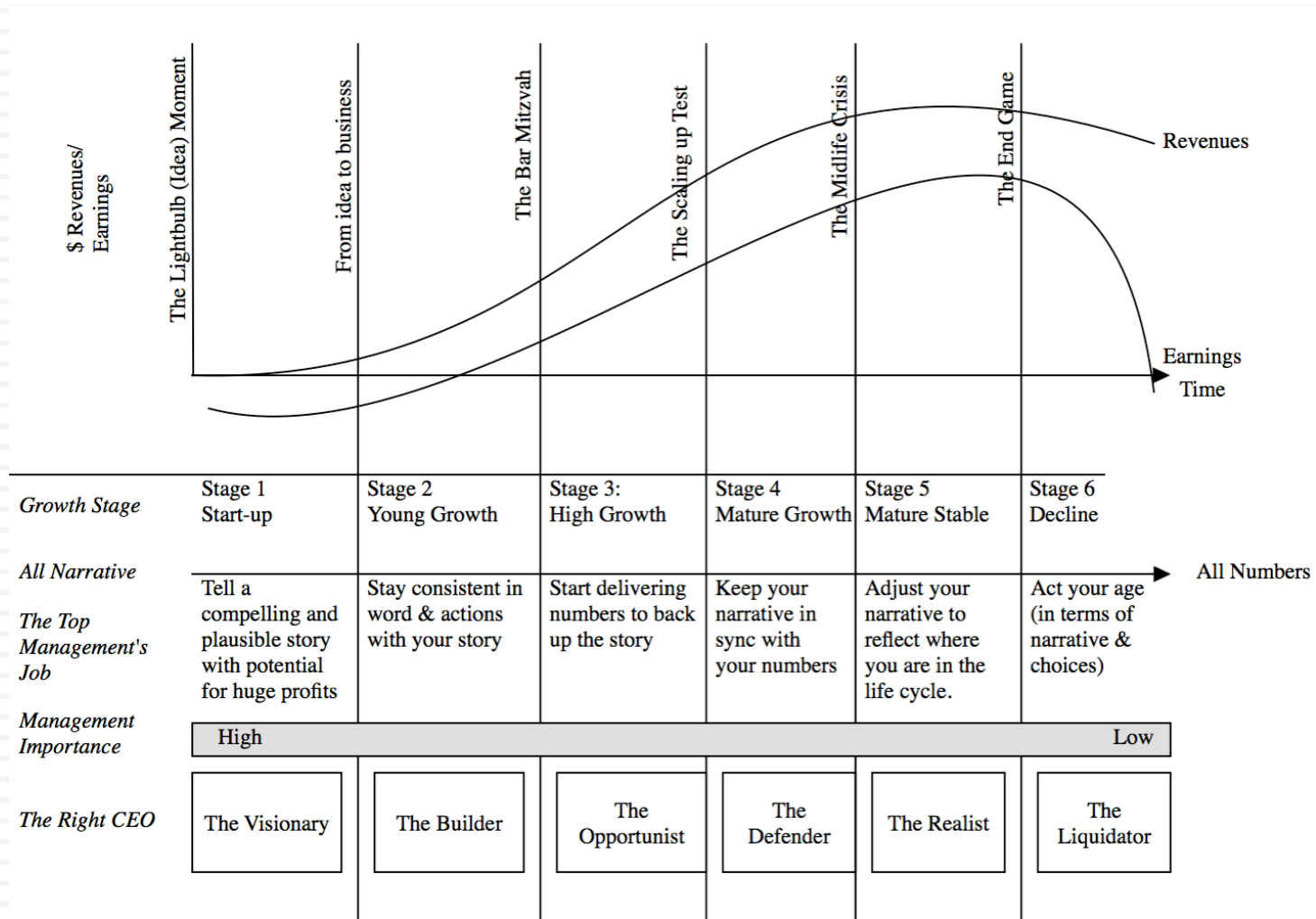
As stores shut down, cash released from real estate.

The cost of capital is at 9%, higher because of high cost of debt.

# The Bottom Line for Investors

- To be a successful investor in early-stage businesses, you need to be a good judge of narrative.
  - Not only do you need to be able to find good stories to invest in, but you also have to be able to separate impossible stories (fairy tales) from plausible stories, and then providing support (financial or management) to make the plausible into the probable.
  - You will also get much bigger disagreements about value and story, across investors.
- To be a successful in mature businesses, you need to be able to use the numbers that the business has already produced to decide on a narrative that is right for it, and then invest in companies where (you believe) the market has a mistaken narrative.

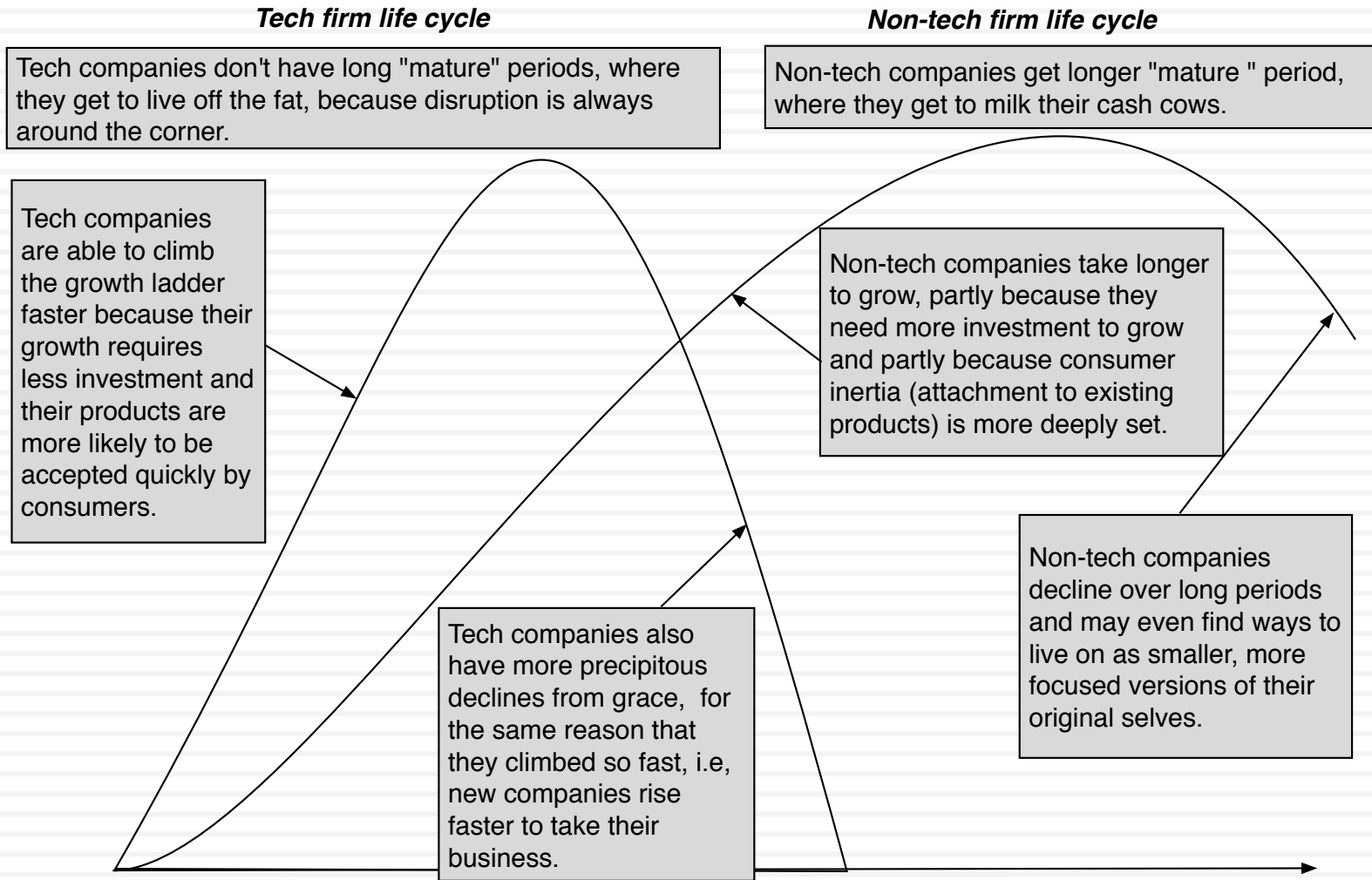
# The Managerial Challenge



# As emphasis shifts, managers and investors can resist, adapt or move on

- As young start-ups succeed and start moving into the growth, the managers who were instrumental in their success have three choices:
  - ▣ Adapt and adjust their focus to include numbers, without giving up their narrative.
  - ▣ Stay completely focused on narrative and ignore numbers.
  - ▣ Hand over control of the operating details of the company to a numbers person while handling the narrative part.
- ▣ If managers don't adapt to where their companies are in the life cycle, they can ruin these companies, if left in charge, or be pushed out of the companies, if investors have the power.

# The Compressed Life Cycle?





# The Consequences

- When life cycles were long, stretching over decades, time and aging allowed for smoother transitions, since CEOs aged with their companies, and moved on.
- As life cycles shorten, managers are far more likely to find their companies changing under them so quickly that they can no longer adapt.
  - To be a long tenured CEO, you will either need to be versatile and/or be able to delegate the work that you cannot do to people you empower and trust.
  - If these transitions are not well managed, there will be far more turnover in top management and activist investing will flourish.




# Investors: Narrative or Numbers?

“Show me the money”

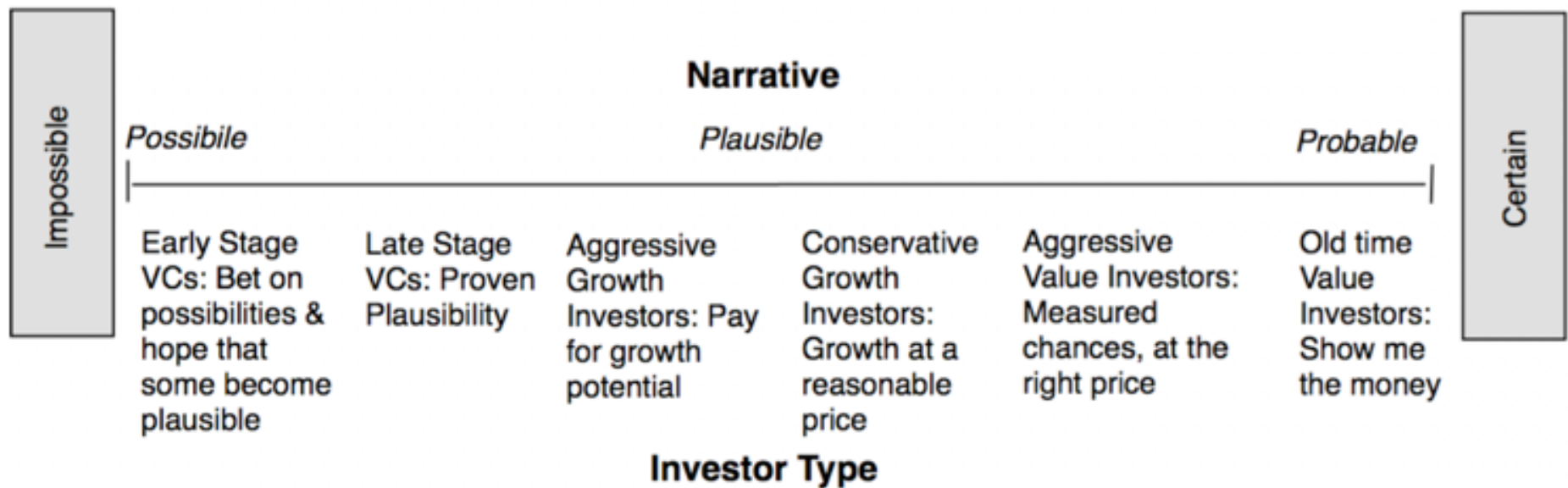
# Investment Philosophy: Contrasts

- There is a sharp disagreement among investors as to what makes an investor successful.
  - At the one end are those from the old time value investing school, who believe that investing should always be about the numbers, often reflecting assets that a company already owns. Everything else (growth, business stories) are viewed as speculation.
  - At the other are those that believe that investment success comes from getting stories (both macro and micro) right, not from grinding through the numbers for every company.
- Neither side sees much merit in the other side's argument.

# The Investor Challenge

<i><b>Growth stage</b></i>	<i>Stage 1 Start-up</i>	<i>Stage 2 Young Growth</i>	<i>Stage 3: High Growth</i>	<i>Stage 4 &amp; 5 Mature Stable</i>	<i>Stage 6 Decline</i>
<i><b>Key Questions</b></i>	Is there a market for the product or service? How big is that market? Will you survive?	Do people use your product or service? How much do they like it?	Will people pay for the product or service? Can you scale up, i.e., grow as you get bigger?	Can you make money of the product and service and sustain profitability in the face of competition?	What will you get if you sell your assets? How do you plan to return cash flows to your investors?
<i><b>Pricing Metrics &amp; Measures</b></i>	Market size, Cash on hand, Access to capital	Number of users, User intensity (EV/User)	User engagement with model, Revenues (EV/Sales)	Earnings levels and growth (PE, EV/EBIT)	Cash flows, Payout & Debt servicing (PBV, EV/EBITDA)
<i><b>Narrative vs Numbers</b></i>	Mostly or all narrative	More narrative than numbers	Mix of narrative & numbers	More numbers than narrative	Mostly or all numbers
<i><b>Value Drivers</b></i>	Total market size, Market Share & Target Margin	Revenue Growth (and its drivers)	Revenue Growth & Reinvestment	Operating margins and Return on capital	Dividends/Cash Returns & Debt ratios
<i><b>Dangers</b></i>	<i>Macro delusions</i> , where companies are collectively overpriced, given market size.	<i>Value distractions</i> , with focus on wrong revenue drivers.	<i>Growth illusions</i> , with failure to factor in the cost of growth.	<i>Disruption Denial</i> , with failure to see threats to sustainable profits.	<i>Liquidation leakage</i> , with unrealistic assumptions about what others will pay for liquidated assets.
<i><b>Transitions</b></i>					
	<i>Potential to Product</i>	<i>Product to Revenues</i>	<i>Revenues to Profits</i>	<i>Profits to Cash flows</i>	

# Investment Philosophies & Narratives



# There is no one pathway to investing nirvana..

- Successful Value investors
  - ▣ Work primarily with numbers (financial ratios, pricing metrics)
  - ▣ Will tend to invest in mature companies with stable and clear stories
- Successful Growth investors
  - ▣ Make their investments primarily based upon stories
  - ▣ Will tend to invest in companies with big and expansive stories that pass the plausibility test.
- Both sides will view the other side as deluded, but they will both be better at what they do, if they can work on their weak sides.



# The End

“There is no real ending. It’s just the place where you stop the story.”